

WORLDSHARE INTERLIBRARY **LOAN**

Patron-initiated ILL **requesting**

Did you **know**?

Did you know that you can allow your patrons to search and identify items, then initiate requests for those materials without the assistance of your library staff?



Patron-initiated ILL **requesting**

Definition:

“the process by which users search a catalog, identify items and initiate requests for those materials without the assistance or mediation of library staff...”

Jackson, M. (2004) Assessing ILL/DD services: New Cost effective Alternatives. Association of Research Libraries, Washington DC. P. 121.

Patron-initiated ILL **requesting**

Benefits:

- Empowers Patrons
- Leverages quality of bibliographic citation from WorldCat
- Save ILL staff time
- Helps manage request volume

Mediated & Unmediated **request**

- From the WorldShare ILL interface **by library staff**



- **Patron Request Form** linked from WorldCat Discovery, which **sends request** to a queue for staff review



Patron-Initiated, Staff-Mediated **requesting**

Patron searches
WorldCat Discovery



Patron makes **request**

Request
item

Patron fills
out request
form



Request is manually
sent to lenders by
ILL staff

Lender reviews
request



Staff **review request,**
select lenders---**send**

Request is routed to
Borrower ILL "**New for
Review**" queue



Accessing the **request form**

- Request form available in WorldCat Discovery
- University of Pretoria **WorldCat Discovery** via custom URL **OR**
- Search via **search box** on Library Home page



The screenshot shows a navigation menu with tabs for 'Everything', 'Books', 'Journals', 'e-Reserves', 'Exam Papers', 'UPSpace', and 'Google Scholar'. Below the menu is a search box with the placeholder text 'Find books, articles, music and more....' and a magnifying glass icon. Below the search box is a link for 'Advanced Search'.

- Users must be within UP's IP address range to access the request form

Search via WorldCat Discovery

Aspartame (NutraSweet®) : is it safe? ✕

[Cite](#) [Link](#) [Email](#) [Save](#)

 by [H. J. Roberts](#)
Print book ©1990

⊕ Description

⊕ Editions & Formats 5 Found

▼ **Availability**

▼ Libraries Worldwide 597 Libraries

Interlending Request (Pre-ReQuest) WS ILL [↗](#)

Search location:




Patron **searches in WC Discovery**, reviews record details, Request item under **Availability**

The request form

Request Form

[Aspartame \(NutraSweet®\) : is it safe?](#)

by [H. J. Roberts](#)

 Print book ©1990

Database: WorldCat

Publication:	Philadelphia, PA : Charles Press, ©1990.
Physical Description:	viii, 315 pages : illustrations ; 24 cm
Language:	English
Staff View:	MARC Record
ISBN:	0914783378 9780914783374 9780914783589 0914783580
OCLC Number:	20594230
Database:	WorldCat
Additional physical form entry:	Online version: Aspartame (NutraSweet®) . (756450115), Roberts, H.J. (Hyman Jacob), 1924-

Information about **book** requested display on top of form

The request form

About my request

* ILL Service Type:

Book/Media - Loan ▾

* Need by (yyyymmdd) Should not be less than 7 days



* Status:

▾

* Your Branch Location:

▾

My contact information

* First Name:

* Last Name:

* Staff/Student Number:

* E-mail Address:

* Contact Number:

Country:(optional)

South Africa ▾



About my request & my contact information display
Patron completes WC Discovery **ILL form**

The request form

Copyright Compliance

The Copyright Act of 1978 governs the making of photocopies/reproductions of copyright material. Under the provisions of the Act, libraries are authorised to supply photocopies/reproductions. The provision is that the photocopy/reproduction is not to be used for any other purpose than private/study/personal use. If a user makes a request/photocopy/reproduction for purposes not permitted by the Act, they may be liable for copyright infringement.

By submitting this request you confirm that you have read and agree to the Copyright Compliance terms .[Copyright Act of 1978]

* - Denotes required fields

Submit




Copyright Compliance display
Submit form

Request form submitted by patron

Aspartame (NutraSweet®) : is it safe?

by [H. J. Roberts](#)

 Print book ©1990

Database: WorldCat

Publication: Philadelphia, PA : Charles Press, ©1990.

Physical Description: viii, 315 pages : illustrations ; 24 cm

Language: English

Staff View: [MARC Record](#)

ISBN: 0914783378 9780914783374 9780914783589 0914783580

OCLC Number: 20594230

Database: WorldCat

Additional physical form entry: Online version: [Aspartame \(NutraSweet®\)](#). ([756450115](#)), Roberts, H.J. (Hyman Jacob), 1924-

Your request for Aspartame (NutraSweet®) : is it safe? has been submitted.

Your requestID is 182048467.



Request ID references ILL request number

WorldShare ILL [Staff interface]

- The new request is received in the **New for Review** queue

The screenshot displays the WorldShare ILL staff interface. The browser address bar shows the URL <https://univofpretoia.share.worldcat.org/wms/cmnd/nd/>. The interface includes a navigation menu with the following items: Interlibrary Loan Home, Discover Items, Borrowing Requests, Lending Requests, Purchasing Requests, and Print Queue (4). A red arrow points from the 'Borrowing Requests' menu item to a dropdown menu. This dropdown menu contains the following items: AE Alert (2), **New For Review (1)** (highlighted in yellow and enclosed in a red box), New For Review, and Not Reviewed (1). The 'New For Review' queue is also highlighted in yellow in the background interface. The interface also shows a 'Quick Links' section at the bottom.

WorldShare ILL [Staff interface]

- Staff **Review** the request

Interlibrary Loan Home P4A Reg ID: 59267

Discover Items

Borrowing Requests

AE Alert (2)

New For Review (1)

New For Review

Borrowing Requests: New For Review (1)

Results 1 - 1 of 1  Rows

ID	Status	Media Type	Title	Patron	Date Requested	Need Before
182077026	Not Reviewed		Aspartame (NutraSweet®) : is it safe?!	Grimbeek, Eleta	09/11/2017	09/29/2017

WorldShare ILL [Patron Info]

▼ Patron (Grimbeek, Eleta)

Name	Grimbeek, Eleta
ID	75298806
Status	Library staff
Department	
Address	
City	
State/Province	▼
Country	South Africa ▼
Postal Code	
Phone	0763943608 Ex: 777-555-1010
Email	eleta@sabinet.co.za
Fax	Ex: 777-555-1010
Pickup Location	Merensky Library
Notes	NB: 20170929

WorldShare ILL [Send Request]

- Select **lenders** and send **the request**

182077026: Aspartame (NutraSweet®) : is it safe? /

Send Request ▾ Change Fulfillment Type ▾ Cancel Request

Request Details (Request ID 182077026)

Source	WCDISC
Status	Not Reviewed
Title / Journal	Aspartame (NutraSweet®) : is it safe? /
Uniform Title	
Author	H J Roberts
Publisher	Philadelphia, PA : Charles Press, 1990
ISBN	9780914783374 9780914783589 0914783580
ISSN	
OCLC	20594230
DOI	
PMID	
Dissertation	
Series	
Type	Loan ▾

[View Holdings](#)

WorldShare ILL [Send Request]

- Confirm that the **ILL request** has been sent

Borrowing Requests: [New For Review \(0\)](#)



Request [182077026](#) was sent

WorldShare ILL [Lender review]

- Interlibrary Loan Home
- Discover Items
- Borrowing Requests
- Lending Requests
 - Can You Supply? (1)**
 - New - Loans (1)
 - Supplied (1)


SABIT Reg ID: 115377

Lending Requests: **Can You Supply? (1)**

Batch respond to "Can You Supply" items [Yes](#) [No](#)

Results 1 - 1 of 1

Rows 20

ID	Status	Media Type	Title	Borrower	Referral Date
182077026	Submitted		Aspartame (NutraSweet®) : is it safe? /	P4A	09/11/2017

Results 1 - 1 of 1


Rows 20

WorldShare ILL [Lender review]

182077026: Aspartame (NutraSweet®) : is it safe? /

Cancel Request

Request Details (Request ID 182077026)

Source	WCDISC
Status	Closed (Unfilled)
Lenders	*SABIT
Title	Aspartame (NutraSweet®) : is it safe? /
Author	H J Roberts
Publisher	Philadelphia, PA : Charles Press, 1990
ISBN	9780914783374 9780914783589 0914783580
OCLC	20594230
Type	Loan
Format	 Book
Language	English
Preferred edition	Any edition
Requested on	09/11/2017
Need Before	09/29/2017
Verification	WorldCat(no:20594230): Desc: viii, 315 pages : illustrations ; 24 cm Type: Book PrintBook

Patron-initiated **ILL request** from WC Discovery

Patrons can place ILL request directly from WorldCat Discovery.

When viewing the item detail display, the Request button appears under the Availability section, before the listing of worldwide holdings.

To place an **ILL request**, the patron will:

A. **Search in WC Discovery**, review the record details, Request item under **Availability**

B. **Complete** the WC Discovery ILL Request Form, providing all required fields.


C. **Submit form**


D. Once submitted, the **ILL requestID** is returned. The ILL request can be tracked by this number in Worldshare ILL

Patron-initiated ILL **Analysis**

- Less involved for user submissions
 - **No login**
 - Simple, minimal **form to complete**
- **Streamlined** processing for library staff
- Web-based

CONTACT US

 +27 (0)12 643 9500  www.sabinet.co.za  info@sabinet.co.za

 Westend Office Park, Building B, Ground Floor, 254 Hall Street, Centurion, 0157



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Sabinet Online

Q & A



**THANK
YOU**