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INTERNAL CONTROL RISKS WITHIN THE DATA WAREHOUSE ENVIRONMENT

I would like to take this opportunity to thank my study leader, Prof. Dr. M. de Jager,
for his excellent support and guidance throughout the project.

by

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SEAN PAUL DE LA ROSA

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"He that will not apply new remedies must expect new evils; for time is the Thanks Tommy."

Benjamin Disraeli 1781 - 1881

JOHANNESBURG

NOVEMBER 1999

"The spiritual challenges we face today cannot be resolved by the same level of thinking that created them."

Albert Einstein 1879 - 1955

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“He that will not apply new remedies must expect new evils, for time is the greatest innovator.”

Francis Bacon 1561 - 1626

“The significant challenges we face today cannot be resolved by the same level of thinking that created them.”

Albert Einstein 1879–1955

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environment. With this in mind, we undertook a study to determine the nature of the specific internal control risks within the data warehouse environment.

INTERNAL CONTROL RISKS WITHIN THE DATA WAREHOUSE ENVIRONMENT

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Decision support systems enable management to improve both their strategic and short term decision making processes. In most cases, decision support systems rely on historical transactional data to provide trends and statistics which management teams can base their decision making process on. An example of a decision support system is the data warehouse.

The data warehouse environment has received increased attention over the years. The augmented importance of this evolving technology has emphasised the need for management to be assured that the environment is well controlled. Management also require reliable and accurate information to be provided timeously.

The internal audit profession strives to provide management with suitable suggestions as to how internal control risks can be identified and managed within the various high risk areas of their organisations. A study of the sufficiency of audit resources relating to the data warehouse was conducted. It is evident that the internal audit profession has been slow in identifying the specific internal control risks relating to such an

environment. With this in mind, we undertook a study to determine the nature of the specific internal control risks within the data warehouse environment.

The overall purpose of the study was to provide the internal auditor with an understanding of the internal control risks within the various components of the data warehouse. Suitable internal control considerations to assess the extent of such risks were also outlined.

1.1.2.1

The study also provides a brief insight into what future trends and developments can be expected within the data warehouse environment. The effect that such enhancements could have on the internal auditor's assessment of internal control risk were also noted.

The study concludes by providing four general recommendations which should minimise internal control risks to a satisfactory level. Provided that these recommendations are considered, both management and the internal auditor will achieve maximum benefit from this environment.

Die studie ondersteun die moontlik vir baan om beide bestuurders en konsultante bedieningsprosesse te verhoog. In die eerste gevallie moet die betrekking ondersteuningsstelsels naas die treflike transaksies en bestuurders van transaksies en sterkte die toekomstige ontwikkeling van bestuurders en konsultante. Voorvalle van die toekomstige ontwikkeling moet daarby uitgegaan word.

Die belangrike voordeel van die studie moet gearnaakte standaarde wees. Die toekomstige belangrikheid van hierdie onewerkelende reguleer die toe behoulike beklemtoon dat bestuurders moet wees dat die omgang goed te beoordeel. Bestuur verhoog verder om betyds van betroubare en akkurate informasie vooruit te weet.

Die studie moet ook die betrekking tussen bestuurders en konsultante waarop interne beheer studies gespanneer en beskuif kan word, met aansienlike van die verskillende bestuurders en konsultante deelname op die studie.

OPSOMMING

INTERNE BEHEER RISIKO'S IN DIE INLIGTINGSTOOROMGEWING

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Besluitneming-ondersteuningstelsels maak dit moontlik vir bestuur om beide hul strategiese en kort termyn besluitnemingsprosesse te verbeter. In die meeste gevalle, maak die besluitneming-ondersteuningstelsels staat op histories transaksiedata om bestuurspanne van tendense en statistieke te voorsien waarop hulle hul besluitnemingsprosesse kan baseer. 'n Voorbeeld van 'n besluitneming-ondersteuningstelsel is die inligtingstoor.

Die inligtingstooromgewing het oor die afgelope paar jaar toenemende aandag geniet. Die toenemende belangrikheid van hierdie ontwikkelende tegnologie het die behoefte beklemtoon dat bestuurslui seker moet wees dat die omgewing goed beheer word. Bestuur verlang verder om betyds van betroubare en akkurate inligting voorsien te word.

Die interne audit professie streef om bestuurslui met gepaste metodes te voorsien waarop interne beheer risikos geïdentifiseer en bestuur kan word, met inagname van die verskillende hoeë risiko-areaas in hul organisasie. Gebaseer op 'n studie oor die

beskikbaarheid van oudit hulpbronne wat verband hou met die inligtingsstoor, blyk dit die professie traag is met die identifisering van spesifieke interne beheer risiko's wat verband hou met so 'n omgewing. Met hierdie waarneming in gedagte, is 'n studie onderneem met die doel om die kenmerke van die spesifieke interne beheer risiko's binne die inligtingsstoor omgewing te bepaal.

Die algehele doelwit van die studie was om die interne ouditeur se kennis en begrip uit te brei aangaande interne beheer risiko's binne die verskillende komponente van die inligtingstoor. Gepaste interne beheer-oorwegings om die erns van sulke risiko's te evalueer, is ook uitgestip.

Die studie verskaf ook 'n kort insig oor watter toekomstige tendense en verwikkelinge verwag kan word binne die inligtingsstooromgewing, asook die effek wat sulke verbeteringe kan hê op die interne ouditeur se evaluasie van interne beheer risiko's.

Die studie sluit af deur vier algemene aanbevelings te maak wat sal verseker dat interne beheer risiko's sal verminder tot 'n meer aanvaarbare vlak. Indien hierdie aanbevelings oorweeg word, sal beide bestuur en die interne ouditeur maksimum voordeel uit hierdie omgewing kan put.

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In a survey conducted by a South African computer magazine (The Monitor), data warehousing was identified as one of the top seventeen applications that were considered across various information technology specialists who acknowledged their cruciality to the survival of their organisations. In addition, another computer study (Amdt, 1998, 22) stated the data warehousing market being worth \$1.47 billion in 1998 with an estimated growth to 1999 of 24%. The article went on further to indicate that the increased demand was for applications that enabled organisations to access, analyse and report data.