

Supplementary Table.*Online Database Search Strategy*

MEDLINE (Ovid) (PubMed)	EMBASE (Ovid)	PsycINFO (Ovid)	CINAHL plus (EBSCO)
#1 tinnitus/	1 tinnitus/	1 tinnitus/	S17 S10 or S11 or S15 or
#2 “tinnitus.tw.”	2 “tinnitus.tw.”	2 “tinnitus.tw.”	S16
#3 #1 or #2	3 #1 or #2	3 #1 or #2	S16 S3 and S12 and S14
#4 “seeking.tw.”	4 “seeking.tw.”	4 “seeking.tw.”	S15 S3 and S12 and S13
#5 “sought.tw.”	5 “sought.tw.”	5 “sought.tw.”	S14 TX “services”
#6 #4 or #5	6 #4 or #5	6 #4 or #5	S13 TX “healthcare”
#7 “satisfaction.tw.”	7 “satisfaction.tw.”	7 “satisfaction.tw.”	S12 TX “experience”
#8 “dissatisfaction.tw.”	8 “dissatisfaction.tw.”	8 “dissatisfaction.tw.”	S11 S3 and S9
#9 #7 or #8	9 #7 or #8	9 #7 or #8	S10 S3 and S6
#10 #3 and #6	10 #3 and #6	10 #3 and #6	S9 S7 or S8
#11 #3 and #9	11 #3 and #9	11 #3 and #9	S8 TX “dissatisfaction”
#12 “experience.tw.”	12 “experience.tw.”	12 “experience.tw.”	S7 TX “satisfaction”
#13 “healthcare.tw”	13 “healthcare.tw”	13 “healthcare.tw”	S6 S4 or S5
#14 “services.tw”	14 “services.tw”	14 “services.tw”	S5 TX “sought”
#15 #3 and #12 and #13	15 #3 and #12 and #13	15 #3 and #12 and #13	S4 TX “seeking”
#16 #3 and #12 and #14	16 #3 and #12 and #14	16 #3 and #12 and #14	S3 S1 or S2
#17 #10 or #11 or #15 or #16	17 #10 or #11 or #15 or #16	17 #10 or #11 or #15 or #16	S2 TX “tinnitus” S1 (MH "Tinnitus")