From survivors to an amazing race team
Elna Randall

Southern African Online User Group (SAOUG)
Training Tips Talk
8 October 2009
OUR TEAM

CLIENTS

Elna Randall
Hettie Groenewald
Patson Nyalungu
Sello Baloyi
Sonto Mabena
Sunette Steynberg
Faan Naude
Danie Malan
Elsie Verheem

UNIVERSITY OF PRETORIA

100 years

Leading Africa • Shaping the World
Evening staff

Annelize Du Pisani

Catherine Nkabinde

Mari Geyser

Madira Makhubela
Who do we serve?

- Faculty of Natural and Agricultural Sciences

- The Faculty host 17 departments which are linked to 25 centres, institutes and units. More than 5000 students register; 70% of our students are enrolled in undergraduate programmes and 30% in postgraduate programmes.
Faculty of Engineering, Built Environment and Information Technology

1. School for Engineering
   (7 Departments)
2. School for the Built Environment
   (3 Departments)
3. School for Information Technology
   (3 Departments)
4. Graduate School of Technology Management
5. Institutes and Centres
   (11 Departments)
University of Pretoria

- 57 409
  (38 934 contact and 18 475 distance)
- 1800 academic programmes
- Strong research focus
How do we manage the future?

1. Technology
2. Publishers
3. Diversity of students
Back at home

- Formal start in 2006
- Strategic plans of UP
- Strategic plan of Library
- Strategic plans of 2 Faculties (focus areas)
- Our Faculty library strategic plan

- The Strategic Plan of the University of Pretoria

- 1. Academic excellence
- 2. A people-cantered university
- 3. Excellence in the University's core functions
- 4. Excellence in the University's support services
- 5. Local impact
- 6. Transformation
- 7. Interfaces
- 8. Sustainability
LIBRARY STRATEGIC PLAN

STRAATEGIC PLAN 2005-2010
Faculty Library

• Our Vision

• We strive to be the leaders in academic information support and to make a difference in the outcome of education and research.
• Our Mission

• By combining the best technologies with our skilled and competent human resources we will deliver a seamless information service of excellence to meet the diversity of our clients.
Outcome

• Focus on specialization of people
• Marketing (offices in departments)
Team work

• Max Du Preez once said: “The key elements in the art of working together are how to deal with change, how to deal with conflict, and how to reach our potential...the needs of the team are best met when we meet the needs of individual persons.”