























26. Evans, K. Dalkir, and C. Bidian, *A holistic view of the knowledge life cycle: the knowledge management cycle (KMC) model*. The Electronic Journal of Knowledge Management, 2014. **12**(2): p. 85-97.
27. Mohamed, M.D., et al., *Information Systems Outsourcing Drivers And Service Delivery Of Commercial Banks In Kenya*. International Journal of Business and Management Research, 2019. **3**(1): p. 10-14.
28. Smuts, H., et al., *Framework for managing shared knowledge in an information systems outsourcing context*. International Journal of Knowledge Management (IJKM), 2017. **13**(4): p. 1-30.
29. Niederman, F., *International business and MIS approaches to multinational organisational research: The cases of knowledge transfer and IT workforce outsourcing*. Journal of International Management, 2005. **11**: p. 187-200.
30. Sandoval, W.A. and P. Bell, *Design-Based Research Methods for Studying Learning in Context: Introduction*. Educational Psychologist 2004. **39**(4): p. 199–201.
31. Wang, F. and M.J. Hannafin, *Design-based research and technology-enhanced learning environments*. Educational Technology Research and Development, 2005. **53**(4): p. 5–23.
32. Edelson, D.C., *Design Research: What we learn when we engage in design*. Journal of the Learning Sciences, 2002. **11**(1): p. 105-121.
33. Moteleb, A.A., M. Woodman, and P. Critten. *Towards a practical guide for developing knowledge management systems in small organizations*. in *10th European Conference on Knowledge Management*. 2009. Vicenza, Italy.
34. Badimo, K.H. and S. Buckley, *Improving knowledge management practices in the South African healthcare system*. International Scholarly and Scientific Research and Innovation, 2014. **8**(11): p. 3449-3455.
35. Bolisani, E. and C. Bratianu, *The emergence of knowledge management, in Emergent knowledge strategies*. 2018, Springer. p. 23-47.
36. Evans and N. Ali. *Bridging knowledge management life cycle theory and practice*. in *International Conference on Intellectual Capital, Knowledge Management and Organisational Learning ICICKM 2013–Conference Proceedings*. 2013.
37. Karente, K., et al., *Knowledge management frameworks: A review of conceptual foundations and a KMF for IT-based organizations*. Strengthening the Role of ICT in Development, 2009. **35**.
38. Meher, D.P. and N. Mahajan, *Study of Knowledge Management Frameworks*. 2013.
39. Mostert, F. and I. Snyman. *Analysis of the South African Surrogate for a TMRP-6 Anti-Tank Mine*. in *23th International Symposium on Ballistics*. 2007.
40. Amine, M.M. and M. Ahmed-Nacer, *An Agile Methodology For Implementing Knowledge Management Systems : A Case Study In Component-Based Software Engineering*. International Journal of Software Engineering and Its Applications, 2011. **5**(4): p. 159-170.
41. Orenge-Rogla, S. and R. Chalmeta, *Methodology for the Implementation of Knowledge Management Systems 2.0. A Case Study in an Oil and Gas Company*. Business & Information Systems Engineering, 2017. **61**(2): p. 195–213.
42. Butler, T., C. Heavin, and F. O'Donovan, *A Theoretical Model and Framework for Understanding Knowledge Management System Implementation*, in *Evolutionary Concepts in End User Productivity and Performance: Applications for Organizational Progress*, S. Clarke, Editor. 2009, Information Science Reference: Hershey, New York. p. 204-225.
43. Smuts, H., et al. *A Framework and Methodology for Knowledge Management System Implementation*. in *Proceedings of the Annual Research Conference of the South African Institute of Computer Scientists and Information Technologists*. 2009. Vanderbijlpark, Emfuleni, South Africa: ACM.