

## Questionnaire for community members

### Instructions

1. Please mark your selected response by putting an X in the relevant box.
2. Do not write your name in the questionnaire.
3. Please respond to all the questions.

### Section A: Demographic information

1. Gender

Male	Female

2. Age

18-20	21-25	26-33	34-40	41 and above

3. Home language

Afrikaans	English	IsiZulu	SePedi	SeSotho	SeTswana	TshiVenda	XiTsonga	Other: Please specify
								_____

4. Employment status

Employed	Unemployed

5. Place of residence (Select the **ONE** option that best applies to you)

Informal settlement	Township	City	School accommodation/ Residence	Other: Please specify
				_____

6. District which you reside in (Select the **ONE** option that best applies to you)

Ekurhuleni	Johannesburg	Sedibeng	Tshwane	Westrand

**SECTION B: EXPERIENCE WITH PREHOSPITAL EMERGENCY MEDICAL CARE**

1. Which **ONE** of the following statements applies to you? (**Tick ONE option only**)

I am not aware of the ambulance worker profession	
I am aware of the ambulance worker profession, but I do not know anything about it	
I am aware of the ambulance worker profession and know little about it	
I am aware of the ambulance worker profession and know quite a bit about it	
I am aware of the ambulance worker profession and know a lot about it	

2. Indicate which of the following situations apply to you. (**Tick ALL that apply**)

Situation	Yes	No
2.2 I have used a government ambulance (identified by green and yellow markings and the provincial government logo)		
2.3 My friends and/or family have used a government ambulance		
2.4 I have called a government ambulance for someone who was sick or injured		
2.5 I have seen government ambulance workers helping someone who was sick or injured		

3. Indicate your agreement with the following statements about ambulances **responding** to an emergency in your community:

Statement	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
3.1 Government ambulances are always late					
3.2 Ambulance drivers are reckless					

### Section C: Crime in the community

1. Indicate your agreement that you take the following actions when you see a **crime** being committed in your community

Action	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1.1 Pretend I didn't see anything					
1.2 Call the police					
1.3 Go and help the victim					
1.4 Go and help the criminal					

2. Indicate your agreement with the following statements regarding bandits who reside within your community:

Statements	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
2.1 My community knows the bandits that live within my community					
2.2 I am afraid of reporting the bandits to the police					
2.3 The community is afraid of doing something about the crime in my area					
2.4 The bandits in my area are treated like heroes					
2.5 Crime in my area is high					
2.6 The bandits who do crime in my area are from my community					
2.7 I feel safe when I am walking or driving at night in my community					

3. Indicate your agreement that you have **experienced the following incidents**

Incidents	Yes	No
3.1 I have experienced a strike in my area		
3.2 I have seen or heard about a hijacking in my area		
3.3 I have seen or heard about an ambulance being vandalized in my community		
3.4 I have seen or heard about ambulance workers being robbed in my area		
3.5 I have seen or heard about someone being robbed or killed in my area		

### Section D: Safety of ambulance workers

1. Indicate your agreement with the following statements about the **safety** of ambulance workers:

Views	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1.1 Ambulance workers are safe when working in my community at night					
1.2 Ambulance workers are safe when working in my community during a strike					
1.3 Community members respect ambulance workers					
1.4 Members of the community protect ambulance workers when necessary					
1.5 Bandits see ambulance workers as easy targets					

### Section E: Impact of violence on the community

1. Indicate your agreement with the following statements about the **impact** of violence to ambulance workers on the community:

Violence on ambulance workers results in...	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1.1 Delayed ambulance response time because the ambulance needs to wait for a police escort before responding to scene					
1.2 Fewer available ambulances to respond to calls within the community due to: hijackings of ambulances; Vandalising of ambulances; undergoing of repairs to ambulances etc.					
1.3 Slower police reaction times in responding to crime in the community as they have to escort ambulance workers					
1.4 Lack of concentration by ambulance workers when treating patients on scene as they fear for their lives and must be constantly aware of their surroundings					

<b>Violence on ambulance workers results in...</b>	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Neutral</b>	<b>Agree</b>	<b>Strongly Agree</b>
1.5 Community members having to use private transportation to transport the sick and injured to hospital as ambulances cannot enter the community when strikes occur					
1.5 Not enough advanced life support ambulance workers servicing the community as they resign or transfer due to crime and fear of being attacked whilst on the job					

### **Section F: Preventing violence**

- 1: Indicate your agreement that the following steps would help to prevent violence towards emergency care workers

<b>Steps to prevent violence</b>	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Neutral</b>	<b>Agree</b>	<b>Strongly Agree</b>
1.1 Police escorts					
1.2 Educating the community					
1.3 Community patrols					
1.4 Reporting crime					
1.5 Respect for each other					
1.6 Notifying the authorities and community leaders when community members are in possession of and selling ambulance equipment					
1.7 Ensuring roads are well lit and addresses are visible					
1.8 Establishing community forums specifically dedicated to ambulance protection					
1.9 Pre warning ambulance crews of a potential strike action within the community					
1.9 Community patrol forums must accompany ambulance workers to the scene within the community					

**THANK YOU FOR COMPLETING THE QUESTIONNAIRE**