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### **APPENDICES**

### **Appendix 1: List of respondents**

## A1.1 Individual and focus group interviews conducted for the study

	study		
No	Date	Name of Person or Group	Organisation/post
1.	27 January 2004	Eben Boshoff	DoE: Legal Services Department
2.	28 January 2004	Leps Mphahlele	DoE: Former DDP staff member
3.	24 February 2005	Trevor Coombe	DoE: Former Deputy Director-General
4.	15 March 2005	Dirk Meiring	DoE: Former Deputy Director-General
5.	15 April 2005	Chabani Manganyi	DoE: Former Director-General
6.	2 March 2004	Thulas Nxesi	National General Secretary: SADTU
7.	16 February 2004	Sue Muller	Director: NAPTOSA
8.	22 January 2004	Professor Hugh Davies	Chief Executive Officer: SAOU
9.	11 February 2004	Kathy Callaghan	National Secretary: FEDSAS
10.	29 January 2004	Vusi Zwane	Provincial Secretary: NASGB
11.	8 September 2004	Professor Malherbe	Legal expert (Professor of Law:RAU)
12.	2 September 2004	Justice Prinsloo	Legal expert (Legal advisor: SAOU)
13.	10 March 2004	Jan Niewenhous	University of Pretoria
14.	28 September 2004	Thami Mali	GDE – Chief Director: Districts
15.	27 September 2004	Reena Rampersad	GDE – Chief Director: Curriculum
			Professional Development and Support
16.	27 July 2004	Albert Chanee	GDE – Acting Divisional Manager:
			OFSTED
17.	21 July 2004	Prosperitus High School	Teacher
18.	21 July 2004	Prosperitus High School	Principal
19.	11 June 2004	Joupie Fourie Primary	Teacher
20.	11 June 2004	Joupie Fourie Primary	Principal
21.	8 June 2004	Flavius Mareka Secondary	Teacher
22.	8 June 2004	Flavius Mareka Secondary	Principal
23.	17 June 2004	Norridge Park Primary	Teacher
24.	17 June 2004	Norridge Park primary	Principal
25.	14 June 2004	Jacaranda Primary	Principal
26.	15 June 2004	Makgatho Primary School	Teacher
27.	15 June 2004	Makgatho Primary School	Principal
28.	3 August 2004	Gatang Secondary School	Teacher
29.	7 June 2004	Laudium Secondary School	Principal
		1	

30.	9 June 2004	Voortrekker Hoer Skool	Principal
31.	18 June 2004	Bohlabasatsi Primary School	Teacher
32.	18 June 2004	Bohlabasatsi Primary School	Principal
33.	10 June 2004	Group Interview (Two teachers)	Laudium Secondary and
			Voortrekkerhoogte Hoerskool
34.	5 February	Jane Murray	District: CDS Coordinator
35.	13 August 2004	Tim Mafokane (1)	District Director
36.	30 September 2004	Tme Mafokane (2)	District Director
37.	29 June 2004	Seth Hlatshwayo (1)	District: IDS Coordinator
38.	30 August 2004	Seth Hlatshwayo (2)	District: IDS Coordinator
39.	14 July 2004	Reuben Baloyi	District: Administration
40.	2 June 2004	ESS Focus Group	District: ESS Unit
41.	10 Sept 2004	IDS Focus Group (1)	District: IDS officials
42.	10 Sept 2004	IDS Focus Group (2)	District: IDS officials
43.	10 Sept 2004	IDS Focus Group (3)	District: IDS officials
44.	20 May 2004	CDS Focus Group	District: CDS officials
45.	1 July 2004	Avril Barker	District: Examinations Unit
46.	16 July 2004	Jane Murray and Gerda	District: CDS coordinators (one person in
		Odendaal	acting post)
47.	10 August 2005	Rebecca Malopane	Assistant Director: Policy and Planning
		Andre Korkie	DCES: Policy and Planning

# A1.2 Non-participant observer at meetings, discussions and school visits

No	Date	Nature of interaction observed	Persons involved	Additional notes
1	6 September 04	Non-participant observer at a meeting of IDS officials	IDS officials	12 IDS officials were present
2	2 February 05	Non-participant observer of a school visit undertaken by a district support team. The school visit was directed at the Foundation Phase of the school	4 CDS officials and 2 members from ESS from the district office. Interaction took place with the school principal and Foundation phase teachers.	Visit to Pfundo NdiTshedza Primary School, Mamelodi.
3	22 February 05	Non-participant observer of school visits undertaken by an IDSO	Paula Galigo (IDSO) and Principals of schools (in one school, 3 other staff members were also present)	Visits to Garsfontein Hoerskool, Garsfontein Laerskool and Lynwood Laerskool

### A1.3 Telephonic interviews

NO	DATE	NAME OF PERSON	ORGANISATION/POST
	3 August 2005	Gerda Odendaal	CDS Coordinator (GET)
	4 August 2005	Daya Govender	CEO: Education Labour Relations
			Council

### **Appendix 2: Interview schedules**

# A2.1 Overview of research activities undertaken over the period of the study

Research activities	Estimated time frames
Finalisation of the research proposal	November 2003
Negotiating access to schools and the district office	November 2003 – January 2004
Document analysis (RSA Constitution, national policy and legal documents, national reports)	January – February 2004
Preparation of interview schedules for national stakeholders; Interviews with national stakeholders	February – March 2004
Document analysis (provincial policies, provincial and national legislation, strategic and operational plans, organograms, annual reports)	March 2004 – April 2005
Preparation of interview schedules (district and provincial stakeholders);	April – May 2004
Interviews with provincial-level stakeholders;	
First wave of district-level data collection (interviews, on-site observation)	
Preliminary data analysis (1st round)	May – June 2004
Preparation of school-level research instruments; Focus-group interviews with teachers and principals	May - August 2004
Second wave of district-level research (interviews, on-site observation, school visits)	August - November 2004
Preliminary Data Analysis (2 <sup>nd</sup> round)	November 2004
Outstanding interviews	January – April 2005
Main data analysis	March 2005
Interpretation of research findings	April 2005
Completion of first draft	July 2005
Finalisation of research report	September 2005

### A2.2 List of interview schedules

Number	Interviewees
1(A)	National Stakeholders
1 (B)	National stakeholders (DoE)
2	Provincial officials
3 (A)	District Director (!st wave)
3 (B)	District Director (2 <sup>nd</sup> wave)
4	Legal experts
5 (A)	IDS and CDS officials (1st wave)
5 (B)	IDS and CDS officials (2 <sup>nd</sup> wave)
6	Principals
7	Teachers
8	Examinations official
9	District Deputy Director

Deleted:

### A2.3 Interview protocol number 1(a): national stakeholders99

The purpose of this interview schedule is to obtain the meanings that national education stakeholders ascribe to the concept of education 'districts' in South Africa. It seeks to do so by probing stakeholder understandings of the rationale for the establishment of local education structures and the role of 'districts' in the education system. In addition, the interviews probe for explanations on the common and contested meanings of education 'districts' by tracing the historical and political roots for the establishment of education provincial sub-structures since 1994.

1. During the education restructuring processes in 1994, provincial departments of education established geographical sub-units such as regions, districts and circuits as part of their organisational system. Why do you think it was necessary for provincial departments of education to create such sub-structures?

Probes:				
	Improve efficiency and effectiveness			
	Constitution (interim and current)			
	Legacy (cultural, structural)			
	Political accommodation			

2. Who was involved in the processes of amalgamating the former racial education departments together into single provincial departments of education in 1994? What were the roles of the different parties in establishing these unified provincial departments of education?

Probes:
Public Service Commission
National Department of Education
Political parties
Old guard/new guard

3. What was the nature of the debate (in the 1994 period) regarding the establishment of provincial sub-structures?

Probes:

□ Powers/roles/functions/administrative mechanisms to transfer functions, power,

<sup>&</sup>lt;sup>99</sup> National stakeholders include the following: Teacher unions and national school governing body structures.

	autl	nority						
		Local governance						
		Links to local government						
4.	acro adm scho	current sub-systems of the provincial departments of education vary considerables the different provincial departments. For example, some provinces have three inistrative tiers (KZN), whilst others have only one tier of administration between bols and provincial head offices (Gauteng, Northern Cape). Why do you think this ation in sub-substructures exist?						
	Pro	Probes:						
		Contextual differences in provinces (eg. size of province)						
		Legacy						
		Political interests; interests of individuals						
		Education interests						
5.	Should there be uniformity in the form and design of local education, or are then adequate grounds for retaining variation in sub-provincial design? Why do you think so?							
	Pro	bes:						
		National unity						
		Equity in service delivery						
		Equity in service conditions of district officials						
6.	WS depa prov	term 'districts' is used in a number of national education policy documents (eg E, White Papers 5 and 6). Yet 'districts' do not exist in certain provincia artments of education (eg. North-West Province and Mpumalanga), while in other vinces, districts co-exist with other structures such as regions and circuits. How a can one interpret the meaning of 'districts' as used presently in DoE policies?						
	Pro	bes:						
		Districts – a conceptual term?						
		Replace term with 'provincial sub-units'						
		A problem of national 'incompetence', and hence a problem for the national						
7.		at do you see as the core functions of education 'districts'? That is, what are tricts' for?						
	Pro	bes:						
		District identity (management unit, administrative unit, support centre?)						

- Support vs accountabilityFacilitation, passive mediationPowers/functions/authority
- 8. The Departments of Education, have in the recent past, been promoting the idea of strengthening links between education and local government. What are your views on this matter?

#### Probes

- □ What should be the nature of these links ('common borders')
- □ Movement of some functions to local government

#### **Summary**

The data obtained from the interview will be recorded with the aid of a tape-recorder, and transcribed into text. The text of the data will be submitted to interviewees for verification.

The data will be analysed against existing conceptions of decentralisation, and in the context of the absence of official policy on education 'districts'. In addition, the data will be analysed to derive explanations for why 'districts' took the shape and form they did in post-apartheid South Africa.

### A2.4 Interview protocol number 1(b): national stakeholders<sup>100</sup>

The purpose of this interview schedule is to obtain deeper insight into the historical trajectory of district development. In particular, it attempts to understand why the DoE did not pursue the option of a local tier of education governance in the post-1994 period. It also seeks to understand why provincial education departments aligned their district boundaries to those of local government in the period after 1999.

- 1. The ANC and NECC had floated the idea of a separate layer of local governance between schools and provinces in their pre-1994 policy proposals on Education. The DoE did not take up this idea after 1994. What do you think are the reasons for this?
- 2. Did the DoE at any time place the matter of local level education on its own agenda, or that of HEDCOM and CEM, in any significant way? Please explain.
- 3. NEPA (Section (3) (4) (b)) suggests that the Minister may determine national policy for the organisation, management and governance of the national education system. How do you interpret this clause of NEPA? Does it imply that the Minister could develop policy for the organisation, management and governance of provincial systems?
- 4. In 1999, all provincial education departments initiated processes to re-organise themselves to align their sub-structures to local government boundaries. Was this in response to any particular directive from higher level authorities?
- 5. What has been your experience of the regions/circuits that existed in education departments of the apartheid era, particularly in terms of their relationship to schools and Head offices?
- 6. The term 'district' is used commonly today to refer to the local level of the education system. How do you think this came about?

#### Summary

The data obtained from the interview will be recorded with the aid of a tape-recorder, and transcribed into text. The text of the data will be submitted to interviewees for verification.

The data will be analysed against existing conceptions of decentralisation, and in the context of the absence of stated national policy on education 'districts'. In addition, the data will be analysed to derive explanations for why 'districts' took the shape and form they did in post-apartheid South Africa.

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<sup>&</sup>lt;sup>100</sup> National stakeholders include the following: Current and former staff of the DoE.

## A2.5 Interview protocol number 2: provincial-level officials of the Gauteng Department of Education

The purpose of this interview schedule is to obtain the perceptions, insights and views of provincial level education officials about the rationale for and role of education districts in the Gauteng Department of Education (GDE). It seeks to do so by probing officials' understandings of the current organisation of districts as well as their vision for GDE districts. In addition, the interview searches for explanations on the common and contested meanings of GDE districts by tracing historically, how the current form of districts in the GDE came into being.

1. During the education restructuring processes in 1994, the GDE established regions and districts as part of its organisational system. Why do you think it was necessary for the GDE to create such sub-structures?

# Rationale for decentralisation – comparison with international perspectives.

#### **Probes:**

- ☐ Improve efficiency and effectiveness
- □ Constitution (interim and current)
- □ Legacy (cultural, structural)
- □ Political accommodation
- 2. Who was involved in the processes of amalgamating the former racial education departments together into a single education department in 1994? What were the roles of the different parties in establishing these unified provincial departments of education?

#### Political explanation for why decentralisation took the form it did.

- □ Public Service Commission
- □ National Department of Education
- Political parties
- □ Old guard/new guard

What was the nature of the debate (in the 1994 period), regarding the establishment of regions and districts in the GDE?

### Explanation for why different meanings of education districts exist.

#### **Probes:**

- Powers/roles/functions/administrative mechanisms to transfer functions, power, authority
- □ Local governance
- □ Links to local government
- 4. After the 1994/1995 restructuring period, the GDE underwent further restructuring processes. Regions were done away with, and to date the GDE has a single tier of administration between schools and the provincial head office. In addition, a further restructuring process shifted some functions to the Gauteng Shared Services Centre. Why did the GDE undergo its second and third round of restructuring?

# Rationale for decentralisation. Explanation for why different meanings of education districts exist.

#### **Probes:**

- □ Efficiency
- □ Effectiveness
- □ Individual interests
- □ Ideology
- 5. Have the new structures delivered on what was expected of them? If not, why not?

Rationale and effects of decentralisation. What problem is addressed by decentralisation. Explanation for why different meanings of education districts exist.

6. It appears that the GDE does not have a stated policy or any legislation that outlines the rationale for the establishment of districts, or that proclaims a vision for districts. Why has the GDE not deemed it necessary to develop such a policy or enact legislation that outlines what it expects of districts?

#### Reasons for absence of policy. Legal status of districts.

- □ No national policy
- □ Viewed as administrative action
- □ Lack of capacity
- □ Staff turnover

- □ Organogram serves purpose
- 7. What do you see as the core purpose of districts? That is, what are districts for?

## Stakeholder understandings of the meanings of districts – purpose of districts.

#### **Probes:**

- Support vs accountability
- Drive policy/ensure policy compliance
- Promote school change
- □ Facilitation, passive mediation
- District identity (management unit, administrative unit, support centre..?)
- 8. What do you see as the key functions of districts, as opposed to that of the head office of the GDE? To what extent do district functions correspond to what districts actually do?

# Stakeholder understandings of the meanings of districts – functions of districts. Discrepancy analysis.

#### **Probes:**

- Compare with official text
- Why does discrepancy exist
- 9. There has been some discussion within the GDE about the powers and authority of districts. What has been the nature of this debate? Where has the debate originated from from the districts themselves, or from provincial level officials? Do districts, in your view, have too much or too little power?

# Stakeholder understandings of the meanings of districts – powers and authority. Demands for decentralisation?

- Are powers and authority concomitant to responsibilities and functions?
- ☐ Can districts undertake implementation and be held responsible without appropriate authority and powers?
- □ Budgets of districts effects of PFMA
- □ Delegations how they happen
- □ What factors are decisions for decentralised powers based on
- 10. The South African Schools Act (SASA: Sections 20 and 21) appears to grant schools 'self-management' status in terms of the following: the right of SGBs to develop school-level policy on matters such as the language of instruction, extramural activity and religion; the right to set and levy fees; management of the school budget etc.

Should the role of districts be reconsidered in view of the trend towards the 'self-management' of schools

# Stakeholder understandings of the meanings of districts – in context of self-managing schools.

#### **Probes:**

- □ Change in role of districts over time
- Is greater school decentralisation accompanied by greater regulation and control
- □ Varying approaches to Section 20 and Section 21 schools
- 11. Where do the programmes and agendas of districts derive from presently? Do districts look to the provincial head office or to schools to derive their programmes? Please explain your answer....

## Stakeholder understandings of the meanings of districts – looking up or down.

#### **Probes:**

- ☐ Is the status quo satisfactory/what needs to change
- 12. What space exists for districts to interpret and mediate policy? Have there been instances where districts have been able to mediate policy appropriate for their contexts? To what extent do districts develop their own policies? Please give examples. Should more space be given to districts to contextualise policy implementation? Why?

# Stakeholder understandings of the meanings of districts – district autonomy – effectiveness rationale for decentralisation

### **Probes:**

- Sources that districts draw on to develop policies and programmes
- ☐ How policies reach schools
- □ Timing of policy implementation
- Co-ordination of policies
- Contextualisation of curriculum policies
- 13. What do you view as the key challenges facing districts presently?

### Stakeholder understandings of the meanings of districts - challenges

- □ Lack of authority/power
- □ Absence of integrated planning between national, provincial and district level
- ☐ The current period of education transformation

	<ul> <li>Resource and capacity issues</li> <li>Ideology</li> <li>Human agency</li> <li>System issues (job descriptions, business processes)</li> <li>Contending priorities</li> <li>Conflicting roles</li> </ul>
14.	The establishment of decentralised units by the GDE requires district officials to have the capacity to undertake their tasks effectively. Do you agree? What programmes has the GDE initiated for the development of district officials?
	Decentralisation implementation – assigning meaning to districts
15.	Probes: Induction programmes Orientation for new policies Skills development (use of skills development budget from the skills levy)  How would you describe the relationship between district and provincial level officials?
	Decentralisation implementation – assigning meaning to districts
	Probes:  Collegial Antagonistic Professional (accepting professional autonomy of district officials) Hierarchical/Bureaucratic Demanding and rewarding loyalty as opposed to rewarding initiative, creativity and innovation
16.	How do you view the role and activities of the Gauteng Shared Services Centre?
	Stakeholder understandings of the meanings of districts – role of districts.
	Probes:  □ Appropriate role □ Has improved service delivery/has potential to do so □ Not working
17.	The recent restructuring processes of the GDE has lead to the boundaries of districts correspond closely with the structures of local government. What/who was the driving force for this initiative? What have been the effects of changing the boundaries of districts?

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# Stakeholder understandings of the meanings of districts – relationship to local government.

#### **Probes:**

- □ Role of Premier's office
- ☐ Integrated public service delivery (one-stop shop service)
- □ Education vs other considerations in developing boundaries

### Summary

The data obtained from the interview will be recorded with the aid of a tape-recorder, and transcribed into text. The text of the data will be submitted to interviewees for verification.

The data will be analysed against existing conceptions of decentralisation, and in the context of the current practice of districts. In addition, the data will be analysed against district-related policy texts of the GDE, as well as compared with responses received by different provincial level interviewees.

# A2.6 Interview protocol number 3(a) (1<sup>st</sup> wave):<sup>101</sup> Director of Tshwane South District

The purpose of this interview schedule is to probe how the Director of the Tshwane South District of the GDE understands the meanings of districts, particularly in relation to the rationale for the establishment of districts, and their roles and functions.

Int	Interview questions		obes	Use of responses
1.	What do you regard as the core purpose of districts? That is, why do districts exist?		support schools support head office promote change	Meanings ascribed to districts in terms of purpose
2.	Why do you think the GDE deemed it necessary to establish districts? Could the GDE have functioned without districts?		access to schools reduce clogging legacy constitution	Rationale for decentralisation
3.	Given the trend towards the 'self-management' of schools, do you think that is necessary to reconsider the role of districts? If so, in what way?		regulatory role support role	Meanings ascribed to districts in relation to 'self-managing schools
4.	How do you view the structural relationship between districts and the provincial head office?		administrative arm extension autonomous semi-autonomous	Meanings ascribed to districts in relation to the provincial head office
5.	How do you view the structural relationship between districts and schools?	<u> </u>	hierarchical collegial	Meanings ascribed to districts in relation to schools
6.	Why has the GDE not developed a specific policy or legislated the establishment of districts?	re	administrative action absence of national rective lack of capacity/vision lack of clarity garding the implications hesitancy to devolve	Meanings ascribed to districts in absence of policy
7.	What do you think are the reasons why the		integrated service elivery	Meanings ascribed to districts in relation to

 $<sup>^{\</sup>rm 101}$  The district director was interviewed in two waves.

	boundaries of education		directive from Premier	local government
	districts correspond to			
	those of local government			
	structures?			
8.	In one sentence, how		admin units	Identity of districts
	would you describe GDE		management units	
	districts? What are they?		support units	

# A2.7 Interview protocol number 3(b)(2<sup>nd</sup> wave): District Director

The purpose of this interview schedule is to obtain an understanding of how the district office functions in relation to its roles and powers.

office	functions in relation to its roles and powers.
1.	How would you describe the relationship between the district office and the provincial Head office?
	Probes:  Structures  Nature of relationship  Accountability
2.	How does the system of delegation of powers to districts work?
	Probes:  □ Legal issues □ Form of delegation □ Kinds of powers delegated
3.	How does the process of budgeting work in the district office?
	Probes:  □ Budget received □ Authority on the use of budget □ Programme budget vs line function budget □ Relationship between budgeting and planning □ Involvement of the district office in budgeting processes
4.	How are district programmes developed?
	Probes: Influence of PHO Influence of DoE Authority and agency
5.	What do you see as the added value of districts?
Cum	Maw-

Summary

The data obtained from the interview will be recorded with the aid of a tape-recorder, and

transcribed into text. The data will be analysed against existing conceptions of decentralisation, and in the context of the absence of official policy on education 'districts'. In addition, the data obtained will be utilised to provide a 'thick' description of the district office.

#### A2.8 Interview protocol number 4: interview with legal experts

The purpose of these interviews is to obtain insights into the legal status of education districts in South Africa. The interviews will serve to clarify the legal basis of districts, and examine whether the current legal framework is adequate in facilitating the implementation of the roles and functions of districts.

1. How do you understand the current legal position of education districts in South Africa?

# Probes: Constitution Public Service Act

2. The law is silent about how power and authority can be shifted from the provincial level of the system to the district level (except through delegation from one individual to another individual). The concept of 'assignment' is restricted to spheres of government and does not apply to administrative structures. Can this be regarded as a

gap in the public service legal framework?

- 3. Can the district office be held accountable for decisions taken at the PHO?
- 4. Does the present legal framework allow districts to raise funds? If such a function is decentralised to districts, what implications will it have for the legal status of districts?

- Can you hold people accountable for functions if legal framework does not exist for decentralisation?
- □ Presently case law is lagging can the DO be held accountable for certain decisions taken at HO
- ☐ The law does not allow powers to be granted from one layer to another.

  Assignment is allowed bet two spheres of govt not from a structure to a substructure. Gap in public service legal framework.

## A2.9 Interview protocol number 5 (1<sup>st</sup> wave): focus group interviews with IDS and CDS officials

The purpose of this interview schedule is to obtain the perceptions, insights and views of IDS officials, and CDS officials of the Tshwane South District of the Gauteng Department of Education (GDE). The focus group discussion aims to illicit how district officials understand the meanings of districts, particularly in terms of how they view the place of districts in the education system.

The interview schedule is drawn up in tabular format to demonstrate clear links between the interview questions, the probes that may be used by the researcher during the course of the interview and the use that of interviewee responses in data analysis.

Int	Interview questions		obes	Use of responses
1.	What do you regard as the core purpose of districts? That is, why do districts exist?	0 0	support schools support head office promote change	Meanings ascribed to districts in terms of purpose
2.	Why do you think the GDE deemed it necessary to establish districts? Could the GDE have functioned without districts?		access to schools reduce clogging legacy constitution	Rationale for decentralisation
3.	Given the trend towards the 'self-management' of schools, do you think that is necessary to reconsider the role of districts? If so, in what way?		regulatory role support role	Meanings ascribed to districts in relation to 'self- managing schools
4.	How do you view the structural relationship between districts and the provincial head office?		administrative arm extension autonomous semi-autonomous	Meanings ascribed to districts in relation to the provincial head office
5.	How do you view the structural relationship between districts and schools?		hierarchical collegial	Meanings ascribed to districts in relation to schools

Interview questions		Probes		Use of responses	
1.	Why has the GDE not developed a specific policy or legislated the		administrative action absence of national directive	Meanings ascribed to districts in absence of policy	
	establishment of districts?		lack of capacity/vision		
			lack of clarity regarding the implications		
			hesitancy to devolve power/authority		
2.	What do you think are the reasons why the boundaries		integrated service delivery	Meanings ascribed to districts in relation to local	
	of education districts correspond to those of local government structures?		directive from Premier	government	
3.	In one sentence, how		admin units	Identity of districts	
	would you describe GDE		management units		
	districts? What are they?		support units		

# A2.10Interview protocol number 6: interviews with school principals

The purpose of this interview schedule is to obtain the perceptions, insights and views of school principals with regards to their experience of districts. In doing so, the interview will draw out how school principals assign meanings to districts through their practice. In addition the perspectives of principals on the present, and ideal role of districts, will be elicited.

The interview schedule is drawn up in a tabular format to demonstrate clear links between the interview questions, the probes that may be used by the researcher during the course of the interview and the use that of interviewee responses in data analysis.

Interview questions		Probes		Use of question
1.	What has been your		shifts over time	How principals understand the
	experience of districts		role of districts	meanings of districts through
	since the establishment of		strengths/challenges	practice and their experience
	the GDE in 1994? How		relationship with districts	of districts
	has it changed since 1994?			
				Shifts in school-district
				relationships since 1994
2.	In your experience, what		support vs accountability	How principals understand the
	has been the key role of		administrative services	meanings of districts in terms
	districts since 1994? Do		policy implementation	of their experience of districts
	you think that this should		policy	
	change in any way?		npliance/regulate	Principal perspectives on the
			identity	'ideal' role of districts
3.	Are districts playing the		challenges	How principals assign
	roles you expect of them?		expectations of roles	meanings of districts in terms
	If not, why do you think			of their expectations versus
	that this is the case?			actual practice
4.	How would you describe		collegial	How principals assign
	your relationship with		antagonistic	meanings of districts in terms
	districts?		professional autonomy	of the relationship between
			bureaucratic/hierarchical	schools and districts
5.	On what kinds of issues do		nature of issues	How principals assign
	you interact most often		frequency/quality of	meanings of districts in terms
	with district officials?	COI	ntact	of the nature of interaction
			which officials	between schools and districts
Int	terview questions	Pr	obes	Use of question
6.	Does your interaction with		district response to	How principals assign
0.	district officials support	_	problems	meanings of districts in terms
	you in your work as a		usefulness of district	of support/non-support
	school principal? In what	_	monitoring	provided by districts to
	way?			principals
				Principals

				T
				Value-addedness of districts
				Role of districts
7.	Have district officials influenced the way you go about your duties as a principal? In what way?	<u> </u>	change in practice, school systems beneficial/not beneficial	How principals assign meanings to districts in terms of changes in their practices Role of districts
8.	How do schools link organisationally with districts?		communication protocols access to information	Model of school-district interface
9.	When you experience problems at your schools, do you expect districts to assist you? What has been your experience of districts		which officials district responsiveness are other avenues more effective	Capacity of districts to mediate school problems  Authority of districts
	in this regard?			Decentralisation
	Do you think schools that have Section 21 status in terms of SASA require a different district approach as compared to schools that have Section 20 status? In what way?	0 0	support regulation/monitoring accountability	Role of districts  Value-addedness of districts
	The present geographical boundaries of districts correspond closely with those of local government structures. Have you experienced any changes in terms of broader public service delivery since the restructuring processes of the GDE?		health security water, electricity access to sports facilities	The relationship between education districts and local government
12.	What has been your experience of the administration services provided by the Gauteng Shared Services Centre?		greater/less efficiency	The GSSC – effects of restructuring
13.	Will your schools be affected if there were no district offices, and all links were made directly with the provincial head office? In what way?		administrative blockages economies of scale ease of access to information/resources resolution of problems	Rationale for decentralisation Value-addedness of districts

## A2.12Interview protocol number 7: interviews with school teachers

The purpose of this interview schedule is to obtain the perceptions, insights and views of school teachers regarding their experience of districts. In doing so, the interview will draw out how school teachers assign meanings to districts in practice. In addition, the interview ims to illicit teacher perspectives on what the present role of districts is, and what they, ideally would like it to be.

The interview schedule is drawn up in tabular format to demonstrate clear links between the interview questions, the probes that may be used by the researcher during the course of the interview and the use that of interviewee responses in data analysis.

Interview questions	Probes	Use of question
On what kinds of issues do you interact most often with district officials?	<ul> <li>nature of issues</li> <li>frequency/quality of contact</li> <li>which officials</li> <li>adequacy of contact</li> <li>where (classroom, school, w/shops)</li> </ul>	School-district interactive spaces
2. What has been your experience of district officials since the establishment of the GDE in 1994? How has this changed since 1994?	□ shifts over time □ strengths/challenges □ relationship with districts	How teachers understand the meanings of districts through their experience of districts
3.Has your interaction with district officials supported you in your work as a teacher? Please explain your answer.	<ul> <li>district response to problems</li> <li>usefulness of district</li> <li>monitoring</li> </ul>	Support vs accountability  Authority of districts to solve problems
4. Have district officials influenced the way you go about your duties as a teacher? In what way?	<ul> <li>change in classroom practice</li> <li>change in admin systems</li> <li>beneficial/not beneficial</li> </ul>	Impact of districts on the work of teachers – value addeddness/role
5. When you experience problems with curriculum issues, do you expect districts to assist you? What has been your experience of districts in this regard?	which officials district responsiveness are other avenues more effective	Capacity of districts to mediate curriculum problems. Role of districts.
Interview questions	Probes	Use of question
6. How would you describe your relationship with district officials?	<ul><li>collegial</li><li>antagonistic</li><li>professional autonomy</li></ul>	How teachers assign meanings of districts in terms of their relationship

		bureaucratic/hierarchical	with district officials
7. What do you think should be the key roles of districts?		support vs accountability administrative services policy implementation policy compliance/regulate identity	Role of districts
8. Are district officials playing the roles you expect of them? If not, why do you think that this is the case?	<u> </u>	challenges expectations of roles	Discrepancy between expectations and actual practice
9. Teacher development is an important ongoing activity, key to the work of teachers. What are the most effective ways in which teachers can learn? Please explain your answer.		university district workshops networking with teachers on-site support	Role of district officials
10. What has been your experience of the administration services provided by the Gauteng Shared Services Centre?		greater/less efficiency	Decentralisation effects

### **Summary**

The data obtained from the interview will be recorded with the aid of a tape-recorder, and transcribed into text. The data will be analysed in terms of how teachers understand and experience the role of districts, and thereby assign meanings to districts. The data will be corroborated with responses received from other categories of stakeholders that have been interviewed.

### A2.13Interview protocol number 8: interview with Examinations Officer

The purpose of this interview schedule is to obtain information on the role played districts in administrating matriculation and other examinations.

The interview schedule is drawn up in tabular format to demonstrate clear links between the interview questions, the probes that may be used by the researcher during the course of the interview and the use that of interviewee responses in data analysis.

Interview questions	Probes	Use of question
1. What is the role of the	□ support schools	Role of the district office
examination unit in the	<ul><li>support Head office</li></ul>	Support vs Pressure
district?	□ support DoE	
	<ul><li>implement policy</li></ul>	
2. What kinds of issues do	□ administration	Role of districts
you deal with in this	□ monitoring	
unit?	<ul><li>Liaison with parents</li></ul>	
3. What kinds of activities	□ school visits	Role of districts
do you actually engage	□ logistics	
in?	☐ liaison with schools	
4. What does your typical	meetings	Role of districts
week at work look like?	<ul><li>administrative work</li></ul>	
	☐ Liaison with schools	
5. What is the nature of the	<ul><li>administrative arm</li></ul>	Level of decentralisation
relationship between your	<ul><li>extension of PHO</li></ul>	
unit and the PHO?	autonomous	
	□ semi-autonomous	
6. How do you view your	□ collegial	Relationship between
relationship with schools?	□ antagonistic	schools and districts
	<ul><li>professional autonomy</li></ul>	
	<ul><li>bureaucratic/hierarchical</li></ul>	
7. What do you see as the key	□ resources	Challenges facing districts
challenges facing districts?	<ul><li>relationship issues</li></ul>	

# A2.14Interview protocol number 9: interview with the District Deputy Director

The purpose of this interview schedule is to illicit information on the role of district in the administration of human resource issues in schools.

The interview schedule is drawn up in tabular format to demonstrate clear links between the interview questions, the probes that may be used by the researcher during the course of the interview and the use that of interviewee responses in data analysis.

Interview questions	Pr	robes	Use of question
1. How do you see the role of the		in relation to schools	Role of districts
HRM Unit ?		in relation to the PHO	Support vs accountability
		in relation to other units	relationship with schools and
		in the district office	PHO
2. What kinds of issues do you		staffing of schools	Role of district office
deal with?		labour issues	Support to schools
		conditions of service	
3. What kinds of activities do you		school liaison	Role of district
actually engage in?		school visits	Relationship with schools
4. What does your typical week		meetings (with	Role of districts
look like?		whom/where)	
		Liaison (with whom)	
		Statistics (how)	
5. How do you view your		hierarchical	Relationship with schools
relationship with schools?		collegial	
6. What do you see as the key		resources	Chllenges facing districts
challenges facing districts?		relationship issues	
		structural issues	

### Appendix 3: District profile

### Institutional and staff profile of Tshwane South District as at July 2005

Area of information	Quantity
Total number of schools in the district	226*
Number of primary schools in the district	136
Number of secondary schools in the district	90
Number of Independent schools in the district	48
Number of ABET Centres in the district	6 (35 sites)
Number of ECD centres in the district	52
Total number of teachers (Post levels 1 and 2) in the district	4,854
Number of primary school teachers in the district	2,310
Number of secondary school teachers in the district	2,544
Total number of staff in the Tshwane South District office	238
Total number of CS staff in the district office	108
Total number PS staff in the district office	130
Number of IDSOs in the district office	13
Number of post level 3 curriculum support staff (ECD)	08
Number of post level 3 curriculum support staff (Intersen)	14
Number of post level 3 curriculum support staff (FET)	24
Number of ESS staff (including 13 psychologists)	20

Source: Information obtained from EMIS and OFSTED
\* The total number of schools excludes independent schools.