

Bibliography

Ackoff, R.I. (1999). *Ackoff's Best - His Classic Writings on Management*. New York, NY: John Wiley & Sons Inc.

Acquisition and Management of Integrated Logistic Support for Systems and Equipment. DoD Directive 5000.39. (1983). Washington, D.C. WA: Department of Defense.

Aslaksen, E. and Belcher, R. (1992). *Systems engineering*. Sydney: Prentice Hall.

Ballou, R.H. (1987). *Basic Business Logistics* (2nd Ed). Englewood Cliffs, NJ: Prentice Hall.

Barnard, W.J. (1987). *Die Bestek Van Stelselbestuur*. Pretoria: Internal Armscor document.

Blanchard, B.S. (1991). *System Engineering Management*. New York, NY: John Wiley & Sons, Inc.

Blanchard, B.S. (1998). *Logistics Engineering and Management* (5th Ed). Upper Saddle River, NJ: Prentice Hall.

Blanchard, B.S. and Fabrycky, W.J. (1998). *Systems Engineering and Analysis* (3rd Ed). Upper Saddle River, NJ: Prentice Hall.

Blem, N. (1995). *Service, Please, South Africa!* Kenwyn: Juta & Co Ltd.

Bloomberg, D.J., LeMay, S. and Hanna, J.B. (2002). *Logistics*. Upper Saddle River, NJ: Prentice-Hall, Inc.

Bowersox, D.J., Closs, D.J. and Helferich, O.K. (1986). *Logistical Management* (3rd Ed). New York, NY: Macmillan Publishing Co.

Brown, J.R. (1991). *The Laboratory of the Mind - Thought Experiments in the Natural Sciences*. London: Routledge.

Campbell, J.D. (1995). *Uptime - Strategies for Excellence in Maintenance Management*. Portland, OR: Productivity Press.

Carlzon, J. (1987). *Moments of Truth: New Strategies for Today's Customer Driven Economy*. Ballinger: Cambridge Mass.

Cascio, W.F. (1998). *Applied Psychology in Human Resource Management* (5th Ed). Upper Saddle River, NJ: Prentice-Hall, Inc.

Chase, R.B., Aquilano, N.J. and Jacobs, R.F. (1998). *Production and Operations Management, Manufacturing and Services* (8th Ed). New York, NY: McGraw-Hill/Irwin.

Chase, R.B., Aquilano, N.J. and Jacobs, R.F. (2001). *Operations Management for competitive advantage* (9th Ed). New York, NY: McGraw-Hill/Irwin.

Cheng, T.C.E. and Podolsky, S. (1993). *Just-in-Time Manufacturing*. London: Chapman & Hall.

Christopher, M. (1992). *Logistics - The Strategic Issues*. London: Chapman & Hall.

Christopher, M. (1997). *Marketing Logistics*. Oxford: Butterworth-Heinemann.

Compendium of Authenticated Systems and Logistics Terms, Definitions, and Acronyms. AU-AFIT-IS-3-81. (1981). Wright-Patterson AFB, OH: U.S. Air Force Institute of Technology.

Cortada, J.W. (2001). *21st Century Business - Managing and Working in the New Digital Economy*. Upper Saddle River, NJ: Prentice-Hall, Inc.

Covey, S.R. (1992). *The Seven Habits of Highly Effective People*. London: Simon & Schuster.

Davenport, T.H., (2000), *Mission Critical - Realizing the Promise of Enterprise Systems*. Boston, MA: Harvard Business School Press.

Day, R.A. (1998). *How to Write and Publish a Scientific Paper* (5th Ed). Cambridge: Cambridge University Press.

De Geus, A. (1997). *The Living Company*. London: Nicholas Brealy Publishing.

Duncan, W. R. (2000). *A Guide to the Project Management Body of Knowledge*.

Upper Darby, PA: The Project Management Institute.

Fawcett, S.A. and Fawcett, S.E. (1989). Logistics - Adding Value Through Integration.

Logistics Spectrum. Summer 1989.

Gharajedaghi, J. (1999). *Systems Thinking: Managing Chaos and Complexity : A*

Platform for Designing Business Architecture. Boston, MA: Butterworth -

Heinemann.

Goldratt, E.M. and Fox, R.E. (1986). *The Race*. New York: NY. North River Press.

Goldratt, E.M. (1990a). *The Haystack Syndrome - Sifting Information Out of the Data*

Ocean. Great Barrington, MA: North River Press.

Goldratt, E.M. (1990b). *What is this Thing Called Theory of Constraints and How*

Should it Be Implemented? Great Barrington, MA: North River Press.

Goldratt, E.M. (1994). *It's Not Luck*, Great Barrington, MA: North River Press .

Goldratt, E. M. (1997) *Critical Chain*. Cape Town: Creda Press.

Goldratt, E.M. and Cox, J. (1992). *The Goal* (2nd Rev Ed). Cape Town: Creda Press.

- Goldratt, E.M., Schragenheim, E. and Ptak, C.A. (2000). *Necessary But Not Sufficient*, Great Barrington, MA: North River Press.
- Gourdon, K.N. (2001). *Global Logistics Management - A Competitive Advantage for the New Millennium*. Oxford: Blackwell Publishers, Ltd.
- Green, L.L. (1991). *Logistics Engineering*. New York, NY: John Wiley & Sons, Inc.
- Hall, A.D. III. (1969). Three-Dimensional Morphology of Systems Engineering. IEEE Transactions on System Science and Cybernetics. Vol SSC-5. pp156-160. April, 1969.
- Harvard Business Review on Managing the Supply Chain*. (2000). Boston, MA: Harvard Business School Publishing.
- Harvey, D.F. and Brown, D.R. (1996). *An Experiential Approach to Organizational Development* (5th Ed). Upper Saddle River, NJ: Prentice-Hall, Inc.
- Herbaty, F. (1990). *Handbook of Maintenance Management - Cost Effective Practices* (2nd Ed). Park Ridge, NJ: Noyes Publications.
- Hesket, J.B., Glaskowsky, N.A. and Ivie, R.M. (1973). *Business Logistics* (2nd Ed). New York, NY: Roland Press Company.
- Hill, T. (1994). *Manufacturing Strategy: Text and Cases* (2nd Ed). Burr Ridge, IL: Irwin.

Jones, J.V. (1987). *Integrated Logistic Support Handbook*. Blue Ridge Summit, PA:

TAB Professional and Reference Books.

Kelly, A. (1997). *Maintenance Organization and Systems - Business-centred*

Maintenance. Oxford: Butterworth-Heinemann

Kerzner, H. (1995). *Project Management - A Systems Approach to Planning,*

Scheduling and Controlling (5th Ed). New York, NY: Van Nostrand Reinhold.

Kotler, P. (1984). *Marketing Management: Analysis, Planning and Control*. Englewood

Cliffs, NJ: Prentice Hall.

Kuhn, T.S. (1977). *The Essential Tension - Selected Studies in Scientific Tradition and*

Change. Chicago, IL: The University of Chicago Press.

Lagace, M. (2002). *Profits for Non-Profits: Earning Your Own Way*. Harvard Business

School Working Knowledge. Publication date: May 6, 2002

<http://hbswk.hbs.edu/pubitem.jhtml?id=2921&sid=0&pid=0&t=nonprofit>

Lambert, D.M. and Stock, J.R. (1993). *Strategic Logistic Management* (3rd Ed).

Homewood, IL: Irwin.

Lambert, D.M., Stock, J.R. and Ellram, L.M. (1998). *Fundamentals of Logistics*

Management. Boston, MA: McGraw-Hill.

Mann, L. Jr. (1983). *Maintenance Management*. (Revised Ed). New York, NY:
Lexington Books.

McCormack, M.H. (1984). *'What They Don't Teach You At Harvard Business School'*.
London: Guild Publishing.

Morgan, P. (1994). Look Before You Leap. *Productivity SA*. Volume 20 No 5.

M'Pherson, P.K. (1980). Systems Engineering: An Approach to Whole System Design.
The Radio and Electronic Engineer. Vol 50, No 11/12.

M'Pherson, P.K. (1981). A Framework for System Engineering Design. *The Radio and
Electronic Engineer*. Vol 51, No 2.

Newbold, R. C. (1999). *Project Management in the Fast Lane: Applying the Theory of
Constraints*. The St. Lucie Press/APICS Series on Constraint Management. Boca
Raton, FL: St Lucie Press.

Nicholas, J. M. (2000). *Project Management for Business and Technology*. Upper
Saddle River, NJ: Prentice Hall.

Noreen, E., Smith, D. and Mackey, J.T. (1995). *The Theory of Constraints and its
Implications for Management Accounting*, Great Barrington, MA: North River Press.

Pearce, J.A. II and Robinson, R.B. Jr. (1988). *Strategic Management* (3rd Ed).
Homewood, IL: Irwin.

Pintelton, L., Gelders, L. and Van Puyvelde, F. (1995). *Industrieel Beleid in het
Onderhoud*. Leuven: Uitgeverij Acco.

Poirier, C.C. and Bauer, M.J. (2000). *E-Supply Chain - Using the Internet to
Revolutionize Your Business*. San Francisco, CA: Berret-Koehler Publishers, Inc.

Porter, M.E. (1985). *Competitive Advantage: Creating and Sustaining Superior
Performance*. New York, NY: The Free Press.

Porter, M.E. (1990). *The Competitive Advantage of Nations*. London: The Macmillan
Press Ltd.

Pretorius, P.J. (1991). *The Development of Information Systems in the Small Business
Environment*. Unpublished MBA thesis. Pretoria: University of Pretoria.

Ptak, C.A. and Schragenheim, E. (2000). *ERP - Tools, techniques and Applications for
Integrating the Supply Chain*. New York, NY: St Lucie Press.

Robbins, S.P. (1990). *Organization Theory - Structure, Design, and Applications* (3rd
Ed). Englewood Cliffs, NJ: Prentice-Hall, Inc.

Robeson, J.F. and Copacino, W.C. (1994). *The Logistics Handbook*. New York, NY: The Free Press.

Rottier, J. (1999). *Conceptual Design of An Organisational Capability*. Unpublished M.Eng thesis. Pretoria: University of Pretoria,

Rubenstein, M.E. and Firstenberg, I.R. (1995). *Patterns of Problem Solving* (2nd Ed). Englewood Cliffs, NJ: Prentice Hall.

Russel, R.S. and Taylor, B.W. III (1998). *Operations Management - Focusing on Quality and Competitiveness* (2nd Ed). Upper Saddle River, NJ: Prentice Hall.

Sage, P.S. and Rouse, W.B. (Eds). (1999). *Handbook of systems engineering and management* . New York, NY: Wiley.

Schonberger, R.J. and Knod, E.M. (1991). *Operations Management: Improving Customer Service* (4th Ed). Homewood, IL: IRWIN

Schonberger, R.J. and Knod, E.M. (1994). *Operations Management: Continuous Improvement* (5th Ed). Burr Ridge, IL: IRWIN

Schonberger, R.J. and Knod, E.M. (1997). *Operations Management: Customer Focused Principles* (6th Ed). Boston, MA: IRWIN/McGraw-Hill

Senge, P.M. (1990). *The Fifth Discipline - The Art and Practice of the Learning Organization*. New York, NY: Doubleday.

Sheridan, J.H. (2000). Disruptive Technologies Reshape Industries. *Industry Week*.
January 10, 2000

Sparrius, A. (1991). *Operational Logistics*. Unpublished manuscript.

Starr, M.K. (1996). *Operations Management: A Systems Approach*. Danvers, MA: Boyd
& Fraser.

Stevenson, W.J. (1993). *Production/Operations Management* (4th Ed). Homewood, IL:
IRWIN.

Tichy, T.M. and Sherman, S. (1993). *Control Your Destiny Or Someone Else Will*. New
York, NY: Doubleday.

Van Hoek, R. (2001). E-supply chains - Virtually non-existing. *Supply Chain
Management: An International Journal*. Vol 6 No 1:21-28

Wang, B. (Ed). (1997). *Integrated Product, Process and Enterprise Design*. London:
Chapman & Hall.

Webster's Seventh New Collegiate Dictionary. (1963). Springfield, MA: G&C Merriam
Company.

Webster's Ninth New Collegiate Dictionary. (1988). Springfield, MA: Merriam-Webster, Inc.

Wickens, P. D. (1995). *The Ascendant Organisation*. New York, NY: St. Martin's Press.

Williams, T.J. (1994). The Purdue Enterprise Reference Architecture. *Computers in Industry*. Vol 24.

Womack, J.P., Jones, D.T. and Roos, D. (1991). *The Machine That Changed the World*, New York, NY: Harper Collins.

Zbar, V. (1995). *Managing the Future - Unlocking 10 of the Best Management Books*. East Kew: McPherson's Printing Group.