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## Appendix One: Questionnaire

Back checked by: 

Initials	Date

Edited by: 


Analysed by: 


Start Date: 2003  
Survey:  
Questionnaire No:

**This questionnaire is the property of:**

**Clement Stanley Chalera, a PhD student at the University of Pretoria  
P.O. Box 12179, The Tramshed, Pretoria 0126**

**Queries/Refusals:**

Question      Nos.


**SURVEY TITLE: AN IMPACT ANALYSIS OF SOUTH AFRICA'S NATIONAL STRATEGY FOR THE DEVELOPMENT AND PROMOTION OF SMMEs**

**INTRODUCTION:** Good morning / afternoon my name is (Name of interviewer). I am conducting the interviews on behalf of **Clement Chalera**, a PhD student at the University of Pretoria. We are currently conducting these interviews for a PhD thesis for Clement and would greatly appreciate your views on the subject.

**Who should be interviewed: OWNERS OF SMALL BLACK EMPOWERMENT MINING COMPANIES**

**Company Name:** \_\_\_\_\_

**Company Address:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Phone Number:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Respondent Interviewed:** \_\_\_\_\_

**Respondent's Position:** \_\_\_\_\_

**Interviewer's Name:** \_\_\_\_\_

*I hereby certify that this is a true interview and that it is an accurate reflection of the respondent's comments.*

**Interviewer's Signature:** \_\_\_\_\_

1. Which government programmes or NGO's do you know that are active in the development of small businesses?

.....  
.....  
.....  
.....

2. Have you ever heard of the National Strategy for the Development and Promotion of Small Business?

Yes  No.

3. IF YES – what do you know about the National Strategy – what are its aims?

.....  
.....  
.....  
.....

4. How does it go about its business?

.....  
.....  
.....  
.....

5. How would you gain access to the programme?

.....  
.....  
.....  
.....

6. Have you ever had contact with any of the institutions formulated within the framework of the National Strategy

Yes  No  Don't know

7. IF YES - With which of the institutions have you had any contact?

.....  
.....  
.....  
.....

8. On a scale of 1 to 5 where 1 indicates your least satisfaction and 5 your greatest satisfaction - how satisfied are you with the way government is implementing the National Strategy – on a 5-point scale of *very satisfied* to *very dissatisfied*.

- Very satisfied
- Fairly satisfied
- Neither
- Fairly dissatisfied
- Very dissatisfied

9. **IF LESS THAN VERY SATISFIED** – Why are you not more satisfied?

.....  
.....  
.....  
.....

10. What are your particular strengths as regards your own business activities?

.....  
.....  
.....  
.....

11. And what would you say are your weaknesses?

.....  
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.....  
.....

12. How could the National Strategy for the Development and Promotion of Small Business help overcome the weaknesses?

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.....  
.....

13. What opportunities do you have to grow your business?

.....  
.....  
.....  
.....

14. And what are the barriers to the growth of your business?

.....  
.....  
.....  
.....

15. In which of the following disciplines have you ever had any formal training: **(READ OUT AND RECORD BELOW)**

16. And in which of these disciplines would you like assistance? **(READ OUT AND RECORD BELOW)**

	<b>Trained in</b>	<b>Required assistance</b>
- Finance	<input type="checkbox"/>	<input type="checkbox"/>
- Production	<input type="checkbox"/>	<input type="checkbox"/>
- Administration	<input type="checkbox"/>	<input type="checkbox"/>
- Human Resources	<input type="checkbox"/>	<input type="checkbox"/>
- Sales and marketing	<input type="checkbox"/>	<input type="checkbox"/>
- Import/ Export procedures	<input type="checkbox"/>	<input type="checkbox"/>
- Promotion	<input type="checkbox"/>	<input type="checkbox"/>
- Distribution	<input type="checkbox"/>	<input type="checkbox"/>
- Any other trained in– Please state which.....		
- Any other require assistance in– Please state which.....		

17. Which training bodies/ teaching organisations have you attended?

.....

.....

.....

.....

18. Finally on a scale of 1 – 10 where 1 indicates the lowest score and 10 the highest – please score the government on its success in providing the necessary support for a small business in South Africa

Score:

19. Why have you given Government that particular score?

.....  
.....  
.....  
.....

**Demographics**

Finally I would like to ask you a few questions about your company –

20. Into which of the activities on this list (**SHOW LIST OR READ OUT**) or any other does your company fall:

- Small Scale mining
  - Gold
  - Coal
  - Diamond
  - Quarry
  - PGMs
  - Ferrous Minerals
  - Non-ferrous Minerals
  - Industrial Minerals
  - Other Minerals

21. When was your company established?.....

22. How many directors/ partners/ members do you have?.....

23. How many employees do you have?      Full time.....  
Part time.....

24. Into which of the following turnover categories does your company fall: **(SHOW LIST OR READ OUT)**

- Below R500 000
- R500 001 to R1 000 000
- R1 000 001 to R1 500 000
- R1 500 001 to R2 000 000
- R2 000 001 to R3 000 000
- R3 000 001 to R4 000 000
- R4 000 001 to R5 000 000
- R5 000 001 to R10 000 000
- More than R10 000 000



## Appendix Two: Ntsika's non-financial service providers interviewed

<i>Service Provider</i>	<i>Contact Person</i>	<i>Province</i>	<i>Location.</i>	<i>Tel/Fax No.</i>
<i>Business Opportunity Centre</i>	<i>Noman Makgato</i>	<i>Gauteng</i>	<i>5 Khoza Street 22 Solomon Road Braamfontein Johannesburg 2000</i>	<i>Tel: (011) 839 2750 Fax: (011) 839 1897</i>
<i>Hemix Projects</i>	<i>Mr. Bongani Mhlophe</i>	<i>Gauteng</i>	<i>3<sup>rd</sup> Floor, Pretoria Trust Building 273 Paul Kruger Str. Pretoria 0001</i>	<i>Tel: (012) 323 0220 Fax: (012) 493 7156</i>
<i>Centre for Opportunity Development</i>	<i>Ms. Jan Beeton</i>	<i>Gauteng</i>	<i>PO Box 61540 Marshalltown 2017</i>	<i>Tel: (011) 832 2632 Fax: (011) 832 2637</i>
<i>Highveld Enterpreneurial Development Centre</i>	<i>Ms. Hanie De beer</i>	<i>Mpumalanga</i>	<i>HEDC Industrial Park Zuid Street Middleburg 1050</i>	<i>Tel: (017) 781 94081 Fax: (01781) 94081</i>
<i>Highveld Ridge Business Dev. Centre</i>	<i>Ms. Londani Mashila</i>	<i>Mpumalanga</i>	<i>South Wing of TLC Building Lorgi Square Secunda 2302</i>	<i>Tel: (017) 634 4339 082 356 7771 Fax: (017) 631 4005</i>
<i>Midveld Industrial Chamber Advice Centre</i>	<i>Mr. S. Skhosana</i>	<i>Mpumalanga</i>	<i>Stand No. 2994/5 Kwaggafontein C Empumalanga 0458</i>	<i>Tel: (013) 968 0737 Fax: (013) 986 0737</i>
<i>Akani Local Business Centre</i>	<i>Mr. Paul Moropane</i>	<i>Limpopo</i>	<i>Giyani Road Shirley Village 0960</i>	<i>Tel: (015) 556 3551 083 977 7867 Fax: (015) 556 3133</i>
<i>Centre for Opportunity Development</i>	<i>Mr. P Madziwo</i>	<i>Limpopo</i>	<i>Office No. 07 /5<sup>th</sup> Floor Rentmeester Bld. 58 Schoeman Str. Polokwane 0699</i>	<i>Tel: (015) 291 1509 082 495 0097 Fax: (015) 291 1518</i>
<i>Palabora Foundation</i>	<i>Ms. Joyce Makhema</i>	<i>Limpopo</i>	<i>Cnr. Calvin Ngobeni &amp; Tambo Str. Namakakgala Plabors 1390</i>	<i>Tel: (015) 769 5000 Fax: (015) 769 5028</i>
<i>Centre for Opportunity Development</i>	<i>Mr. Themba Nkosi</i>	<i>North West</i>	<i>Potchefstroom Tech. College Cnr. Auret &amp; Retif Str. Potchefstroom 2531</i>	<i>Tel: (018) 293 3905 Fax: (018) 293 3904</i>
<i>Enterprinuerial Support Centre</i>	<i>Mr. Itumeleng Dithloiso</i>	<i>North West</i>	<i>Montshioa Industrial Township Kgottleng Road</i>	<i>Tel: (018) 384 4148 Fax: (018) 384 4149</i>

## Appendix Three: Khula's financial service providers interviewed

<b>Service Provider</b>	<b>Contact Person</b>	<b>Province</b>	<b>Location.</b>	<b>Tel/Fax No.</b>
Small Business Support Enterprise	Ms. Noxolo Ngwazi & Alex Quntana	Gauteng	5 Khoza Street Attiredgeville 00008	Tel: (012) 373 9574 Fax: (012) 373 9574
Amumunene Servces	Noman Makgato	Gauteng	134 Unie Avenue Lyttelton 0140	Tel: (011) 839 2750 Fax: (011) 839 1897
Shisa Business Partners Enterprise	Mr. Elvin Nel	Gauteng	PO Box 16494 Lyttelton Centurion 0147	Tel: (011) 341 0118 Fax: (011) 341 0118
Tombo Small Business Financial Services	Mr. Wish Nkosi	Mpumalanga	Block C 2467 Thuthukani Centre Nelson Mandela Drive Emelo 2351	Tel: (017) 781 94081 Fax: (01781) 94081
Hemix Projects Initiatives	Ms. Hanie De beer	Mpumalanga	HEDC Industrial Park Zuid Street Middleburg 1050	Tel: (017) 781 94081 Fax: (01781) 94081
Path Development Solutions	Ms. Londani Mashila	Mpumalanga	South Wing of TLC Building Lorgi Square Secunda 2302	Tel: (017) 634 4339 082 356 7771 Fax: (017) 631 4005
Khupuka Financial Services	Mr. P Madziwo	Limpopo	Office No. 07 5 <sup>th</sup> Floor Rentmeester Bld. 58 Schoeman Str. Polokwane 0699	Tel: (015) 291 1509 082 495 0097 Fax: (015) 291 1518
Siyenda Financial Services	Ms. Joyce Makhema	Limpopo	Cnr. Calvin Ngobeni & Tambo Str. Namakakgala Plabors 1390	Tel: (015) 769 5000 Fax: (015) 769 5028
Zenzele Enterprises	Mr. S. Preez	Limpopo	Cnr Waterval & Giyani Rd. Elim 0960	Tel: (015) 556 3207 Fax: (015) 556 3087
Kithlile Enterprinuarial Support	Mr. Itumeleng Ditlhoiso	North West	Cnr Waterval & Giyani Rd. Elim 0960	Tel: (015) 556 3207 Fax: (015) 556 3087
Isibane Resources	Mr. Aubri Moabelo	North West	Cnr Waterval & Giyani Rd. Elim 0960	Tel: (015) 556 3207 Fax: (015) 556 3087
Enterprinurial Support Centre	Mr. VJoe Fitzel	North West	Montshioa Industrial Township Kgotleng Road	Tel: (012) 256 0015 Fax: (012) 258 0001

## Appendix Four: SMMEs interviewed

<b>Service Provider</b>	<b>Contact Person</b>	<b>Province</b>	<b>Location.</b>	<b>Tel/Fax No.</b>
<i>Tombo Metal Works</i>	<i>Mr. Liphaso Njienge</i>	<i>Gauteng</i>	<i>Site B7 Mofolo, Soweto  PO Box 2130 Doornville 2926</i>	<i>Tel: (011) 484 3996 Fax: (011) 484 3943</i>
<i>Kathorus Civils</i>	<i>Mr. Litteya Mabuya</i>	<i>Gauteng</i>	<i>64 Mabusela Road Attrigville 2345  PO Box 89342 Westpark 0164</i>	<i>Tel: (011) 623 0104 Fax: (011) 623 0107</i>
<i>Khuphuka Designs</i>	<i>Mr. Jan Zondi</i>	<i>Gauteng</i>	<i>Thokoza Centre Thokoza 1421  PO Box 163 Thokoza 1421</i>	<i>Tel: (011) 864 3652 Fax: (011) 864 3415</i>
<i>Rivoni Industries</i>	<i>Ms. Hanie Mpeqeka</i>	<i>Mpumalanga</i>	<i>Community Park Chamber of Business Foundation  PO Box 25567 Empumalanga 0458</i>	<i>Tel: (013) 797 1870 Fax: (013)797 1880</i>
<i>Furncol Projects Construction</i>	<i>Mr. Calvin Mashakeng</i>	<i>Mpumalanga</i>	<i>Kwagaansfontein Centre Giyani Road Kwagaansfontein  Po Box 1263 Kwagaansfontein 2302</i>	<i>Tel: (013) 986 0737: Fax: (013) 986 0737</i>
<i>Kithilile Texile Suppliers</i>	<i>Ms. S. Skhosana</i>	<i>Mpumalanga</i>	<i>Somatho Complex Office No. B6 Ermelo 2351  PO Box 1353 Ermelo 2351</i>	<i>Tel: (013) 242 2050 Fax: (013)242 2050</i>
<i>Nicro Services</i>	<i>Mr. Paul Moropane</i>	<i>Limpopo</i>	<i>Lingeletu Centre Palabora 1390  PO Box 1289 Palabora 1390</i>	<i>Tel: (015) 994 4583 Fax: (015) 992 4220</i>
<i>Manguang Industries</i>	<i>Mr. Lemmy Mule</i>	<i>Limpopo</i>	<i>Hani Building First Floor Elim 0960  PO Box 1857 Elim 0960</i>	<i>Tel: (015) 761 2116 Fax: (015)960 4714</i>
<i>Altak Enterprises</i>	<i>Ms. Joyce Makhema</i>	<i>Limpopo</i>	<i>Stand Number 528 Mankweng Sovenga 0727  PO Box 971 Sovenga</i>	<i>Tel: (015) 559 9087 Fax: (015) 554 9175</i>

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<i>Ekuseni General Dealers</i>	<i>Mr. Themba Nkosi</i>	<i>North West</i>	<i>Office 101 Safari Centre Van Velden Street Brits 0250  PO Box 58 Brits 0250</i>	<i>Tel: (012) 252 2090 Fax: (012) 252 2094</i>
<i>Thekwin Enterprises</i>	<i>Mr. Itumeleng Dithloiso</i>	<i>North West</i>	<i>Enna Murray Street New Industria Sites Easttleigh Orkney 2620  PO Box 911 Orkeney 2620</i>	<i>Tel: (018) 473 1213 Tax: (018) 473 1213</i>
<i>Kalahari Developers</i>	<i>Mr. Hunter Mabilo</i>	<i>North West</i>	<i>Protea Centre Cnr Martin &amp; Station Rd. Mafikeng 2745  PO Box 211 Potchefstroom 2531</i>	<i>Tel: (018) 381 6531 Fax: (018) 381 6537</i>

## Appendix Five: Provincial Financial and Economic Affairs departments interviewed

<i>Province</i>	<i>Head of Department Interviewed</i>	<i>Postal address</i>	<i>Tel/Cel. No.</i>	<i>Fax No.</i>
<i>Gauteng: Department of Finance and Economic Affairs</i>	<i>Ms. T Chikane</i>	<i>Private Bag X091 Marshalltown 2107 94 Main Street, 7<sup>th</sup> Floor, Marshalltown, 2001</i>	<i>(011) 355 8707</i>	<i>(011) 834 1972</i>
<i>Mpumalanga: Department of Finance, Economic Affairs and Tourism</i>	<i>Mr. J I Mabena</i>	<i>Private Bag X11215 Nelspruit 1200 Building 6, Riverside, Government Complex Nelspruit</i>	<i>(013) 766 4544</i>	<i>(013) 766 4617</i>
<i>North West: Department of Economic and Tourism</i>	<i>Ms. I Thase</i>	<i>Private Bag X90 Mmabatho 2745</i>	<i>(018) 384 1024</i>	<i>(018) 384 1026</i>
<i>Limpopo; Department of Finance</i>	<i>Mr. B. Mphahlele</i>	<i>Private Bag X9486, Polokwane, 0700 58 President Street, Polokwane</i>	<i>(015) 295 7090</i>	<i>(015) 297 0937</i>

## Appendix Six: Provincial Public Works departments interviewed

<b>Province</b>	<b>Head of Department Interviewed</b>	<b>Postal address</b>	<b>Tel/Cel. No.</b>	<b>Fax No.</b>
<i>Gauteng: Department of Public Transport, Roads and Works</i>	<i>Ms. J van der Merwe</i>	<i>Private Bag X091 Marshalltown 2107 94 Main Street, 7<sup>th</sup> Floor, Marshalltown, 2001</i>	<i>(011) 355 8707</i>	<i>(011) 834 1972</i>
<i>Mpumalanga: Department of Public Works and Roads</i>	<i>Mr. S.J. Mabena</i>	<i>Private Bag X11302 Nelspruit 1200 Building 7, Riverside, Government Complex Neilspruit</i>	<i>(013) 766 6804</i>	<i>(013) 766 8462</i>
<i>North West: Department of Roads and Public Works</i>	<i>Ms. K L Sebego</i>	<i>Private Bag X65 Mmabatho 2735</i>	<i>(018) 387 2064</i>	<i>(018) 387 2061</i>
<i>Limpopo: Department of Public Works</i>	<i>Mr. S Phillips</i>	<i>Private Bag X9490, Polokwane, 0700 Cnr Tster and Bouberg Street, Polokwane</i>	<i>(015) 293 9043</i>	<i>(015) 293 1520</i>

**Appendix Seven: Parastatal enterprises**

<b>Institution</b>	<b>Purpose</b>	<b>Interviewed</b>
South African Bureau of Standards	To develop and monitor the implementation of standards	Yes
Land Bank	To provide finance for agricultural enterprises	Yes
Development Bank of Southern Africa	To provide infrastructural development finance	Yes
Transnet	To provide transport services	Yes
Telkom	To provide telecommunication services	Yes
Eskom	To provide electrical services	Yes
CSIR	To conduct scientific research	No
Industrial Development Corporation (IDC)	To provide finance in manufacturing sectors	No
Sasol	To provide energy resources	Yes
Iscor	Production of steel products	Yes
National Housing Finance Corporation	Provide access to finance for housing	No
Independent Development Trust	Implement government community programs	No

## Appendix Eight: Provincial SMME desks

<i>Provincial SMME desk</i>	<i>Name</i>	<i>Postal address</i>	<i>Tel/Cel. No.</i>	<i>Fax No.</i>	<i>Interviewed?</i>
<i>Eastern Cape Province</i>	<i>Mr. Mcebisi Jonas/Mr. Goppie Reddy</i>	<i>Box 11197 Southernwood 5213</i>	<i>(043)7432158/0835411742</i>	<i>(043)7431157</i>	<i>No</i>
<i>Free State Province</i>	<i>Mr. Mari Tsiki</i>	<i>Box 520 Bloemfontein 9300</i>	<i>(051)4054229/0825623488</i>	<i>(051)4033424</i>	<i>No</i>
<i>Gauteng Province</i>	<i>Mr. Dann Morgan</i>	<i>Box 63203 Marshalltown 2107</i>	<i>(011)3558049/</i>	<i>(011)3558049</i>	<i>Yes</i>
<i>Kwazulu Natal Province</i>	<i>Ms. Ntokozo Majola</i>	<i>Private Bag X001 Bishopsgate 4008</i>	<i>(031)3105300/0826329876</i>	<i>(031)3105413</i>	<i>No</i>
<i>Mpumalanga Province</i>	<i>Mr. Lemmy Mduli</i>	<i>Private Bag X11215 Nelspruit 1200</i>	<i>(013)7554004</i>	<i>(018)3847479</i>	<i>Yes</i>
<i>North West Province</i>	<i>Annoinette Baepi</i>	<i>Private Bag X90 Mafikeng 2745</i>	<i>(018)3841020/0838394022</i>	<i>(053)8326805</i>	<i>Yes</i>
<i>Northern Cape Province</i>	<i>Vincent Mothibi</i>	<i>Private Bag X6108 Kimberley 8300</i>	<i>(053)8394022</i>	<i>(018)3847479</i>	<i>No</i>
<i>Limpopo Province</i>	<i>Mr. Stan Mathabatha</i>	<i>Private Bag X9484 Pietersburg 0700</i>	<i>(015)2987000</i>	<i>(015)2958750</i>	<i>Yes</i>
<i>Western Cape Province</i>	<i>Dudley Adolf</i>	<i>P o Box 979 Cape town</i>	<i>(021)4838751/0834127340</i>	<i>(021)4833483</i>	<i>No</i>



## Appendix Nine: List of small black economic empowerment companies interviewed

NAME	ACTIVITY	OWNER
Mzintlava Quarry	Quarry	Ms. Agnes Mzobotshi
Mimpex Minerals	Quarry	Mr. Henry Mhlongo
Endulwin Resources	Coal	Mr. Siphso Dube
Eyesizwe Mining	Coal	Mr. Mandla Mncunu
Cloverdane Pr. Metals	Gold	Mr. Grey Thibela
Ukhozi Mining	Coal	Mr. Rudy Phillis
Kuyasa Mining	Coal	Mr. Ayanda Bam
Shisa Minerals	Coal	Mr. Solly Pillay
Vula Coal Mine	Coal	Mr. Pat Mkhize
Af-Renais Diamond	Coal	Mr. Emmanuel Nhlapo
Nhlapo Mining	Diamond	Ms. Beauty Kwena
New Ventue Mining	Gold	Mr. Victor Mojalefa
Sandland Stone Active	PGMs	Mr. Vuyo Ntshona
Umnothe we Sizwe	Various Commodities	Mr. Gopolang Makokwe
New Diamond Corporation	Granite	Mr. Aubrey Somana
Nala Mining	Diamond	Mr. Pius Mokgokong
Sebenza Mining	Diamond	Mr. Briss Mathabane
Imbani Mining	Coal	Mr. Malcom Goliath
Sedibeng Mining	Coal	Mr. Sindi Sibankulu
Tsantsabane Mining	Coal	Mr. Constance Nkosi
Lidonga Mining	Diamond	Mr. Musa Mayambo
Kwena Minerals	Iron Ore	Mr. Mr. Vuyo Vanga

**Appendix Ten: Proposed structure for job creation and small business promotion**

