



06/4 900000
IKN N0000
2821EN B0000
CHECK 0000 00000
02/0 0000 00000

- 690099383801
- 673793
- 470479615388
- 699887779877
- 227589
- 252199403771
- 1.0654e06



Knowledge Management and the Information Specialist: dancing in step or missing a beat?

- Presenters : Hettie Groenewald
 Erica van der Westhuizen
 Johann van Wyk
- Designer : Antoinette Lourens

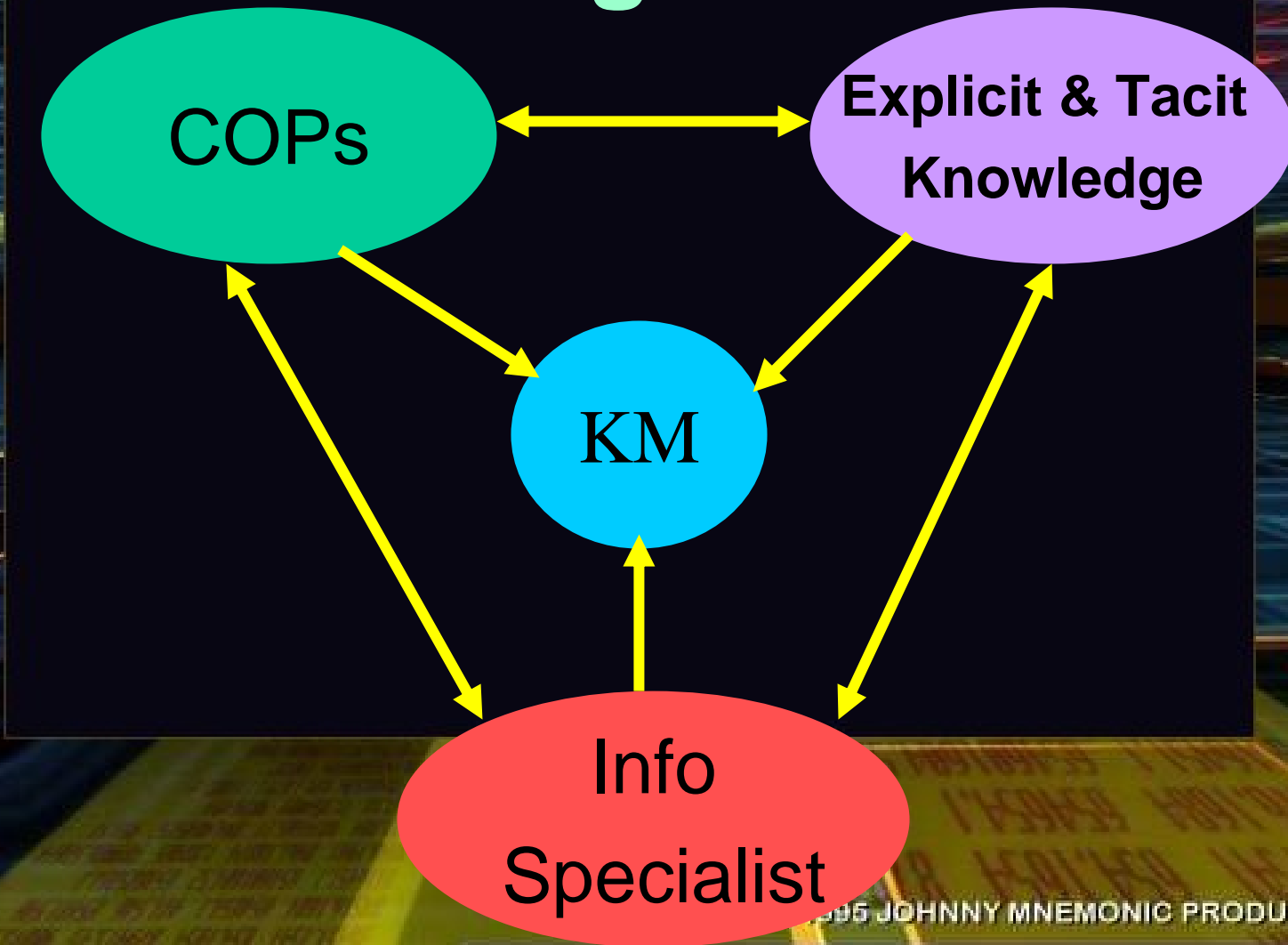


Academic Information Service
University of Pretoria

2nd SLIS/OSALL/SAOUG Conference, Midrand, 11 June 2002



Role players in Knowledge Management



Definition of Knowledge Management

- Utilisation and exploitation of knowledge assets
- Including all its info and its human experience and expertise
- To ensure sustainability and competitive advantage



Definition (cont)

- Utilises its culture, processes and infrastructure to
 - Create, identify, capture, share, use & re-use knowledge
 - Adding optimal value to client's knowledge base



Types of Knowledge

- Explicit
 - documented
 - recorded



Types of Knowledge (cont)

- Tacit
 - expertise & experiences in person's mind
 - derived from experience
 - embodies beliefs and values
 - actionable knowledge
 - generation of new knowledge



Communities of Practice

- A COP is a network of people emerging spontaneously
- Held together by informal relationships
- Sharing common knowledge, expertise and tools
- Learning from one another



**Stage 1
Potential**

**Stage 2
Formation**

**Stage 3
Commitment**

**Stage 4
Active**

Stage 5

Adaptive

Disengaging

COP lifecycle

1. Potential

The possibility for the formation of a community exists



1. Role of Information Specialist

- Identify candidates
- Market COP to potential members
- Identify existing communities
- Sell COP to management
- Conduct interviews and facilitate group dialogue
- Act as a Community Champion



COP lifecycle(cont)

2. Formation

The members come together, form a community and set out its operating principles



2. Role of Information Specialist

- Act as facilitator
- Set up, facilitate and document informal meetings
- Map knowledge flows and knowledge relationships
- Build group identity



COP lifecycle(cont)

3. Commitment

The community executes and improves its processes



3. Role of Information Specialist

- Design knowledge capture and documentation systems
- Design, convene and facilitate seminars and conferences
- Develop support strategies for the group learning agenda



COP lifecycle(cont)

4. Active

The community understands and demonstrates benefits from Knowledge Management and the collective work of the community



4. Role of Information Specialist

- Encourage members to stay committed
- Make online links to members' papers
- Publish in newsletters
- Address organisational issues
- Negotiate role of the COP
- Forge linkages



COP lifecycle (cont)

5a. Adaptive

The community and its supporting organisation are adapting to changes in the environment and by doing so they are using knowledge for competitive advantage



5a. Role of Information Specialist

- Mentor/teacher
- Facilitator
- Innovator



COP lifecycle (cont)

5b. Disengaging

The usefulness of the community for its members and supporting organisation has been outlived and its members move on

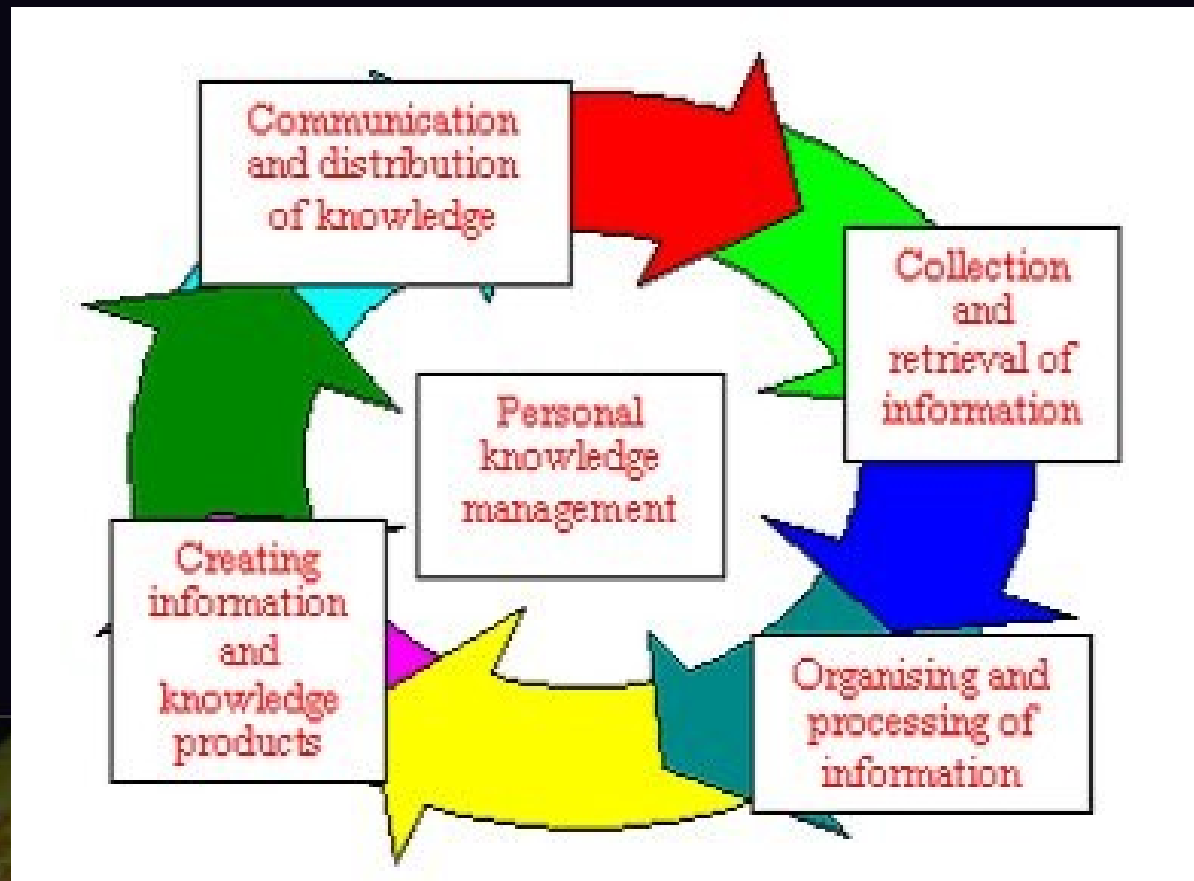


5b. Role of Information Specialist

- Facilitate
- Convene reunions
- Maintain directory



Academic Personal Knowledge Management chart



Flow of Knowledge

- Retrieval / collection (finding)
- Organising / indexing
- Creating Info / Knowledge products
- Communicating / distributing



Infoportal

- To support academic personal Knowledge Management



Infoportal: Search function

- Finding information
 - Library catalogue
 - Databases
 - Internet
 - Home page



Infoportal

- Content :
 - e-journals
 - databases
 - links to websites
 - conferences
 - etc



Learning to dance in step

- The challenge
- Ongoing process
- Meetings
- Effective communication



Micro database function

- Organising information
- Micro database tool



Virtual workspace function

- Virtual groups
 - messages (e-mails)
 - documents
- Communities of Practice



Publishing function

- Support electronic publishing
 - Articles
 - Theses



Choreography of the Dance

- Case studies – Service Unit Vet Science



African Goats website



UNIVERSITY OF PRETORIA
ACADEMIC INFORMATION SERVICE
SERVICE UNIT: VETERINARY SCIENCE



African Goats

Information on goats and
goat production systems in Africa

- [Bibliography on African Goats](#)
- [Conferences and Papers on Goats](#)
- [Links to Goat Websites](#)
- [Lists of African Expertise on Goats](#)
 - [List of Veterinary, Goat, Research and Development Facilities](#)
 - [Professional and University goat Research and Development Facilities](#)
- [Goat Research Centres / Departments](#)
- [South African Goat Associations / Organizations](#)
- [Southern African Development Community - Small Ruminant Network](#)
- [Goat Newsletters](#)
 - [International Goat Association Newsletter](#)

African Goats : e-articles



CONFERENCES AND PAPERS ON GOATS

● CONFERENCES

- [Past Conferences](#)
- [Future Conferences](#)

● PAPERS

- [Current Status of Goat Research](#)
 - [Milk production from goats for households and small-scale farmers in South Africa](#)
 - [Research and training strategies for goat production systems in South Africa: proceedings of a workshop, 1998.](#)
-

Created by Amelia Breytenbach
Updated March 2002

[BACK TO MAIN PAGE](#)

African Goats : list of experts

STATE/PROVINCIAL GOAT RESEARCH AND DEVELOPMENT FACILITIES

(With permission from Prof E.F. Donkin)

Province	Facility	Production environment	Current activities	Contact person
Northern	Messina ADC	Arid sweet bushveld	Mixed production systems Bush control	J J Jordaan Towoomba ADC Private bag X 1615 Warmbaths 0480 +27-12-7362250
	Mara ADC	Arid sweet bushveld	Comparison of boer and unimproved goats Integrated production systems Bush control	J J Jordaan
	Delitzyl ADC	Mixed sweet/sour bushveld	Integrated production systems Fluoride tolerance (with MEDUNSA)	J J Jordaan

African Goats

- Website
- Full text articles
- Proceedings full text
- Listserv
- List of experts
- Community of Practice
- Indigenous Knowledge



African Goats - role of Information Specialist

- Initiator
- Co-facilitator of COP
- Documentalist
- Searcher and storer of tacit (Indigenous Knowledge)
- Adding value



Ostrich and Infoportal


- Ostrich experts – lecturers and researchers



Ostrich via Infoportal

InfoPortal My Portal My Profile Portal Services

Search

 Search The Internet
Search UP
Search ArchUP

Search Infoportal Here:

ALL

Click here to search UPExplore or do a quick search here:

Title

What's New

New resources that fit your profile

- [Lancet](#)
- [New England Journal of Medicine](#)
- [New Scientist](#)
- [The Library in your Office](#)

My Virtual Group News

My Virtual Group

[Go to my Virtual Groups](#)

Latest Virtual Group Messages

[E-Books vir VET](#) 29 May 2002

My Calendar

My Events

- [14 Aug 2002 - Strategie sessie](#)
- [13 Nov 2002 - Strategie sessie](#)

View Calendar

- [This Month](#)
- [Next Month](#)

My Library

Electronic Library [help](#)

Browse by resource type

- [Conferences](#)
- [Databases](#)
- [E-books](#)
- [Journals](#)
- [Web sites](#)

Browse by subject area

- [Anatomy \(Vet\)](#)
- [Companion Animal Medicine](#)
- [Companion Animal Surgery](#)
- [Equine Research Centre](#)
- [Information Science](#)
- [Ostrich](#)
- [Paraveterinary Studies](#)
- [Publications of the University of Pretoria](#)
- [Veterinary Physiology](#)

My Bookmarks [manage](#)

- [Accredited journals list](#)
- [Library in your Office](#)

Ostrich micro database

InfoPortal Portal Integration Coming Soon

Micro Databases > Ostrich [Change](#) | [Delete](#)

Name	Ostrich
Description	A selection of recent references on Ostrich nutrition from the Ostrich Bibliography Update no 2, published by the Academic Information Service, UP.
Managed by	Erica van der Westhuizen

[Add to favorites](#)

Participants [Add](#)

A participant can add and edit records.

Fields [Add](#)

Record number	edit	set default value	delete
Journal title	edit	set default value	delete
Article title	edit	set default value	delete
Journal date	edit	set default value	delete
Volume and Pagination	edit	set default value	delete
Author	edit	set default value	delete
Descriptor	edit	set default value	delete

Data

[Add a Record](#)

Browse by Article title
A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Ostrich

- Virtual Group
 - Messages
 - Document storage
- Knowledge flow and sharing - COP



Ostrich – role of Information Specialist

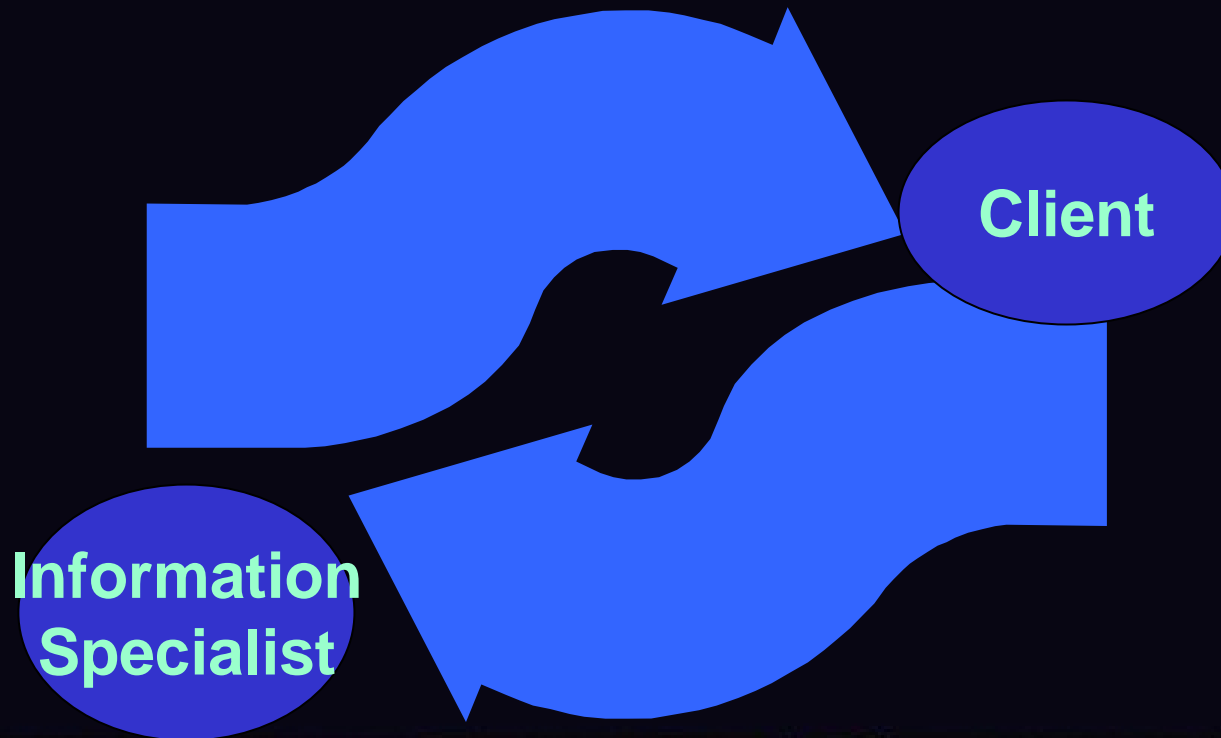
- Identifying the need
- Virtual group – COP
- Placing content
- Supporter
- Facilitator
- Indexer



Choreography of the dance



Dancing a successful tango





Results of the Knowledge Management Tango


- **Role of the Information Specialist**
 - **Capture and store**
 - Traditionally : bookmarks, web links
 - Results: limited access
 - **Infoportal structure**
 - Subject indexing
 - Value added




ArchUP

InfoPortal [My Portal](#) [My Profile](#) [Portal](#) [Services](#)  


Search


[Search The Internet](#)
[Search UP](#)
[Search ArchUP](#)

Search Infoportal Here:



[Click here](#) to search UPExplore
or do a quick search here:



Search

What's New

New resources that fit your profile

- [Lancet](#)
- [New England Journal of Medicine](#)
- [New Scientist](#)
- [The Library in your Office](#)

My Virtual Group News

My Virtual Group

[Go to my Virtual Groups](#)

Latest Virtual Group Messages

[E-Books vir VET](#) 29 May 2002

My Calendar

My Events

- [14 Aug 2002 - Strategie sessie](#)
- [13 Nov 2002 - Strategie sessie](#)

View Calendar

- [This Month](#)
- [Next Month](#)

My Library

Electronic Library [help](#)

Browse by resource type

- [Conferences](#)
- [Databases](#)
- [E-books](#)
- [Journals](#)
- [Web sites](#)

Browse by subject area

- [Anatomy \(Vet\)](#)
- [Companion Animal Medicine](#)
- [Companion Animal Surgery](#)
- [Equine Research Centre](#)
- [Information Science](#)
- [Ostrich](#)
- [Paraveterinary Studies](#)
- [Publications of the University of Pretoria](#)
- [Veterinary Physiology](#)

My Bookmarks [manage](#)

- [Accredited journals list](#)
- [Library in your Office](#)

Architecture Micro database

- **Background**
 - Architecture Department
 - Indexing of architecture journals
 - Database :TOBI
- **Access and control**
 - Architecture Reading Room
 - Searches and Indexing
 - Problem !



Architecture Micro database (cont)

- **Solving problem**

- **Wider access : web + control**
- **Software options**

Infoportal as a Webtool – extends availability

Controlled access

Cost module

UP's intellectual property

Result : ArchUP



ArchUP via UPexPlore


University of Pretoria, Academic Information Service - Netscape


File Edit View Go Communicator Help

Back Forward Reload Home Search Netscape Print Security Shop Stop

Location: <http://explore.up.ac.za/>

Instant Message Administrative Members WebMail Connections BizJournal SmartUpdate Mktplace University

 University of Pretoria
Academic Information Service
(University Library)



Library Catalogue
Electronic Journals
Information Resources
UPeTD
Guides and Manuals
Service Units
General Information
Contact
Copyright
Other Sites

UP exPlore CSIR

PREVIOUS RECORD NEXT RECORD ANOTHER SEARCH START OVER SAVE RECORD PLACE HOLD

TITLE View Entire Collection Search

Title **Archup TOBI.**
Publisher 1980-.

Click on the following to:
[Archup/Tobi Database](#)

Add author [Argitektuur Databasis Grondskende tydskifte](#)
Add title [TOBI: Trefwoordstelsel vir die ontsluiting van Boukundige Inligting](#)
Notes Title and text in English and Afrikaans.

PREVIOUS RECORD NEXT RECORD ANOTHER SEARCH START OVER SAVE RECORD PLACE HOLD

Document: Done

ArchUP via Web page


Information Sources - Netscape

File Edit View Go Communicator Help


Back Forward Reload Home Search Netscape Print Security Shop Stop

Bookmarks Location: <http://www.up.ac.za/asservices/ais/nse/argitek.htm> What's Related

Instant Message Administrative Members WebMail Connections BizJournal SmartUpdate Mktplace University


University of Pretoria

Architecture Information Retrieval


AIS Academic Information Services

[Library catalogue \(UPexplore\)](#)

[Architecture Electronic Journals \(Tydskrif\)](#)

[Databases](#)
[ArchUP \(TOBI\) **NEW**](#) (Campus only)

[Compendex \(Science Direct\)](#)

[Art Index](#)

[Humanities Abstracts](#)

[Political Science Abstracts \(Password needed\)](#)

[JCR \(Journal Citation Reports\)](#)

[Web of Science Arts and Humanities Citation](#)

[S.A. Databases](#)

[African Studies](#)

[South African Studies](#)

[Login and Password](#)

[Sabinet Online](#)

[SACat](#)

[ReQuest Procedure](#)

[ISAP](#)

[Index to S A Periodicals](#)

[Kovsidex](#)

[Architecture - UOVs](#)

[SAMedia](#)

[S A Newspaper clippings, full text, 1999](#)

[UCTD](#)

[S A Theses & Dissertations](#)

[Websites](#)
Institute of Landscape Architects of

Research

[General Service](#)

[Guidelines for the Preparation of written Assignments](#)

[List of Accredited Journals by the Dept. of Education](#)

[Manual for Research and Postgraduate Studies \(Master's Degree and PhD\)](#)

[Research Toolbox](#)

[UP Department of Research Support and International Affairs](#)

[How to cite Electronic Sources](#)

[UPeTD **NEW**](#)
University of Pretoria : Electronic Theses and Dissertations

Document: Done

ArchUP : search options

The screenshot shows a Netscape browser window titled "InfoPortal - Search - Netscape". The address bar displays the URL: <http://infoportal.up.ac.za/infoportal/app/template/tobi%2Csearch.vm>. The browser's toolbar includes buttons for Back, Forward, Reload, Home, Search, Netscape, Print, Security, Shop, and Stop. Below the toolbar, there are links for Instant Message, Administrative, Members, WebMail, Connections, BizJournal, and SmartUpdate.

The main content area features the "InfoPortal" logo and navigation links: "My Portal", "My Profile", "Portal", and "Services". A search section is visible, with a "Quick Search" field and a link to "advanced search". A dropdown menu is open, showing search options: "Description", "Author", "Title", and "Keywords". The "Description" option is currently selected and highlighted. Below the search field, there is a "Language Preference" section with a link to "Verander na Afrikaans".

At the bottom of the page, it states: "InfoPortal is a Project of the Academic Information Service".

ArchUP: results

The screenshot shows a Netscape browser window titled "InfoPortal - Search - Netscape". The address bar contains the URL: <http://infoportal.up.ac.za/infoportal/app/template/tobi%2Csearch.vm>. The browser's toolbar includes buttons for Back, Forward, Reload, Home, Search, Netscape, Print, Security, Shop, and Stop. The browser's menu bar includes File, Edit, View, Go, Communicator, and Help. The browser's status bar at the bottom shows "Document: Done".

The main content area of the browser displays the "InfoPortal" website. The website's header includes the "InfoPortal" logo, navigation links for "My Portal" and "My Profile", and sections for "Portal" and "Services". A search bar is located at the top left of the page, and a red circle highlights the "Search Results" section below it. The search results section displays the following information:

Search Results [advanced search](#)

You searched for: +title:"le" +title:"corbusier"
The number of results found: 13

1. [Le Corbusier](#)
2. [Le Corbusier](#)
3. [Le Corbusier in the sun](#)
4. [Vive Le Corbusier!](#)
5. [Le Corbusier as structural engineer](#)
6. [Le Corbusier, Orientalism, Colonialism](#)
7. [Le Corbusier: Versuch einer Abgrenzung](#)
8. [Le Corbusier rendered into line drawings](#)
9. [Structure and play in Le Corbusier's art works](#)
10. [Le Corbusier's Curutchet House in La Plata](#)
11. [Un incontro difficile: Le Corbusier tra linguaggio e co](#)
12. [Die kosmos en die aarde in Le Corbusier se wereldbeskou](#)
13. [Dal diario al progetto - I carnet 1-6 di Le Corbusier](#)

Below the search results is a "Quick Search" section with a search field and a dropdown menu set to "Description". The search criteria are also visible.

ArchUP : record

InfoPortal - Details - Netscape

File Edit View Go Communicator Help

Back Forward Reload Home Search Netscape Print Security Shop Stop

Bookmarks Location: <http://infoportal.up.ac.za/infoportal/app/template/tobi%2Cdetail.vm/id/00198>

Instant Message Administrative Members WebMail Connections BizJournal SmartUpdate

InfoPortal [My Portal](#) [My Profile](#) [Portal](#) [Services](#)

Details [New Search](#)

00198 Le Corbusier as structural engineer
Using structural form as the unifying theme, Seligmann presents an architectural profile intended to nurture a renewed consciousness. Modern Movement, Le Corbusier.resents an architectural profile intended to nurture a renewed consciousness - Modern Movement... Le Corbusier

Author: Seligmann W
Journal: **Architectural Record** (Available in the UP Library)
Year/Volume 175/10
Page 142-151

InfoPortal is a Project of the Academic Information Service

More needs

- Indexing of in-house material by academic departments
- Development of Micro database
- Role of Information Specialist
 - Identify material
 - Facilitate the Micro database function to index material



Micro Database function

The screenshot shows the 'InfoPortal' interface. At the top, there is a logo and the text 'Portal Integration Coming Soon'. Below this is a navigation bar with 'Micro Databases > Heilatoets' highlighted by a red circle. To the right of this bar are links for 'Change' and 'Delete'. The main content area is divided into several sections: 'Name' (Heilatoets), 'Description' (Toetsdatabasis), and 'Managed by' (Heila Pienaar). Below this is a link 'Add to favorites'. The 'Participants' section has an 'Add' link and a note: 'A participant can add and edit records.'. The 'Fields' section has an 'Add' link and a list of fields with their respective actions: 'Descriptor', 'ISSN', 'Journal Date', 'Article Title', 'Journal Title', and 'Document Number'. Each field has three actions: 'edit', 'set default value', and 'delete'. The 'Data' section has an 'Add a Record' link. At the bottom, there is a 'Browse by Descriptor' section with a list of letters: 'A B C D E F G H I J K L M N O P Q R S T U V W X Y Z'.

InfoPortal Portal Integration Coming Soon

Micro Databases > Heilatoets [Change](#) | [Delete](#)

Name: Heilatoets
Description: Toetsdatabasis
Managed by: [Heila Pienaar](#)

[Add to favorites](#)

Participants [Add](#)
A participant can add and edit records.

Fields [Add](#)

Descriptor	edit set default value delete
ISSN	edit set default value delete
Journal Date	edit set default value delete
Article Title	edit set default value delete
Journal Title	edit set default value delete
Document Number	edit set default value delete

Data

[Add a Record](#)


Browse by Descriptor
A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Other needs

- **Conference Refereeing**
- **Opportunities for Information Specialists**



Conference refereeing

 **InfoPortal** Portal Integration Coming Soon

Papers

Author

Title

Description

Date of submission
 Jan (dd/mm/yyyy)


Corresponding Author Email

Corresponding Telephone

Theme

Proposal Abstract

Complete and click on ok



Virtual Group

Lecturers

Information
Specialist

Civil
Engineering

Tacit
knowledge

Explicit
knowledge



Civil Engineering virtual group

- **Communication**
 - E- mail
 - list serv
 - in person
 - Knowledge flow in department
- **How to capture ?**



Civil Engineering virtual group (cont)

- Intercept Knowledge flow by:
 - Virtual Communication Group
 - Information Specialist
 - Lecturers



Forming a Virtual Group

The screenshot shows a web browser window titled "InfoPortal - Virtual Group Users - Microsoft Internet Explorer". The address bar displays the URL: <http://infoportal.up.ac.za/infoportal/app/template/workspace%2Cworkspaceuserlist.vm/workspaceid/161>. The page header includes the "InfoPortal" logo, navigation links for "My Portal" and "My Profile", and a "Menu" button. The main content area is titled "Workspaces > Civil- and Biosystems Engineering Workgroup > Members".

Under the "Individual Members" section, a table lists four members, each with a "remove" link. This section is circled in red:

Marco Van Dijk	remove
Ben Ben van Rensburg	remove
Anton de Klerk	remove
F Fanie Van Vuuren	remove

Below this is the "Group Members" section, which is currently empty. The "Add a new member by e-mail" section is also circled in red and contains an "E-Mail" input field with the text "avisser@postino.up.ac.za" and an "Add" button. Below that is the "Add a new group" section, which has a "Group" input field and an "Add" button. At the bottom, there are links for "Where to go from here", including "Back to Virtual Groups list" and "Go to Civil- and Biosystems Engineering Workgroup".

The status bar at the bottom left shows an "Error on page." icon, and the bottom right shows "Local intranet".

Communication options in Virtual Group

InfoPortal - Virtual Group - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media Print Mail News

Address <http://infoportal.up.ac.za/infoportal/app/template/workspace%2Cworkspace.vm/workspaceid/161>

InfoPortal My Portal My Profile Menu

Virtual Groups > Civil- and Biosystems Engineering Workgroup

Civil- and Biosystems Engineering Workgroup	Title	Civil- and Biosystems Engineering Workgroup
What's New	Description	All members of the Civil- and Biosystems Engineering Department, University of Pretoria
Messages	Quick Link	View the last 5 messages
Events		View the last 5 events
Bookmarks		
Documents and Resources		




InfoPortal is a Project of the Academic Information Service

Message sent

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media Print Mail Print Mail Print Mail Print Mail

Address <http://infoportal.up.ac.za/infoportal/app/template/workspace%2Cmessageform.vm/workspaceid/161>

 **InfoPortal** [My Portal](#) [My Profile](#) [Menu](#)  

Message

Subject
welkom prof Alex |

Message
Baie welkom aan prof Alex by ons virtuele groep. Dankie vir die inisiatief met die konferensie referaat beoordeling module op die Infoportal. ons sien uit na die toetsfase. Groetnis, Hettie

Send the message to all members via e-mail.

OK Cancel

InfoPortal is a Project of the Academic Information Service

Message received

InfoPortal - Message - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media Print Mail

Address <http://infoportal.up.ac.za/infoportal/app/template/workspace%2Cmessageview.vm/foldermessageid/1311/workspa>

InfoPortal [My Portal](#) [My Profile](#) [Menu](#)

[Virtual Group Messages](#) > Message

[Reply](#) | [All Messages](#)

Konferensiereferaatbeoordeling - Alex Visser
16 May 2002
Hettie Groenewald

Jammer vir duplikasie, maar hier is die antwoord op my vraag aan Leon. Ons het die eerste toets weergawe gister opgesit. Dit is op die Portal se toets server by: <http://up-dev.up.ac.za/referrents/app/template/index.vm> Enige iemand kan inlog met hulle email username & password. ~ leonev.up.ac.za/referrents/app/template/index.vm




InfoPortal is a Project of the Academic Information Service

Booking an event

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media Print Mail

Address <http://infoportal.up.ac.za/infoportal/app/template/workspace%2Ceventform.vm/workspaceid/161>

 **InfoPortal** [My Portal](#) [My Profile](#) [Menu](#)  

Event

Subject
SA Transport Conference Registration

Message
Remember "Early Bird" Registration by 30 June 2002 for : The 21st South African Transport Conference:15-18 July 2002, CSIR, Pretoria

Event date
30 Jun 2002 (dd/mm/yyyy)

OK Cancel

InfoPortal is a Project of the Academic Information Service



View Calendar

InfoPortal - - Microsoft Internet Explorer


File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media Print Mail

Address <http://infoportal.up.ac.za/infoportal/app/screen/PortalScreen>

InfoPortal My Portal My Profile Menu  

Search



[Search The Internet](#)
[Search UP](#)
[Search ArchUP](#)

Search Infoportal Here:

ALL

[Click here to search UPEXplore](#) or do a quick search here:

Title

What's New

New resources that fit your profile

[Waterworld review.](#)
[Waterlit](#)
[Agricultural Water Management](#)
[Parks & recreation.](#)
[Agricola](#)

My Virtual Group News

My Virtual Group

[Go to my Virtual Groups](#)

Latest Virtual Group Messages

[Water Service White Paper](#) 3 Jun 2002
[April 2002](#)

My Calendar

My Events

[30 Jun 2002 - SA Transport Conference Registration](#)

View Calendar

[This Month](#)
[Next Month](#)

My Library [help](#)

Electronic Library

Browse by resource type

[Conferences](#)
[Databases](#)
[E-books](#)
[Journals](#)
[Web sites](#)

Browse by subject area

[Architecture](#)
[Civil- and Biosystems Engineering](#)
[Construction Economics Engineering and Technology Management](#)
[Industrial and Systems Engineering](#)
[Information Technology Institute for Technological Innovation](#)
[Project Management](#)
[Town and Regional Planning](#)
[Water](#)

My Bookmarks [manage](#)

Feedback - We Listen

Talk to Us

Event shown on calendar

InfoPortal - - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media Print

Address <http://infoportal.up.ac.za/infoportal/app/template/calendar.vm/monthadd/0> Go Links >>

InfoPortal My Portal My Profile Menu

My Calendar

Jun 2002

Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

[1 event](#)

InfoPortal is a Project of the Academic Information Service

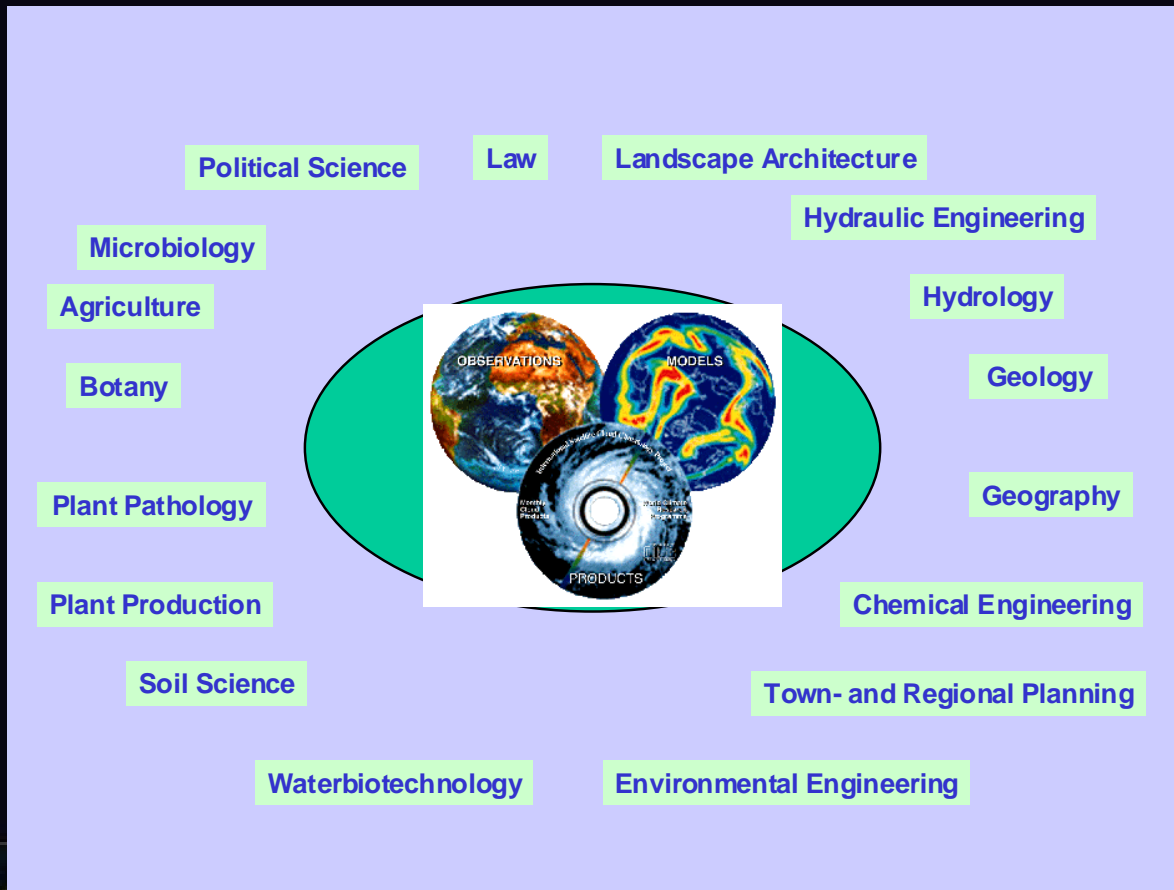
Done Local intranet

Role of Information Specialist

- Recognise potential
- Formation
- Facilitating knowledge flow
- More opportunities
 - Lecturers and postgraduate students
 - Lecturers and other experts



Water @UP



Water@UP Virtual Group

- Mapping *water* as a potential COP
- Contact Information Specialists and lecturers
- Virtual group formed
- Commitment
- Future ?
 - division into smaller groups
 - expanding off-campus



Water@UP Participants

InfoPortal - Virtual Group - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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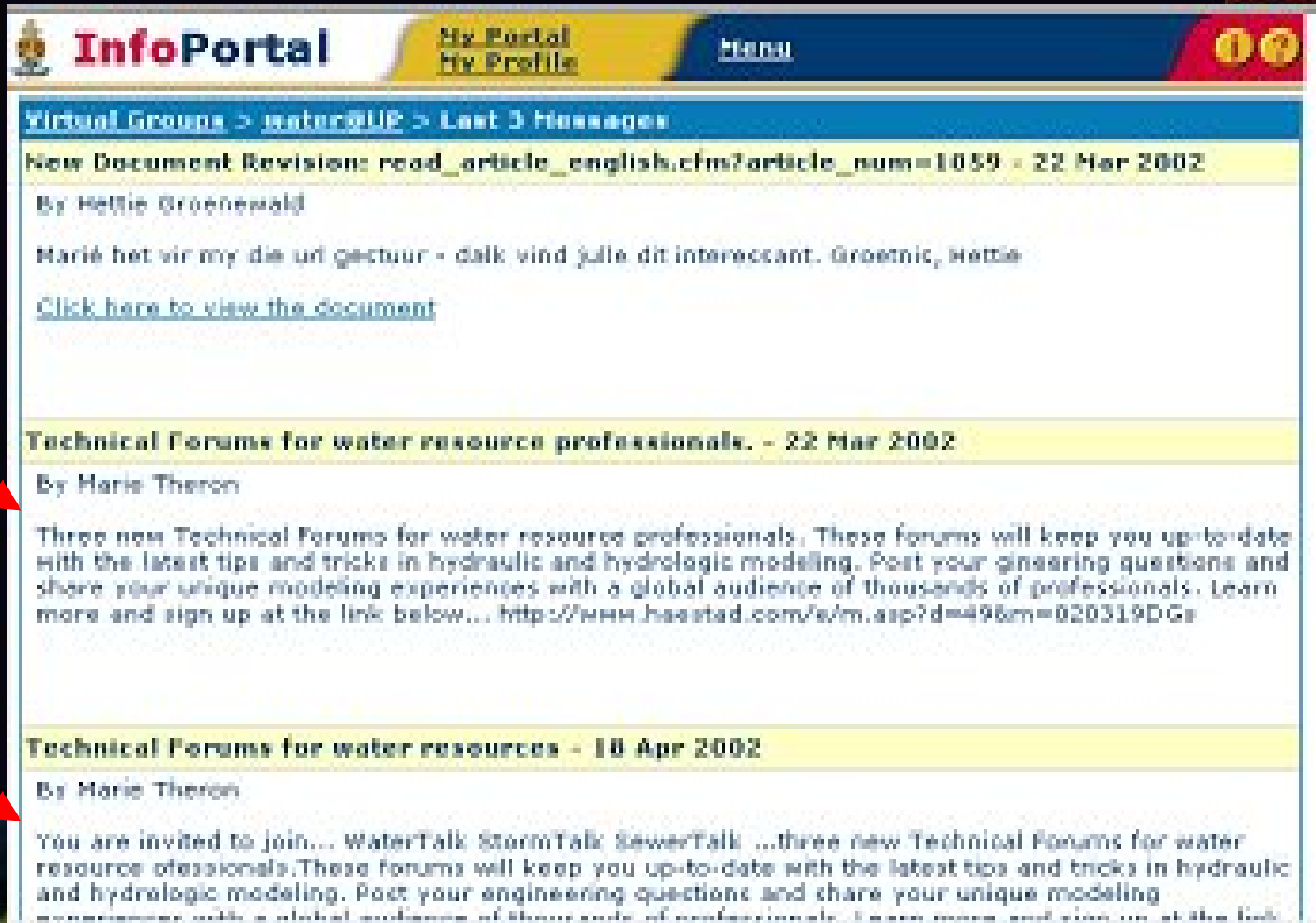
Virtual Groups > water@UP

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Water @UP- Knowledge flow



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By Hettie Groenewald
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Essential lesson learned from case studies

A **Relationship of trust**
between
Information Specialist
and Lecturers is necessary



Conclusion

- Are we dancing in step with Knowledge Management ? ?
- Our role ? ?



