REFERENCES

Armed robbers steal substantial amount of money from Mayor’s Walk Spar. 2000, 20 July. *Natal Witness*, p. 3.


Robbers arrested after they fail to get away. 2000, 10 July. *The Sowetan*, p. 6.


APPENDIX I

INTERVIEW SCHEDULE – VICTIMS OF RETAIL ROBBERY

Please note: If you were robbed more than once, the questions refer to the latest incident.

Instructions: Please answer all the questions.

A. BIOGRAPHICAL INFORMATION

1. Gender:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Male</td>
<td>1</td>
</tr>
<tr>
<td>Female</td>
<td>2</td>
</tr>
</tbody>
</table>

2. Age: __________ years

3. Race:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Black</td>
<td>1</td>
</tr>
<tr>
<td>White</td>
<td>2</td>
</tr>
<tr>
<td>Coloured</td>
<td>3</td>
</tr>
<tr>
<td>Asian</td>
<td>4</td>
</tr>
</tbody>
</table>

4. Occupation (Position in store): ____________________________

B. INFORMATION REGARDING THE ROBBERY

5. During which month did the robbery occur?

<table>
<thead>
<tr>
<th>Month</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>1</td>
</tr>
<tr>
<td>February</td>
<td>2</td>
</tr>
<tr>
<td>March</td>
<td>3</td>
</tr>
<tr>
<td>April</td>
<td>4</td>
</tr>
<tr>
<td>May</td>
<td>5</td>
</tr>
<tr>
<td>June</td>
<td>6</td>
</tr>
<tr>
<td>July</td>
<td>7</td>
</tr>
<tr>
<td>August</td>
<td>8</td>
</tr>
<tr>
<td>September</td>
<td>9</td>
</tr>
<tr>
<td>October</td>
<td>10</td>
</tr>
<tr>
<td>November</td>
<td>11</td>
</tr>
<tr>
<td>December</td>
<td>12</td>
</tr>
</tbody>
</table>

6. On which day of the week did the robbery take place?

<table>
<thead>
<tr>
<th>Day</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday</td>
<td>1</td>
</tr>
<tr>
<td>Tuesday</td>
<td>2</td>
</tr>
<tr>
<td>Wednesday</td>
<td>3</td>
</tr>
<tr>
<td>Thursday</td>
<td>4</td>
</tr>
<tr>
<td>Friday</td>
<td>5</td>
</tr>
<tr>
<td>Saturday</td>
<td>6</td>
</tr>
<tr>
<td>Sunday</td>
<td>7</td>
</tr>
</tbody>
</table>
7. At what time did the robbery occur?

<table>
<thead>
<tr>
<th>Time</th>
<th>Occurrences</th>
</tr>
</thead>
<tbody>
<tr>
<td>06h00-08h00</td>
<td>1</td>
</tr>
<tr>
<td>08h00-10h00</td>
<td>2</td>
</tr>
<tr>
<td>10h00-12h00</td>
<td>3</td>
</tr>
<tr>
<td>12h00-14h00</td>
<td>4</td>
</tr>
<tr>
<td>14h00-16h00</td>
<td>5</td>
</tr>
<tr>
<td>16h00-18h00</td>
<td>6</td>
</tr>
<tr>
<td>18h00-20h00</td>
<td>7</td>
</tr>
<tr>
<td>20h00-22h00</td>
<td>8</td>
</tr>
<tr>
<td>22h00-24h00</td>
<td>9</td>
</tr>
</tbody>
</table>

8. How many robbers were there? 

9. Did you know the robber(s)?

<table>
<thead>
<tr>
<th>Answer</th>
<th>Occurrences</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>1</td>
</tr>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>

If no, go to question 11

10. If yes, explain how.

11. Was/were the robber(s) armed with weapons?

<table>
<thead>
<tr>
<th>Answer</th>
<th>Occurrences</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>1</td>
</tr>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>

If no, go to question 17.

12. If yes, how many of them were armed? 

13. What weapon(s) did the robber(s) have?

If no firearms were used, go to question 17.

14. If a firearm was used during the robbery, which type of firearm(s) was/were used?

15. Did the robber(s) attempt to fire the firearm(s)?

<table>
<thead>
<tr>
<th>Answer</th>
<th>Occurrences</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>1</td>
</tr>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>

If no, go to question 17.

16. If yes, for what reason(s) was/were the firearm(s) fired?
17. Were any verbal threats made by the robber(s)?

<table>
<thead>
<tr>
<th>Yes</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>

If no, go to question 19.

18. If yes, what did the robber(s) say?

________________________________________________________________________
________________________________________________________________________

19. Were any other type of threats used (e.g. weapon aimed at you or anyone else)?

<table>
<thead>
<tr>
<th>Yes</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>

If no, go to question 21.

20. If yes, what threats were used?

________________________________________________________________________
________________________________________________________________________

21. Did the robber(s) use violence?

<table>
<thead>
<tr>
<th>Yes</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>

If no, go to question 23.

22. If yes, what was the nature of the violence?

________________________________________________________________________
________________________________________________________________________

23. Did you or anyone else try to resist the robber(s)?

<table>
<thead>
<tr>
<th>Yes</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>

If no, go to question 27.

24. If yes, how did you or someone else resist the robber(s)?

________________________________________________________________________
________________________________________________________________________

25. When you/someone else resisted, did the robber(s) become more aggressive?

<table>
<thead>
<tr>
<th>Yes</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>

If no, go to question 27.
26. In what way did the robber(s) become more aggressive?

27. If you did not resist the robber(s), why did you decide not to resist?

28. Did the robber(s) have a vehicle outside in which to escape?

<table>
<thead>
<tr>
<th>Yes</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>

If no, go to question 30.

29. If yes, explain.

30. Does this area have a high crime-rate?

<table>
<thead>
<tr>
<th>Yes</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>

If no, go to question 32.

31. If yes, explain.

32. How many employees were in the shop at the time?

33. How many customers were in the shop at the time?

34. Why do you think this shop was selected as a target?

35. What security measures did the store have at the time of the robbery?

36. Was the inside of the store visible from the outside?

<table>
<thead>
<tr>
<th>Yes</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>

If no, go to question 38.

37. If yes, elaborate.
38. Do the police patrol the area regularly?

<table>
<thead>
<tr>
<th>Yes</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>

If no, go to question 40.

39. If yes, explain your answer.

__________________________________________________________________________

40. What was your reaction during the robbery?

__________________________________________________________________________

__________________________________________________________________________

C. CONSEQUENCES OF THE ROBBERY

41. What was stolen by the robber(s)?

__________________________________________________________________________

__________________________________________________________________________

42. Has the store’s security measures been improved since the robbery?

<table>
<thead>
<tr>
<th>Yes</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>

If no, go to question 44.

43. If yes, in what way?

__________________________________________________________________________

44. Did you or anyone else sustain any physical injuries during the robbery?

<table>
<thead>
<tr>
<th>Yes</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>

If no, go to question 48.

45. If yes, what was the nature of these injuries?

__________________________________________________________________________

46. Did you or anyone else receive any medical treatment after the robbery?

<table>
<thead>
<tr>
<th>Yes</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>

If no, go to question 48.
47. If yes, explain?

48. Did you need psychological or psychiatric treatment after the robbery?

<table>
<thead>
<tr>
<th>Yes</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>

If no, go to question 50.

49. If yes, elaborate.

50. What impact did the robbery have on your family and social life?

51. If any aspect, which could contribute to this research has been omitted in the interview, please discuss it with me.

Thank you for your willingness to participate in the research.
April 2002

University of Pretoria
Pretoria 0002 Republic of South Africa
http:\www.up.ac.za

Faculty of Humanities

Dear Sir/Madam

I am a researcher associated with the Department of Criminology at the University of Pretoria. We are conducting research on retail robbery and the focus of the study is to determine the modus operandi of retail robbers. Knowledge of the modus operandi of retail robbers will enable a pro-active approach in the prevention of this crime in order to assist others who find themselves in the same situation.

I wish to conduct interviews with employees or customers who were present when a retail store was robbed. These robberies must have occurred in the Gauteng area in the past four years. The actions of the robbers as experienced by the victims will be of great value to the study. These interviews are informal and will take no longer than half an hour. The anonymity of all respondents will be ensured and the interview results will only be used for research purposes. I assure you that all the information obtained from these interviews will be confidential and handled with ethical correctness.

For further enquiries please contact Nadine Stewart at 082 3255 758 or Dr. Linda Davis at (012) 420-2030.

Yours Sincerely

\[Signature\]

Nadine Stewart
Department of Criminology