Appendix C  

WebCT questionnaire

Questionnaire for the investigation of WebCT

The purpose of this questionnaire is to investigate the effectiveness and efficiency of WebCT as a medium of learning.

The questionnaire will take approximately 10 minutes to complete. Your answers will be greatly appreciated as well as any additional input you may like to give.

Section A: General information

1. Describe your status as a student.
   (Please mark the appropriate square with an “X”)
   
   Undergraduate  
   Postgraduate  

   Full-time  
   Part-time  

2. Age:
   
   17 - 19 yrs  
   20 - 29 yrs  
   30 - 39 yrs  
   40 - 49 yrs  
   50 + yrs  

3. Gender:
   
   Male  Female
4. Present direction of study:

________________________________________________________________________________

5. General Internet use:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Daily</td>
<td></td>
</tr>
<tr>
<td>Weekly</td>
<td></td>
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<tr>
<td>Bimonthly</td>
<td></td>
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<tr>
<td>Monthly</td>
<td></td>
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<tr>
<td>Seldom</td>
<td></td>
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</tbody>
</table>

Section B: Pedagogical aspects

1. Was WebCT an aid or hindrance to your learning?

<p>| | |</p>
<table>
<thead>
<tr>
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<tbody>
<tr>
<td>Aid</td>
<td></td>
</tr>
<tr>
<td>Hindrance</td>
<td></td>
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</tbody>
</table>

2. Were you satisfied with the nature of feedback you received from your instructors via WebCT?

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>

2.1 Please elaborate:

________________________________________________________________________________
________________________________________________________________________________

Section C: Affective / emotional aspects

3. Give your first impression of WebCT.

________________________________________________________________________________
________________________________________________________________________________
4. In your experience, is WebCT user-friendly or user-unfriendly?

User-friendly
Not user-friendly

5. Which of the following emotions did you experience in using WebCT?
(Place a cross on the ones that apply)

<table>
<thead>
<tr>
<th>Emotion</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Alienation</td>
<td></td>
</tr>
<tr>
<td>Helplessness</td>
<td></td>
</tr>
<tr>
<td>Anger</td>
<td></td>
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<tr>
<td>Frustration</td>
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<tr>
<td>Fear</td>
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<tr>
<td>Satisfaction</td>
<td></td>
</tr>
<tr>
<td>Achievement</td>
<td></td>
</tr>
<tr>
<td>Feeling of success</td>
<td></td>
</tr>
<tr>
<td>Motivation</td>
<td></td>
</tr>
<tr>
<td>Desire to do more</td>
<td></td>
</tr>
</tbody>
</table>

5.1 Please elaborate:

_______________________________________________________________________________
_______________________________________________________________________________

6. What joys or satisfaction did you experience with WebCT?

_______________________________________________________________________________
_______________________________________________________________________________

7. What frustrations did you experience with WebCT?

_______________________________________________________________________________
_______________________________________________________________________________
Section D: Communicative aspects

8. Which *WebCT* facilities did you make use of?
(Place a cross on the ones that apply).

- Discussion list
- E-mail
- Chat room
- Whiteboard
- Quiz's
- Presentations

9. Rate this statement: *WebCT* is an effective method of delivery.

- Strongly agree
- Agree
- Disagree
- Strongly disagree

10. Which do you prefer?

- Face-to-face contact with fellow learners and instructors.
- Electronic communication using a bulletin board
- Happy with both methods

11. Do you feel bulletin boards (on-line discussions) are valuable?

- Yes
- No

11.1 If “no” do you prefer gaining knowledge, insight and assistance from your peers face-to-face?

- Yes
- No

12. Did you gain knowledge, insight and assistance from the on-line discussion?

- Yes
- No
13. Did the online discussion facilitate collaborative learning?
   Yes ☐  No ☐

14. Rate your own interaction with your fellow students and instructor on the bulletin board.
   Excellent ☐
   Good ☐
   Fair ☐
   Poor ☐

14.1 Please elaborate:
__________________________________________________________________
__________________________________________________________________

15. Will you use the bulletin board in similar contexts, now that you are familiar with its workings? (Please elaborate).
__________________________________________________________________
__________________________________________________________________

Section E: Technological aspects

16. Did you experience any technology problems?
   Yes ☐  No ☐

16.1 If "yes", what were they:
__________________________________________________________________
__________________________________________________________________
17. Did you experience any problems or difficulty with presenting your work on WebCT?

Yes  No  Not applicable

17.1 If "yes", what problems did you experience?

_______________________________________________________________________________

_______________________________________________________________________________

Section F: General

18. Final comments on WebCT

_______________________________________________________________________________

_______________________________________________________________________________

Thank-you for your participation.