

# Rank Observation Checklist\_Durban

Record ID

\_\_\_\_\_

Type of Taxi Rank

- Low Use Rank (Taxi rank where there are predominantly low passenger volumes. are generally located in suburban areas)
- Medium Use Rank (Taxi rank where there are moderate passenger volumes. These ranks are predominantly located in suburban areas such as Shopping Centres and Community Centres)
- High Use Rank (Taxi rank servicing locations. They are predominantly located at major attractions such as City and Town CBD's, Sporting Venues, Entertainment Precincts, Hotels, Clubs and Major Office Centres. Often a high use rank is provided close to bus stop infrastructure.)

How many destinations does the rank service?

\_\_\_\_\_

What is the average queuing time at the rank?

\_\_\_\_\_

What are the pick times at the rank?

\_\_\_\_\_

How many taxis use the facility at any given time, given observations?

\_\_\_\_\_

Does the rank have a commuter waiting area?

- Yes
- No

Does the waiting area have shade?

- Yes
- No

Does the rank have custom designed shelters?

- Yes
- No

Are taxi rank shelters sufficient to accommodate the required number of waiting commuters?

- Yes
- No

Does the taxi rank have pedestrian infrastructure including links to pedestrian crossings?

- Yes
- No

Does the rank have seating?

- Yes
- No

Does the rank have rubbish bins?

- Yes
- No

Does the rank have queuing rails?

- Yes
- No

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Does the taxi rank have vendors' stalls/shops?  Yes  
 No

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Do the vendors have shelter  Yes  
 No

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Does the rank have running water for drinking?  Yes  
 No

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Does the rank have restrooms / toilet facilities?  Yes  
 No

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Are entry and exit points clearly identifiable?  Yes  
 No

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Are there any trees that provide shade?  Yes  
 No

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How many trees can you see in the taxi rank area \_\_\_\_\_

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How tall are the trees?  Under roof height  Roof height  
 Above roof height

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Leaves of the trees  Deciduous  Evergreen

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Rank grounds - % Grass/Greening \_\_\_\_\_

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Rank grounds - % bare sand \_\_\_\_\_

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Rank grounds - % concrete \_\_\_\_\_

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Rank grounds - % paving \_\_\_\_\_

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Rank grounds - % tar \_\_\_\_\_

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Is space available to provide a roofed area for queuing passengers to protect them from the weather?  Yes  
 No