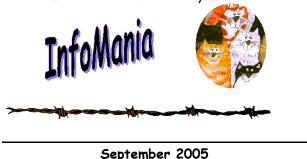
Newsletter of the Academic Information Service. Service Unit: Veterinary Science



#### FROM THE DESK OF THE EDITOR:

In this issue we invite you to say your say about the Library, in our LibQual Survey. You can be the winner of a brand new iPod !! So hurry to complete the survey form.

We also feature information on new databases: SciFinder Scholar and CAB International's long awaited CAB Abstracts Archive for pre-1972 publications.

New e-journals from CABI Publishing are also listed in this issue.

We have also included a brief overview of our successful conference and Preconference workshops.

Congratulations to the 2 lucky draw winners who entered our Faculty Day draw!

Tertia Coetsee (Editor)



## **CAB Abstracts Archive has arrived!**

Antoinette Lourens

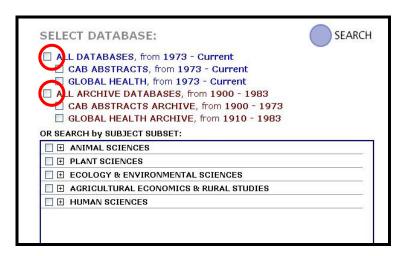
The long awaited good news: We are now subscribed to CAB Abstracts Archives!!

To use CAB Abstracts Archive click on the usual link on "Library in your office" When CAB Direct opens click on the line that says

"If you have purchased the CABI Database Archives please click here"



On the next page select the appropriate database/s - we are subscribed to all of the displayed databases - Click on Search.



This database covers the literature from 1910 to 1972. It gives electronic access to more than 1,860,000 records on every aspect of agricultural science, veterinary medicine, nutrition and natural resources. The Archive combines 17 printed abstract journals produced between 1910 and 1972 (the equivalent of 600 volumes) into a single electronic database. CAB Abstracts Archive makes accessible important research that has been 'lost', 'forgotten' or 'ignored'. Previously only available in print, this knowledge has in effect been inaccessible to all but the most determined researcher.

CAB Abstracts Archive is fully searchable and has been re-indexed with modern terms to allow today's researcher full and immediate access to the research of the past.

## The following print abstract journals have been fully digitized to form the archive:

- Animal Breeding Abstracts (1933-1971)
- Dairy Science Abstracts (1939-1971)
- Field Crop Abstracts (1948-1971)
- Forestry Abstracts (1939-1971)
- Helminthological Abstracts (1932-1971)
- Herbage Abstracts (1931-1971)
- Horticultural Abstracts (1931-1971)
- Nematological Abstracts (1970-1971)
- Nutrition Abstracts and Reviews (1931-1971)
- Plant Breeding Abstracts (1930-1971)
- Review of Agricultural Entomology (1913-1971)
- Review of Medical and Veterinary Mycology (1943-1971)
- Review of Plant Pathology (1922-1971)
- Review of Veterinary and Medical Entomology (1943-1971)
- Soils and Fertilisers (1937-1971)
- Veterinary Bulletin (1931-1971)
- Weed Abstracts (1954-1971)

## SciFinder Scholar - a new addition to our databases

#### Antoinette Lourens

SciFinder Scholar provides users with quick and easy access to a wide diversity of research from many scientific disciplines.

#### Users can explore:

- CAS database content created by scientists
- references from over 9,500 currently published journals and patent information from more than 50 active patent issuing authorities
- important discoveries that span the scientific century back to 1900
- the latest scientific breakthroughs almost as soon as they are published with references added daily and some patent information as recent as two days ago
- complete coverage of chemistry and the life sciences including biochemistry, biology, pharmacology, medicine, and related disciplines
- the world's largest collection of organic and inorganic substance information

#### Features and benefits

 Strengthen your research and your academic program with SciFinder Scholar.

### Users will enjoy:

- content indexed by scientists
- an intuitive interaction
- time-savings with speedy access to a century of scientific information
- explore scientific principles, how they evolve as new discoveries are made, and how these principles transcend traditional scientific disciplines
- a creative approach to problem-solving by linking related concepts
- a wealth of more than 26 million substances to mine with a structure drawing of interest

SciFinder Scholar prepares students for the workplace where SciFinder is used in companies throughout the world.

To read more about SciFinder Scholar - http://www.cas.org/SCIFINDER/SCHOLAR/index.html.

To access SciFinder it is necessary to install Application Explorer onto your computer.

To do this

- · Click on Start,
- · Click on Programs,
- Click on ZENworks 6.5 Desktop Management,
- Double click on Application Explorer.

An icon will be deposited on your computer desktop. Double click on the icon to open up the list of available databases. Select SciFinder Scholar.

## New additions to our e-journal collection.

Antoinette Lourens

#### **CABI Primary Journals**

The following journal titles from CABI Publishing will be available online soon

- Animal Health Research Reviews already available online
- Aquatic Resources, Culture & Development
- British Journal of Nutrition already available online
- Bulletin of Entomological Research
- Journal of Agricultural Biotechnology
- Equine & Comparative Exercise Physiology
- In Vitro Cellular & Developmental Biology- Plant
- International Journal of Tropical Insect Science
- Journal of Helminthology
- Nutrition Research Reviews
- Plant Genetic Resources
- Proceedings of the Nutrition Society
- Public Health Nutrition
- Renewable Agriculture and Food Systems (AJAA)
- Seed Science Research
- World's Poultry Science Journals

# <u>Conference Report - 5<sup>th</sup> International Conference of Animal Health Information Specialists (ICAHIS).</u>

4-7 July 2005, University of Pretoria, Faculty of Veterinary Science, Onderstepoort

Erica van der Westhuizen



Participants of 5 ICAHIS - 4 July 2005

With the theme "Running wild, running free: capturing, harnessing and disseminating knowledge flows in support of animal health" this conference brought information specialists from both developed and developing countries together to share knowledge and expertise in the critical animal health information field.

The Fifth ICAHIS, hosted by the Academic Information Service, Service Unit: Veterinary Science (Veterinary Science Library) University of Pretoria, was attended by 65 participants, most of them representing 30 veterinary libraries or institutions from Africa, Europe, Australia and the United States. Since this was the first time this conference was taking place on the African continent (the former ones were held in the UK (at Reading and London), Denmark (Copenhagen) and Hungary (Budapest) participation from other African nations

was especially encouraged. Thanks to support from the Technical Centre for Agricultural and Rural Cooperation (CTA), Wageningen, The Netherlands, seven information specialists representing Uganda, Tanzania, Mozambique, Nigeria, Zambia and Zimbabwe were able to attend and deliver papers at the conference.

Vice Principal *Prof Andy Mogotlane* and the Acting Director of the Academic Information Service, *Mr Robert Moropa*, as well as the Dean of the Faculty of Veterinary Science, *Prof Nick Kriek* welcomed all participants on behalf of the University of Pretoria.



Vukile Siyotula , Prof Mogotlane, Erica v d Westhuizen, Mr Robert Moropa, Dr Adi Paterson

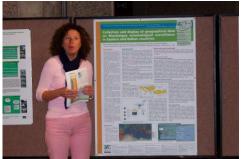
The first day's keynote speaker, *Dr. Adi Paterson*, Deputy Director-General, Department of Science and Technology, South Africa addressed the country's electronic information research agenda. He praised the efforts of the ICAHIS, noting that self-organised groups are much more effective than governmental or institutional bureaucracies for crafting global solutions to problems related to information access and exchange.

During the course of the conference 23 papers were delivered - 7 from other countries in Africa, 7 from South Africa, 1 from Australia, 2 from the UK and 6 from the USA.



Sheila Shrigley(UK), Wanyenda Chilimo(Tanzania), Ernene Verster(RSA), Teodora Oker-Blom(Finland), Sarah Murphy(USA), Zanele Hadebe(Zimbabwe) – speakers at the first Session

The Poster Session consisted of 13 posters on a variety of topics relevant to information and knowledge management (2 from South Africa, 1 from Mozambique, 3 from Scandinavia, 1 from the UK, 2 from the USA and 4 from Italy).



Dr Barbara Alessandrini from Italy with her poster



Workshop participants in the computer laboratory

Feedback that has been received from participants shows that the four days of meeting presentations, poster sessions, tours, and the four pre-conference workshop days were very successful.

(As Greg Youngen, Veterinary Librarian, University of Illinois, USA writes: "Conference organizer *Erica Van Der Westhuizen, University of Pretoria*, and her magnificent team of AIS colleagues are to be commended for hosting the event. Erica, along with the other members of the conference scientific committee, *Trenton Boyd,* University of Missouri, *Fiona Brown*, University of Edinburgh, *Vicki Croft*, Washington State University, *Ruth Lawrence*, Dept. of Primary Industries, Victoria, Australia, *Teodora Oker-Blom*, University of Helsinki, *David Swanepoel*, Onderstepoort Veterinary Institute, South Africa are all to be congratulated for assembling an informative and entertaining agenda for the advancement of knowledge in the field of animal health information. Bridging the information gaps in animal health, along with establishing enduring contacts between information professionals in service to the profession, were the goals of the conference, and by all levels of expectation, they were met, setting the stage for future ICAHIS endeavors.")

#### Some highlights from the conference

#### Day 1

**Sheila Shrigley** showed how the outbreak of foot-and-mouth disease in the UK in 2001 was handled by the Pirbright Library. Her F&M database is a valuable information asset, used worldwide in answering questions, including the Onderstepoort Veterinary Institute.

## Day2

Our keynote speaker for the second day was Mr Roy Page-Shipp, a consultant and leader of the South African Research Information Service (SARIS) project. He discussed online access with all the positive and negative aspects. An amount of R110 million is spent per annum on online acess but this does not ensure that all researchers have the same level of access to information. Some are well served, while others are very poorly off. The problem is that the publishers still strivina to make the are Under the Open Access issues he mentioned that there are a few scattered initiatives but up to now it is still more important for a researcher to publish in a subsidised journal than in an OA journal. This means that publishing is limited to a selected group of journals

The first paper on day 2 was by **Tandi Lwoga** of the Sokoine University of Agriculture in Tanzania. She looked at the coverage of African animal health on the Internet. 27 databases were selected for the research project. Only 8,28% of websites gave information on African animal health topics. She asked delegates to supply African animal health information on their websites.

The second paper was by **Didace Agaba** of Makerere University in Uganda. He assessed the utilisation of Makerere University's electronic information resources by the academic staff. It was very interesting to see the reasons why the staff were not using the Internet

#### Day 3

**David Swanepoel**, Onderstepoort Veterinary Institute Library, South Africa reported on a research project aimed at reconstructing knowledge about livestock management in southern Africa before colonisation. He described the use of rock-art, oral history, and archaeological findings to develop an understanding of livestock management before written history of the area (~15th century).

Ruth Lawrence, Department of Primary Industries, Victoria, Australia described the efforts to consolidate a number of specialised regional libraries and replace them with virtual collections and services available electronically. Virtual libraries with subject gateways now provide access to a consolidated, storage facility for the once dispersed collections. Christel Smith, Academic Information Service, University of Pretoria next presented a paper prepared jointly by 6 staff members of the University of Pretoria, including Amelia Breytenbach of the Veterinary Science Library and Sanet Haupt of TLEI, on capturing and managing tacit knowledge (the digitisation of 40,000 slides at the Faculty of Veterinary Science), a joint undertaking between the Department of Telematic Learning and Education Innovation, the Veterinary Library, and the Faculty of Veterinary Science. Metadata implementation to enhance access to this slide collection is placing increasing focus on the important role of the cataloguer/classifier Day 4

Thursday morning's *Keynote* speaker was **Prof Bruce Rubidge**, Director of the Bernard Price Institute for Palaeontological Research, University of the Witwatersrand. He presented a fascinating picture of southern Africa's ancient animal life based on the fossil record.

Speakers from the USA represented the following veterinary schools: Texas A&M, Virginia Polytechnic and State University, Washington State University, and Ohio State University. Papers were also delivered by the Librarians of the San Diego Zoo and the Scripps Research Institute in California.

## **Evening Functions**

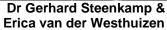
4 July: Cocktails and braai. EBSCO kindly sponsored the cocktail function where attendees were welcomed by the newly elected President of the South African Veterinary Association, **Dr Gerhard Steenkamp**.

5 July: The evening was spent at the Rietvlei Nature Reserve with a braai and a night drive to view Africa's animals, including a rhino with her calf.

6 July: At a function held at the OP Faculty **Prof Henk Bertschinger** described (and demonstrated!) the latest elephant contraception techniques.

A framed certificate commemorating the new edition of *Infectious diseases of livestock* by **Prof Koos Coetzer** and **Prof Roy Tustin** was presented to the two editors. It was signed by the Scientific Committee members of 5 ICAHIS representing the international veterinary librarian community.







Presentation of the certificate to Prof Coetzer and Prof Tustin

7 July : the conference banquet was held at the National Zoo's Waterhole Restaurant and we could bid our librarian colleagues from all over the world farewell.

### Acknowledgements

We would like to thank the CTA (Technical Centre for Agricultural and Rural Cooperation) of The Netherlands for supporting these events by sponsoring 7 participants from Nigeria, Uganda, Mozambique, Tanzania, Zimbabwe and Zambia.

As shown in their feedback they responded positively and we hope for improved growth in information provision capabilities in Africa.

We also wish to express our gratitude to the other sponsors who helped to make these events a success through exhibiting at the conference and through financial and other donations and by presenting workshops:

CAB International, EBSCO, SWETS, NISC, Sky Information Suppliers, South African Online Information Services, SABINET, Intervet, Virbac and Karan Beef.

The Library of the Veterinary University of Hungary in Budapest donated CDs and books to the 7 veterinary libraries in Africa represented by the CTA-sponsored participants.

We also thank the Head of the Department of Veterinary Tropical Diseases of the University of Pretoria for donating videos on infectious animal diseases to the abovementioned veterinary libraries.

The University of Pretoria provided excellent support as well in particular the following:

- Medical Library (stationery and staff to man our library during the entire conference)
- AIS Main Library (logistical support)
- Faculty of Veterinary Science (lecture hall and other facilities)
- Dept IT (Ruan van Staden, Manager Computer Laboratory Onderstepoort) for technical support

We would like to express a very special thank you to:

- The Acting Director of the Academic Information Service, Mr Robert Moropa
- The Dean of the Faculty of Veterinary Science, Prof Nick Kriek
- The Head of Faculty Administration, Mr Francois Nel

for all their encouragement and moral support

And finally, I am most grateful to my staff at the Veterinary Library, Academic Information Service, University of Pretoria who played such an important role in ensuring the success of the workshops and the conference – without their support and expertise these events could not have taken place:

- Amelia Breytenbach
- Tertia Coetsee
- Barbara Kellermann
- Antoinette Lourens
- Johannes Moropotli
- Sanah Mphaga
- Marguerite Nel

Further information on our Conference and the workshops is available on the conference Blog: www.knowledgeflows.blogspot.com



## HelpU<sub>s</sub>2HelpU

#### Marguerite Nel

Most of you have received a LibQual+ Survey form in your e-mail during August. A few have completed and submitted these forms. But there are also a few users who just moved this form to their recycle bin. Perhaps they did this, because they didn't really understand what LibQual+ is all about. With this article I want to explain what LibQual+ is, and give some feedback on the survey progress.

LibQUAL+ is a suite of services that libraries use to solicit, track, understand, and act upon users' opinions of service quality. The program's centrepiece is a rigorously tested Web-based survey bundled that helps libraries assess and improve library services, change organizational culture, and market the library.

More than 500 libraries have participated in LibQUAL+ throughout the world, including colleges and universities, community colleges, health sciences libraries, law libraries, and public libraries -- some through various consortia, others as independent participants. This programme enables the library to compare itself with other South African university libraries that took part in the LibQUAL+ programme in 2005.

The following figures indicate the progress of the survey as on Tuesday, 06 September 2005:

	User group	Completed	Voltooi	
Completed surveys (total for UP)	Undergraduate	1069	515	1584
	Postgraduate	458	178	636
	Academic staff	107	112	219
	Library staff	19	41	60
	Staff	39	28	67
	TOTAL	1692	874	2566
Surveys completed by Library Branch:	Library	Completed	Voltooi	
	Main Library	1181	624	1805
	Music Lib	21	9	30
	Oliver Thambo	119	53	172
	Law Lib			
	Groenkloof	65	77	142
	Veterinary	85	36	121
	Science			
	Medical	57	54	111
	Pre-Clinical	23	18	41
	Klinikala	2	1	3
	Witbank Health	0	1	1
	Public Health	6	0	6
	Mamelodi	55	0	55

English survey

**Afrikaanse** 

63

opname

Data so far gathered from comments on the veterinary library, showed weaknesses regarding space in the library and quiet areas for study. There is also a need for more electronic journals, and users have problems regarding embargoes on certain e-journals.

62

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GIBS

Problems regarding the finding of books on the shelves, assistance in the use of databases and a need for more intensive user training were highlighted. There is a great need for more copies of books – especially the ones that are kept in the reserve section. Final year students want the library hours to be extended in order to enable them to access books and information after clinics.

Positive feedback regarding the library service described the library staff as very helpful and friendly as well as knowledgeable. Some users commended the promptness with which articles are sent.

We promise to give attention to every need and expectation identified in this survey, in order to improve the quality of our services.

By completing the Library Survey, you even stand a chance to win an iPod!

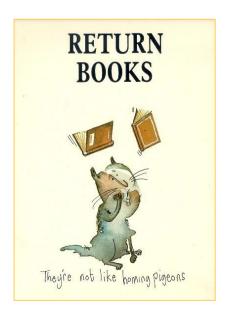
If you haven't completed a survey form, please go to the LibQUAL link on our homepage: <a href="http://www.ais.up.ac.za/vet/vetindex.htm">http://www.ais.up.ac.za/vet/vetindex.htm</a>
A paper copy of the survey is also available at the counter in the library.

Thank you for Helping Us to Help You!

## **Courtesy reminders**

Helping you to return or renew your books in time!

The Academic Information Service now sends reminders to users' e-mail addresses a few days BEFORE their books are due.



## The winners of the LibQUAL Lucky Draw

On Faculty Day 15<sup>th</sup> September attendants could voice their opinions on the library's services and products by partaking in a survey called LibQUAL. All who participated in the survey were entered in the Lucky Draw. Prof Morkel Terblanche drew the lucky winners the next morning.

#### Congratulations to:

Sr Maureen Zungu from Woodhill Animal Clinic (Book bag)
Ms Rephima Phaswane from the Pathology section (Bottle of red wine)

The lucky draw by Prof Terblanche





And the WINNERS!!!



Ms Rephima Phaswane Pathology section



Peter Masoko on behalf of Sr Maureen Zungu