REFERENCES


BEZUIDENHOUT, E. 2005. IBA South African Branch Secretary and BSSA employee. Interview held at BSSA offices, Pretoria on 14 November.


DTI (undated). Integrated strategies to support small business development: turbo charging service delivery. Republic of South Africa


McVAY, M & MIEHLBRADT, A.O. 2001. Background Reader, Business Development Services – Developing commercial markets for BDS: can this give


OEDER, M. 2005. Membership Secretary IBA South African Branch and Facilitator and Moderator for Services SETA. Interview held in Pretoria on 14 November.


SEN, I. 2005. Business Advice, Coaching and Mentoring – understanding the difference. Email notes received from Indi Sen, IBA Training Officer. Email address: i.sen@entrust.co.uk. Accessed: 4/10/2005.


THE COACHING & MENTORING NETWORK. 2004a. The three types of Executive Mentor. [Online]. Available at:


Countries – Working Paper PMD 4. [Online]. Available at:


VAUGHAN, R. & KAVELLE, B. 2004. Do Coaching & Mentoring improve profit? In The Coach and Mentoring Network. [Online]. Available at:


