INDIVIDUALS IN ORGANISATIONS: PRIMARY COMMUNICATION EXPERIENCES

Organisational Influences
- Organisational goals
- Culture
- Task requirements
- Policies and procedures
- Reward systems

Individual
- Personal needs
- Predisposition's for behaviour
- Communication competencies
- Expectations
- Skills

Interpersonal Experiences
Peers and Supervisor / subordinate
- Information
- Support
- Identification
- Expectations (norms)
- Evaluation
- Power

Small-Group Experiences
- Work groups
- Problem solving groups
- Social support groups
- Roles
- Expectations (norms)
- Information
- Identification
- Innovation
- Power

Organisational Outcomes
- Organisational identification
- Job performance
- Communication satisfaction
- Job satisfaction