

Supplemental material A: Survey evaluating caregiver perceptions of the community hearing screening, the referral process, and treatment outcomes

Participant number:

Relationship to the child:

Caregiver Survey

Survey evaluating the impact of a community-based hearing screening programme

Section A: For all participants:			
Questions	Yes (1)	Unsure (2)	No (3)
<i>The first set of questions require you to answer with either a yes / unsure / no answer:</i>			
1. Was your child's hearing screened at or shortly after birth?			
2. Was your child's hearing screened for the first time at their school, by the 3E hearing screening programme?			
3. Your child's hearing was screened at his/her school with your informed consent. Did you receive information explaining the hearing screening?			
4. Are you aware of the results of your child's hearing screening at his/her school?			
5. Were you concerned about your child's hearing or speech and language development before the hearing screening at his/her school?			
6. After the hearing screening was done at your child's school it was recommended that you bring your child for a follow-up appointment at the hospital/clinic. Did you understand what you were supposed to do?			
7. Were you present during your child's follow-up appointment at the hospital/clinic?			
8. Did the person at the hospital who did the hearing test explain the results to you after the test?			
9. Did you understand the hearing test results you received at the hospital/clinic?			
10. Did the 3E screening programme help your child?			
11. Did the visit to the hospital/clinic help your child?			
<i>The following questions requires your own answer:</i>			
12. Tell me about your experience of the school hearing screening, hospital/clinic testing and treatment received?	<i>-prompt question: What challenges did you experience?</i>		
13. In your opinion, how do you think services for ears and hearing can be made easier for people in the community?	<i>-prompt question: Any other comments you would like to make that may help the development of</i>		

	<i>future hearing screening programmes in your community?</i>
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Section B: If the child did not receive hearing aids/assistive listening devices as part of their intervention:

The following questions requires your own answer:

14. In your opinion, tell me about any changes you saw in your child after he/she received treatment for his/her hearing problems?	<i>-prompt question: Did your child benefit from the treatment received?</i>
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Section C: If the child did receive hearing aids as part of their intervention:

Questions	Yes (1)	Unsure (2)	No (3)
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The first set of questions require you to answer with either a yes / unsure / no answer:

14. Does your child wear his/her hearing aids?			
15. If YES, is your child benefitting from his/her hearing aids?			

The following questions requires your own answer:

16. If YES in Q. 15, tell me about any changes you saw since your child got hearing aids?	<i>-prompt question: What has your child gained from the hearing aids? What is different now that he/ she is using hearing aids?</i>
17. If YES in Q. 15, tell me how you feel about your child's hearing aids?	
18. If NO in Q. 14, what are the reasons for your child not wearing (using) his/ her hearing aid(s) anymore?	

Supplemental material B: Survey investigating caregivers' reasons for follow-up default

Participant number:

Relationship to the child:

**Caregiver Survey
Survey investigating caregivers' reasons for follow-up default**

Section A: For all participants:				
Questions	N/A (0)	Yes (1)	Unsure (2)	No (3)
<i>The first set of questions require you to answer with either a yes / unsure / no answer:</i>				
1. Was your child's hearing screened at or shortly after birth?				
2. Your child's hearing was screened at his/ her school with your informed consent. Did you receive information explaining the hearing screening?				
3. Are you aware of the results of your child's hearing screening at his/her school?				
4. Do you have any concerns about your child's hearing?				
5. Do you have any concerns about your child's speech and language development?				
6. Are you aware of the negative impact hearing loss can have on a child's development?				
7. It was recommended that you bring your child for a follow-up appointment at the clinic/hospital. Are you aware of this?				

Section B: If the caregiver received the date and time of the follow-up appointment at the hospital (answered YES in Section A, Q. 7):			
Questions	Yes (1)	Unsure (2)	No (3)
<i>The first set of questions require you to answer with either a yes / unsure / no answer:</i>			
8. Did you know the reason for your child's appointment at the clinic/hospital?			
9. Would you be interested in bringing your child for a follow-up retest?			
<i>The following questions requires your own answer:</i>			
10. If NO in Q. 9, why not?	<i>-prompts: costs involved, not necessary</i>		
11. How did you receive information about the appointment at the clinic/hospital?	<i>-prompts: written feedback (letter), phonecall, whatsapp, teacher informed me, health professional (audiologist) informed me</i>		
12. What are the reasons why you did not attend your child's appointment at the clinic/hospital?	<i>-prompt question: What challenges did you experience?</i>		

13. In your opinion, how do you think services for ears and hearing can be made easier for people in the community?	<i>-prompt question: Any other comments you would like to make that may help the development of future hearing screening programs in your community?</i>
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Section C: If the caregiver did not receive the date and time of the follow-up appointment at the hospital (answered NO or UNSURE in Section A, Q. 7):			
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Questions	Yes (1)	Unsure (2)	No (3)
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<i>The first set of questions require you to answer with either a yes / unsure / no answer:</i>			
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8. Would you be interested in bringing your child for a follow-up retest?			
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<i>The following questions requires your own answer:</i>			
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9. If NO in Q. 8, why not?	<i>-prompts: costs involved, not necessary</i>		
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10. In your opinion, how do you think services for ears and hearing can be made easier for people in the community?	<i>-prompt question: Any other comments you would like to make that may help the development of future hearing screening programs in your community?</i>		
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