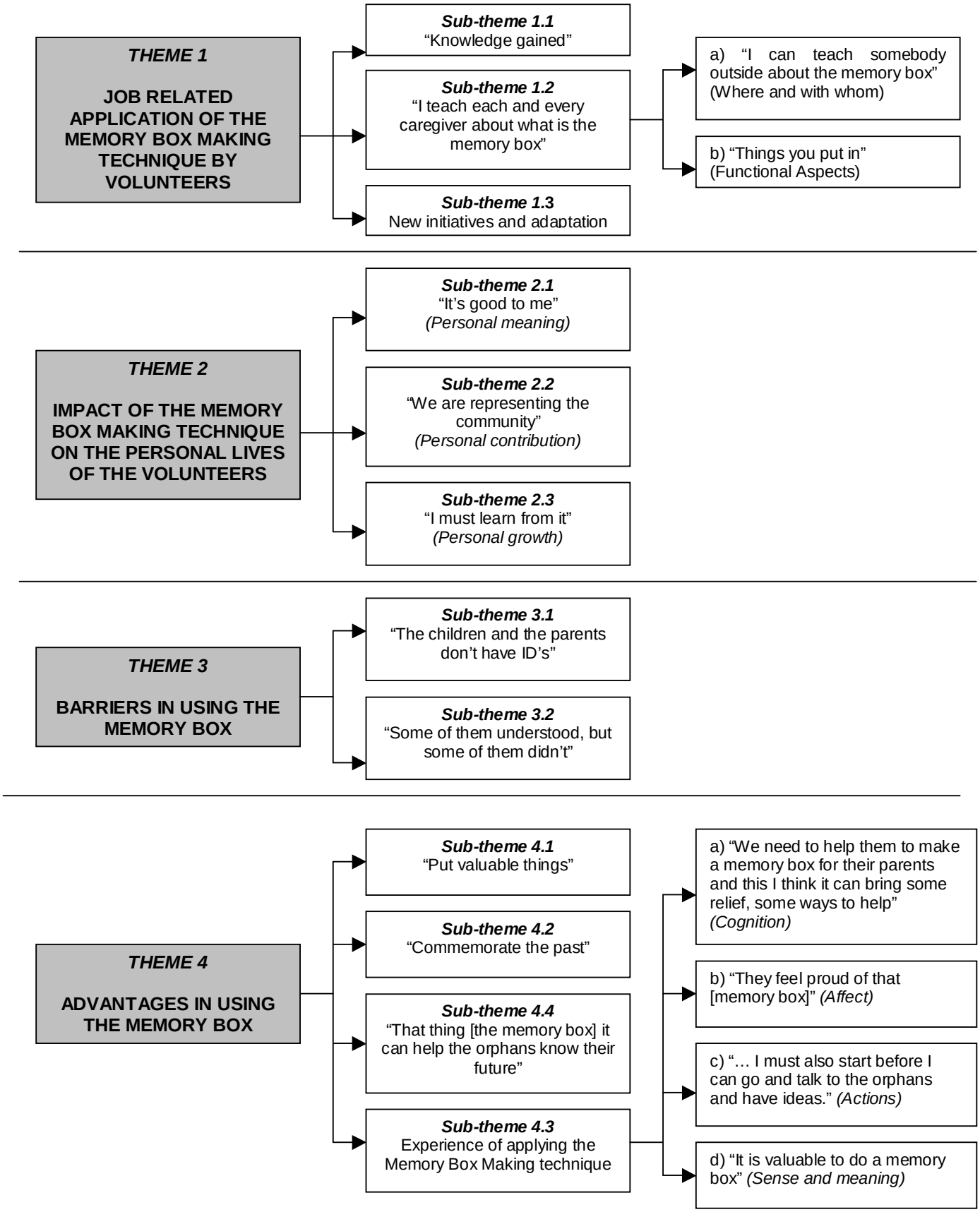
Figure 4.1 Main- and sub-themes uncovered during data analysis process



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