

The missing link for online learning educators

Staff support & development
for the adoption of new learning
technologies in higher education

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Overview of talk

- Brief history of myUnisa
 - myUnisa Team: ICLD & ICT
- How myUnisa works for us
- Getting academic buy-in... or not
- Supporting the academics
- The way forward

Unisa new learning technologies

- myUnisa: online system → LMS
- Satellite broadcasts with DVD
- Multimedia: audio / visual & interactive
 - DVD & DVDrom
 - CD & CDrom
- Focus on myUnisa support here

Birth of myUnisa

- January 2004: Merger of 3 institutions & 2 online systems → Unisa
 - Each had legacy 'home-made' online systems
 - Student system, assignments, records, staff system
 - Online teaching & blended learning
- June 2005 → decided to join SAKAI community as partner
 - Open source platform with worldwide use
 - MIT, Indiana University, UCT & 700+ others
- 9 January 2006: roll-out date for myUnisa
- So now, 3rd year & 3rd update to platform

myUnisa infancy

- 2006: started on 9 January
 - by15 February: over 50 000 students registered
 - By October 06: over 120 000 students & 7000 course website
- 2007: increased use by students
 - Lecturers still slow to adopt
 - New tools in June
- 2008: increased use by academics
 - New platform & new tools in May

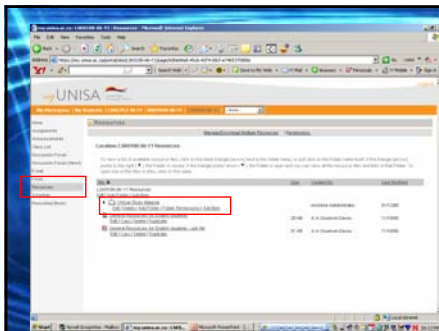
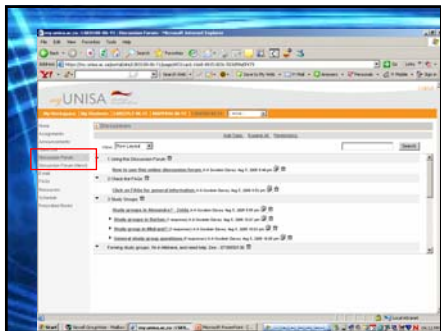
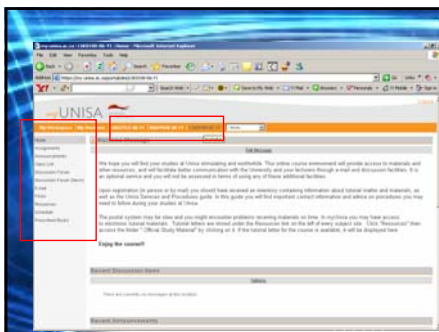
myUnisa snapshot

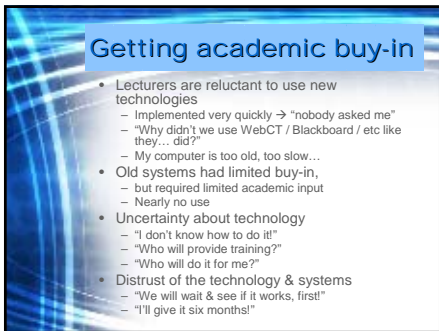
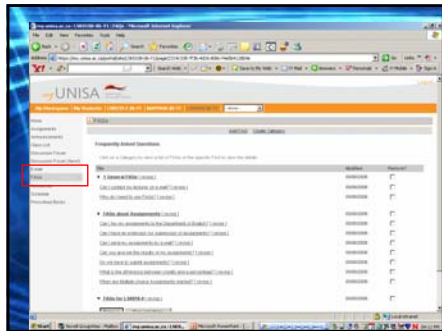
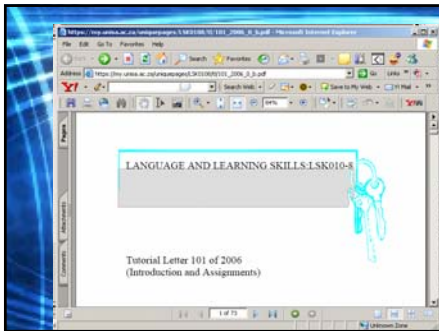
- Tools on myUnisa for Teaching & Learning
 - Home & welcome page
 - Schedule: Calendar + time management
 - Discussion Forum
 - Resources: Official study materials + more
 - Announcements with email
 - FAQs, course email
- Newer tools: Blogs, wikis, online self-assessment
- Broad spectrum of current use → continuum dependent on various factors
 - Number of students
 - Support for various tool
 - Amount of admin help needed
 - Amount of technical know-how required



Support for myUnisa

- ICT Support Team
 - ICT members: technical
 - ICLD members: academic staff development
- Various strategies to support academics to use the systems





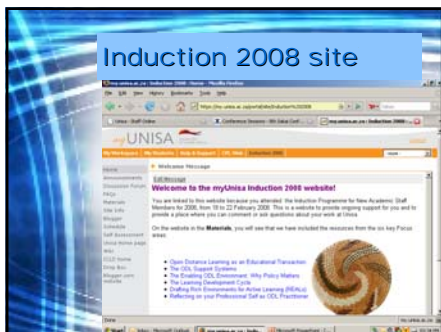
support [2] → 2007 Emphasis on teaching

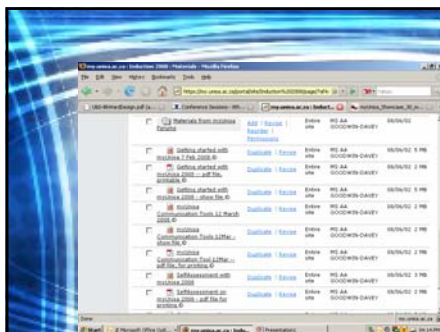
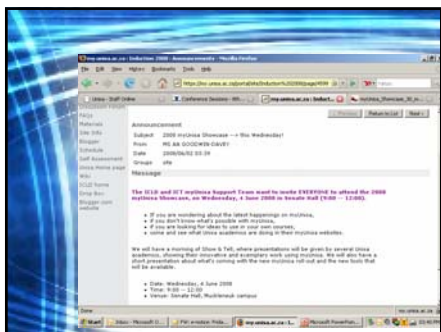
- myUnisa Forums monthly
 - Basic tools & discussion forums
 - Follow-up hands-on training sessions
 - Introduce new tools & how to
- myUnisa newsletters
 - Announcements
 - Sent via email to academics
- myUnisa Showcase & Colloquium
 - Best / most creative use of myUnisa
- myUnisa Excellence Award
 - Won trip to SAKAI conference in Paris



support [3] → 2008 Emphasis on innovation

- myUnisa Forums → new focus
 - Based on use, not tool know-how
 - Best practice examples from Unisa
- Help & Support site
 - For all academics
 - Tutorials & additional materials
- Project sites for special groups
 - Induction 2008 support new lecturers
 - Tutor support
- myUnisa Showcase
 - Academics show & tell about their courses & myUnisa





Demonstration course

- Purpose of Demo course:
 - to show myUnisa tools
 - to teach about online learning
- On same system as regular courses with same tools
- Hands-on training of small groups
 - 10 - 15 staff members in each
 - Lecturers remained linked for 1 year
- Lecturers could try things out, without student reactions
 - Then copy & paste into their courses
 - They could also ask me questions, using the course site

Welcome Message
ED Storage

Welcome to the Demo course on using the Learner Management System, MYLMS.

This course has been designed for lecturers at UCL to help them to make full use of the various advantages available through technology enhanced teaching and learning by distance. We will be concentrating on taking full advantage of the available components in the web-based system. We hope that we will all be co-learners, as I expect us to learn a lot from each other in this course.

In **addition** you will have access to additional tutorial materials and resources. For example, tutorial letters are stored under the **Materials** link on the navigation pane to the left of every subject site. For example, to see the tutorial letters for any course, click on **Materials** from across the home **Virtual Study Manual** by clicking on 8. If there are any tutorial letters for the course, they will be displayed here.

So, to get started:

- Go to the **Discussion Forum** and read through all the topics there. Start with the **Introduction** category which contains material to you and read any other introductions from other lecturers.
- Click on all of the resources available for this course in the **Resources** section and explore some of the links, etc.

Well, enough for now! I look forward to working with you.

Enjoy the course!

Announcements

Subject: Upcoming events in the world of online learning
 From: Will McQuinn (Lecturer)
 Date: 2007/02/05 14:16
 Group: site

Upcoming Events in the World of Algorithmic Learning

- August 17 - 18 [2007 IJCAI Educational Computing](#)
- August 18 - 19 [2007 Annual Conference on Distance Teaching & Learning](#)
- August 19 - 21 [Advanced Learning, Instructional Design, New Technologies and Strategies](#)
- September 2 - 4 [2007 International eLearning Conference and Exhibition](#)

Discussion Forum
Class Free Forum

Discussion Forums for LMS2007.02.01.01
 Welcome to myLMS Discussion Forums. You can use the online Discussion Board to communicate with other users who are enrolled on this web site.

Below, under the forum name, you can see that there have already got one Forum in place for you, "General Discussion". This site also uses email correspondence without needing for anyone else to find. You can not yet log on to discuss in this forum or general Discussion Forum. Only the lecturers or members of the web site can create other Forums to search. Discussion Boards are not fully implemented here, so this site enables. You can see the Forum name list under on Full Forum and view the Topics and Messages inside.

Forum Name	Topics	Posts	Last Posting	Creation Date
General Student Discussion	1	8	No Posting	2007-05-20 11:07
A Forum on general Discussion about the subject content	0	0	No Posting	2007-07-12 13:10

The subject of this forum is to discuss common topics related to the course. You can create subjects on this forum. That is, some users discuss in an online.

Schedule

View: [Calendar by Week](#) | [Today](#) | [Next Month](#) | [Previous Month](#)

Day	Mon	Tue	Wed	Thu	Fri	Sat
11	12	13	14	15	16	17

UNISA LINCPL4019

Additional Resources

Resources | Support Central | Public Resources | Permissions | Logouts

Location: LINCPL4019 Resources

Case 3 Move

Activities

Activity	Created By	Weighted	Due
Unit 3 Case Study 1	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 2	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 3	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 4	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 5	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 6	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 7	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 8	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 9	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 10	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 11	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 12	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 13	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 14	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 15	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 16	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 17	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 18	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 19	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 20	WP_JMILLER	20070220	01/07/08

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Unit 3 Case Study 5	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 6	WP_JMILLER	20070220	01/07/08
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Unit 3 Case Study 17	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 18	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 19	WP_JMILLER	20070220	01/07/08
Unit 3 Case Study 20	WP_JMILLER	20070220	01/07/08

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Resources

Unit 3: Case Study 1 - text

Case Study 1 text

INSTRUCTIONS: Compare the two scenarios in the case study. Which case adopts an effective business control plan? Provide examples to explain your answer.

Content and bring home the same idea on teaching that teaching.

Wiki: how to create one

UNISA LINCPL4019

Welcome to the Wiki Tool.

This page is a Wiki and there is no need for a template.

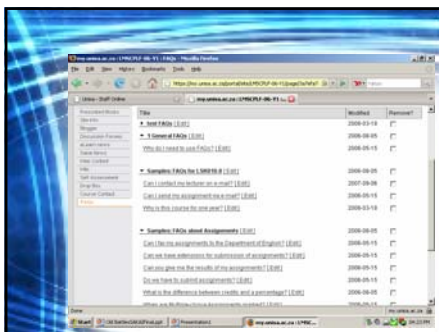
The first page you create is the first page that is displayed in the list of pages.

CREATING NEW PAGES IN YOUR WIKI

It is simple to create a new page on the Wiki. All you need to do is type the following text into the Edit page:

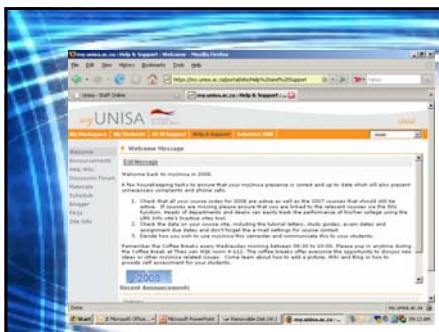
[[New Page Name|New Page Name Content Here]]

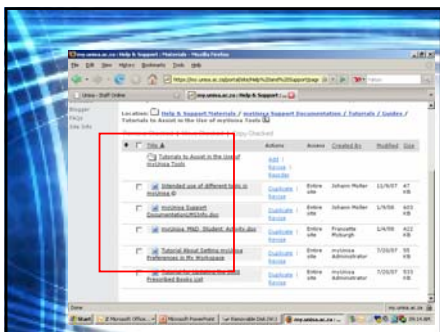
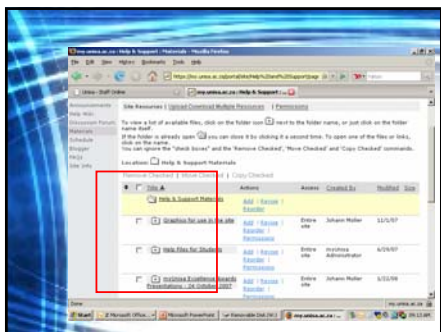
If this example, you replace the relevant brackets with your own text and you will create your own individual Wiki page on the Wiki page.



More support: Help & Support site

- Materials for lecturers to copy:
 - Help files for students
 - Help files for academics
 - Info 'blurb' examples to include in study materials
- Tutorials of how to use various tools
 - Examples from different depts
- Updates & news sent to all via email & newsletters
- Presentations from Forums, Showcases, colloquiums





Future support ideas

- Guest site for public display of myUnisa
- Staff development web site for everything! → CPL Web
 - Using myUnisa interface
 - Not only how to use myUnisa
 - SAQA & policy implications
 - Paradigm shifts
 - Rich environments for active learning
- Online Policy & implementation
 - Copyright issues
 - Plagiarism concerns



The screenshot shows the myUNISA website interface. The navigation menu includes: Home, myUNISA, myUNISA Home, myUNISA Help, myUNISA Support, myUNISA Feedback, myUNISA News, myUNISA Events, myUNISA Courses, myUNISA Programs, myUNISA Services, myUNISA Tools, myUNISA Resources, myUNISA Links, myUNISA About, myUNISA Contact Us, myUNISA Privacy Policy, myUNISA Terms of Use, myUNISA Site Map, myUNISA Accessibility, myUNISA Security, myUNISA Helpdesk, myUNISA Support Centre, myUNISA Feedback Form, myUNISA Newsletters, myUNISA Alerts, myUNISA Notifications, myUNISA Announcements, myUNISA Updates, myUNISA Changes, myUNISA Corrections, myUNISA Revisions, myUNISA History, myUNISA Archives, myUNISA Index, myUNISA Search, myUNISA Advanced Search, myUNISA Quick Search, myUNISA Simple Search, myUNISA Detailed Search, myUNISA Custom Search, myUNISA Saved Searches, myUNISA Recent Searches, myUNISA Popular Searches, myUNISA Trending Searches, myUNISA Recommended Searches, myUNISA Related Searches, myUNISA Suggested Searches, myUNISA Similar Searches, myUNISA Associated Searches, myUNISA Connected Searches, myUNISA Linked Searches, myUNISA Related Searches, myUNISA Associated Searches, myUNISA Connected Searches, myUNISA Linked Searches.

Event	Actions	Event	Start	End	Event	Start	End
CPL Web	ADD	ADD	ADD	ADD	ADD	ADD	ADD
...

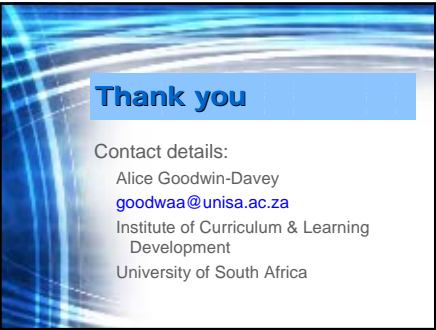
The screenshot shows a news article on the myUNISA website. The article is titled "New Events at the CPL Web" and discusses the introduction of new events to the CPL Web platform. It mentions that these events are designed to keep users informed of new things and include webinars and face-to-face encounters. The article also highlights the importance of staying up-to-date with the latest news and events.

More myUnisa support?

- Hands-on myUnisa training? By appointment in computer labs
 - By consultation
- myUnisa Coffee Breaks
 - Every Wednesday, 8:30 – 10:00
 - T/W Computer Labs.
- myUnisa Road Shows
 - Department-wide training
 - Other Unisa staff: learner support & regions

From Buy-in to demand for more

- Why can't I get the VOIP to work?
- We want to use podcasts!
- Where can I publish my students' group projects?
- Can we make use of student web sites?
- When can myUnisa go on my mobile phone? PDA?
- "I want to use all the cool stuff like that one..."
- **What next?**



Thank you

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