

## Appendix C *WebCT* questionnaire

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### *Questionnaire for the investigation of WebCT*

The purpose of this questionnaire is to investigate the effectiveness and efficiency of *WebCT* as a medium of learning.

The questionnaire will take approximately 10 minutes to complete. Your answers will be greatly appreciated as well as any additional input you may like to give.

<b>Section A: General information</b>
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1. Describe your status as a student.

(Please mark the appropriate square with an "X")

Undergraduate	<input type="checkbox"/>
Postgraduate	<input type="checkbox"/>

Full-time	<input type="checkbox"/>
Part-time	<input type="checkbox"/>

2. Age:

17 - 19 yrs	<input type="checkbox"/>
20 - 29 yrs	<input type="checkbox"/>
30 - 39 yrs	<input type="checkbox"/>
40 - 49 yrs	<input type="checkbox"/>
50 + yrs	<input type="checkbox"/>

3. Gender:

Male	<input type="checkbox"/>	Female	<input type="checkbox"/>
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4. Present direction of study:

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5. General Internet use:

Daily	
Weekly	
Bimonthly	
Monthly	
Seldom	

<b>Section B: Pedagogical aspects</b>
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1. Was *WebCT* an aid or hindrance to your learning?

Aid	
Hindrance	

2. Were you satisfied with the nature of feedback you received from your instructors via *WebCT*?

Yes		No	
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2.1 Please elaborate:

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<b>Section C: Affective / emotional aspects</b>
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3. Give your first impression of *WebCT*.

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4. In your experience, is *WebCT* user-friendly or user-unfriendly?

User-friendly	<input type="checkbox"/>
Not user-friendly	<input type="checkbox"/>

5. Which of the following emotions did you experience in using *WebCT*?

(Place a cross on the ones that apply)

Alienation	<input type="checkbox"/>
Helplessness	<input type="checkbox"/>
Anger	<input type="checkbox"/>
Frustration	<input type="checkbox"/>
Fear	<input type="checkbox"/>

Satisfaction	<input type="checkbox"/>
Achievement	<input type="checkbox"/>
Feeling of success	<input type="checkbox"/>
Motivation	<input type="checkbox"/>
Desire to do more	<input type="checkbox"/>

5.1 Please elaborate:

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6. What joys or satisfaction did you experience with *WebCT*?

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7. What frustrations did you experience with *WebCT*?

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**Section D: Communicative aspects**

8. Which *WebCT* facilities did you make use of?

(Place a cross on the ones that apply).

Discussion list	<input type="checkbox"/>
E-mail	<input type="checkbox"/>
Chat room	<input type="checkbox"/>
Whiteboard	<input type="checkbox"/>
Quiz's	<input type="checkbox"/>
Presentations	<input type="checkbox"/>

9. Rate this statement: *WebCT* is an effective method of delivery.

Strongly agree	<input type="checkbox"/>
Agree	<input type="checkbox"/>
Disagree	<input type="checkbox"/>
Strongly disagree	<input type="checkbox"/>

10. Which do you prefer?

Face-to-face contact with fellow learners and instructors.	<input type="checkbox"/>
Electronic communication using a bulletin board	<input type="checkbox"/>
Happy with both methods	<input type="checkbox"/>

11. Do you feel bulletin boards (on-line discussions) are valuable?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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11.1 If "no" do you prefer gaining knowledge, insight and assistance from your peers face-to-face?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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12. Did you gain knowledge, insight and assistance from the on-line discussion?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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13. Did the online discussion facilitate collaborative learning?

Yes		No	
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14. Rate your own interaction with your fellow students and instructor on the bulletin board.

Excellent	
Good	
Fair	
Poor	

14.1 Please elaborate:

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15. Will you use the bulletin board in similar contexts, now that you are familiar with its workings? (Please elaborate).

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<b>Section E: Technological aspects</b>
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16. Did you experience any technology problems?

Yes		No	
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16.1 If "yes", what were they:

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17. Did you experience any problems or difficulty with presenting your work on *WebCT*?

Yes		No		Not applicable	
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- 17.1 If "yes", what problems did you experience?

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<b>Section F: General</b>
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18. Final comments on *WebCT*

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*Thank-you for your participation.*