

NVivo nodes – key informant interviews

PARTNERS	District achievements
UNICEF contributions and approach	Leadership
AVSI Contributions	Quality improvement & QoC
Other partners	Lessons Passion & Respectful Care
GENERAL (CHALLENGES, ACHIEVEMENTS, LESSONS)	Client satisfaction
Challenges – general	Sustainability
Achievements and dilemmas - general	INFRASTRUCTURE & EQUIPMENT (SUPPLY SIDE)
Lessons – general	Water system & sanitation (incl WASH & IPC)
CONTINUUM OF CARE	Blood bank
Antenatal care	Maternity waiting home
HIV (& PMTCT)	Renovations wards
Deliveries facility	COMMODITIES, SUPPLIES AND MEDICINES (SUPPLY SIDE) (3 RD DELAY)
KMC	Commodities & medicines (& MamaKit)
Postnatal care (incl Immunisation)	Supplies
Nutrition (& breastfeeding)	HUMAN RESOURCES (3 RD DELAY)
Family planning	Human resources (achievements)
COMMUNITY (DEMAND SIDE)	Challenges & lessons HR
Cultural beliefs	Challenges HR
Male involvement	TRAINING, OUTREACH AND MENTORSHIP
Gender-based violence	Training (skills & gaps) (3 rd delay & QoC)
Community delays (1 st delay)	Training (& mentorship) (capacity building)
Health-seeking behaviour	Support supervision (outreach & mentorship)
Community dialogues & integrated outreach	HMIS
Health education	Audit, mapping & data use
Refugees	Indicators & MPDSR
Village Health Teams (& family practice mothers) – expert mothers, peer mothers	Challenges stillbirths
REFERRAL (2 ND DELAY)	Performance reviews
Challenges with referral (& solutions)	FamilyConnect & digital health system
Ambulance system and boda bodas (and voucher system)	FINANCING
HEALTH SYSTEMS STRENGTHENING	Financing (challenges and models)
MNH programme	Rewards as enabler
Health system	COVID
Ministry of Health (& government)	QUOTABLE QUOTES
DHT strengthening & league tables	