FACILITATING ACCESS TO INFORMATION AND KNOWLEDGE

Preliminary Programme

Monday - 5 May 2008

18h00-20h00 - Registration
(Delegates who arrive on Monday are encouraged to register to avoid a queue on Tuesday morning)

Tuesday - 6 May 2008

07h30-08h45 – Registration

SESSION 1 – Chair: To be announced

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Speakers</th>
</tr>
</thead>
<tbody>
<tr>
<td>08h45-09h00</td>
<td>Opening and welcome</td>
<td>To be announced</td>
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<tr>
<td>09h00-09h45</td>
<td>Strategies for the preservation of electronic records in South Africa:</td>
<td>Mr Mpho Ngoepe – Auditor-General, SA</td>
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<td>implications for access to information</td>
<td>Mr Tshepo Constable – UNISA</td>
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<tr>
<td>09h45-10h00</td>
<td>Questions and discussion</td>
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<tr>
<td>10h00-10h30</td>
<td>Challenges being faced by third world countries in the management of</td>
<td>Ms Prisca Marova – National Archives of Zimbabwe</td>
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<td>archives and records: the case of parastatals and government</td>
<td>Mr Onemus Nyaude – Nyadire Teachers College</td>
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<td>departments in Zimbabwe</td>
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<tr>
<td>10h30-10h40</td>
<td>Questions and discussion</td>
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10h40-11h10 - Tea/ Coffee

SESSION 2 – Chair: To be announced

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<tr>
<th>Time</th>
<th>Session</th>
<th>Speakers</th>
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<tbody>
<tr>
<td>11h15-11h45</td>
<td>From thinking to doing: Multichoice Knowledge Management journey</td>
<td>Ms Marina Hiscock – Multichoice</td>
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<tr>
<td>11h45-11h55</td>
<td>Questions and discussion</td>
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<tr>
<td>11h55-12h25</td>
<td>Knowledge management and the NGO: The Health Systems Trust Experience</td>
<td>Dr Josianne Roma-Reardon – Health Systems Trust</td>
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<tr>
<td>12h25-12h35</td>
<td>Questions and discussion</td>
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12h35-13h35 - Buffet Networking Lunch at the Ranch Hotel
### SESSION 3 – Chair: To be announced

<table>
<thead>
<tr>
<th>Time</th>
<th>Topic</th>
<th>Speaker(s)</th>
</tr>
</thead>
</table>
| 13h40-14h10 | Current developments in preserving and making accessible the intellectual and cultural heritage of South Africa | Mr Tshepo Constable - UNISA  
|            |                                                                      | Mr SR Chizwina - UNISA  
|            |                                                                      | Mrs MC Mabena – Tswane Community Libraries                                  |
| 14h10-14h20 | Questions and discussion                                             |                                                                          |
| 14h20-14h50 | Towards a model for a trusted digital repository: facilitating access to research information and knowledge | Ms Ina Smith – University of Pretoria  
|            |                                                                      | Ms Ria Groenewald – University of Pretoria                                 |
| 14h50-15h00 | Questions and discussion                                             |                                                                          |

15h00-15h30 - Tea/ Coffee

*End of Day One Programme*

18h00 – Gala Dinner at the Ranch Hotel

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### Wednesday – 7 May 2008

### SESSION 4 - Chair: To be announced

<table>
<thead>
<tr>
<th>Time</th>
<th>Topic</th>
<th>Speaker(s)</th>
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<tbody>
<tr>
<td>08h45-09h15</td>
<td>Self-archiving by LIS schools in South Africa: practices, challenges and opportunities</td>
<td>Dr Omwoyo Bosire Onyancha – UNISA</td>
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<td>09h15-09h25</td>
<td>Questions and discussion</td>
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<tr>
<td>09h25-09h55</td>
<td>Access to archived business information by informal sector women entrepreneurs; the role played by the Dept of Trade and Industry and its units</td>
<td>Ms Veli Jiyane – UNISA</td>
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<td>09h55-10h05</td>
<td>Questions and discussion</td>
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<td>10h05-10h35</td>
<td>Conducting a knowledge audit is the first step towards knowledge and information sharing: with specific focus on the public sector</td>
<td>Mr Xolani Dube – National Dept of Housing</td>
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<tr>
<td>10h35-10h45</td>
<td>Questions and discussion</td>
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10h45-11h15 - Tea/ Coffee

### SESSION 5 – Chair: To be announced

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<thead>
<tr>
<th>Time</th>
<th>Topic</th>
<th>Speaker(s)</th>
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| 11h20-11h50 | Diamonds in the dust: putting bling into records management         | Ms Xoliswa Matroko – CSIR  
|            |                                                                      | Ms Noxolo Mniki - CSIR  
|            |                                                                      | Ms Martie van Deventer – CSIR                                             |
| 11h50-12h00 | Questions and discussion                                             |                                                                          |
| 12h00-12h30 | Records management: how?                                             | Mr Ngoako Marutha - Dept of Social Development, Limpopo                   |
| 12h30-12h40 | Questions and discussion                                             |                                                                          |

12h45-13h45 - Buffet Networking Lunch at the Ranch Hotel

*End of Day Two Programme*

14h00 – Lion Park Tour – Group 1
15h30 – Lion Park Tour – Group 2
19h00 – Braai at the Ranch Hotel
Thursday – 8 May 2008

PRELIMINARY TRAINING WORKSHOPS

Workshop One
Marketing your archives
– Prof Karen Harris, University of Pretoria Archives
(Minimum of 15 delegates must register or workshop will be cancelled. A maximum of 30 delegates can be accommodated.)

Workshop Two
Appraisal of records: key to efficient and effective management of organisational records
– Prof Patrick Ngulube, UNISA (previously University of KwaZulu Natal)
(Minimum of 20 delegates must register or workshop will be cancelled. A maximum of 30 delegates can be accommodated.)

Workshop Three
Crossing the divide between information and knowledge professional
– Dr Deonie Botha, Kumba Iron Ore
(Minimum of 10 delegates must register or workshop will be cancelled. A maximum of 15 delegates can be accommodated.)

Workshop Four
Knowledge management through stories
– Dr Peter Tobin, Peter Tobin Consultancy
(Minimum of 20 delegates must register or workshop will be cancelled. A maximum of 30 delegates can be accommodated.)

Workshop Five
Customer Care
– Staff Training South Africa
(Minimum of 15 delegates must register or workshop will be cancelled. A maximum of 20 delegates can be accommodated.)

Workshop Six
Conflict Resolution
– Staff Training South Africa
(Minimum of 15 delegates must register or workshop will be cancelled. A maximum of 20 delegates can be accommodated.)

08h30 – 10h30 – Workshop
10h30 - 11h00 – Tea/ Coffee
11h00 – 13h00 - Workshop
13h00 – 14h00 – Buffet Lunch at the Ranch Hotel
14h00 – 16h00 – Workshop
16h00 – 16h30 – Tea/ Coffee
(Please note that workshop times may differ. Specific times for each workshop will be announced on the final programme.)

End of Conference

Friday – 9 May 2008

Post-Conference Tour of Libraries and Archives

08h00 – Depart Ranch Hotel
08h30 – Arrive Polokwane Library for Tour of Library
08h40-09h20 – Library Tour & Museum Tour
09h20 – Depart Polokwane Library
09h30 – Arrive Limpopo Provincial Archives for Tour of Archives
09h40-10h20 – Provincial Archives Tour
10h20 – Depart Provincial Archives
11h00 – Arrive University of Limpopo Turfloop Campus Library
11h00 – 11h30 – Tea Break (Refreshments will be arranged)
11h30 – 12h00 Tour of University of Limpopo Library
12h00 – Depart University Library
12h45 – Arrive Chief Makgoba Heritage site
12h45 – 13h15 - Visit Chief Makgoba Heritage site
13h15 – 14h15 – Lunch (Lunch will be arranged in Makgobaskloof
14h15 – Depart Makgobaskloof
16h00 – Arrive Ranch Hotel

End of Tour

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