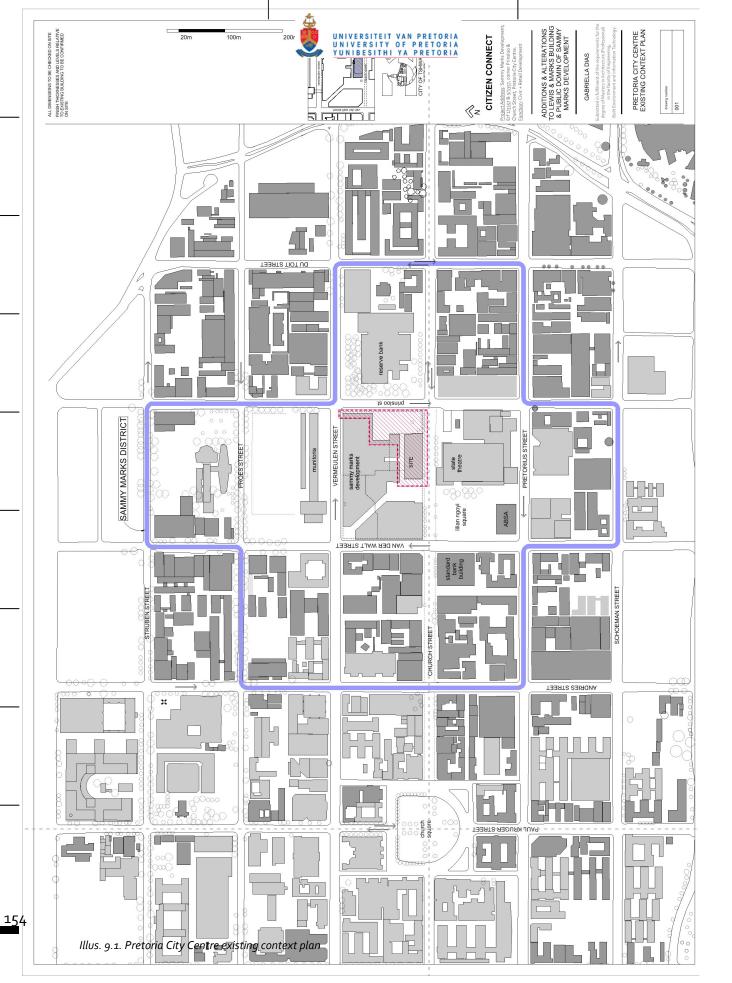


01— DOCUMENTATION 02—CONCLUSION

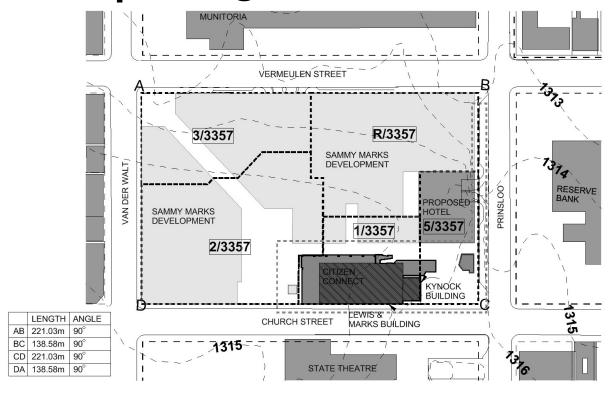




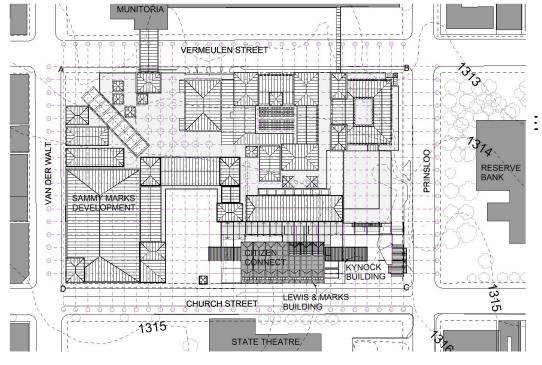




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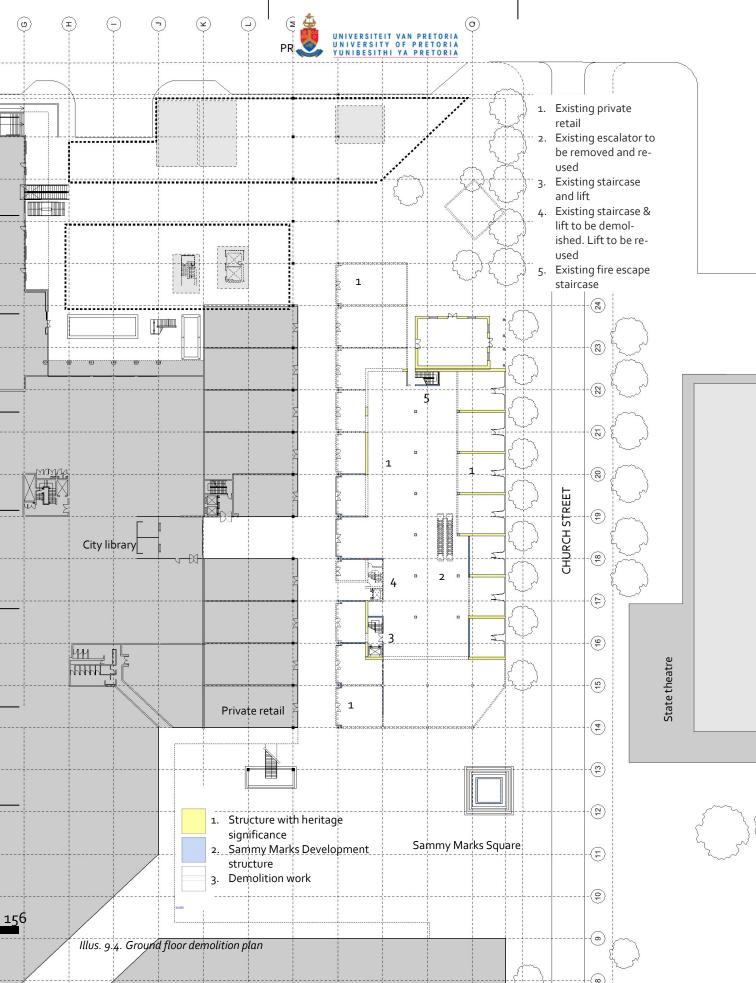


Illus. 9.2. Sammy Marks Development context plan showing design intervention

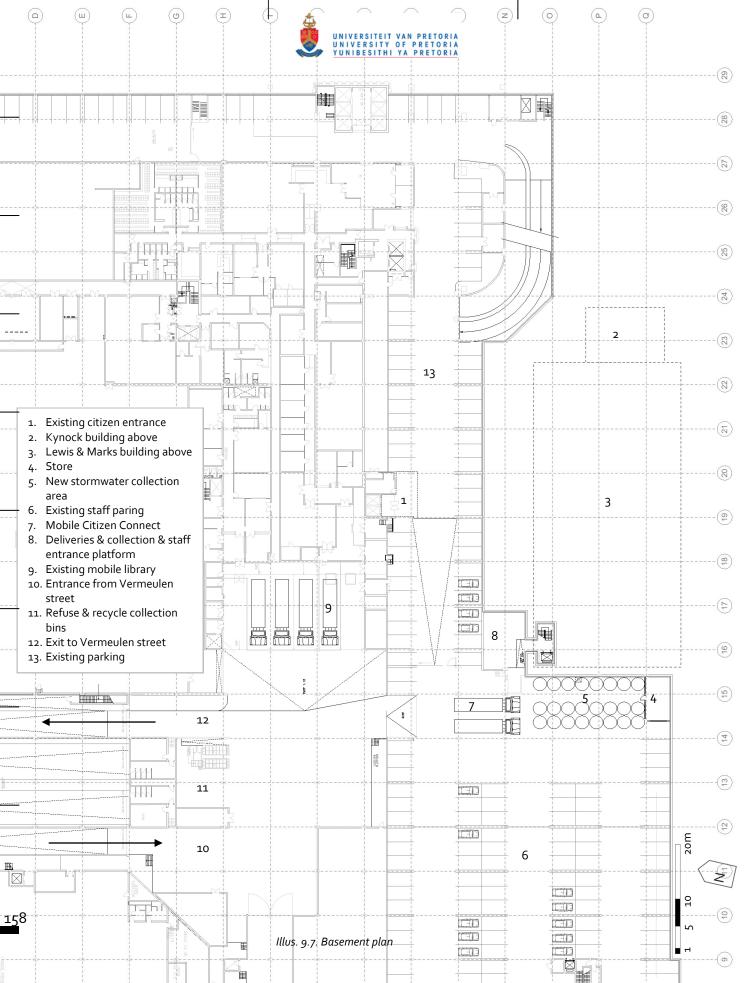


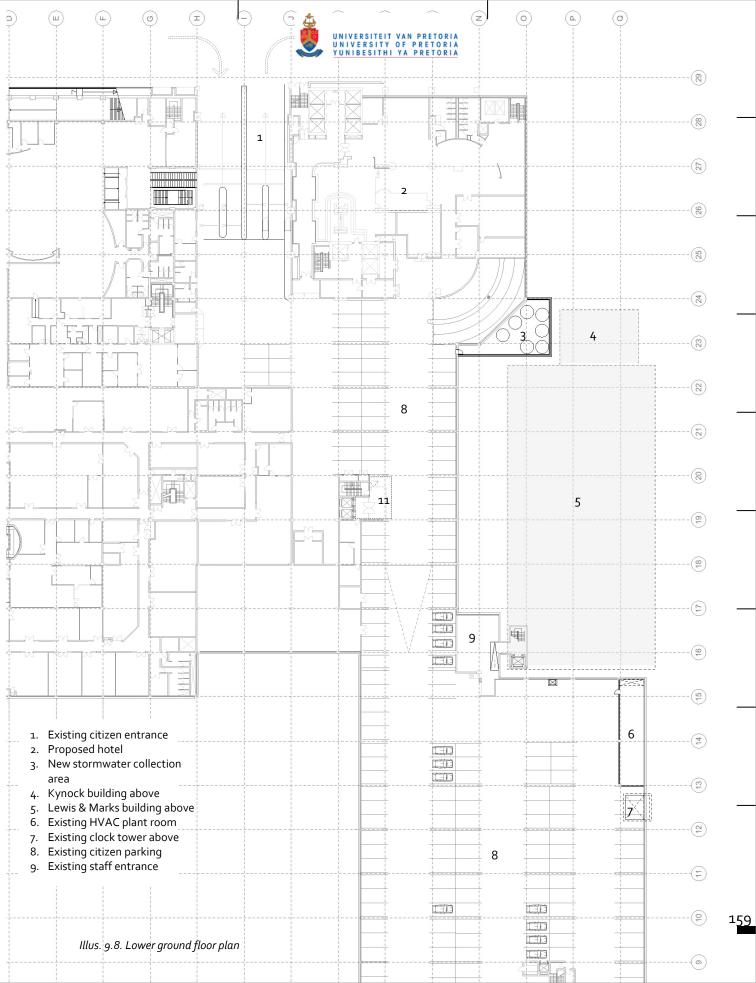
Illus. 9.3. Sammy Marks Development roof plan with design intervention

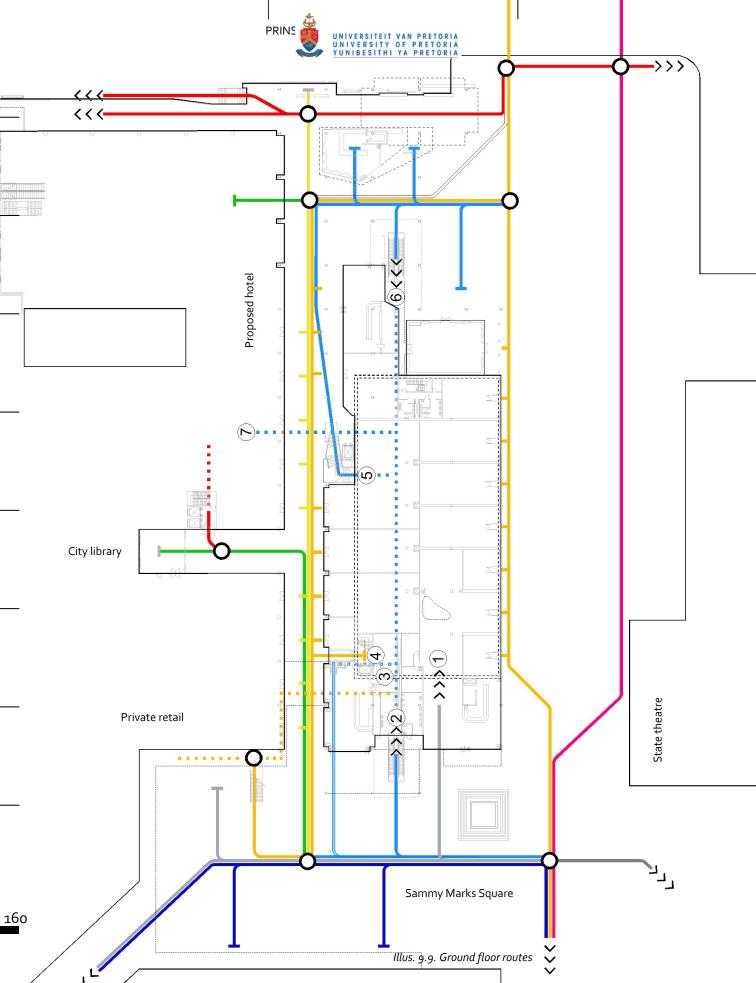
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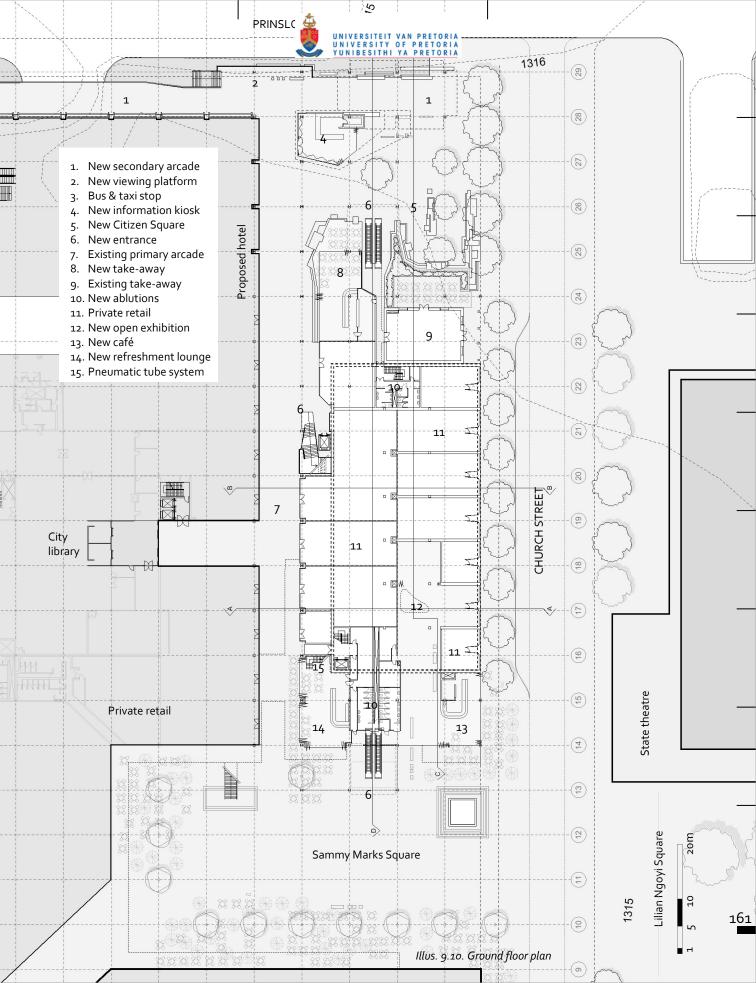


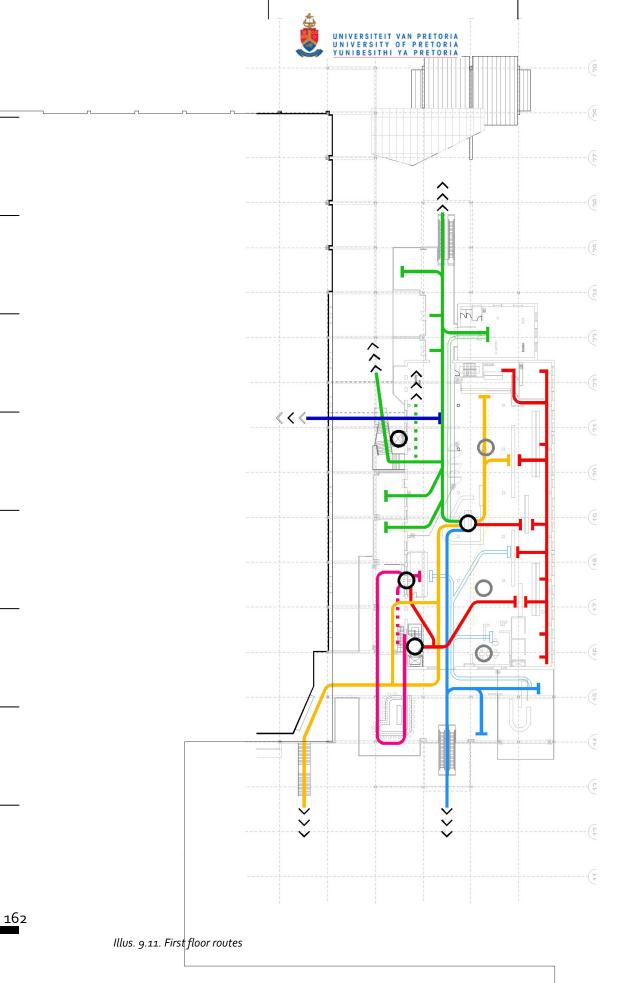


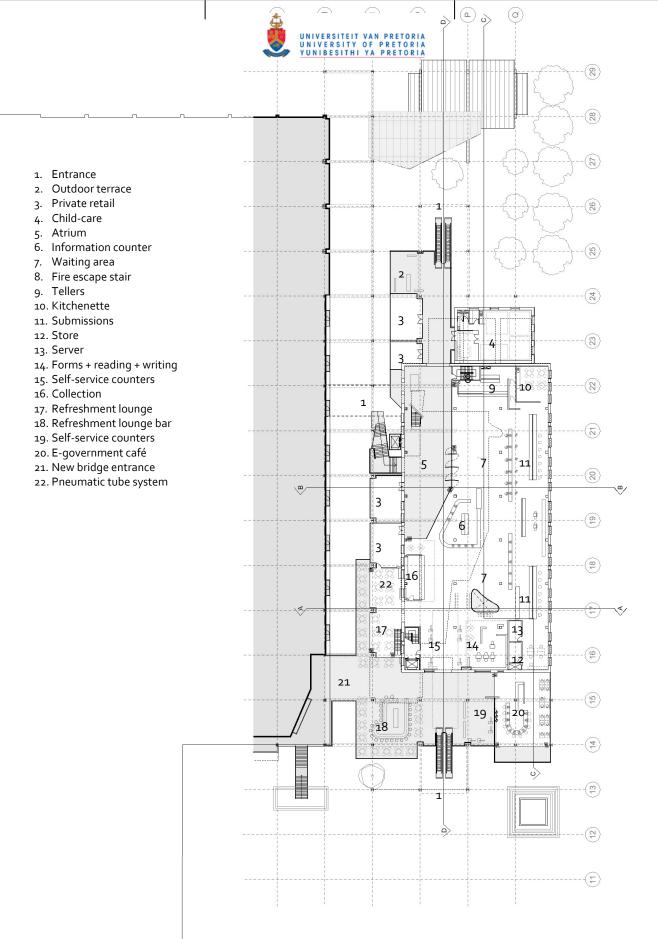


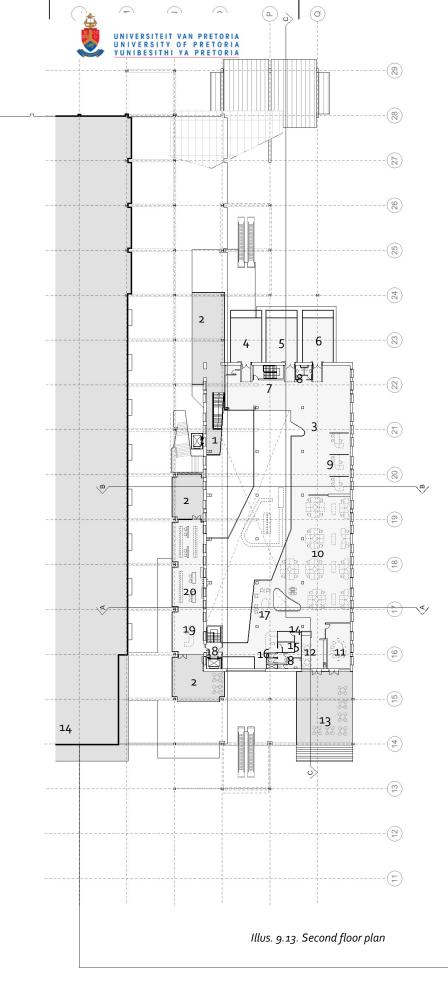












Staircase + lift
Outdoor terrace
Waiting area
Id photo
Finger print

7. Fire escape staircase

10. Office + management

20. Pneumatic tube system

8. Ablutions9. Consulting area

11. Boardroom

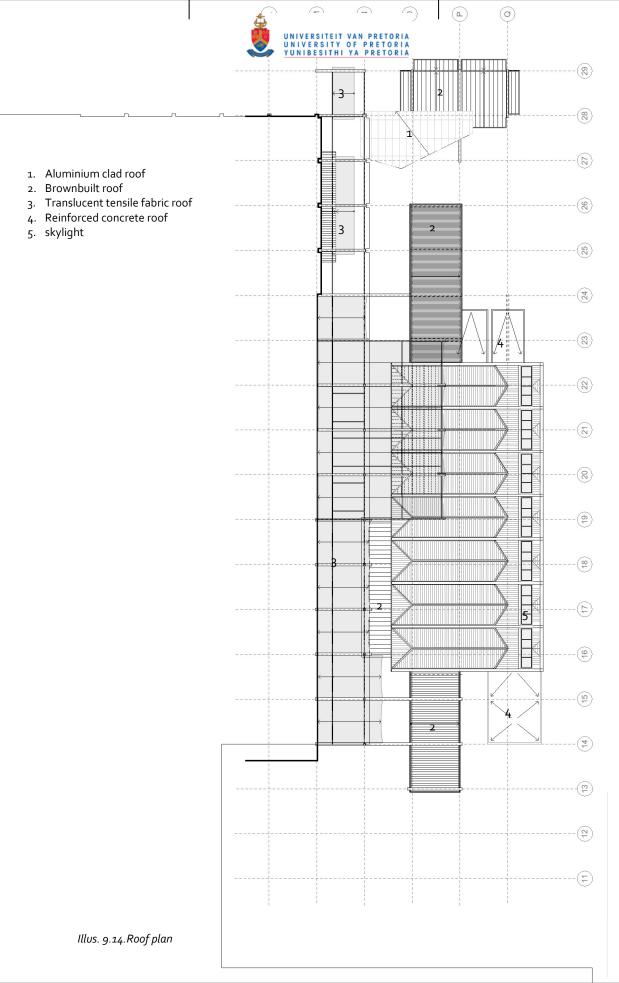
12. Kitchenette

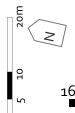
14. Server15. Store

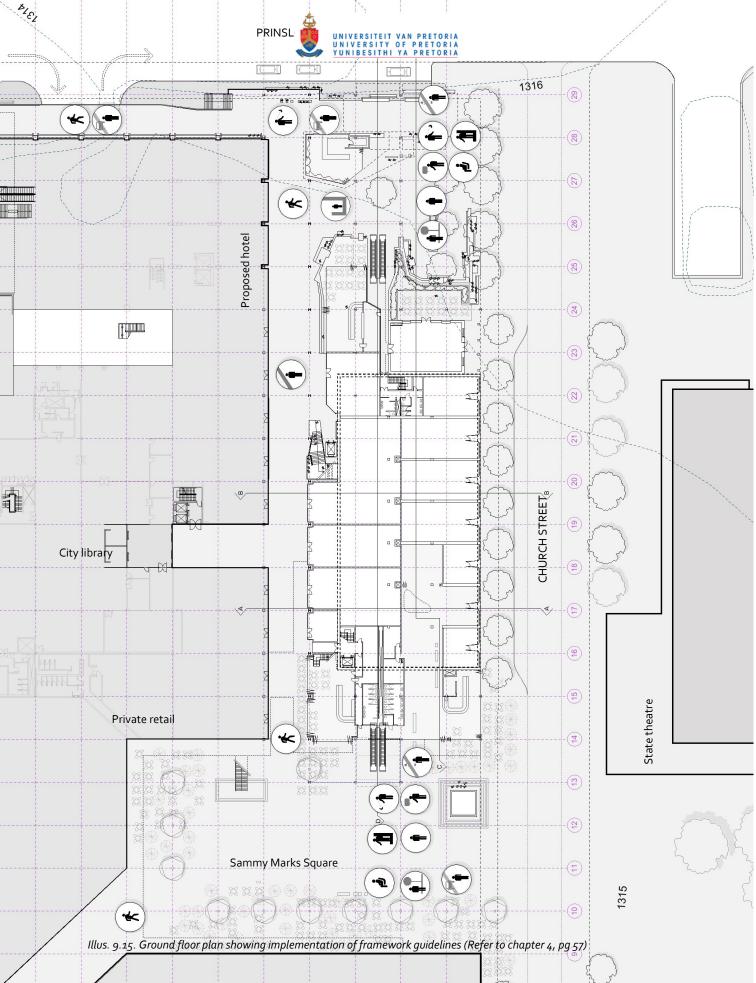
16. Reception17. Waiting area18. Staff circulation19. Document storage

13. Outdoor staff rest

5. Finger p6. Eye test

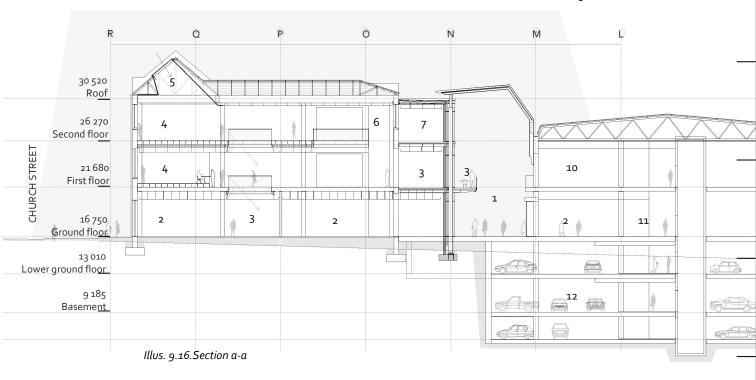


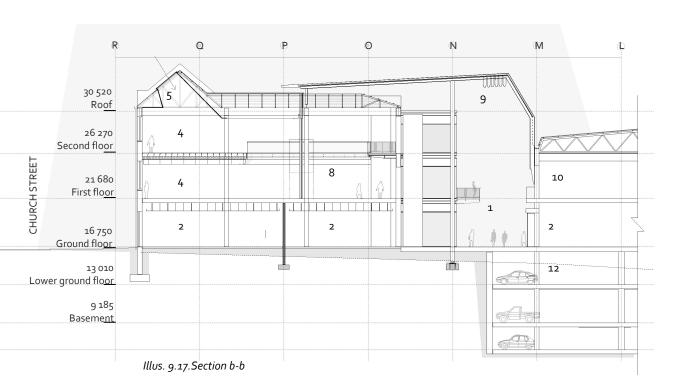




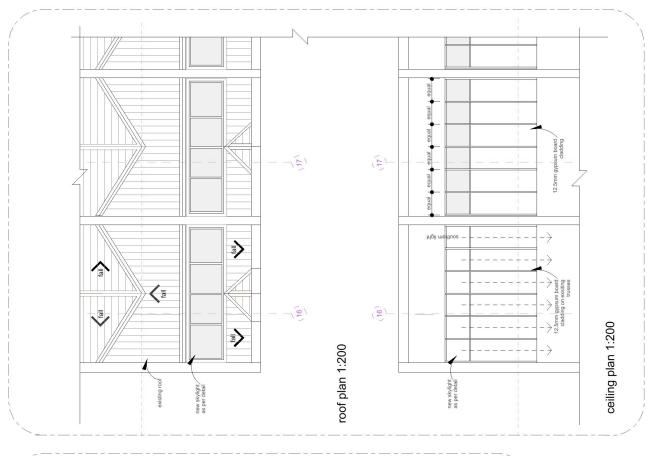


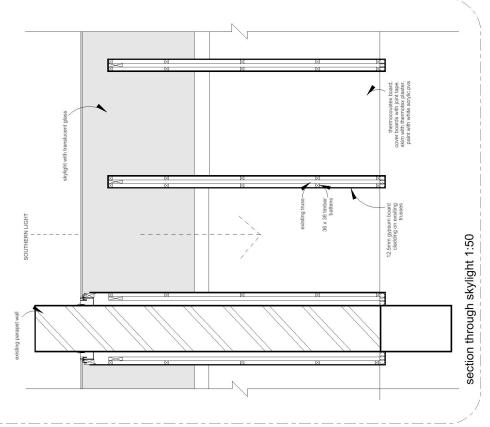
- 2. Private retail
- Open exhibition
- 4. Citizen Connect
- 5. Skylight
- 6. Staff circulation
- 7. Document storage
- 8. Atrium
- 9. retractable translucent fabric roof
- 10. Existing offices
- 11. Citizen circulation
- 12. Parking

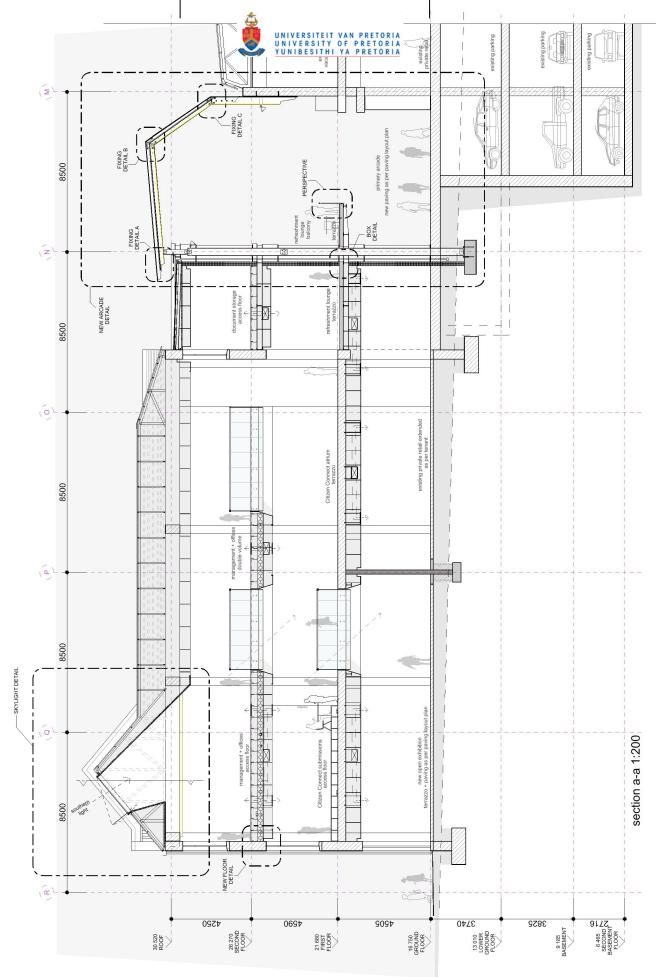


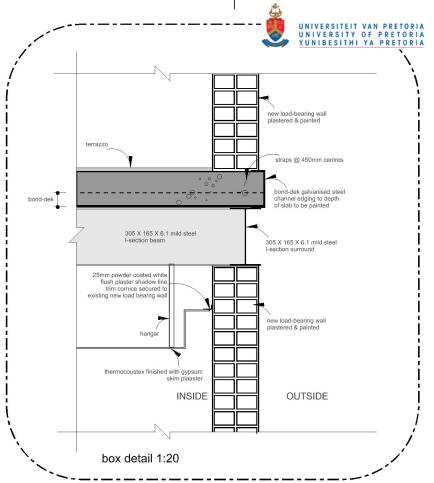


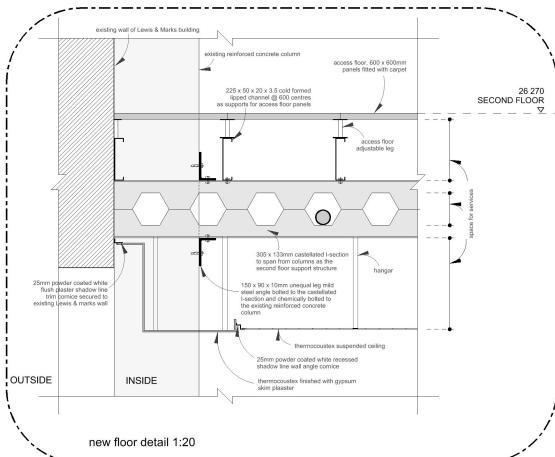




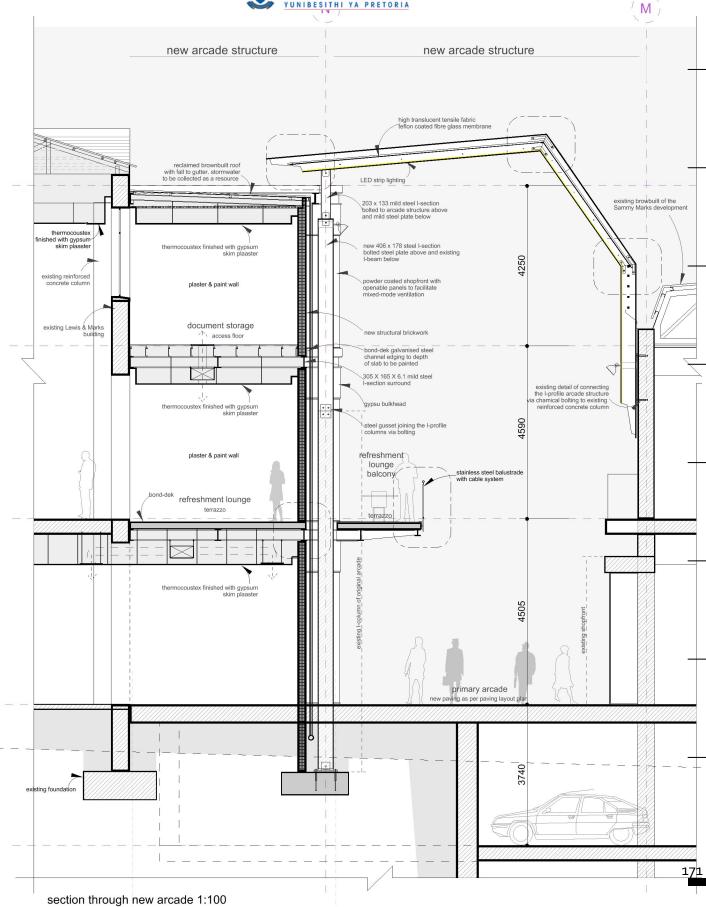




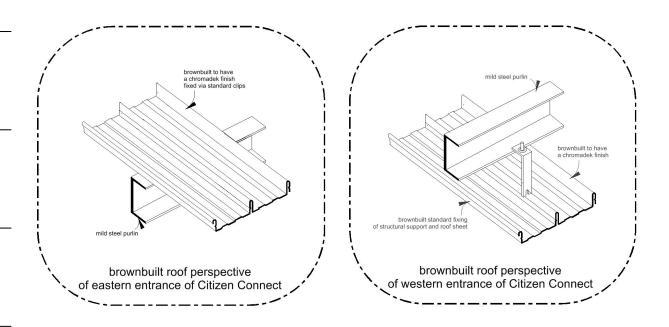


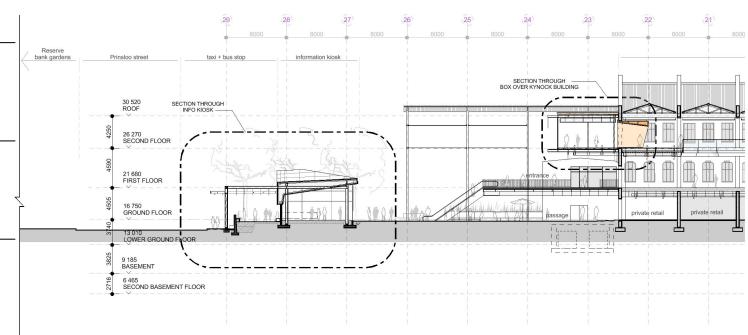




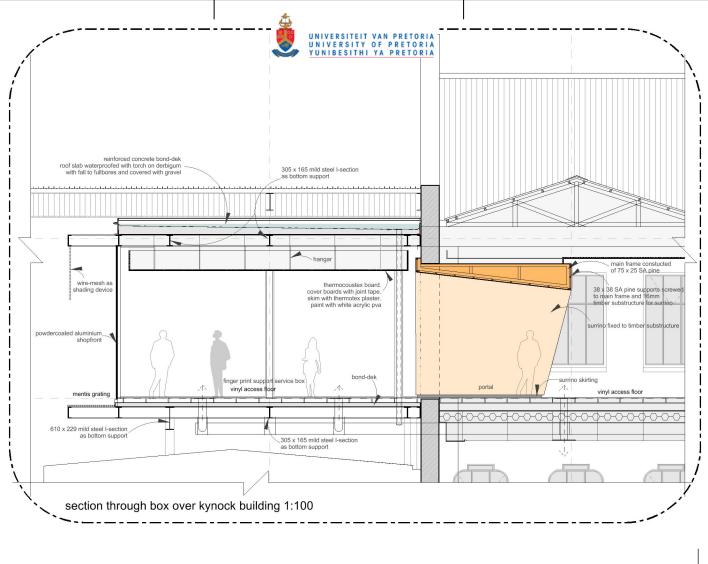


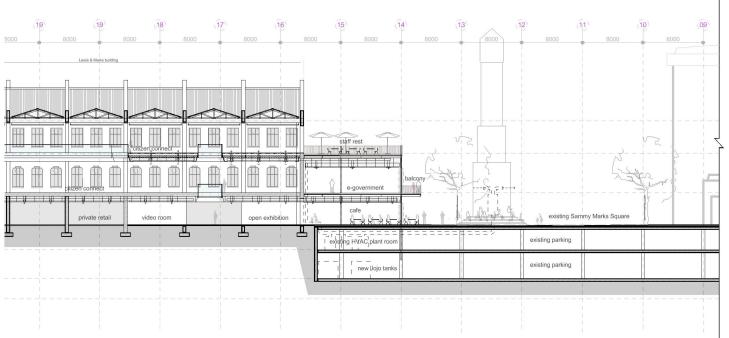




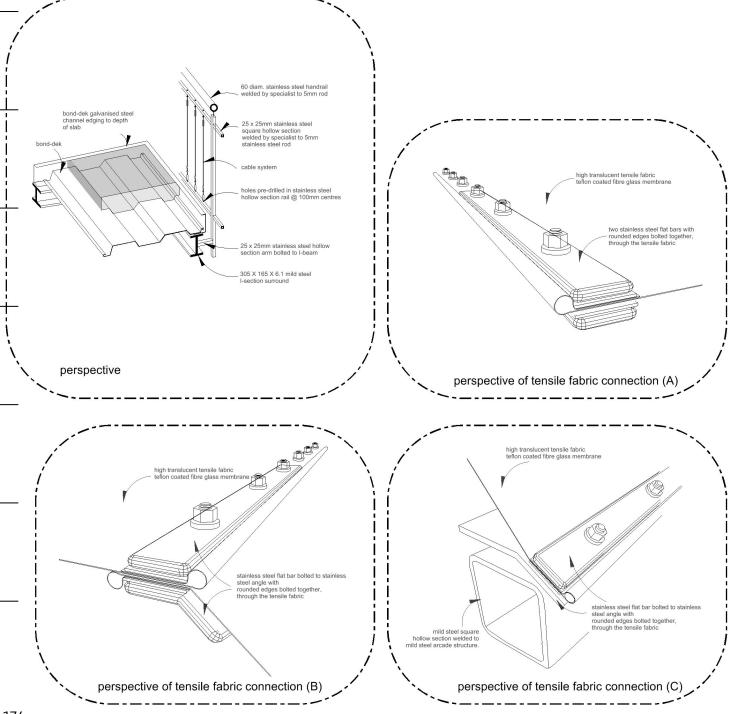


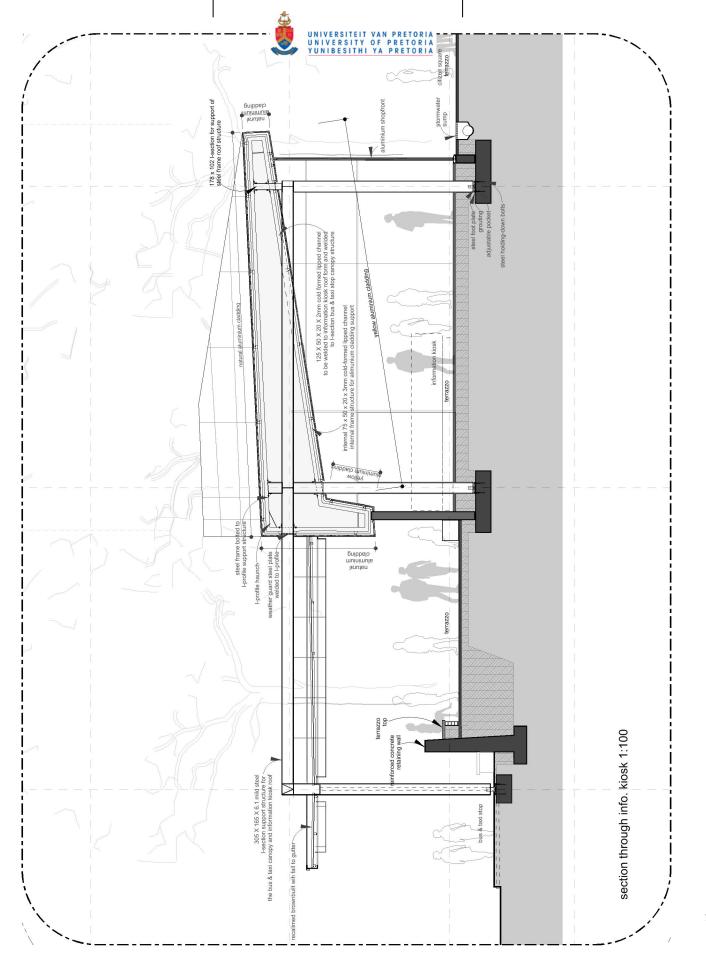
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CONCLUSION

The dissertation explored the possibility of improving public service delivery by introducing a programme not currently present in the South African context. The innovative programme consists of providing national, provincial and local government services that are traditionally in separate locations, in a single location, therefore economising peoples time. In addition to integrating departments which provide similar services, the programme moulds with the physical context, facilitating both commercial and daily activities. Additional components that informed the design are the historical layer, existing embodied energy of the site, and the human interface.

The Lewis & Marks building was the tallest building in the region at the time of construction, facing Market Square, an area bustling with activity. The surrounding buildings were between one to two storeys high. The historical layer influenced the intervention by designing the structures on the western portion of the site to one and two storeys, relating to the historical landscape. The design of the arcade frames the Lewis & Marks building as an important building in the existing urban landscape.

The existing site is bustling with activity but there is also embodied energy, such as portions of the Lewis & Marks building being vacant, and the western portion of the site in need of repair. Existing routes through the site show two entrances into the Lewis & Marks building, and with the design intervention of moulding the programme with the site, seven entrances were established.

The historical Lewis & Marks building is treated with respect where all the additional elements to the building comprise of steel of frames, and provide a sensitive contrast between the new and old.

The design spreads into the public domain, providing for seating throughout; essentially implementing urban quality criteria. The citizen square is arranged in a manner where the user can sit individually and eat a packed lunch, gather in groups, or assemble to watch a sports match via media-mesh screens.

A humanist architecture is established that provides a platform for improved service delivery and a connection to the historical landscape, connection to site energy, and ultimately bringing the material world in harmony with human life