

## Library 2.0 librarians @ the University of Pretoria - meeting changing user needs in the 21st century

Presented at the LIASA Gauteng North General Meeting  
3 March 2011



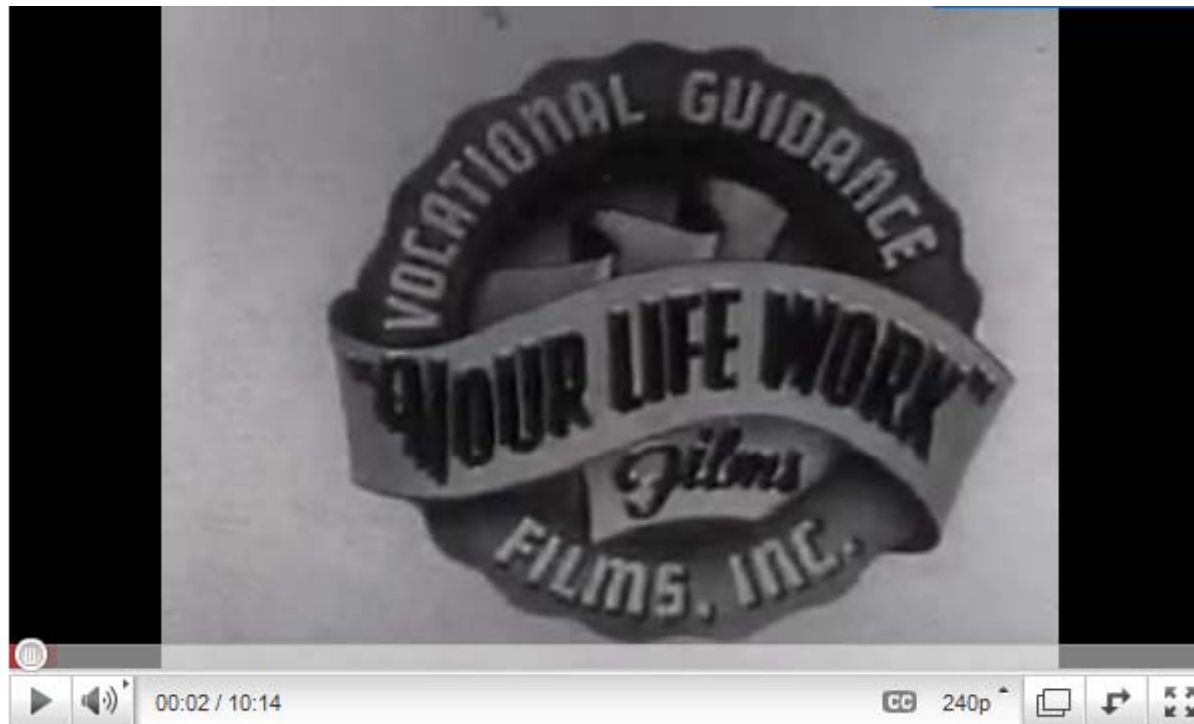
UNIVERSITEIT VAN PRETORIA  
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YUNIBESITHI YA PRETORIA  
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# Contents

- Librarians of the past
- What is Web 2.0?
- Web 2.0 tools that UP librarians use
- Librarians of the future
- Librarian 2.0's manifesto



# Librarians of the past.....



<http://www.youtube.com/watch?v=smrrZpbvI20>



## Web 2.0 tools that UP librarians currently use



- Authoring tools : Blogs, Wikis & Twitter
- Archiving & marketing tools : Flickr, Slideshare, YouTube
- Social networking tools: Facebook & LinkedIn
- Geolocation tools: Google Earth
- Alerting tools: RSS feeds
- Digital repositories: UPSpace
- And others : Gaming, Virtual Research Environment, Mobile services etc.






Publish yourself! A blog is an interactive type of website and is a powerful marketing & branding tool

Home About Education Documents Permission Web 2.0  
**EDUCATION LIBRARY BLOG @ UNIVERSITY OF PRETORIA**  
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**Education Library**  
  
**Library Website**  
<http://www.library.up.ac.za/edu/>  
**Library Facebook**  
  
Name:  
UP Education Library  
**Library Catalogue**

**South Africa plans to have 1 million students within 2 years**  
Posted on 2 February, 2011 by Johann van Wyk  
The South African government wants to see that more than 1 million at universities across South Africa within 2 years.  
Approximately 840 000 students were enrolled at South African uni according to Ms Kirti Menon, acting deputy director-general for univ Department of Higher Education and Training in a recent meeting with portfolio committee on higher education. The final number should be  
"The South African government is working on the establishment of 2 institutions, one in the Northern Cape and one in Mpumalanga" Meno  
According to Menon the national treasurer also made R5, 1 billion av students' final year studies. These funds will be part of the national bursary scheme, NFSAS.  
To read Rajaa Azzakan's original Afrikaans article in the Beeld newspaper on Nuus24.com [Click Here!](#)  
Filed under: [Department of Higher Education and Training](#), [Edu News \(South Africa\)](#), [Higher Education](#), [universities](#) | Tagged: [bursaries](#), [increase](#), [Mpumalanga](#), [NFSAS](#), [Northern Cape](#), [numbers](#), [South Africa](#), [students](#), [universities](#) | [Leave a Comment »](#)  
**South Africa's new National Skills Development Strategy**  
Posted on 2 February, 2011 by Johann van Wyk  
South Africa's Higher Education and Training Minister Dr Blade Nzimande recently unveiled the country's third National Skills Development Strategy, a strategy for the next 5 years. It

  
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SHARE  
**Twitter Updates**

It contains regular entries & is maintained by an individual with regular entries in reverse chronological order

## Sunette goes Yankee

TUESDAY, FEBRUARY 22, 2011

### Dit sneeu!!!!!!



Dit het vanoggend liggies begin sneeu en hier staan Lucia, ek en Roshini by die busstop en wag vir die bus. Vir die eerste keer is dit regtig koud

en het ek twee truië en my dubbele baadjie aan. Dis die vreemdste gewaarwording as dit so in jou gesig sneeu en ek moes selfs my oë toeknyp as die sneeu vir my oë kom.

Die groep kyk nou almal na warmer 'under garments' vir die naweek in Chicago. Ons verwag nog sneeu en baie koue weer.

posted by Sunette @ 7:54 PM

2 comments

MONDAY, FEBRUARY 21, 2011

### 'n Braai in die VSA



### About Me



Name:  
Sunette  
Location:  
Pretoria, South  
Africa

I am an information specialist at the University of Pretoria. My subjects are engineering and chemistry. I am very interested in training and bibliometric tools, such as the evaluation of journals and authors.

[View my complete profile](#)

### Links

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### Previous Posts

- [Dit sneeu!!!!!!](#)
- ['n Braai in die VSA](#)
- [Ons kuier by die Amish](#)
- [Look at me now!](#)
- [Ek het nou 'n drukkies nodig](#)
- [Dit raak warmer](#)

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### Digital Life at UPLS

This wiki is used to communicate the outcomes of a reflection session that was held on 4 October 2010 to discuss the University of Pretoria Library Services' strategies, activities, infrastructure, resources and projects relating to ICTs, e and the networked environment. It forms part of a self evaluation exercise in preparation of peer review in 2011 (see <http://www.library.up.ac.za/quality/review11.htm>). The documents that informed the discussion are available for staff at <http://www.ais.up.ac.za/aisintranet/manage/docsquality/ReflectionICTe4October2011.doc>, and [http://www.ais.up.ac.za/aisintranet/manage/docsquality/Millennium for dummies.doc](http://www.ais.up.ac.za/aisintranet/manage/docsquality/Millennium%20for%20dummies.doc)

You are invited to join this discussion online or contact Monica Hammes ([monica.hammes@up.ac.za](mailto:monica.hammes@up.ac.za))

- [Our approach to ICT&e?](#)
- Our ICT&e landscape: [within the UPLS, on campus, national and international](#)
- [Skills and knowledge needed for success](#)
- [ICTs and innovation](#)
- Evaluation : will be circulated among staff to help identify the most important strengths and challenges.

The following people participated in the session on 4 October 2010:

Anette Lessing [anette.lessing@up.ac.za](mailto:anette.lessing@up.ac.za)  
Christelle Steyn [christelle.steyn@up.ac.za](mailto:christelle.steyn@up.ac.za)  
Daan Lessing [daan.lessing@up.ac.za](mailto:daan.lessing@up.ac.za)  
Heila Pienaar [heila.pienaar@up.ac.za](mailto:heila.pienaar@up.ac.za)  
Hettie Groenewald [hettie.groenewald@up.ac.za](mailto:hettie.groenewald@up.ac.za)  
Hilda Kriel [hilda.kriel@up.ac.za](mailto:hilda.kriel@up.ac.za)  
Johann van Wyk [johann.vanwyk@up.ac.za](mailto:johann.vanwyk@up.ac.za)  
Janice de Wee [janice.dewee@up.ac.za](mailto:janice.dewee@up.ac.za)  
Leonard Daniels [leonard.daniels@up.ac.za](mailto:leonard.daniels@up.ac.za)  
Leonora Wydeman [leonora.wydeman@up.ac.za](mailto:leonora.wydeman@up.ac.za)  
Ria Groenewald [ria.groenewald@up.ac.za](mailto:ria.groenewald@up.ac.za)  
Rolf Tonsing [rolf.tonsing@up.ac.za](mailto:rolf.tonsing@up.ac.za)  
Refilwe Matatiele [refilwe.matatiele@up.ac.za](mailto:refilwe.matatiele@up.ac.za)  
Gerda Beukes [gerda.beukes@up.ac.za](mailto:gerda.beukes@up.ac.za)  
Bettie de Kock [bettie.dekock@up.ac.za](mailto:bettie.dekock@up.ac.za)

Done

Internet | Protected Mode: On

94%

A wiki is a website which enables users to write, add and edit content collaboratively



The OpenUP wiki contains detailed information, frequently asked questions, highlights benefits of the open scholarship programme at UP



article discussion view source history

## OpenUP

**openUP** is the short name for the University of Pretoria's Open Scholarship Programme which aims at changing scholarship practice at UP towards becoming an open scholarship institution and providing open access to its research and scholarship. An open scholarship institution has the following characteristics:

- Theses and dissertations are openly available online based on a policy of mandatory submission
- Research and conference papers are openly available online and researchers actively contribute based on a policy of mandatory submission
- Researchers and students actively use open access material
- Researchers publish in available accredited open access journals and the institution has policy and financial support in place for that
- Researchers actively manage the copyright of their publications, inter alia with addenda to their contracts or using Creative Commons contracts, and the necessary policy exists
- Publications from the institution's press/publishing house are available in open access mode based on policy
- The institution publishes its own online open access journals OR provides infrastructure and support for members of its community who are involved with society publishing
- Dissemination forms part of its publication strategy

We subscribe to the Wellcome Trust's viewpoint that **"the job of research is only half-done if the results of that research cannot reach the widest audience"**.

The following four sub-programmes are in operation:

- Mandated submission of research and conference papers (openUP)
- Mandated submission of theses and dissertations (UPeTD)
- Collaboration with Dept Research and Innovation Support on research reporting
- Advice and facilitation of open access journal initiatives on campus.

### Contents [hide]

- 1 The UP Open Access Scorecard, 21 October 2009
- 2 Contact details
- 3 What is open access and who benefits from OA
  - 3.1 Benefits for UP researchers
  - 3.2 Benefits for the University of Pretoria
  - 3.3 Benefits for international researchers and the public
  - 3.4 Benefits for publishers
- 4 Necessary preconditions for success
  - 4.1 The active participation of all researchers
  - 4.2 A well run institutional repository
  - 4.3 Understanding and exploiting copyright to our advantage
  - 4.4 Open access journals that are gaining in reputation
- 5 Your concerns – are they real threats?
- 6 Q & A
- 7 Open Access and the UP Research Report
- 8 International Open Access Dav 2008

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search

Go Search

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- What links here
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  - Printable version
  - Permanent link



Twitter is the sms of the Internet. Tell everyone what is happening right now by sending a tweet! A tweet can only contain 140 characters. You can have followers or subscribe to other tweets

Following 42

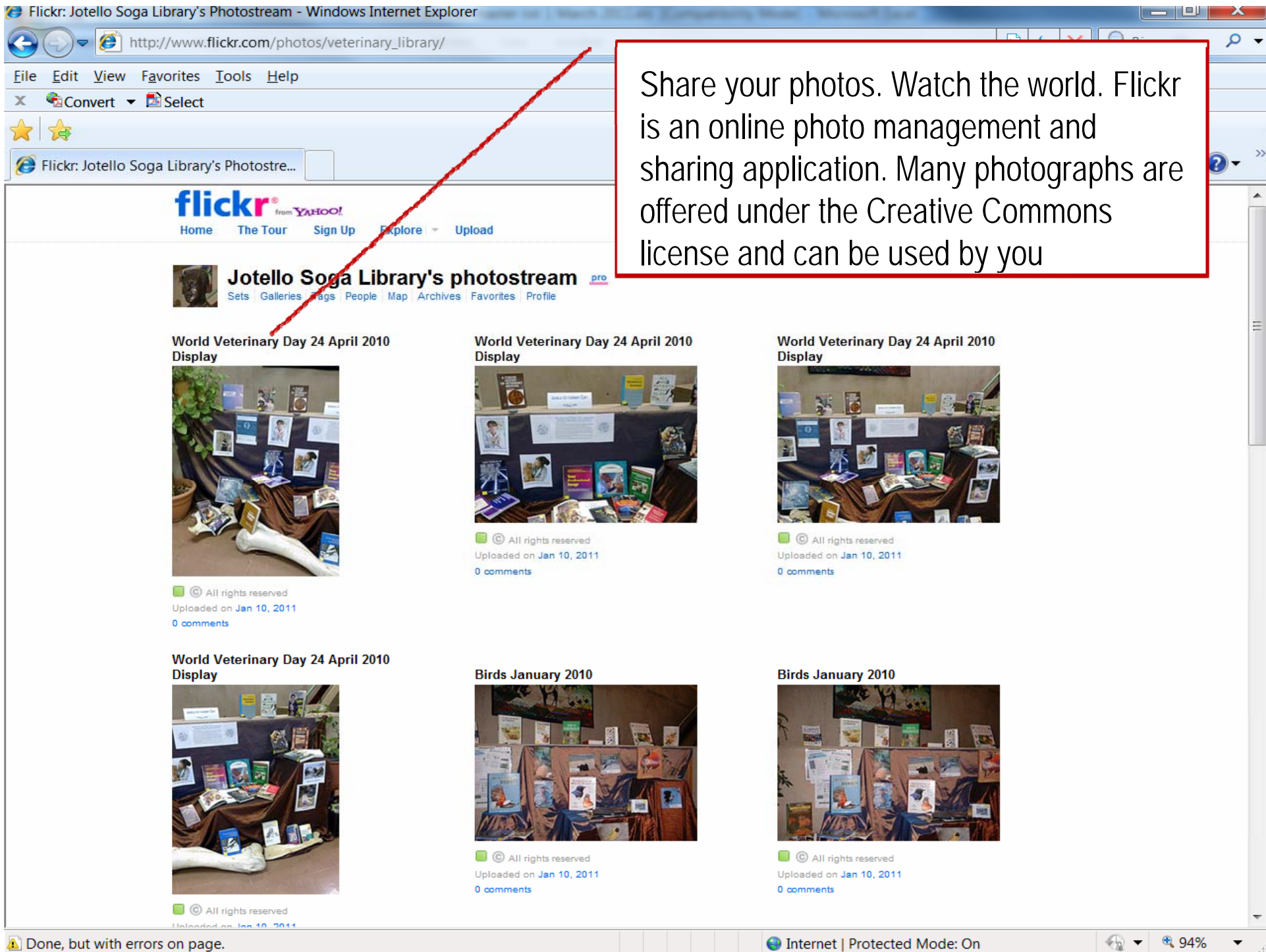
Followers 10

- elsabeolivier** Elsabé Olivier  
The LIASA Gauteng North General Meeting will be held Thursday 3 March 2011 at 8:30 in the Auditorium of the National Library of South Africa  
28 Feb
- elsabeolivier** Elsabé Olivier  
The American Physical Society has also adopted the Creative Commons Licensing as a new alternative - authors may choose one of the models  
17 Feb
- elsabeolivier** Elsabé Olivier  
Prof Tom Cochrane of QUT, will present on The development of the open access paradigm in scholarly publishing at the CSIR, 25 February!  
27 Jan
- elsabeolivier** Elsabé Olivier  
University of Pretoria successfully hosted another Open Access Day. The photo album can be viewed at <http://www.openaccessweek.org>  
27 Oct

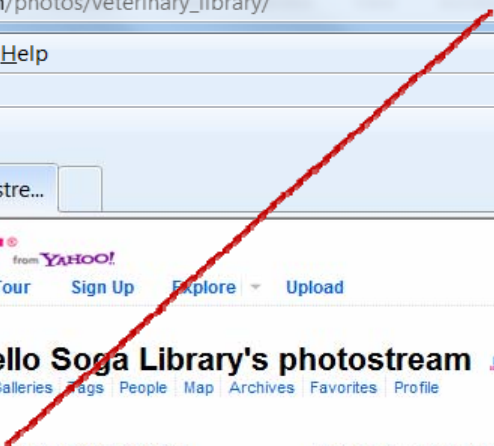
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Birds January 2010

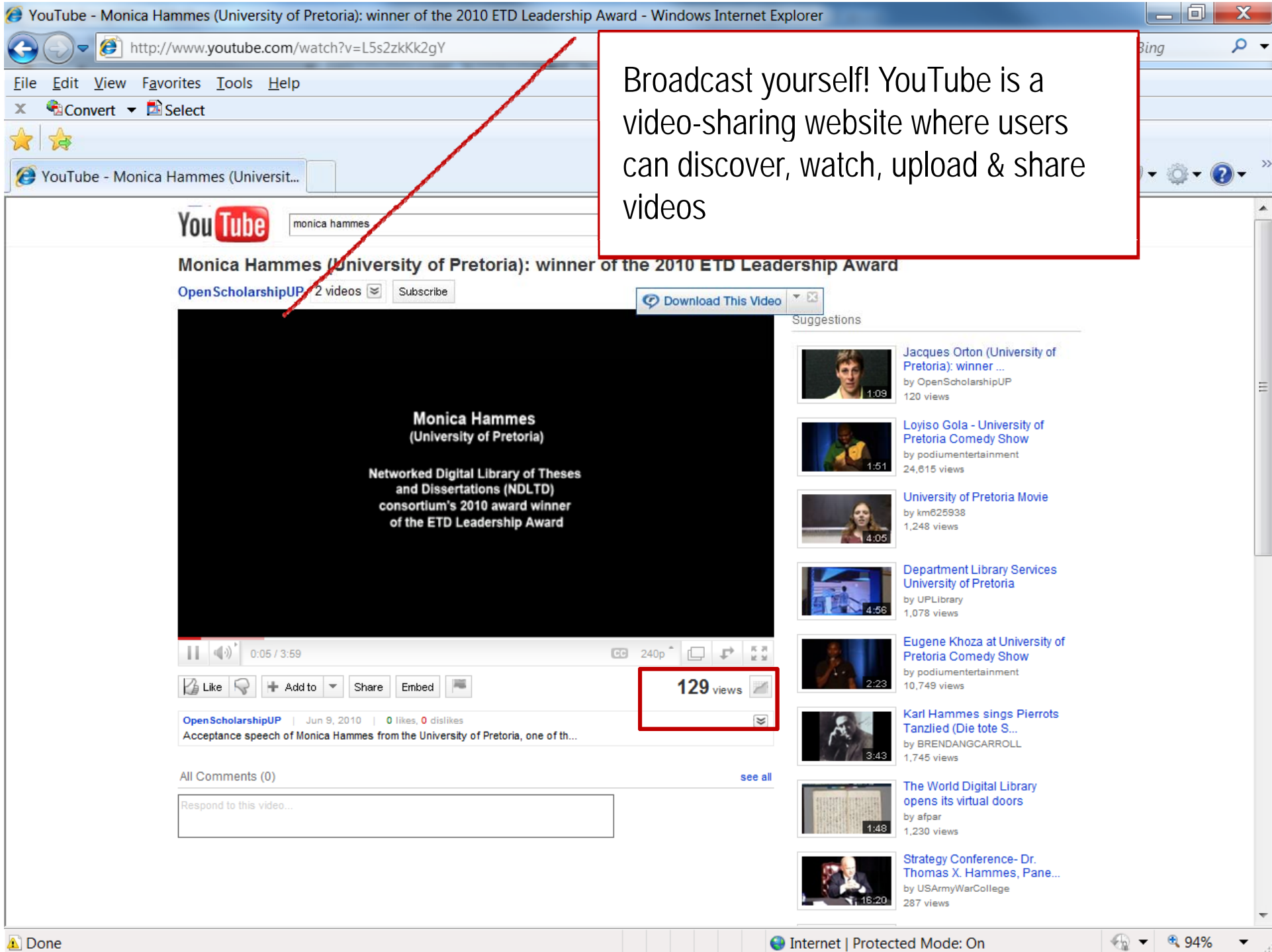


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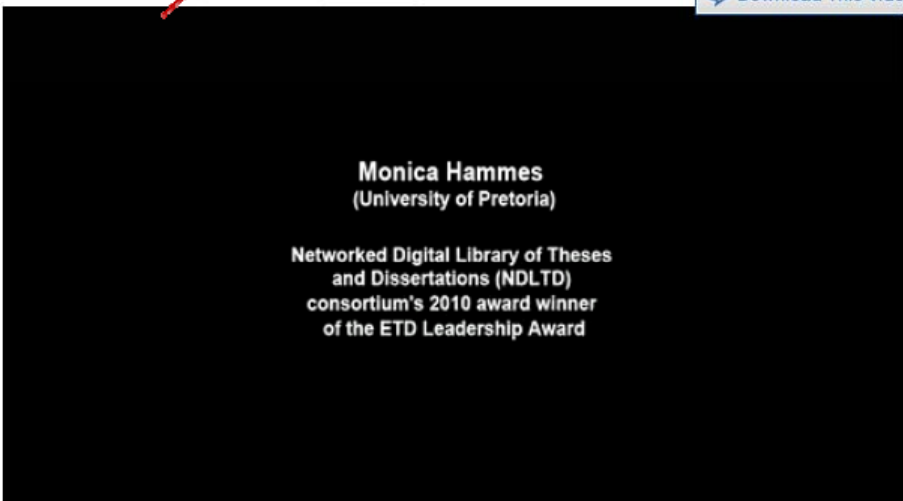
Broadcast yourself! YouTube is a video-sharing website where users can discover, watch, upload & share videos



monica hammes

### Monica Hammes (University of Pretoria): winner of the 2010 ETD Leadership Award

OpenScholarshipUP 2 videos



0:05 / 3:59     **129 views**

OpenScholarshipUP | Jun 9, 2010 | 0 likes, 0 dislikes  
Acceptance speech of Monica Hammes from the University of Pretoria, one of th...

All Comments (0) [see all](#)  
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#### Suggestions

- Jacques Orton (University of Pretoria): winner ... by OpenScholarshipUP 120 views
- Loyiso Gola - University of Pretoria Comedy Show by podiumentertainment 24,615 views
- University of Pretoria Movie by km625938 1,248 views
- Department Library Services University of Pretoria by UPLibrary 1,078 views
- Eugene Khoza at University of Pretoria Comedy Show by podiumentertainment 10,749 views
- Karl Hammes sings Pierrots Tanzlied (Die tote S... by BRENDANGCARROLL 1,745 views
- The World Digital Library opens its virtual doors by apar 1,230 views
- Strategy Conference- Dr. Thomas X. Hammes, Pane... by USArmyWarCollege 287 views





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Find e-Journal:  
  
Contains Begins With Exact Match  
  
e-Reserve Collection (search via course code)  

- Quick Links
- Teaching Support
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  - Assignment Support
  - Copyright
  - Plagiarism
  - Referencing Techniques
  - Training

- My Library Space
- Ask / Chat to a Librarian
  - My Library Record
  - Interlending Requests
  - StudentWeb (clickUP)
  - IntraUP

Library Intranet (Staff Only)

- News and Announcements
- Please note: Refurbishment of the Merensky 2 Library
- **Please note:** The Study Collection will not be available on 26 February 2011. It will however be available again from the 28th of February in its new location at the Study Centre.
  - Carnegie Centre for African Library Leadership will be hosting its **4th Library Leadership Academy** from 11-25 March 2011
  - **Refurbishment of the Merensky II Library**
  - **Competition!!! Video contest for Open Access - Sparky Awards**
  - **Competition!!! Win a trip to Paris** with the OECD 50th Anniversary Video Competition
  - Library Access - **Important notice**
  - New e-Book available: **The Social Economy - Ash Amin**
  - Special Collections Book of the month - Jan / Feb 2011
  - Library Hours for 2011
  - e-Resources Trials (e-books, e-journals, e-databases)
  - **New Journal Titles**





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Write something...

Liasa Gauteng North

The LIASA Gauteng North branch committee will be planning your next Annual member gathering tomorrow...

87 Impressions · 1.15% Feedback

February 9 at 2:17pm · Like · Comment · Promote

Ina Botha likes this.

Write a comment...

Mmakgoshi Reetseng

You are invited to the 1st LIASA Gauteng North Branch meeting to be held at NLSA, on the 3rd March 2011 @ 8h30 for 9h00.

2 hours ago · Like · Comment

Dimakatso Malungane likes this.

Write a comment...

Liasa Gauteng North

You and Liasa Gauteng North

11 friends like this.

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Get more people to like your Page with Facebook Ads today!

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Sample Ad: Liasa Gauteng North

The text of your ad will go here.

Like · Elsabé Olivier likes this.

Sponsored

Create an Ad

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gautengdebtcounselling.com

Are your monthly debt payments more than your income? Debt

Ina Louw O Johannes Hendrik Po... Ria de Jager O Brege Osborne O Marie Theron O LeRoy Olivier O Chat (3)


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Our branch also launched its new facebook page recently – click on Like it and join! Announcements will also be posted here



MBA Leadership 18 Months - Online MBA in Leadership 18 Months University of Cumbria MBA at RKC - From Dr. David Costa

Edit Profile View Profile

 **Elsabe Olivier** you  
Open Scholarship Manager at University of Pretoria  
Johannesburg Area, South Africa | Research

Current	<ul style="list-style-type: none"><li>Information specialist at University of Pretoria</li><li>Open Scholarship Manager at University of Pretoria</li></ul>
Past	<ul style="list-style-type: none"><li>Open Scholarship Manager at University of Pretoria</li></ul>
Education	<ul style="list-style-type: none"><li>University of South Africa/Universiteit van Suid-Afrika</li></ul>
Connections	29 connections
Public Profile	<a href="http://za.linkedin.com/pub/elsabe-olivier/2/51a/960">http://za.linkedin.com/pub/elsabe-olivier/2/51a/960</a>

A business-oriented social networking site used for professional networking

Experience

- Information specialist**  
University of Pretoria  
Research industry  
Currently holds this position
- Open Scholarship Manager**  
University of Pretoria  
Educational Institution; Higher Education industry  
2007 - Present (4 years)
- Open Scholarship Manager**  
University of Pretoria  
Research industry  
2007 - 2009 (2 years)

Education

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success;optout=false;lanq=en;tile=1;sz=300;

Elsabe's Activity edit

**Elsabe Olivier** has a new profile photo  
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Elsabe's Connections (29)

- Leonora Wydeman**  
Head: IT Division, Library at University of Pretoria
- Tina Coetzer**  
Legal Product Analyst at Sabinet
- Jean Nell**  
Support Manager at Sabinet

[See all Connections >](#)



Windows Internet Explorer browser window showing a Slideshare presentation titled "Refworks Part 2". The address bar shows the URL: <http://www.slideshare.net/vetlib/refworks-part-2>. The presentation content includes the RefWorks logo, a description: "Your online research management, writing and collaboration tool", and three sections: "The Benefits", "Learn RefWorks", and "Managing RefWorks On-Site". The presenter is Antoinette Lourens, with contact information: Tel: +27 12 529-8008. The presentation is 18 slides long, and the current slide is 1. The interface includes navigation controls (back, forward, play, stop, full screen) and a "Like this presentation?" button.

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**FICTION FAVOURITES**

...SOME WELL-LOVED AUTHORS IN OUR COLLECTION:

- Dan Brown (Da Vinci Code)
- J. K. Rowling (Harry Potter)
- John van de Ruit (Spud)
- Lindsey Davis (the Falco novels)
- Paulo Coelho (The Alchemist, Veronika decides to die)
- Sello K Duiker (Thirteen cents)

**LIBRARY STAFF'S TOP FIVE ENGLISH FICTION TITLES:**

- To kill a mockingbird [Harper Lee, 1960] (1961 Pulitzer Prize)
- The Shack [William P. Young] (bestseller)
- The No. 1 Ladies' Detective Agency [Alexander McCall Smith]
- The Poisonwood bible [Barbara Kingsolver] (2000 Boeke Prize)
- A Bekkersdal marathon [Herman Charles Bosman] (short story)

**OTHER POPULAR ENGLISH FICTION TITLES IN OUR COLLECTION:** (scroll down)

1 Street [Alexander McCall]

Some Popular ENGLISH FICTION Books made into MOVIES, and which are IN OUR COLLECTION:

Supernatural

Poster yourself! Glogs are interactive posters made by images, text, music & video & can be used as a marketing tool

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http://www.library.up.ac.za/edu/index.htm

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Useful Links  
Undergraduate Blog  
Edu Newsblog  
Library Facebook  
More Web 2.0 tools  
Education Databases  
Faculty of Education

Chat with the Webmas...  
Offline

Green indicates that the webmaster is available for web inquiries

Welcome to the Education Library, located on the Groenkloof Campus!

What's new?

New! **UPExplore<sup>Plus</sup>**  
Research Portal

- Blog for Undergraduate Students Click Here!
- Refworks Tutorial
- Quick Guide to Abridged Harvard Reference Method - Click here!
- Kitsgids tot Verkorte Harvard Verwysingsmetode - Kliek hier!
- Tips on How to Evaluate Internet Resources (pdf Slides).
- Orientation to the Education Library
- Constructing Search Strategies (Boolean Logic)
- Adding Favourites and Registering for RefWorks
- Searching the SA databases (SABINET)
- Searching international databases (ERIC)

Contact Information

Physical Address

Education Library  
Media Building  
Groenkloof Campus  
C/o George Storrar & Leyds Streets  
University of Pretoria  
Pretoria, South Africa

Directions: View Map  
View Google Earth Map  
GPS coordinates to main entrance:  
S 25° 46' 10" E 28° 12' 34"

Postal Address

Education Library  
Department of Library Services  
University of Pretoria  
PO Box 12411  
Hatfield, Pretoria  
South Africa  
0028

Faculty Library Manager

Mr Johann van Wyk  
Tel: +27 12 420 5651

Other staff

Search

Catalogue Keyword Search

Google Scholar Search

Quick Links

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- Research Support
- Assignment Support
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- Training

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- Ask / Chat to a Librarian
- My Library Record
- Interlending Info - Requests
- StudentWeb
- IntraUP

Library Intranet (Staff Only)

Geolocation tools such as Google earth links from the UP Education's library page

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University of Pretoria Library Web Catalogue - Windows Internet Explorer

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**UPExplore Plus**  
UP Research Libraries Consortium Portal

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Search: Keyword [ ] UP Libraries (Except Mamelodi) Submit

Type the search term you want to find. Examples:

- ▶ Italian cooking
- ▶ The Appeal

Browse other South African universities' library collections...!

Search another library catalogue

Search for an item in libraries near you:  
Enter title, subject or author

WorldCat

Library Collections

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- ▶ UP Libraries
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- ▶ Mamelodi Collection
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**New Materials**

- ▶ News Feeds
- ▶ New Books
- ▶ New Book Orders

**Course Reserves**

- ▶ Course Search
- ▶ Instructor Search

**Exam Papers**

- ▶ Course Code
- ▶ Department

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RSS (Really Simple Syndication) feeds are newsfeeds and are used to access new content – this one links to the new books in the UP library



UPSpace at the University of Pretoria: Home - Windows Internet Explorer

http://repository.up.ac.za/

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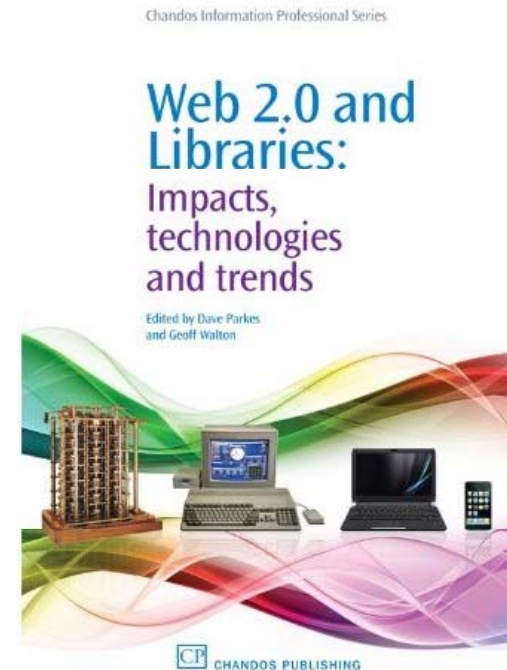
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Digital repositories build libraries of the institution's research papers, books, theses or other works – usually in open access mode. Anyone can access & read the content



# Do you want to know more?

- Contribution that libraries & librarians can make to Web 2.0
- The book addresses some of the concerns
- Clear guidelines in dealing with them
- Edited by Dave Parkes and Geoff Walton, Staffordshire University, UK
- OR Attend the African Digital Scholarship & Curation Conference workshop on Web 2.0 tools, 19 May 2011



# Librarians of the future

- Web 2.0 are driving huge changes in our work & play
- Librarians 2.0 should understand
  - their users - their goals, aspirations, workflows etc.
  - that users are now active participants
- Librarians 2.0 should implement various web 2.0 applications
- “Librarian 2.0 is where the user is, when the user is there” – Abram 2011
- Globally librarians are preparing for the future to guarantee the future of our profession



Let's adopt the librarian 2.0's manifesto



<http://www.youtube.com/watch?v=ZblrRs3fkSU>

# What kind of librarian are you?



## Thank you – questions?

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