BIBLIOGRAPHY


SAPS. s.a. *Transforming of the SAPS through Service Delivery Improvement*. Pretoria: SAPS Head Office.


WEBPAGE EVALUATION SOURCES CONSULTED


PERSONAL/TELEPHONIC INTERVIEWS


E-MAIL INTERVIEWS

Bender, Michael. Princeton Borough Police Department. E-mail address: PBPolice@iol.com

Farrow, Sam. August 2002. London. England. E-mail address: press.bureau.mps@gtnet.gov.uk