	Hearing Aid Follow Up Asse	sment	Form _{ofu}	ıl, P (2007)	Appendix C.1		
Resp	oondent Number		Official	Use Only			
			V1				1-3
Distr	ict / Area		\/O				4
Prov	ince		V2				4
			V3				5-7
Hosp	pital		2//4		-		0.40
	Section A: Biographical Info	rmatio	V4				8-10
A.1	What is your age?	iiialioi	<u>I</u> V5				11-12
Α. Ι	what is your age:		VJ				11-12
A.2	Gender		V6				13-14
A.3	What is your highest level of qualification?		V7				15-16
A.3	what is your nighest level or qualification?		V /				15-16
A.4	Are you currently:		V8				17-23
	a. Working (Full time)	1		4			
	b. Working (Part time)	2		4			
	c. At school d. At unversity/technikon	3		4			
	e. Receiving a pension/grant	5		1			
	f. Unemployed	6		-			
	g. Other (specify)	7		1			
	Section B: Fitting of Hearing	Aids					
B.1	At what age did you receive your first hearing aid?		V9				24-25
B.2	How many hearing aids have you had in total?		V10				26
B 3	If more than 1, why?		V11	1			27-28
Б.3	ii more dian 1, why?		VII				21-20
D 4	In which car do you wear your bearing aid?		V12	т т		_	29-31
	In which ear do you wear your hearing aid? a. Right Ear	1	VIZ				29-31
	b. Left Ear	2					
	c. I alternate between ears	3					
B.5	Have you worn this hearing aid continuously?		V13				32-33
	Yes 1 No 2				_		
B.6	If no why not?		V14				34

	Section B: Fitting of velearing Aidse	<u>(derstipfued)</u> (2007)
B.7	What type of hearing aid is this?	V15 35-36
	a. BEHIND-THE-EAR	1
	b. IN-THE-EAR	2
B.8	Where do you live?	V16 37-39
	What transport did you have to take to get to the hospital and	
	then back home? (tick more than one)	
	a. Taxi	1 V17 40-41
		2 V18
	c. Hitchhiking	3 V19
	1 5	4 V20
	e. Other (specify)	5 V21
B.10	If you used public transport, approximately how much did it cost	
	you to get to the hospital and back?	V22 42-43
B.11	How often did you have to go to the hospital for hearing aid	
	repairs?	V23 44-48
	a. Once a week	1
	b. Once a month	2
	c. Once a year	3
	d. Other (specify)	4
	e. Unsure	5
	Section C: Repairs / Replacement	of Hearing Aids
C.1	Did you experience any of the following problems with your	
	hearing aid? (tick more than 1)	
		1 V24 49-58
		2 V25
		3 V26
		4 V27
		5 V28
		6 V29
	1,	7 V30
	J 1 57	8 V31
1		9 V32
1		10 V33
C_{2}	j. Other (specify) 1 Did you take the hearing aid back to the audiologist/ dispenser	10 433
C.2	· · · · · · · · · · · · · · · · · · ·	V34 59-60
1	who gave it to you? Yes 1 No 2	V34 59-00
C 2	If Yes, explain what happened	V35 61
U.3	ii Tes, explain what happened	V35 61
	1	

C.5 Mas your hearing aid replaced? V36 62		Section C: Repairs//Replaceme	oriat etr	f His coriu	h g Æws	(conti	nued)		
C.5 Was your hearing aid replaced? Ves 1 No 2 C.6 If your hearing aid was replaced, what was the reason? (Tick more than 1) a. It was damaged beyond repair b. You lost the original hearing aid 2 V39 c. Untable to access repair services 3 V40 d. Other (specify) 4 V41 e. Unsure C.7 Where did you get the replacement hearing aid from? a. Government Hospital 1 V43 70-74 b. School 2 2 c. Donation 3 d. Private Practice 4 e. Other (specify) 5 C.8 If your hearing aid was replaced, where did the repairs take place? d. Other (specify) 5 C.9 If your hearing aid manufacturer 2 C. Self d. Other (specify) 4 V4 e. Unsure 5 V42 C.9 How long did these repairs take? C.9 How long did these repairs take? V45 80-81 C.10 Was any costs inferred to you? Ves 1 No 2 C.11 If yes, how much? V46 82-83 C.10 How often do you replace the batteries in your hearing aid? 3. Daily 1 V48 86-89 0. Weekly 2 C. Monthly 3 C. Was any costs inferred to your hearing aid? 3. Daily 4 V49 90-92 0. Where do you obtain batteries from? V49 90-92 0. Where do you obtain batteries from? V49 90-92 0. Where do you obtain batteries from? V49 90-92 0. Paramacy 1 Paramacy 1 Paramacy	C.4	If No, why did you not take it back?		V36					62
C.6 Your hearing aid was replaced, what was the reason? (Tick more than 1) a. It was damaged beyond repair 1 V38									
C.6 If your hearing aid was replaced, what was the reason? (Tick more than 1)	C.5	Was your hearing aid replaced?		V37					63-64
Han 1									
D. You lost the original hearing aid 2 339 C. Unable to access repair services 3 V40 C. Unable to access repair services 3 V40 C. Unisure 5 V42 C. Unisure 70-74 To 7-74 To 7-	C.6	than 1)					_		
C. Unable to access repair services 3 V40			1						65-69
d. Other (specify)									
e. Unsure 5 V42		c. Unable to access repair services	3						
C.7 Where did you get the replacement hearing aid from?		d. Other (specify)	4						
a. Government Hospital 1		e. Unsure	5	V42					
Doctor D	C.7								
C Donation 3 d. Private Practice 4 4		a. Government Hospital	1	V43					70-74
d.		b School	2						
C.8 If your hearing aid was repaired, where did the repairs take place? V44 75-79 a.		c Donation	3						
C.8 If your hearing aid was repaired, where did the repairs take place?		d. Private Practice	4						
a. Hospital Audiology department 1 b. Hearing aid manufacturer 2 2 3 4 4 4 4 4 4 4 4 4		e. Other (specify)	5						
b. Hearing aid manufacturer 2	C.8	If your hearing aid was repaired, where did the repairs take place?		V44					75-79
C. Self 3 4 6 1 1 1 1 1 1 1 1 1		a. Hospital Audiology department	1						
Discrete C.9 C.9 C.9 How long did these repairs take? C.10 Was any costs inferred to you? V46 S2-83 Yes 1 No 2 Section D: Care and Maintenance of Hearing Aids C.11 If yes, how much? V47 S4-85 S6-89 Section D: Care and Maintenance of Hearing Aids C.11 If yes, how did not		b. Hearing aid manufacturer	2						
E. Unsure 5		c. Self	3						
C.9 How long did these repairs take? V45 80-81		d. Other (specify)	4						
C.10 Was any costs inferred to you? V46 82-83		e. Unsure	5						
Yes 1	C.9	How long did these repairs take?		V45					80-81
Yes 1							_		
Section D: Care and Maintenance of Hearing Aids D.1 How often do you replace the batteries in your hearing aid?	C.10	Was any costs inferred to you?		V46					82-83
Section D: Care and Maintenance of Hearing Aids D.1 How often do you replace the batteries in your hearing aid?		Yes 1 No 2					_		
Section D: Care and Maintenance of Hearing Aids D.1 How often do you replace the batteries in your hearing aid?	C.11	If yes, how much?		V47					84-85
D.1 How often do you replace the batteries in your hearing aid? 1 V48 86-89 b. Weekly 2 c. Monthly 3 d. Other (Specify) 4 D.2 Where do you obtain batteries from? V49 a. Hospital 1 b. Pharmacy 2							_		
a. Daily 1 V48 86-89 b. Weekly 2 c. Monthly 3 d. Other (Specify) 4 D.2 Where do you obtain batteries from? V49 90-92 a. Hospital 1 b. Pharmacy 2			ce o	f Hearin	ng Aids				
a. Daily 1 V48 86-89 b. Weekly 2 c. Monthly 3 d. Other (Specify) 4 D.2 Where do you obtain batteries from? V49 90-92 a. Hospital 1 b. Pharmacy 2	D.1	How often do you replace the batteries in your hearing aid?							
c. Monthly 3 d. Other (Specify) 4 D.2 Where do you obtain batteries from? V49 90-92 a. Hospital 1 b. Pharmacy 2		a. Daily	1	V48					86-89
d. Other (Specify) 4 D.2 Where do you obtain batteries from? V49 90-92 a. Hospital 1 b. Pharmacy 2		b. Weekly	2						
D.2 Where do you obtain batteries from? a. Hospital b. Pharmacy 90-92		c. Monthly	3						
a. Hospital 1 b. Pharmacy 2	L	d. Other (Specify)	4						
b. Pharmacy 2	D.2	Where do you obtain batteries from?		V49					90-92
		a. Hospital	1						
c. Other 3		b. Pharmacy							
	L	c. Other	3						

	Section D: Care and Maintenance	<u>of Hearing Adds)(continued)</u>	
D.3	How much do they cost?	V50	93-94
	a. Less than R50.00	1	
	b. More than R50.00	2	
D.4	How often do you clean your earmould?	V51	95-98
	a. Daily	1	
	b. Weekly	2	
	c. Monthly	3	
	d. Other (specify)	4	
D.5	How do you clean your ear mould?	V52	99-100
D.C	Was years agreed a respect 2	VE2	404 400
ט.ט	Was your earmould ever replaced? Yes 1 No 2	V53	101-102
D 7		VE 4	400
D.7	If Yes, where was this done and how much did it cost?	V54	103
D.8	Was your earmould tube ever replaced?	V55	104-105
	Yes 1 No 2		
D.9	If Yes, where was this done and how much did	V56	106
	it cost?		
D.10	How often do you clean your hearing aid?	V57	107-111
	a. Daily	<u>1</u>	
	b. Weekly	2	
	c. Monthly	3	
	d. Never	4	
	e. Other (specify)	5	440.440
D.11	How do you clean your hearing aid?	V58	112-113
	Section E: Hearing Aid Orientati	<u>on</u>	
E.1	When you were fitted with your hearing aid, was an orientation	N.B Researcher/interviewer will explain to the part	icpant, what is
	programme given to you?	meant by an orientation programme.	
	Yes 1 No 2	V59	114-115
E.2	Was the orientation programme done in your first language?		
	Yes 1 No 2	V60	116-117

		Section E: Hearingn Air	diOrdentation (costin	ued 2007)		
E.3	What lang	uage was it conducted in?					
	a.	English	1	V61			117-121
	b.	Afrikaans	2				
	C.	Zulu	3				
	d.	Other (specify)	4				
E.4	Was an in	terpreter available?		V62			122-123
	Yes 1	No 2				_	
E.5	Did you fu	lly understand everything that was covered	during the				
	orientation	n programme?		V63			124-125
	Yes 1	No 2				_	
E.6	What was	done in the orientation programme? (tick al					
		te options)					
	a.	Parts of the hearing aid were explained	1	V64			126-127
	b.	Cleaning of the earmould	2	V65			128-129
	C.	Cleaning of the hearing aid	3	V66			130-131
	d.	Daily care and maintenance	4	V67			132-133
	e.	Insertion & removal of earmould/hearing aid	5	V68			134-135
	f.	Insertion and removal of battery	6	V69			136-137
	g.	Battery check	7	V70			138-139
	h.	Coping strategies for communication breakdov	vn 8	V71			140-141
	I	Troubleshooting problems	9	V72			142-143
	j	Guarantee	10	V73			144-145
	k	Counseling on hearing loss	11	V74			146-147
	I	Expectations of the hearing aid	12	V75			148-149
	m	Auditory training	13	V76			150-151
E.7	Was a hea	ring aid orientation pamphlet given to you?					
	Yes 1	No 2		V77			152-153
E.8	If yes, wha	at language was it in?					
	a.	English	1	V78			154-157
	b.	Afrikaans	2				
	C.	Zulu	3				
	d.	Other (specify)	4				
E.9	If you rece	eived a pamphlet, was it helpful to you?					
	Yes 1	No 2		V79			158-159
E.10	Did you co	ome back for follow-up therapy and informat	ion for your				
	hearing pr	oblem?					
	Yes 1	No 2		V80			160-161
E.11	If Yes, who	at was the reason?					
				V81			162
1			Ī				
E.12	If No, wha	t was the reason?					
				V82			163-164
1			İ				

		Section F: Use of Utoaring A	ria et	d – Soofu	ıl, P (2007)		
F.1	Please e	xplain briefly how you would do the following:						
	Correct :	= "yes" Incorrect = "no"	yes/no					
	a.	Clean an earmould	1	V83				165-166
	b.	Clean a hearing aid	2	V84				167-168
	C.	Insert a mould/ hearing aid	3	V85				169-170
	d.	Remove a mould/aid	4	V86				171-172
	e.	Insert and remove battery	5	V87				173-174
	f.	Troublshoot problems	6	V88				175-176
	g.	Adjust volume control	7	V89				177-178
	h.	Manipulate the On/Off switch	8	V90				179-180
F.2		o you keep your hearing aid when you are not using it	?				<u>-</u>	
	(Tick mo	re than one)						
	a.	In it's box/case	1	V91				181-184
	b.	On the table/ cupboard	2					
	C.	In your bag	3					
	d.	Other (specify)	4					
F.3	How ofte	en do you use your hearing aid?						
	a.	Daily	1	V92				185-189
	b.	Once or twice a week	2					
	C.	Only for special occassions	3					
	d.	Never	4					
	e.	Other (specify)	5					
F.4	In what	situations do you use your hearing aids?						
	Tick N -N	Never, D -Daily, W -Weekly, O -Other						
	a.	quiet situations	1	V93				190-192
	b.	television/music	2	V94				193-195
	C.	church	3	V95				196-198
	d.	social events	4	V96				199-201
	e.	sports events	5	V97				202-204
	f.	school	6	V98				205-207
	g.	home telephone	7	V99				208-210
	h.	cell phone	8	V100				211-213
	I.	talking to 1 person	9	V101				214-216
	j.	talking to many people	10	V102				217-219
	k.	Other	11	V103				220-222

		Section F: Use of Ulcaring f	Fictofice t	di#Boed	I, P (2007)		
F.5	Please t	ick Yes/ No if you are satisfied with your					
	hearing	aid in these situations.					
			Yes/ No				
	a.	quiet situations	1				223-224
	b.	television/music	2				225-226
	C.	church	3				227-228
	d.	social events	4	V107			229-230
	e.	sports events	5				231-232
	f.	school	6				233-234
	g.	home telephone	7				235-236
	h.	cell phone	8				237-238
	I.	talking to 1 person	9	V112			239-240
	j.	talking to many people	10	V113			241-242
	k.	Other	11	V114			243-244
F.6	With you	ur hearing aid on, can you hear the following: (tick mo	ore			_	
	than 1)						
	a.	Doorbell/ knocking on the door	1	V115			245-246
	b.	A baby crying	2	V116			247-248
	C.	The telephone ringing	3	V117			249-250
	d.	A car hooter	4	V118			251-252
	e.	Someone calling your name from another room	5	V119			253-254
F.7	What are	e the 3 most important things you use your hearing ai	d			_	
	for?						
	a.		1	V120			255-256
						_	
	b.		2	V121			257-258
	C.		3	V122			259-260
		Section G: Participant's Vie	w on He	aring A	Aid Orientation	ns	
G.1	Comme	nt on the effect that your hearing aid has had on your		V123			261-262
	since yo	•			<u> </u>		
	,	<u>9</u>					
G.2	What are	e the most common problems you have with your hea	rina	V124			263-264
<u> </u>	aid?	o mo moot common probleme you mate man your near	9				200 20 1
	aia .						
	1						

	Section G: Participant Section G: Participant Section Section Section G: Participant Section S	earing Aid Colentations (continued)	
G.3	Do you think an interpreter should be available if the therapist		
	does not speak your first language?		
	Yes 1 No 2	V125	265-266
	If No, explain why	V126	267
	ii ito, oxpiaii iiiy	7120	207
	If Yes, explain why	V127	268
	ii 100, Oxpiani Wily	V 121	200
G.4	Do you feel that one orientation session is enough?	-	
U.7	Yes 1 No 2	V128	269-271
	If Yes, explain why	V129 V129	209-271
	ii Tes, explain willy	VIZS	212
	If No, explain why	V130	273
	ii No, explain why	V 130	213
C E	Mould it he ession and more economical for you to go to the	_	
<u>G.5</u>	Would it be easier and more economical for you to go to the		
	community clinics rather than hospitals, if your hearing aid		
	needed repairs/servicing? Yes 1 No 2	V131	074 075
			274-275
	If Yes, explain further	V132	276
		1 1/400	077.070
G.6	Where would you prefer to go to have your hearing aid repaired	V133	277-279
	or serviced?		
	a. Clinics	1	
	b. Hospitals	2	
	c. Other	3	

	Evaluation of the status of cu	urrent l	earing aid	
Respo	ndent Number:			
Evalua	ation of status of current hearing aid & earmould. State		To be evaluated by the	researcher
wheth	er part is Intact, Missing, Broken or Clogged.			
a.	earmould	1	V1	1-2
b.	earmould tube	2	V2	3-4
C.	hearing aid cover	3	V3	5-6
d.	battery door	4	V4	7-8
e.	on/off switch	5	V5	9-1(
f.	volume control	6 7	V6 V7	11-1
g.	microphone casing	8	V8 V8	13-1 15-1
h. I	tone hook	9	V9 V9	17-1
i. i	battery	10	V10	19-2