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ADDENDUM 1

Questionnaire

The following questionnaire is designed to obtain your perceptions as volunteers for CANSA. There is no “trick” questions. Your individual answers will be kept completely confidential. Only the researcher will have access to your answers.

This questionnaire asks you about your biographic details, voluntary work, roles, rewards and recognition as a volunteer, and guidelines on volunteering. The information gathered from this survey will be used to design a program on how to retain volunteers and develop guidelines for volunteering.

Thank You for your Cooperation.

V.M. Modise

Student, University of Pretoria



ADDENDUM 2

Questionnaire

1. Biographic details

1.1 Name: _____

1.2 Age: _____

1.3 Gender:

Male	Female
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1.4 Marital Status: Please tick appropriate box:

Married	Never Married	Divorced	Separated	Widow	Other Partner
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1.5 Educational background:

Lower Primary	Higher Primary	Completed Matric	Attended Tertiary
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2. Voluntary Work

2.1 What motivated you to become a volunteer for CANSA? Please tick all applicable.

Altruism – inner most need to become helpful in the community	
Sociability – need to affiliate in order to avoid loneliness	
Self-interest – need to use one’s skills and gain skills from others	
Use of one’s spare time – need to become useful to others	
Reciprocity – need to give back help received from others	



Therapy – becoming involved in volunteering as a relieve from problems	
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2.2 How long have you been volunteering for CANSA?

0-2 years _____

3-5 years _____

2.3 Did you receive any training as a volunteer for CANSA? Yes / No

2.3 .1 If yes, what type of training did you receive? (Indicate all applicable)

Patient Care	Education	Health Promotion	Other: Specify
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2.3.2 How helpful was the training?

3. Roles

3.1 Are you presently clear about your role as a volunteer for CANSA? Yes / No

3.1.1 If yes, explain your role.

3.1.2 If no, what are your expectations from the organization with regard to your role?



3.2 What is your preference with regard to your specific role involvement in the organization?

Roles

Preferences

	Yes	No
Committee involvement		
Patient care		
Health promotion		
Participation in community forums		
Other: Specify		

3.3 Do you use transport in carrying out your activities as a volunteer? Yes / No

3.3.1 If yes, who covers the costs? Please tick all applicable.

<input type="checkbox"/> Myself	<input type="checkbox"/> Spouse	<input type="checkbox"/> Organization	<input type="checkbox"/> Other: Specify
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3.3.2 Do you expect remuneration for transport from the organization? Yes / No

3.3.2.1 If yes, why?

4. Rewards and Recognition

4.1 Have you been rewarded for being a volunteer at CANSA? Yes / No

4.1.1 If yes, what kind of reward did you receive?

4.1.2 If no, do you expect any reward? Yes / No



5. Guidelines for volunteering

5.4 Should CANSA provide guidelines for volunteers with regard to the following?

(Indicate all applicable)

Recruitment	
Selection	
Orientation	
Training	
Recognition	
Supervision	
Evaluation	
Roles	

6. Would you ever consider terminating as a volunteer for CANSA? Yes / No

6.1 If no, why?

6.2 If yes, why?

7. What are your needs from the organization in terms of your future commitment as a volunteer?



8. Any other aspect that you think the organization should address regarding volunteerism?

Thank you for your co-operation