

Additional file 2 – Percentage of women who waited for results by clinic and intervention date (14 December 2023)

Waited for results, % (95% CI) n/N	Clinic A	Clinic B	Clinic C	Clinic D	Clinic E	Overall
	Intervention: waiting room introduced		No intervention: always had a waiting room		No intervention: never had a waiting room	
Pre-intervention	26 (16-39) 17/65	10 (4-18) 8/84	94 (86-98) 77/82	68 (43-86) 13/19	18 (12-26) 21/118	37 (32-42) 136/368
Post-intervention	18 (9-32) 9/50	2 (0-12) 1/49	80 (66-90) 41/51	69 (49-84) 20/29	23 (15-35) 18/77	35 (29-41) 89/256
Total	23 (16-32) 26/115	7 (3-13) 9/133	89 (82-93) 118/133	69 (54-81) 33/48	20 (15-26) 39/195	36 (32-40) 225/624