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## **APPENDIX A: GCIS CORPORATE STRATEGY-APRIL 2004 - MARCH 2007**

### **Vision**

Helping to meet the communication and information needs of government and the people, to ensure a better life for all.

### **Mission**

GCIS' mission is to provide leadership in government communications and ensure that the public is informed of government's implementation of its mandate.

### **Strategic objectives**

The overarching strategic objective of GCIS is to enhance the government communication system and its operations in ways that contribute to the process of further consolidating our democracy and taking the country onto a higher growth and development path.

### **GCIS approach**

This objective will be achieved by having the following elements in our strategic approach:

#### **1. Providing leadership in Government Communications and ensuring better performance by the communication system**

GCIS must take responsibility for ensuring government is communicating interactively with the public and for the communication of government's vision and approaches to broad areas. GCIS needs to be at the forefront of analysis of the communication environment so that it can identify initiatives to be taken in enhancing the work of government and is also able to respond effectively when required.



**2. Building a framework of communication partnerships informed by an encompassing vision around common development objectives**

GCIS must take overall responsibility for promoting partnership amongst all communicators, inside and outside of government, in articulating a shared vision and value system for a caring society and in broadening access to the means of receiving and imparting information and ideas. This includes improving relations with the media and with communicators in parastatal bodies and the private sector, including in international marketing efforts.

**3. Promoting awareness of the opportunities that democracy has brought and how to access them**

GCIS will need to intensify the provision of basic information to the public about the rights of citizens and how to take advantage of government's socio-economic programmes as well as about the general process of policy development and implementation. Attention will be needed to improving the quality of information products and the effectiveness of distribution strategy in reaching all citizens, in every sector of society and every part of the country.

**4. Promoting awareness of the institutions and programmes of continental and regional integration and development**

Given the critical role of the regional environment and the development of our continent, GCIS should encourage and lead campaigns across government and society to enhance public awareness of developments in the region and the continent and promote engagement with regional and continental institutions and programmes.

**5. Communication research and information**

The government communication system as a whole needs to base its work on soundly researched approaches. GCIS will play a key role in identifying areas of communications research as well as receiving relevant research reports from other sectors. Furthermore,

intimate knowledge of government's policies, programmes and implementation is essential to further enhance communication. There is therefore a need to package information on government's programme of action.

### **Key Issues**

In pursuing the elements of this approach, while giving ongoing attention to a range of actions, GCIS will pay special attention to certain critical communication initiatives which should catalyse a general enhancement of the communication system and its operation.

#### **1. Providing leadership to government communication and better communication performance by the state.**

Special attention to:

- Strengthening and integrating the government communication system. This will take the form of Head of Communications being part of the pool for project leaders, taking greater responsibility for transversal campaigns
- Maintaining a clearly understood cycle beginning with end-of-year evaluations, development of Government Communication Strategy and Communication Programme, finalisation of departmental and cluster plans/strategies
- Improving across government the system of monitoring, and responsive and proactive communication around public discourse, along with partnership of GCIS with others in and outside government in building a value system for social cohesion in a caring society

Ongoing attention to:

Better integration across government in communication, budgeting for communication, and understanding of policies and programme of action

- Developing capacity of provincial and local government communication
- More effective internal communication in government including communication to enhance understanding of policies

- More effective tools of interaction with the public; improving the quality of our products; enhancing existing platforms and introducing new ones; and improving relations with the media
- Ensuring that the Imbizo approach of interactive governance takes root throughout government
- Better assessment of the impact of our communication, including peer assessment by communicators and the public
- Sustaining the GCIS Peer Review Process to ensure that in the medium term a uniform standard of excellence is achieved amongst Heads of Communications
- An active GCIS role in advising communication components on their development requirements and in ensuring that government communication capacity matches the needs
- Encouraging communicators to acquire the Professional Certificate in Government Communication and Marketing
- GCIS assistance in content development, branding and quality control over critical information products, including government websites
- Working with the International Marketing Council, GCIS must continue working to play a greater role in coordinating government's efforts and enhancing the communication capacity of critical South African Missions and including them in the government communication system
- Recognising excellence in government communications through the Government Communicators Awards
- Ensuring wider use of Bua News

## **2. Building a framework of communication partnerships**

Special attention to:

- Working towards an active partnership among the country's communicators

Ongoing attention to:

- Better interaction with communication practitioners in parastatals and the private sector, and a new mindset and paradigm in government to relate to sectoral partners in both policy and communication processes
- Articulating and communicating a shared and unifying vision for the decade to 2014, informed by the new five-year mandate of government and with a common understanding of challenges and achievements
- Consolidating partnerships in Multi-Purpose Community Centres, (MPCCs), publications, Media Development and Diversity Agency (MDDA), International Marketing Council (IMC), training of communicators and other projects
- Ensuring that all of government communications, across departments and spheres, work in partnership informed by the common vision
- Helping to transform the media and advertising industry and through the MDDA helping establish and sustain community and small commercial media
- Developing closer relations with agenda setters
- Building partnership with the media, in particular key partners like the public broadcaster; implementing recommendations of the Cabinet/SANEF Indaba and sustaining such ministerial interaction
- Encouraging the replication of communication partnerships at provincial and local level

**3. Promoting awareness of the opportunities that democracy has brought and how to access them**

Special attention to:

- A sustained government -wide campaign on opportunities that have emerged with democracy, (across all clusters, not just economic), building on the campaign on economic opportunities

Ongoing attention to:

- Ensuring awareness amongst intended beneficiaries of the opportunities for socio-economic development that government programmes offer and how to access them
- Effective assessment of the reach of our communication and the quality of products, including attention to accessibility and language
- Strengthening unmediated communication including through radio; imbizo; development communication and a government publication
- Integrated communication through Community Development Workers; MPCCs and Gateway
- Better research into public information needs
- Combining communication in support of Second Economy interventions with communication to promote job-creating growth of the First Economy
- Enhancing relations between GCIS and the Policy Co-ordination and Advisory Services unit (PCAS) in The Presidency to achieve better understanding of the implementation and impact of government's programme of action, and of information and communication needs, so that GCIS is better able to communicate government's implementation of its mandate.

#### **4. Promoting awareness of the institutions and programmes of continental and regional integration and development**

Special attention to:

- Sustained profiling of the benefits of African development to South Africa and the rest of the continent

Ongoing attention to:

- Better government communication structures, working with NEPAD Secretariat
- Mobilising society to become active participants Promoting popular/stakeholder participation in continental/regional institutions
- Popularising the vision of a shared destiny for country, region and continent and linking national interest to mutual development

## **5. A more effective, efficient and well-informed GCIS**

Special attention to:

- Improving application of research in the work of GCIS and government communication as a whole, and continued institutionalisation of project management in GCIS, both in service delivery and in the development of the organisation, through the Enterprise Project Management Initiative which must help ensure continuous alignment of GCIS to the needs

Ongoing attention to:

- Various forms of research to identify public communication needs, impact of government communication among the public and within the media
- Ensuring adoption of same methodologies across government, and improve integration of the research agenda
- Developing a set of core competencies which its communicators must possess
- Better and fuller use by GCIS of Information and Communication Technologies (ICTs), both in the management of the organisation as well as in communication
- Using all measures, including development plans and clear target setting to enhance the performance of staff and the attainment of excellence
- Greater integration of work by the different components
- Instilling in GCIS the culture of learning from our experiences

### **Key campaigns for 2004-05**

**Theme one: A People's Contract for more efficient, people centred government  
(Governance and Administration cluster)**

*Focus issues:*

- Batho Pele Gateway and Community Development Workers
- MPPCs
- Fighting Corruption in the Public Service

**Theme two: A people's contract for Africa's renewal in a better world (International Cluster)**

*Focus issues:*

- NEPAD/African Union
- SADC
- International Marketing Campaign

**Theme three: A people's contract for growth and development (Economic Cluster)**

*Focus issues:*

- Learnerships
- Implementation of GDS Agreements
- Expanded Public Works Programme
- Mass campaign on economic opportunities
- Black Economic Empowerment

**Theme four: A people's contract for a safer and more secure South Africa (Justice, Crime prevention and Security Cluster)**

*Focus issues:*

- Reduction of crime against women and children
- Release of Crime Statistics
- Implementation of TRC recommendations

- 16 Days of Activism - No violence against women and children
- Review of the Criminal Justice System

**Theme five: A people's contract for a caring society (Social Cluster)**

Focus issues:

- Social cohesion
- Expanding access to social grants
- Food Security Programme
- Free Basic Services
- Moral Renewal

**Theme six: Transversal Campaigns**

- Imbizo
- Implementation of HIV and AIDS Comprehensive Programme
- Celebrations of 10-Years of Freedom through national days
- Rural development and Urban Renewal
- Expanded Public Works Programme
- Preparations for 2010 Soccer World Cup

**Theme seven: GCIS Projects**

- GCIS Budget Vote
- Transformation of the advertising industry
- Post Mid-Year Cabinet Lekgotla communication



## APPENDIX B: MEDIA COVERAGE OF THE PRESIDENTIAL IMBIZOS

### GAUTENG PRESIDENTIAL IMBIZO

Positive: Explicitly praising Imbizo

Neutral: Factual reporting

Negative: explicit criticism of Imbizo

<b>Newspaper</b>	<b>Date</b>	<b>Issue</b>	<b>Number of articles</b>	<b>Positive/Negative</b>
Beeld	18/10/2003	Mbeki hands out 3000 title	1	Positive/more factual reporting

		deeds to residents of Orange Farm		
Sunday Times	20/10/2003	Mbeki visits clinic that uses AIDS drugs. Handed 300 title deeds in Orange Farm. Also helped with registration of children for state social grants	1	Positive/more factual reporting
Saturday Star	19/10/2003	Mbeki discusses labour issues at Pretoria workplace Imbizo	1	Positive/more factual reporting
Weekend Pretoria News	19/10/2003	Mbeki answered questions on the contribution that the WSSD would contribute to job creation	1	Positive/more factual reporting
City Press		Impact of contact that	1	Positive/more factual reporting

		the president has with the people through Imbizo  Mbeki criticise Cosatu strike action		
Daily Sun	18/10/2003	Mbeki to hand title deeds to residents of Orange Farm	1	Positive/more factual reporting
Sunday Independent	20/10/2003	Mbeki hands over title deeds to people in Gauteng and took part in the registration of parents for child support grants	1	Positive/more factual reporting
Sunday World	20/10/2003	Mbeki hands over title to residents in Orange Groove	1	Positive/more factual reporting



**NORTH WEST PRESIDENTIAL IMBIZO**

<b>Newspaper</b>	<b>Date</b>	<b>Issue</b>	<b>Number of articles</b>	<b>Positive/Negative</b>
Sowetan	29/04/2003	Mbeki visits a village where government assist to rebuilt houses	1	Positive/more factual reporting
		Youth complained that they do not have a bright future as government does not take care of them	1	
	24/04/2003	Imbizo is an ethos of democracy, accountability and transparency		
City Press		Mbeki encourages partnership between government, community and business  Speedy delivery on	1	Positive/more factual reporting

		promises promised		
Citizen	14/10/2004	Expanded public works programme/socio-economic activities	1	Positive/more factual reporting
Sunday Times	04/04/2003	People express their views using Setswana Mbeki promised to follow-up on issues which were raised  People felt that that this visit is motivated by elections, and promises will not be fulfilled	1	Positive/more factual reporting
The Star	28/04/2003	Imbizo a strategy for election	1	Negative
Pretoria News	29/04/2003	Imbizo seen as election strategy Bikes handed to school children who have transport problem to school Mbeki visited a small clinic Provincial government purchased shoes to	1	Negative

		be distributed to schools		
Sunday World	27/04/2003	Public servants accused by people for being aloof	1	Negative

**WESTERN CAPE**

<b>Newspaper</b>	<b>Date</b>	<b>Issue</b>	<b>Number of articles</b>	<b>Positive/Negative</b>
Sowetan	01/09/2003	Mbeki criticised in Cape Town for his stance on HIV/AIDS and the relationship with the NNP	1	Negative
Mail and Guardian	05/09/2003	Relationship between NNP questioned and criticised. The relationship seen as electioneering	1	Negative
Business Day	01/09/2003	Mbeki refuses to back away from ANC/NNP relationship	1	Negative
The Citizen	05/09/2003	Relationship between NNP questioned and criticised	1	Negative
Sunday Times	31/08/2003	Problems experienced by farmers and a visit to a land reform programme site	1	Neutral



The Star	01/09/2003	President visited the Dutch Reformed Church in Cape Town (a reconciliatory gesture)	1	Positive
Beeld	04/09/2003	Mbeki visits the Dutch Reformed church	1	Positive
Pretoria News	01/09/2003	Mbeki visits the Dutch Reformed Church	1	Positive
Weekend Pretoria News	30/08/2003	Mbeki refuses to comment on Zuma's alleged corruption	1	Negative
	06/09/2003	Mbeki criticise media for alleging that he was grilled during the	1	Neutral

		Western Cape Imbizo		
Saturday Star	06/09/2003	Media criticised for focusing on the negative, ignoring the positive outcomes	1	Neutral
Hermanus Times	31/08/2003	ANC/NNP relation questioned and criticised	1	Negative
	29/08/2003	Visit to farmers to listen to their concerns and a visit to local schools	1	Positive
Sunday Argus	31/08/2003	Visiting a community health centre and a retail business	1	Positive
Daily Dispatch	01/09/2003	ANC/NNP coalition questioned/Questions were raised around government's stance on HIV/AIDS	1	Negative
Rapport	31/08/2003	Mbeki refused to answer questions about	1	Neutral

		Zuma's alleged corruption		
The Mercury	01/09/2003	The president visited the Dutch Reformed Church	1	Positive
Business Day		The relationship between the ANC and the NNP prior to the elections questioned and criticised	1	Negative
Sunday World	31/08/2003	Mbeki refused to answer questions about Zuma's alleged corruption	1	Neutral
Sunday Tribune	31/08/2003	Mbeki refused to answer questions about Zuma's alleged corruption	1	Neutral
City Press	24/08/2003	Mbeki refused to answer questions about Zuma's alleged corruption	1	Neutral
The Citizen	16/11/2002	Mbeki criticises ANC leaders for not meeting with the people, and doing so only during the election or when they are forced to do so.	1	Positive
Weekend Pretoria News	16/11/2002		1	
Sunday Independent		Mbeki refused to answer questions about	1	Neutral

		Zuma's alleged corruption		
Independent online	29/08/2003	Unveiling of CCTV cameras in Khayelitsha	1	Positive

## EDITORIALS

Newspaper	Date	Issue	Number of articles	Positive/Negative
Sowetan	24/04/2003	<p>Imbizo is the ethos of democracy, transparency and accountability</p> <p>Issues raised during Imbizo are followed-up if they cannot be dealt with immediately</p> <p>Provides the president with an opportunity to listen to people's views and concerns</p> <p>Imbizo encourages</p>	1	Positive

		people's participation in issues of governance		
Citizen	23/09/2003	Imbizo outlines what government is doing and its achievements	1	Positive
The Star	14/10/2004	Response to an n article which attacked the president. The article defended Imbizo stating that the people recognise government's performance as shown during Imbizo meetings	1	Positive
	28/10/2004	Mbeki attacks civil servants who fail to serve the people	1	Positive
Pretoria News	30/10/2002	Imbizo seen as a positive approach to governance	1	Positive
Business Day	18/09/2003	Critical that Imbizo is meant	1	Negative

	23/07/2003	for elections. Rels. between ANC and NNP criticised  Grassroots democracy is the foundation of delivery		Positive but raising concerns that need to be dealt with
City Press	14/09/2004	Chikane. Praised Imbizo as democracy in action.	1	Positive

**APENDIX C: IMBIZO TOLL-FREE LINE REGISTER**

<b>Location</b>	<b>Province</b>	<b>Issue</b>
Ga-Mphahlele	Limpopo	<p>He was checking whether what the radio adverts are saying is true.</p> <p>He also wanted to know what the Imbizo is about.</p>
Johannesburg	Gauteng	He wanted to know when the Imbizo would be coming to his home village of Msinga.
Brakpan	Gauteng	He wanted to know when the Imbizo would come to his area.
Setshabelo Centre Bloemfontein	FS	He wanted to know what the Imbizo is about and when it will be coming to his area.
Nouport (Northern Cape)	NC	What is the Imbizo?
Empangeni (KZN)	KZN	When is the Imbizo coming to my area?

Location	Province	Issue
Ramobola (Moleji)	Limpopo	<p>What is this “people’s contract”?</p> <p>He also said that they have a water problem in hi area.</p>
Ebony Park (Midrand)	Gauteng	<p>When is the Imbizo coming to Ebony Park?</p> <p>He says he wants to talk to leaders about unemployment.</p>
Orange Farm	Gauteng	<p>How does the Imbizo process work?</p> <p>Will the leaders come back to areas they have visited?</p>
Mmakaunyane (near Pretoria)	NW	<p>What is the Imbizo?</p> <p>He complained that the councillor is not doing anything about their complaints. He refuses to invite the mayor to give the community an opportunity to voice their concerns.</p> <p>He says his community suffers from water shortages. He says they have</p>



Location	Province	Issue
		<p>also requested streetlights for enhanced community safety.</p> <p>He says the Mmakaunyane local council does not have an office where the community can raise their concerns.</p> <p>He has requested that we call the president to come see their problems.</p>
Standeton (Likwa Municipality)	MP	When is the Imbizo coming to my area?
Ejozini Municipality	MP	When is the Imbizo coming to my area?
Hlabisa (near Mtubatuba)	KZN	What do we do when we want leaders to visit our area?

Location	Province	Issue
<p>14 Station Str, De Aar, 7 000.</p>	<p>NC</p>	<p>He complains that the government is guilty of enriching itself one-sidedly, not the President or Ministers, but their "helpers". His complaint is that he has been jobless since 1997, when he was retrenched by Transnet. A number of his former colleagues are now employed by the Municipality of Empangeni, De Aar, among them the Speaker and the Municipal Manager.</p> <p>He has tried several times to get government employment, but was told that he has had his chance and that he must stand back for the younger generation. He is only 55 years old and feels he can still work. He feels he is being discriminated against in comparison to his former colleagues who have been employed again after retrenchment, and that those colleagues are taking the food out of the mouths of the younger people. He also feels that he is being discriminated against because he is a member of the coloured community.</p> <p>He claims he has written several letters to the President, but has never received an answer.</p>

Location	Province	Issue
		<p>He can be reached at the Nehawu office in De Aar, 053-631 2717, or by the above street address.</p>
Mdantsane Zone 13	EC	<p>She would like to know about the <i>Imbizo</i>.</p> <p>She would like to know when the <i>Imbizo</i> will come to Mdantsane.</p> <p>She says things are decided “up there” and the community is not involved in decision making.</p> <p>She complained that there are no report back sessions, and the community ends up relying on the media for information.</p>
Kimberly	NC	When the <i>Imbizo</i> is coming?
Berkville	KZN	When is the <i>Imbizo</i> coming to my area?
Umlazi		She wants to partner government in clean-up campaigns on the beach.

<b>Location</b>	<b>Province</b>	<b>Issue</b>
East London	EC	Is there going to be an <i>Imbizo</i> near my area?
Mzumbe	KZN	When is the <i>Imbizo</i> coming to my area?
Langley	FS	<p>The Mayor (Mr Makhoba) only focuses attention to the area where he comes from.</p> <p>There has never been any interaction with the people of Langley since the <i>Imbizo</i> started.</p> <p>There is a lot of corruption here in Langley and we need a meeting with the Local Government Minister?</p>
Durban	KZN	When is the <i>Imbizo</i> going to be in Durban?
Bradford	FS	When is the <i>Imbizo</i> going to be in the Masilonyana area?
Pampierstad	NW	What is the <i>Imbizo</i> ?

Location	Province	Issue
Balfour	MP	<p>The houses built in 1997 were not properly constructed. They were not divided inside. Most of them are cracking.</p> <p>The builders used 6 bag of cement for the foundation, instead of the required 25.</p> <p>The tar road that was constructed in 1997 in Zone 7 was not completed.</p> <p>I want government to give us statements of how much was spent on these projects and where did the money go.</p> <p>We want a university and a technickon in Balfour.</p>
<p>Zone 2 Thaba Nchu</p> <p>Ward 42</p>	FS	<p>There are no posters about events that happen in my area. They only put the posters in town.</p> <p>I want copies of the faces of</p>

Location	Province	Issue
		<p>government.</p> <p>The Premier will launch the EPWP in Qwaqwa soon. Now it seems all the development is focused in that area.</p> <p>We also want our area to be included in the EPWP.</p>
Meadowlands	Gauteng	We want to build an MPCC
Bloemfontein (Bochabelo)	FS	When is the Imbizo in my area?
King Williams Town	EC	When is the Imbizo coming to my area?
Mkondo (Pietretief)	MP	Is it true that the President is coming to my area?
Hertzogville		<p>I am a welder. I have no money and I hope the Imbizo can help me with things like materials. I want to produce things like door and window frames.</p> <p>I hope to sell them to contractors who build RDP houses</p>

<b>Location</b>	<b>Province</b>	<b>Issue</b>
Mdantsane	EC	<p>When is the Minister of Safety and Security coming to Mdantsane?</p> <p>My group assisting in the Police Reservists in 1998.</p> <p>Most of us are unemployed and we have been promised positions in the SAPS for a long time now.</p> <p>We want to discuss this issue with the Minister.</p>
Matjhaberg (Welkom)	FS	<p>When is the Imbizo coming to Welkom?</p>
Barkley West	MP	<p>I want to start a chicken-farming project. I need government assistance.</p>
Hlalanikahle (Witbank)	MP	<p>I am a qualified security officer working for Coin Security.</p> <p>I want to start a security training college in the Kriel community.</p> <p>I have been trying to secure a loan with Khula for the past six months with no success. I have ten percent of the</p>

Location	Province	Issue
		<p>money I need to start the company.</p> <p>I have wasted a lot of money on unsuccessful application.</p> <p>I want government to help me get the funding to start the college.</p>
Thabo Mofutsanyane	FS	<p>When is the Imbizo coming to my area?</p> <p>Izimbizo usually do not reach the people who are most affected by poverty.</p> <p>I want government to consider even rural villages for future <i>Izimbizo</i> Most places that politicians visit during the <i>Imbizo</i> are already developed.</p> <p>There needs to be more timely publicity around the events happening in our areas.</p>
Rustenburg	NW	<p>What is the Imbizo?</p> <p>I am originally from Litchtenburg.</p>



Location	Province	Issue
		<p>I want to government install flushing toilets in my area.</p> <p>I want government to install streetlights in my area to help reduce crime.</p> <p>The water we use is unclean and I ask government to help solve this problem.</p> <p>The stadium is next to a sewerage plant and the smell comes to the stadium during games.</p>
Soweto (Ndofaya)	Gauteng	Is there going to be an Imbizo in Soweto?
National Department of Health	Gauteng	Can we please have Imbizo branding material?
Petsena Location	FS	<p>I left school at grade ten last year because of poverty. I could not afford to buy uniforms and school fees.</p> <p>My father is deceased, and I now stay with my grandmother and we depend on her old age pension grant.</p>

Location	Province	Issue
		<p>I would like government to sponsor my studies to enable me to become someone in life.</p>
King Williams Town (Chaka)	EC	<p>I made a child grant application for my disabled child in September last year, but I have not been helped up to now.</p>
PE (Zwide)	EC	<p>What do I do when I want a learner ship?</p> <p>I only have matric. I did Maths, Biology and Geography at school.</p>
Bethal (Mpumalanga)  Peace Village	MP	<p>I have been staying here at the Peace Village for 12 years (1993). We do not have basic services like water, electricity, and sewerage systems.</p> <p>Government has been promising to deliver these services to us.</p> <p>All neighbouring areas have all these essential services and we do not understand why we are left out.</p>

Location	Province	Issue
		We are tired of being excluded by fellow black people.
Mmamotla (Taung)	NW	Our secondary school only goes up to grade ten (MJ Mothibi Middle School). This results in our children dropping of school after they finish grade ten.  We request government to extend the school to grade 12
Ngovuma	KZN	Do we have to invite the president over?
Qomfimbvaba	EC	Is the Imbizo coming to Qomfimbvaba?
Khayelitsha	WC	I want government to give an amount of R130 per month to unemployed people.  The reason is that many children mess up their lives by getting involved with older people because of money. Girls

Location	Province	Issue
		<p>end up dying of diseases like Aids because of their wish to get out of poverty.</p>
Cape Town	WC	<p>I am refrigeration and air-conditioning, and domestic appliances technician.</p> <p>I work for a private company, handling government contracts.</p> <p>I want to register a company, and I want government to give me contracts.</p>
Mdantsane	EC	<p>There is a big tree outside my house. We found it here when move into the house in 1966. We have previously written numerous letters requesting the government to remove the tree.</p> <p>The tree is now damaging houses, causing them to crack and damaging the roofs. My house is now leaking from the roof because of the tree.</p> <p>We request government to remove the tree before it destroys our houses completely.</p>

Location	Province	Issue
Dobsonville (Soweto)	Gauteng	<p>I have a problem with departments; Safety and Security and Social Development.</p> <p>My mother was a foster parent (Maud Mabuya) to two other children. Their names are Jean Paul and Nomsa Mabuya.</p> <p>In the year 2002, 07 May, social worker Millicent Khosa from Roodeport came and took the children away illegally.</p> <p>I would like government to help me get the children back.</p> <p>They now live in Doornkop with Monica Ngcobo.</p>
Vaal (Evaton North)	Gauteng	<p>We arrived here in Evaton in 1988. We have been living in shacks for 17 years now. I want to know why</p>

Location	Province	Issue
		<p>government is not building RDP houses for us.</p> <p>Government has built houses for neighbouring areas who settled here later than we did.</p> <p>We want an Imbizo so government can come and tell us why they are not building houses.</p>
<p>Highflats (KZN)</p> <p>Emhlabashane</p>	<p>KZN</p>	<p>Why did we have so few Imbizos in KwaZulu-Natal?</p>
<p>Northingham Road</p> <p>Forty</p>	<p>KZN</p>	<p>My family and me stay on a farm here in Forty. The farmer is trying to evict us.</p>
<p>Sterloos (Sekhukhune)</p>	<p>Limpopo</p>	<p>When is the Imbizo coming to my area?</p>
<p>Sasolburg</p>	<p>FS</p>	<p>When are we going to have an Imbizo in Sasolburg?</p> <p>Municipal councillors should be paid from central government budget?</p>

Location	Province	Issue
		<p>The reason is councillors give themselves high salaries.</p> <p>The high salaries compromise service delivery.</p> <p>We need sports administrators in all districts.</p> <p>I feel the Umsobomvu Youth Fund is unfair in demanding that all applicants have ten percent of the money that they need to start a business.</p> <p>I want to congratulate government on the retail bond investment launched.</p>
Katlehong	Gauteng	When and where are learnership forms obtainable?
Phalaborwa	Limpopo	What is the Imbizo?
Freedefort (Northern Free State)	FS	There is a squatter settlement here in Freedefort. There is no budget allocated to them. I think government should give them a budget so that they

Location	Province	Issue
		<p>can have municipal services.</p> <p>They have a bucket toilet system and there is no one to collect the excretion - and this poses a health hazard.</p> <p>The electricity cables in the area are not safe. Three children have suffered injury from electrocution.</p> <p>The Orange Road here in Vredefort is not safe for pedestrians. Statistics indicate that 97 people have died on that road.</p>
Nzhelele	Limpopo	What is the Imbizo?
Mandini	KZN	When is the Imbizo coming to Mandini?
Colin	NW	<p>What is Imbizo and when is it coming to my area?</p> <p>The police in my area are corrupt (Thabologang Police Station). They use prisoners to go out and do robberies at night.</p>



Location	Province	Issue
		<p>The courts are not helping because the officers are back at work within a week of a court appearance.</p> <p>We are afraid to go report issues to the police because of the abusive treatment we receive when we go to the station.</p> <p>Our clinic only operates until 12H00 on Thursdays and we don't know where to take our children when they are sick afterwards.</p>
Willowvale - Bikani	EC	<p>What is the Imbizo?</p> <p>There are no basic services like water, electricity, telephones, police stations and clinics.</p> <p>The crime level is very high because the nearest police station is very far.</p> <p>People have to walk distances of up to 20 kilometres to nearby villages to get a mode of transport.</p>

<b>Location</b>	<b>Province</b>	<b>Issue</b>
Masilonyana (Theunissen)	FS	Who is coming to our Imbizo here in Masilonyana?
Clewer  Witbank	MP	We were fired from Eland Fontein Coal Mine here in Witbank. And we are no satisfied with the reasons for our dismissal.  We request that the Labour Department should intervene.
KaMahlathi Municipality  Ward 16	EC	Government has given us land and promised to build us houses last year. But the houses have not been built up until now.
Uitenhage	EC	I made a land claim for my deceased father's land at the Melisizwe Land Claim Office (041 363 0099).  I was told that someone else has already made for the land.

Location	Province	Issue
		<p>The money was given to my stepmother's daughter, who is not even my father's child.</p> <p>I did not even get a cent from the money.</p>
<p>Bethal</p> <p>Peace Village</p>	<p>Mpumalanga</p>	<p>We have been staying here for 12 years but we don't receive any basic services.</p> <p>The Municipality told us that government has allocated no budget for our area.</p> <p>Areas that started after ours have all the services.</p> <p>We keep on voting for the ANC government but we don't get any development.</p>
<p>Durban</p>	<p>KZN</p>	<p>Can I get the number to Premier Ndebele's office?</p>
<p>Sekhukhune District</p>	<p>Limpopo</p>	<p>The people in my area suffer a lot and</p>

<b>Location</b>	<b>Province</b>	<b>Issue</b>
<p>Makhuduthamaga Local Municipality</p> <p>Tshehlwaneng</p>		<p>we don't even get government information.</p> <p>We want an Imbizo to come to our area.</p> <p>We don't have water.</p> <p>The Tshehlwaneng Youth Organisation runs a home-based care programme for HIV/Aids patients, but we don't any facilities.</p> <p>Rains have damaged our roads, and no action is taken to fix them. We have requested the municipality to fix them on a number of occasions.</p> <p>Crime in our area is very high. I think programmes to keep the youth busy can reduce it</p> <p>There is corruption in the municipality. In the 2003/2004 financial year, there was four million allocated to water installation –but nothing is happening so far.</p> <p>Another water project, that was supposed to have started on the 12</p>

Location	Province	Issue
		<p>March this year, has not started. The amount allocated for this project was two million and fifty thousand.</p>
Mpumalanga	MP	<p>When is the president coming?</p>
Phutadichaba Qwaqwa	FS	<p>Me and five other young people have a plan to start a car wash that will wash government cars.</p> <p>We want to have a meeting with government to discuss the possibility of a tender.</p>
Ezingolweni (KZN south coast)	KZN	<p>Could you please give me contacts to the ANCYL</p>
Mmamethlake	NW	<p>I have reported a case of stolen cattle on 27 June 2003 at the Mmamethlake Police Station.</p> <p>Case number 17.</p> <p>We have not heard anything of the case since then.</p>

<b>Location</b>	<b>Province</b>	<b>Issue</b>
Standerton	MP	Is there going to be an Imbizo in Standerton?
Moria	Limpopo	We don't have water and electricity.
Delporthoop	NC	<p>In June this year 200 Auxiliary Nursing positions were advertised in the Northern Cape.</p> <p>I have applied, but I have not received any information about what happened to the positions.</p>
Witbank (Zamokuhle)	KZN	I would like the Imbizo come to Zamokuhle to assess the development.
Dobsonville (Soweto)	Gauteng	I have a problem with my legs. The clinics in my area are not able to help deal with my problem. The pills that they prescribe to me only stop the pain for a few hours.
Kgapane	Limpopo	When is the Imbizo in my area?

<b>Location</b>	<b>Province</b>	<b>Issue</b>
Greater Letaba Municipality		
Limpopo	Limpopo	Can I go attend the Mpumalanga Imbizo?
Stellenbosch	WC	Where are the remaining Izimbizo in the Western Cape?
Schoeman's Dal (Nkomazi area)	MP	<p>Government services do not reach our areas. Sometimes the spread of development is politicised.</p> <p>I have started a tourism project and it within the IDP of our local municipality. The Department Environmental Affairs and Tourism said they would prioritise my project. However, I have not heard anything from them since July.</p> <p>I have secured 20 hectares of land and I am concerned that I may lose it because of the delays in funding.</p> <p>Minister Erwin took my proposal and promised to do something about it during the October Imbizo last. I have not heard anything from his office since.</p>

Location	Province	Issue
Gandlanani (Giyani)	Limpopo	I need help obtaining a bursary.
Orkney	NW	What is the Imbizo?
Witbank (Clewer)	MP	I was fired from by Elandsfontein Coal Mine (we worked for Sisonke Mining company. We want the Labour Department to intervene.
Nqutu	KZN	What is the Imbizo?
Braamfischer Ville Johannesburg	Gauteng	I am concerned about projects and programmes that government introduces which at the end do not seem to be meeting what they are there for. I want government to consider the blind for future Izimbizo. This is because the blind feel neglected by the government.
Amsterdam (Kwa-Thandeka)	MP	Where will the President be visiting in Mpumalanga?



Location	Province	Issue
Nqutu	KZN	<p>Why is the Imbizo coming to our part of Nqutu?</p> <p>In our area, a person has to travel 3 kilometres on foot to reach a mode of transport.</p> <p>We could not attend the Nqutu/Roukesdrift Izimbizo because there was no transport arranged.</p> <p>Government should bring Izimbizo to the rural parts that need development.</p>
Amsterdam	MP	When is the President coming to Mpumalang?
Ficksburg	FS	What is the Imbizo about?
KwaZakhela – Port Elizabeth	EC	I request that the scorpions should come and conduct an investigation in KwaZakhele. They should come

Location	Province	Issue
		<p>investigate the New Brighton police.</p> <p>The police are extremely anti-government in conducting their affairs.</p>
Empangeni – Entambanana	KZN	We request an Imbizo visit in our village.
Ngwelezane	KZN	<p>When is the Imbizo coming to Ngwelezane?</p> <p>I am partly disabled.</p> <p>I want to start an agricultural project. But Umsobomvu says they ten percent – which I do not have.</p> <p>Most of the people in my area live below the poverty line.</p>
<p>Emalahleni</p> <p>Ward 9</p>	MP	We request an Imbizo here at Emalahleni.

<b>Location</b>	<b>Province</b>	<b>Issue</b>
Jozi FM	Gauteng	I want to know more about the Imbizo.
Mokgopong (Naboomspruit)	Gauteng	There is a lot of racism in my area and we request an Imbizo to come resolve this.
George	WC	<p>We want Minister Mdladlana to come to our area.</p> <p>Whites and coloureds practice discriminatory employment practices. Black people in my area are excluded, and those who are employed are underpaid.</p>
Tladi (Soweto)	Gauteng	I request that Imbizos should come to Soweto township.
Thabanchu	FS	There is a shebeen house here in Selosecha (Mobane Street). There is a lot of noise and violence every night, and our children and we cannot study or sleep.

Location	Province	Issue
		<p>We have written letters to the Bloemfontein Police Area Commissioner President, the Tourism Minister and the Premier complaining about the house. However, nothing has been done about the house.</p> <p>We want government to close down this tavern.</p> <p>The name of the tavern is Jazz Pub.</p>
(Harrismith) Ndabazwe	FS	<p>My associates and me have a plan to open an agriculture related business here in Harrismith.</p> <p>We have a business plan in place.</p> <p>I want to know if government cannot assist me with funding.</p>
Taung)	NW	<p>When Premier Molewa was here, not the whole community was invited. She only attended a Heritage day function.</p> <p>We want to know when the Imbizo is</p>

Location	Province	Issue
		going to come to our area.
Rustenburg	NW	<p>I have worked for a construction company for ten years.</p> <p>I was fired in December last year. The owner of the company only gave me R6594. When I enquired about the little amount I received, the owner told me to go get my money from Mandela and Thabo Mbeki.</p> <p>The name of the company is Structural Applications, based here in Rustenburg.</p> <p>The directors of the company are Davie Howard and Greg Howard.</p> <p>I want the Labour Department to assist us. The owner has told that the CCMA here in Rustenburg would not be of any use to us since he has was of getting to them.</p>
Warbeurton	MP	We have no water and electricity in my

Location	Province	Issue
		area.
Maqumu	KZN	I need counselling
Roovaal – Taung	NW	<p>What is the Imbizo?</p> <p>We do not have transport in my area. We have no buses or taxis.</p> <p>It is a thirty-minute walk to the highway where we get transport. We have to walk through a dense veld, and women are raped in the veld.</p> <p>Our children have no places where they can play.</p>
Witbank	MP	<p>The meter-reading tenders have been given to the same company since 1994. I think there is corruption going on, and I want government to investigate the tender procedures.</p> <p>A company (Mesuli Cleaning Services) was hired by the local council last to do cleaning day. However, they were</p>

Location	Province	Issue
		<p>paid double the amount that was that was due to them.</p> <p>I am also worried about the delays in response by the police when there are called to crime scenes. They sometimes take up to two weeks to respond to tip-offs from members of the public, particularly with regard to drug-related crimes.</p>
<p>Matsulu – Mbombela Municipality</p>	<p>MP</p>	<p>Our councillors told us that in 1999 the President signed an agreement with a company for a pilot project to provide water and sanitation services in the Mbombela Municipality – Matsula, Nelspruit and Kanyamazane.</p> <p>My concern is that from 1999 to date, even though the President signed the agreement, there are still people in the Mbombela Municipality who are still struggling to access clean water and sanitation.</p> <p>There is a gate to the Kruger National Park in Matsulu. This gate has the potential to benefit the community from tourist who are on their way to the</p>

Location	Province	Issue
		<p>Kruger Park. However, since there is only one entrance to Matsulu, the tourists cannot use this gate. I believe that the creation of a second entrance would contribute towards job creation and the elimination of poverty.</p> <p>Tourists will be able to come into Matsulu and buy things from the community on their way to the Kruger Park.</p> <p>For the sake of convenience we request that there be an integration of the service billing system.</p>
Hlajakhe – Lukwatini	Mpumalanga	We do not have water, electricity and housing in my area.
<p>Louis Tritchardt</p> <p>Makhado</p>	Limpopo	<p>When is the Imbizo coming to Makhado?</p> <p>There are people who have illegally occupied RDP houses that were meant for others.</p> <p>We have reported the matter to the local council but they have not done</p>



Location	Province	Issue
		anything about it.
Amandasoek – Burgerfort District	MP	<p>I hear that the President is coming to my area on the Imbizo.</p> <p>What is the Imbizo?</p>
Tweespruit - near Thabanchu	FS	<p>I want to know why Thabo Mbeki only goes to big developed areas while we in the small rural areas are suffering.</p> <p>Our local authorities are always squabbling and there is no development. There are always claims that someone misappropriated funds that were meant for our development.</p>
<p>Boeshoek Farm Number 1312</p> <p>This is the land that I want returned to my people.</p>	KZN	<p>We have voted twice already but our land has not yet been brought back to us.</p> <p>I have written to former Premier Lionel Mtshali and Land Affairs Minister Thoko Didiza. The Minister promised to return to Kaizer what belongs to Kaizer, but nothing has happened up to now.</p>

Location	Province	Issue
Port Elizabeth	EC	<p>Eight families, including my own, live on Otinaqua Place Street. We are renting the houses from Transnet and they want to evict us. They refuse to sell the houses to us, but they have sold 68 houses to other people. They want to sell our houses to a developer who used work for Transnet.</p> <p>We want government to help us retain these houses that we have lived in for a long time.</p>
Vredefort	FS	<p>I want to start a construction company. I want to know how I can help government create jobs.</p>
Mamelodi	Gauteng	<p>Information on how to start my own business. I would like to start a nursery and be involved in tourism projects.</p> <p>I have already registered my own CC.</p>

Location	Province	Issue
Khayelitsha	WC	What is the Imbizo?
Nhlazakhe	MP	Please tell the President to come to Nhlazake. We want to see him.
Malokela	Limpopo	<p>I am reading the government Imbizo poster. I see they promise to reduce unemployment and poverty by half in the next ten years. I want to know whether that is going to really happen.</p> <p>The government only build RDP houses for a few people in my area. I want to know why they are not doing for everyone.</p> <p>We do not have water and electricity in my area. We fetch water from a river and it is very unsafe.</p>
Tubatse	NW	Will government organise transport to

Location	Province	Issue
		the President's Imbizo?
Malokela	NW	<p>The roads in my area have always been in a terrible state.</p> <p>We do not have water and electricity. We fetch water in a river that is 20kilometres away.</p>
Heilbron	FS	<p>There were no Izimbizo in Northern Free State. They only held around Qwaqwa.</p> <p>We wish government future Izimbizo to Heilbron.</p>
Dobsonville	Gauteng	<p>Is this Imbizo toll-free number permanent?</p> <p>I ask this question because the councillors who should help us are not useful.</p>
Dennilton	MP	<p>The crime rate is very high in my area. I want to know what can be done to improve this situation.</p>

Location	Province	Issue
		<p>I think government should scrap police volunteers. Most of these people join the volunteers to gain information on how the police operate, and then return to their criminal ways. This is mainly because these people are not paid.</p> <p>I request that Dennilton be considered when more police officers are hired, as written in the government programme of action.</p> <p>I request that we have satellite police stations in all sections of Dennilton. This is because the one police station that we have cannot cope with the number of crimes.</p>
Zakheni (Ladysmith)	KZN	<p>I would like our leaders to come visit my area. We have a lot of suggestions that could with our development.</p> <p>We have a non-profit organisation (Upoa), and we plant to assist government in creating jobs in our community.</p>

Location	Province	Issue
Theunissen	FS	I want to know about the government Extended Public Works Programme.
Worcester	WC	<p>I have gone up to N2 in electrical engineering. I had to stop schooling because of financial problems. I have applied to the Worcester Municipality for a learnership, but they say their programme is only going to start next year.</p> <p>My problem is that I am currently unemployed. I also fear that I will forget the little that I know about my field.</p> <p>I request government to please expedite the learnerships and give me an opportunity.</p> <p>Coloured and white people who applied later than me have already been placed.</p>
Alexandria	EC	When is the Imbizo coming to my area?

Location	Province	Issue
Bushbuckridge	Limpopo	When is the Imbizo coming to my area?
Qwaqwa	FS	I want to know about the EPWP?
Comfimbvaba	EC	<p>I am from a village called Hoyita, about 50 kilometres from Comfimbvaba.</p> <p>We have no water and electricity in my section –</p> <p>Ethafini. We still fetch water from a river, at the risk of catching illness like cholera.</p> <p>But government has installed these services in a neighbouring section called Kwantshintshi more than a year ago.</p>
Atlantis	NC	<p>He is blind and complains about his disability grant that was stopped in August because apparently his condition must be revised and this could take up to six months. He is totally reliable on this grant for survival</p>

Location	Province	Issue
		<p>so this means that he is not receiving any money at the moment. He says he has been blind for 30 years, why do they want to revise his condition, He is never going to see again. Apparently this is a overall problem in Atlantis all the disabled people's grants have been stopped.</p>
Azaadville (Krugersdorp)	Gauteng	<p>I work at the Azaadville Recreation Centre. I think the place is not fit for people to exercise in.</p> <p>I think that the Mogale City Council should do something to improve the situation.</p>
Johannesburg	Gauteng	<p>My parents are deceased and I could not afford to go back to school this year. I would like government to help get me back to school next year.</p>
Kroonstad	FS	<p>What is the Imbizo?</p>
Kwambonambi	KZN	<p>Complaining about the shortage of water and electricity in his area.</p>



<b>Location</b>	<b>Province</b>	<b>Issue</b>
Mdantsane	EC	He was complaining about the road in Mdantsane.
Mdudundube area	KZN	He wants the Ministers or President to come to his area.
Mokgopong – Naboomspruit (LP)	Limpopo	<p>We request that the Imbizo comes to Naboomspruit.</p> <p>Tenders are only given to white people in my area.</p> <p>There is no consultation between the councillors and the community. There is also a lot of infighting in the council.</p> <p>Municipal officers do not pay for water, but they close water supply to black people, and sell off their properties for failing to pay.</p> <p>There are four housing projects in my area. They started in 1995, 1997 1998 and 1999, but none them have been completed.</p> <p>We have been told that some of the housing money has been</p>

Location	Province	Issue
		misappropriated.
Mpumalanga	MP	He wanted to know where Imbizo is going to be?
Nelspruit	MP	I think we need to upgrade our border controls. This will minimise cross-border crimes like drug trafficking.
Piet Retief	MP	He wanted to know when is the President coming to Mpumalanga?
Witbank	MP	The Elandsfontein Coal Mine handles us badly and fires people at will.
Mdantsane	EC	His father has a Social Development problem and he wanted the DSD number in the province.
East London	EC	What is the Imbizo and when is it coming to my place?

Location	Province	Issue
Whittlesa (Near Queenstown)\ Lukhanji Municipality	EC	There has never an Imbizo near his area. And the local authorities have never held a public gathering with the people.
Port Elizabeth	EC	Are there going to be Imbizo events in my area?
Port Shepston	EC	I had the ad on the radio and I want to know what the Imbizo is about.
Port Elizabeth	EC	What is the Imbizo?
Bizana Mangweni Village	EC	When is government going to reach out to rural communities? There are no government services in my area. We do not have any water and electricity. We do not have a municipal office where we can table our complaints. We do not even have a community hall.
Queenstown	EC	When is the Imbizo coming to Queenstown?

Location	Province	Issue
Cradock	EC	<p>When is the Imbizo coming to my area?</p> <p>We still use the bucket toilet system here in Cradock. We are tired of the flies and horrible smell coming from the buckets.</p> <p>Whenever you to our local clinic, for whatever illness, they give you panados. There are no medicines in our clinic.</p>
Qwaqwa	FS	What is the Imbizo?
Qwaqwa	FS	What is the Imbizo?
Makwathu	FS	Is there going to be transport to the Imbizo events?
Bethlehem	FS	<p>What is the Imbizo?</p> <p>Where the Imbizo going to be?</p>
Botshabelo	FS	He wanted to know when is Imbizo coming to his area?

Location	Province	Issue
Dobsonville (Soweto)	Gauteng	She wanted to know when the Imbizo is coming to her area.
Emfuleni (Van der bijl Park)	Gauteng	What is the Imbizo?
Diepkloof	Gauteng	What is the Imbizo?
Greenvillage (Dobsonville)	Gauteng	Where is the imbizo going to be?
Crosby (Johannesburg)	Gauteng	<p>He complains that he does not have any access to government.</p> <p>When is the Imbizo coming to my area?</p>
Pretoria (Mabopane)	Gauteng	Do we pay to participate in the Imbizo?
Thembisa	Gauteng	<p>Women have more rights than men and government does not consider this.</p> <p>For example, you catch your wife in bed with another man. When you got to the courts, they give the house to</p>

Location	Province	Issue
		<p>her – regardless of who is wrong.                      You, as a man go, on paying for the wife and her lover to continue living in the house.</p> <p>My request is that government should reduce some of the women rights, so that are equal to men.</p> <p>I have realised that these excessive rights have changed the attitudes of women towards their husbands.</p>
Sebokeng Crime Prevention Youth Desk.	Gauteng	When is the Imbizo coming to Sebokeng?
Vaal Triangle	Gauteng	When is the Imbizo in the Vaal?
Ntuzuma	KZN	She wanted to know when the Imbizo would be coming to her area.
Zondi (Mtubatuba)	KZN	What is the imbizo?
Mondlo (KZN)	KZN	When is the Imbizo coming to her area?
Ehluhluwe (KZN)	KZN	What is the Imbizo?

Location	Province	Issue
Piet Retief (KZN)	KZN	What is the Imbizo?
Mondlo (KwaZulu)	KZN	What is the Imbizo about?
Ethekwini	KZN	Is there going to be an Imbizo event in my area?
Bekville	KZN	When is the Imbizo coming to our area?
KwaMaphumulo	KZN	<p>When is the Imbizo coming to my area?</p> <p>Who is allowed to speak during the Imbizo?</p> <p>Will the leader(s) listen to everyone at the Imbizo – given the large numbers of people who attend these events?</p>
Mandini	KZN	When is the Imbizo coming to my area?
Newcastle	KZN	Is there an Imbizo event in my area?
Empangeni	KZN	<p>What is the Imbizo?</p> <p>When is the Imbizo coming to my</p>

Location	Province	Issue
		<p>area?</p> <p>Does government have ways of helping students from disadvantaged backgrounds?</p>
Nqutu	KZN	When is the Imbizo in my area?
Empangeni	KZN	I heard an Imbizo ad on the radio; what is this Imbizo about?
Ulundi	KZN	What is the Imbizo?
Pinetown	KZN	When are we going to get an opportunity to have our own imbizo in Pinetown?
Swayimana (Pietermaritzburg)	KZN	Could you please ask people from the Health Department to come visit us?
Maritzburg (Ashdown)	KZN	There has never been an Imbizo in the Maritzburg area.
KwaNongoma	KZN	I want people from provincial and national government to come visit



Location	Province	Issue
		<p>Nongoma. I want Mr Meshack Radebe, who chairs the Portfolio Committee on Public Works.</p> <p>Our national leaders should stop to only visit people in urban areas. We in rural areas need them to come to us as we are the neediest.</p> <p>We want a community hall.</p> <p>Our school are too far. The one that is there goes up only to grade Seven. We need more schools.</p>
Newcastle	KZN	What is the imbizo?
Palkoane (Halley Farm)	KZN	<p>What is the Imbizo?</p> <p>The farmer wants to evict our family and offer too little compensation. We will not be able to build a proper house.</p> <p>I want government to come talk to the farmer and ask him to build us a proper house.</p>
Umhlaba uya lingana (Mangozi)	KZN	<p>When is the Imbizo coming to our area?</p> <p>We voted for the President and we</p>

Location	Province	Issue
		want to him.
Malizayo	KZN	<p>I had to travel 20kilometres on foot to come and make this call.</p> <p>We need government to come and hold an Imbizo with us to discuss our problems.</p> <p>We have no development at all in our area.</p> <p>We have no tap water. We fetch our water from the river and this water results in a lot of illnesses.</p> <p>We have no councillors or indunas in our area.</p> <p>We are hungry and we have no food.</p> <p>We cannot afford to pay school fees and uniforms for our children, as we have no money.</p> <p>We cannot afford the cost of visiting private doctors and there is no clinic in the village.</p>

Location	Province	Issue
		<p>While we have land, we have no tools or seeds to practice farming.</p> <p>People are always dying in my area. We cannot afford to keep the dead in mortuaries, so we bury them after only one day. This does not give us enough time inform distant relatives. We are tired of burying our people like dogs and we request government help.</p> <p>We are tired of talking to politicians we want them to come. Because talking does not solve any problems.</p>
Washbank (near Dundee)	KZN	He wanted to know when the Imbizo would be coming to his area.
Ehluhlwe	KZN	What is the Imbizo? Where is going to be near my area.
Nkuzana	Limpopo	<p>What is the Imbizo?</p> <p>He also said there is a child who is entitled to receive the Child Support Grant in his family, but he doesn't</p>

Location	Province	Issue
		<p>know where to go.</p> <p>I referred him to the DSD call centre – 0800 60 1011</p>
Sekhukhune	Limpopo	<p>When is the Imbizo coming to Sekhukhune land?</p>
Phalaborwa	Limpopo	<p>Is it possible for me to speak to Minister Zola Skweyiya?</p> <p>There is a lot of corruption in the Child Support Grant payment process.</p> <p>Monies are paid to deceased people.</p> <p>Parents misuse the money by spending it on alcohol.</p>
Tshianda –Venda	Limpopo	<p>Government should come and tell us how we can find jobs.</p>
<p>Greater Tubatse Municipality</p> <p>Crossborder municipality between Mpumalanga and Limpopo</p>	MP	<p>He asks us to assist him organise an Imbizo for his community.</p>

<b>Location</b>	<b>Province</b>	<b>Issue</b>
Tweefontein	MP	Where is the Imbizo going to be?
Mkhuhlu	MP	Is there going to be an Imbizo near my area?
Piet Retief	MP	Is there going to be an Imbizo in my area?
Daveyton	MP	When will the Imbizo be in my area?  How to participate in IDPs?
Highlands Municipality (Sunberry farm)	MP	Government does not pay any attention to rural farm villages.
White River	MP	What is the Imbizo?
Springbok	NC	He is disabled and he survives through his disability grant. He has a patent that he would like to register, but he does not know what the procedures are. He also does not have money to register the patent.

Location	Province	Issue
Namaqua Land	NC	I am disabled, but I aspire to join the paralympic swimmers.
Groot Mariko (Near Zeerust)	NW	<p>The toilets in our RDP houses have leakages and constantly flood our houses. This happens at about 20 houses.</p> <p>The sewerage system is broken and this results in a terrible stink. The smell is so bad you can't even eat. The situation is a health hazard.</p> <p>The mayor and councillors do not consult with the people.</p> <p>We no longer want Mayor Moloantwa.</p> <p>We want the Premier and DPLG Minister to come talk to them about the problems.</p>
Atamelang Location	NW	I have a government action plan in my hand and I see government is

<b>Location</b>	<b>Province</b>	<b>Issue</b>
Kgama Nonyane		promising to do a number of things. I request that these developments should reach my area.
Hartiesriver (Cape Town, near Langa)	WC	Chris is a person with disability. He complained that the local councillors are not supportive of job-creation ventures that he initiates in his area.
Wynberg (Cape Town)	WC	<p>Davie is blind and the only way he can partake in the Imbizo is through the telephone.</p> <p>He wanted to know whether there would be radio phone-in programmes in Cape Town during this year's Imbizo.</p>
Cape Town (Mitchell's Plain)	WC	Where is the Imbizo going to be near my area?

**APPENDIX D: IMBIZO BROCHURE (Please turn over for a copy of the  
brochure)**



## **APPENDIX E: GUIDING QUESTIONS FOR FIELD RESEARCH**

***(Please note that these questions served as a guideline when collecting data and making observations during field research)***

1. What are government's expectations from Imbizo?
2. How is Imbizo project managed?
3. To what extent are the local people consulted in the planning, implementation and evaluation of Imbizo?
4. What are the steps followed in the planning of Imbizo?
5. How is the awareness of Imbizo created in the community?
6. To what extent do people participate during an Imbizo meeting?
7. Are there mechanisms in place to ensure that the views expressed by the people are representative of all the people in the community?
8. Is there a follow-up mechanism to make sure that issues identified during Imbizo meetings are implemented?
9. What would you say are Imbizos achievements to date?
10. What are the challenges that Imbizo faces today?
11. Would you say that Imbizo is participatory?