

E-Quality for Equality

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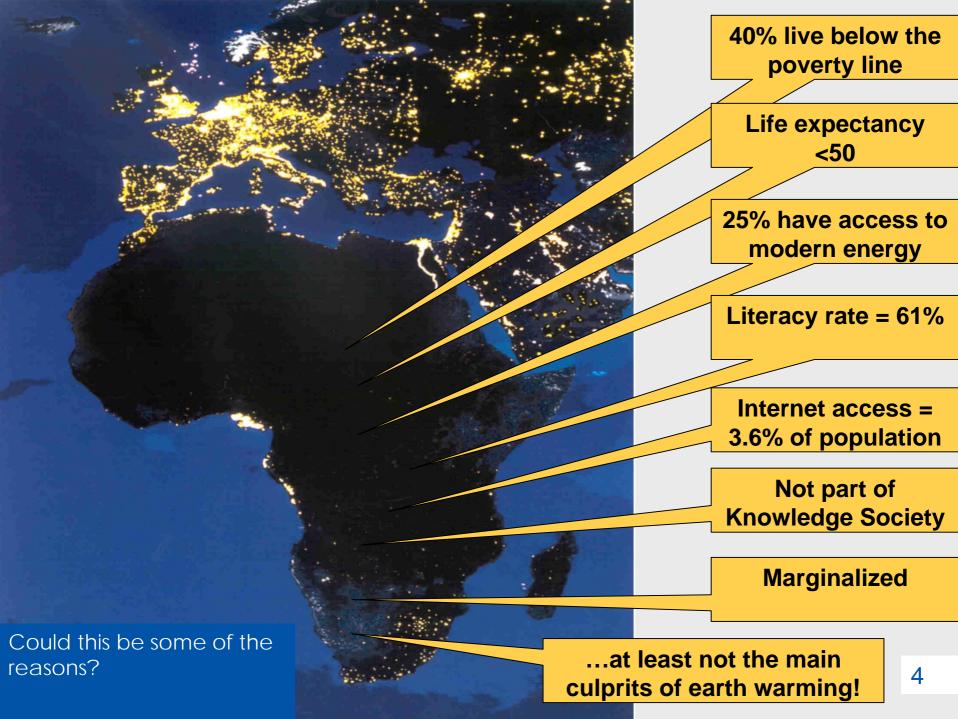
Outline

- Africa is not an equal research partner
- E-Quality is a factor
- History of the UP Library Service e-strategy
- Is this a quality strategy?
- Impact of information literacy training
- Impact of online theses and dissertations
- Conclusion

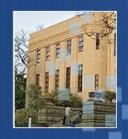
Africa is not an equal research partner

- Africa produces around 3% of books published, but consumes around 12%
- African journals are poorly represented (2006) in - Medline 27/4844 = 0.557%

 - SCI 24/6474 = 0.37%
 - SSCI 4/1847 = 0.217%
- In 2003 57% of South African research articles appeared in ISI journals
- Africa produced 0.2% of online content in 2002 - if South Africa is excluded, 0.02%



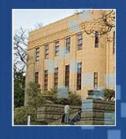
E-Quality is a factor



This is a serious matter for research universities and their libraries

- The quality of a library's e-service can contribute to the success of research and the dissemination of research results
- E-service should be driven by a quality e-strategy
- Currently the most important strategy of the UP Library Service

Time line of the e-strategy of the UP Library Service (1)



- 1975: Investigation into computerization
- 1980: DOBIS-LIBIS library system

Very few terminals with limited functionality Computer Output Microfilm Catalogue printouts

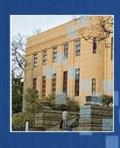
- 1980's: PCs (total of 45 in 1990)
- 1993: Databases on CD "towers" Training in the use of "electronic information"
- 1994: Erudite Library system and Library IT Department
- 1998: <u>TYDS@TUKS</u> (e-journals) and Sciencedirect
- 1999: Innopac as part of consortium deal(GAELIC) with Mellon funding

Time line of the e-strategy of the UP Library Service (2)

- 2000: UPeTD: electronic theses and dissertations
- 2001: Databases migrate to Web
- 2002: Information packages in WebCT (Virtual campus project)
- 2003: UP Portal (library prototype)
- 2004: SARIS project and e-science
- 2006: Coherent E-strategy and E-Unit
- 2006: Digitization
- 2006: UPSpace
- 2007: Library 2.0

Never an articulated e-literacy programme

- 2007: VRE and data curation investigations
- 2007: 648 PCs



Is this a quality strategy?

- 1. Strategically aligned with University Yes
- 2. A response to critical changes in the external environment Yes
- 3. Future orientated
- 4. Provide for the creation/maintenance of competitive advantage Yes
- 5. Neither overtax available resources nor create unsolvable sub-problems No: we tend to start without resources
- 6. Crafted with specific outcomes in mind Not uniformly
- 7. Embedded in the organisation Not uniformly
- 8. Has measurable impact The reason for our research

Impact of information literacy training

Our students should become citizens of the information society

- Information literacy is a passport
- A quality e-strategy should incorporate a good information literacy plan
- A quality information literacy programme should impact on students' life-long learning
- E-quality for equality means that every student should become part of the information society regardless of socio-economic background

UP and Library initiatives to ensure equal access to e-resources

- Library first year information literacy course
- Subject specific information literacy
- One to one training by librarians
- Environment for collaborative learning (Learning Centre)
- Computer and Information Literacy (CIL) : compulsory course for all 1st year students at UP
- Aim is to build a learning nation and increase quality of research output

Integration of students from disadvantaged backgrounds

- Students with disadvantaged backgrounds are confronted by a large electronic library without prior knowledge and skills to help themselves
- The study was done in the UP Library Service to find how these students are integrated into an eenvironment at UP
- Aim was to investigate:
 - their computer and information literacy background
 - if access to e-content is really necessary for them at this point in time
 - how they cope with their information needs
- 30 students coming from historically disadvantaged backgrounds (rural and township) were interviewed



Findings (1)

- <u>Demographics</u>
 - All students were first year and African
 - 60% male and 40% female
 - 90% aged between 17-22, 6% between 23-28 only 4% younger than 17
 - 70% come from rural and 30% from township
- <u>Computer literacy background</u>
 - 60% of the students interviewed never used a computer before
 - 40% used a computer but without internet
 - That implies all students were information illiterate in an online environment

Findings (2)

- Significance of e-resources
 - 96% indicated that access to online information is important for their courses even at first year level
 - At least 50% could attend the library's information literacy course for first year students
 - All of them were still busy with the first CIL module
- Coping with information needs
 - Help from library assistant
 - Help from friends and senior students
 - Trial and error also mentioned

Interpretation of findings

- Computer and information literacy is a serious issue for these students
- The Library plays a big role in integrating students from electronically deprived communities into information society
- Students learn a lot from each other and from their seniors: the Learning Centre in the AIS provides an enabling environment for this collaborative learning
- The role of undergraduate information specialists
- Corporate effort: compulsory CIL courses, AIS
 library-wide training and individual help

Recommendations

- They need computer literacy before information literacy.
- Information literacy course should not be a one size fits all. These students need special attention.
- Students learn what they need to learn and they learn it in their own way. There should be various teaching methods.
- Library Information literacy course should be a requirement for a degree.
- All stakeholders should play a part in helping to bridge the gap between these students and those who are already in the information society.

(UPeTD) : University of Pretoria Electronic Theses and Disertations



- Commenced in 2000
- Based on the Virginia Tech model and using their ETD-db software
- Compulsory since 2004
- Full text: 523 Ds, 1424 Ms (2997 etds: bibliographic records for the remaining ones)
- 250 000 files downloaded per month: no specific detail available
- http://upetd.up.ac.za

Impact of online theses and dissertations (1)



Desired outcome: Our post-graduates contribute to international research

- Online survey of PhD students to determine the impact of their online theses on their careers
- 6 questions
- 344 students: 210 (60%) with e-mail addresses; 31 inactive
- 51 responses = 25%; 4 too soon to respond; 1 still providing details

Impact of online theses and dissertations (2)



Question 1: Is the online thesis useful for you personally?

- YES = 43
- Convenience
- Can refer other people, particularly students (Web 2.0)
- International contacts
- Access to me personally
- CV
- Open access value: direct access, discoverability (indexed by search engines)
- Improves credibility

Impact of online theses and dissertations (3)



Question 2: Have your received e-mail enquiries?

- YES = 28
- Not clear if they found me through UPeTD
- Enquire about research papers
- Clarification of methods and results
- Comparing work
- Language issues not decisive

Impact of online theses and dissertations (4)



Question 3: Did any meaningful discussion follow from this enquiry?

- YES = 23
- They were challenged by the impressive format at UP PhD presentations and would like to learn from it
- Visits
- Requests to publish in journals
- People in a rural area in USA want to use the protocol that I developed as the basis for their own work
- Enquiries from postgraduate students

Impact of online theses and dissertations (5)



Question 4: Did any offer for co-operation (and possible funding) resulted from the enquiry?

- YES = 9
- External examiner
- Online teaching in my private capacity (with payment) from University of Maryland (USA) in collaboration with University of Oldenburg (Germany)
- Request for translation in Japanese
- Co-publication
- Collaborative coursework development
- Editorship
- Linked to Duke University's long-term experiments data base

Impact of online theses and dissertations (6)



Question 5: Has anyone cited your thesis?

• YES = 26 (many uncertain)

Question 6: Please provide the titles of other publications based on your thesis work

- Journal articles, conference papers, books, book chapters, magazine articles, e-newsletters, CDs, course material, workshop material
- Average 2 publications
- 7 with no publications

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Conclusion



- The survey of doctoral students to be continued:
 - Contribution to the Library's Open Scholarship strategy
 - Excellent feedback for planning of second generation system and sharing with supervisors
 One year after submission
- Develop e-literacy strategy
- All aspects of the Library's e-Strategy should be investigated for their impact on the University's main business of teaching, learning and research

Thank you!

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