

# **Table of Contents**

Editorial	vii
"Attacking the bureaucratic Elephant" – The State of selected public administration, political and policy reforms in new democracies  From decentralisation and partnership to the responsive citizen in the governance of the state.	1
A review of local government experience in South Africa Successes and failures	12
S Pillay, D Taylor and K Raga	
Towards an inclusive South African state  The role of equality and human rights in promoting equal opportunities for persons with disabilities in the workplace	26
A Jordaan	
South Africa's exports to China	39
Higher quantity or bigger variety?	
J O Kuye and M M Tshiyoyo	
The journey toward forgiveness: A case of reconciliation and strategic governance in Burundi and the Great Lakes Region of Africa  Recent leadership developments and policy decision-making	54
M Ingle	4
Way forward for agricultural development in Sub-Saharan Africa	71
D Sing	1
Conceptual perspectives on factors and considerations for enhancing ethical governance in Public Administration	83
C J Hendriks and G Botha	
Accounting information for performance management in	102

M Diedericks and J Kgotso Tiba

Partnership and outsourcing as tools for increased access to Consular Services				
A case of the South African High Commission in the United Kingdom				
K Maepa and C Thornhill				
Impact evaluation as a reform mechanism, to assess performance of Gauteng's metropolitan municipalities in delivering basic services  A case of Millennium Development Goals	134			
D E Uwizeyimana				
Mobile phones as means for extending e-governance in rural areas of Sub-Saharan Africa	151			

### **AFRICAN JOURNAL OF PUBLIC AFFAIRS (AJPA)**

published on behalf of

# THE AFRICAN CONSORTIUM OF PUBLIC ADMINISTRATION (ACPA)

#### © 2015

IBSS Accredited ISSN 1997-7441

#### EDITORIAL BOARD

Chief Editor: J O Kuye, University of Pretoria, South Africa (kuyej@up.ac.za)

Managing Editor: D J Fourie, University of Pretoria, South Africa (Prof.djfourie@up.ac.za)

Editor: C Thornhill, University of Pretoria, South Africa (chris.thornhill@up.ac.za)

Public Administration: **G Mutahaba**, University of Dar-es-Salaam, Tanzania

(gelasemutahaba@yahoo.co.uk)

Allan Rosenbaum, Chairperson, ICAPA/IASIA, University of Florida, USA

(rosenba@fin.edu)

**COPY EDITORS** 

**K Raga** Nelson Mandela Metropolitan University, South Africa

EJ Nealer North-West University, South Africa

**ADVISORY PANEL** 

**K Mishra**, Institute of Public Enterprise, Osmania University, India

A Saloojee Ryerson University, Canada

DJ Brynard University of South Africa (UNISA), South Africa

O Bouare AEM, Paris, France

H Woodhouse University of Saskatchewan, Canada University of Western Cape, South Africa

A Agbaje Deputy Vice-Chancellor, University of Ibadan, Nigeria

PS Reddy University of KwaZulu-Natal, South Africa

G Larbi Senior Public Sector Specialist, PREM, Africa Region, World Bank, New York

P Sokhela Department of Public Service and Administration, South Africa V Ayeni Government and Management Services (int.) London, UK Juraj Nemec Economicka Fakulta UMB. Banska, Brystrica, Slovakia

D Sing University of KwaZulu-Natal, South Africa

J Cedras South African Qualifications Authority (SAQA) South Africa

H Fisher H.E. Ambassador, Republic of Chile
C Auriacombe University of Johannesburg, South Africa
G Naidoo University of South Africa (UNISA), South Africa

**R Cameron** University of Cape Town, South Africa

S Banfa University of Jos, Nigeria

**D Tshidi** CEO, Financial Services Board

U Kakumba Makerere University, School of Business

#### **EDITORIAL ASSISTANT**

Dr J Jordaan jorrrie@quemic.com

#### **PUBLISHER**

P O Box 1399 Faerie Glen, South Africa,

Tel: + 27 82 655 6444

## **MANUSCRIPT SPECIFICATIONS**

- 1. The preferred length of articles is about 5000 words.
- 2. Articles are to be submitted ready for the press: finally edited, stylistically polished and carefully proofread. Readability, fluency of style and clarity of exposition are essential.
- The article should represent an original contribution to the current knowledge in the subject field AND/OR provide a comprehensive review of the current body of knowledge.
- 4. The article should contain a relevant and suitable summary (abstract) in English of between 150 and 200 words.
- 5. The Chief Editor reserves the right to make language alterations as he/she sees fit to accommodate the style and presentation of articles to the house style. Where major changes are necessary, the text may be returned to the author for correction or approval. Copyright is transferred to *AJPA* on acceptance for publication.
- 6. Relevant key words should be provided.
- 7. Composition
  - **Introduction**: a short, concise synopsis of the current knowledge in the field must be provided. The introduction should also serve to provide a rationale for the rest of the article.
  - Methodology/research process: an adequate, clear description of the methodology employed and/or the research process followed should be provided.
  - **Discussion**: a comprehensive discussion of the major/primary findings should be provided. The discussion must be relevant in the context of the research methodology/ process described in point 6. Furthermore, it should be adequate in terms of the depth and scope.
  - **Conclusion**: conclusions drawn in the article should be appropriate and justifiable in the light of the research process/methodology.
  - **References**: the list of references must contain sources that are recent and relevant to the research described. All sources must be listed alphabetically by authors' surnames, in the following format:
  - Kamanga H J, 1977. Leadership, Governance and Public Policy in Africa. *AJPA* 27(3):1736.
  - Ero-Phillips (ed.) 1986. *Local Government Policy in South Africa*. 2nd ed. Pretoria: KUKURUKU.
- 8. Source references in the text should be in the Harvard style, using the authors surname only, e.g. (Kamanga 1986:234–45).
- 9. Only genuine footnotes should be used, i.e. notes containing relevant elucidation of the text. Footnotes should be kept to a minimum. Numbered footnotes should appear at the bottom of the page. The position of the note should be indicated in the text in superscript Arabic figures without brackets.
- 10. Abbreviations and acronyms should be avoided (except where an acronym, e.g. is current parlance). When an acronym is to be used, it must be written in full when used for the first time with the acronym in brackets. e.g. National Council of Provinces (NCOP)



- 11. Italics should not be over used for emphasis. Latin phrases such as *per se* must be italicized. Words in languages other than that of the manuscript should be given in quotation marks.
- 12. Statistical and other tables should be labelled. Tables, as well as mathematical or similar symbols and expressions should be kept to a minimum.
- 13. Diagrams, sketches and graphs must be submitted in print-ready high resolution JPEG format as separate files (i.e. not copied into Word). Each diagram must have a short explanatory label.
- 14. If applicable, full details of the origin of the article must be provided (e.g. a paper delivered at a congress).
- 15. Refereeing is always anonymous.
- 16. Articles will only be refereed if accompanied by a declaration that the text has not been published or submitted for publication elsewhere.
- 17. The author of a published article will receive one free copy of the relevant issue of the journal.
- 18. Page fees of R300 per page and graphics at R150 per graph are payable by authors.

Note: Plagiarism is a serious offence and could result in actions against the author.

# **Editorial**

At the end of the calendar, and the last issue of the Journal, it is appropriate to reflect on some of the important occurrences during 2015 that may have an important effect on the future of governmental policies and administrative as well as managerial practices.

One of the significant issues which could be mentioned is surely the number of public protests and marches by members of different communities. The issues affecting public administration and management is firstly to reflect on the possible reasons for the protests and then to consider how it affects the practises to maintain effective and efficient service delivery. Communities argue that protests are the only way of getting the politicians' attention in the marches concerning lack of service delivery. Some protests concern the assumption that "government does not listen, that officials do not implement the promises made by the political office bearers". Some protests highlight corruption preventing the delivery of services, while others demand that their human rights are not respected. It is not the intention to try and validate the reasons put forward. The implication is that all governmental bodies will have to reconsider their approach to public participation and the involvement of communities in decision-making, not just informing them about policies, financial implications and infrastructural requirements. Communities should actively be involved in decision making. In the local sphere the ward committees could play a significant role in e.g. planning and even policing.

As far as the administrative and managerial implications are concerned officials should adapt their approaches to implementing policies. If a positive commitment is not developed no success will be obtained in trying to satisfy communities. Managers in particular should view implementation as a community driven action. This implies that the advice and experience of communities should be utilised when actions are undertaken. They should be continuously involved by explaining how projects are developed, tenders invited, tenders allocated, money provided for in the budget, personnel appointed the procedures followed and ultimately how accountability is maintained. The bottom line is the change required in attitude and commitment to excellence.

The eleven articles in this issue cover a variety of topics. In the first article on *Attacking the bureaucratic elephant* Saloojee and Kuye argue that several assumptions exist that guide and shape the issues related to decentralisation and partnership to create a responsible and citizen-focussed public service. These assumptions are then discussed and evaluated. Govender and Reddy do a review of local government and explains the areas of success and failures. This is followed by Pillay, Taylor and Raga's article on the role of equality and human rights in promoting equal opportunities for persons with disabilities in the workplace. Jordaan discusses the dilemma facing South Africa's exports to China and raises the question whether the aim should be higher quantity or bigger variety. Kuye and Tshiyoyo's article addresses a topical issue related to the reconciliation and strategic governance in Burundi and the great lakes region. The emphasis is on recent leadership developments and policy decision-making and argues that decision making can be rational despite the *inherent messiness* of politics in the developing world. Ingle's article may seem strange in a public administration journal as it concerns agricultural developments in Sub-Saharan Africa. However, the focus is on policy

making and the attendant administrative support required for promoting agriculture. A more philosophical article by Sing follows. In this contribution the author focusses on factors and considerations required to enhance ethical governance in public administration as practice. Hendriks and Botha are concerned about the lack of uniformity in accounting approaches in the South African public sector as accrual accounting is not fully implemented while cash accounting is still prevalent. Diederiks and Tiba investigate the South African consular corps in the United Kingdom and argue that effectiveness could be promoted by considering the privatisation of some consular services. In the article by Maepa and Thornhill, the focus is on impact evaluation as a reform mechanism to assess the performance of Gauteng's three metropolitan municipalities in delivering basic services to informal settlements and whether the millennium Development Goals are indeed achieved. Dominique E. Uwizeyimana discusses *Mobile phones as means for extending e-governance in rural areas of sub-Saharan Africa* in the last article.

The AJPA wishes all the readers and contributors who have made the year 2015 in academic publishing of the journal a success a wonderful festive season.

J O Kuye (kuyej@up.ac.za)

Chief Editor

