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# APPENDIX A: QUESTIONNAIRES

This appendix shows the questionnaires used to gather empirical data in support of the relevance model.

There were three sections to the questionnaire:

Section A had to be completed once by each respondent and serves as a contextualisation of the work task.

Section B had to be completed for every document used to such an extent that it was included in the bibliography.

Section C had to be completed for every document retrieved and at least partially read, but not used to such and extent that it was included in the bibliography.

## Section A:

**General questions relating to your thesis/paper and the subject area**
(This section must be answered once only, when the thesis/paper
has been completed)

**1. Are you completing this questionnaire with regard to**
- Doctoral/Masters thesis
- Conference paper
- Journal article
- Other (please describe below)

_____

_____

**2. Title of your thesis/paper:**

_____

_____

**3. What is the broad topic of your thesis/paper?**

_____

_____

_____

_____

4. If you are completing this questionnaire with regard to a **thesis**, please answer **Question 4a**.
If you are completing this questionnaire with regard to a **conference paper**, please answer **Question 4b**.
If you are completing this questionnaire with regard to a **journal article**, please answer **Question 4c**.

**4a. In what way do you think your <u>thesis</u> is relevant to this specific <u>degree course</u>?**
- It deals with one or more of the identified topics of the course
- It is marginally relevant to the topic of the course, but deals with aspects that the audience should know about.
- It is an interesting new research topic in this field
- Other (Please specify below)

_____

_____

_____

**4b. In what way do you think your <u>conference paper</u> is relevant to this specific conference?**
- ☐ It deals with one or more of the identified topics of the conference
- ☐ It is marginally relevant to the topic of the conference, but deals with aspects that the audience should know about.
- ☐ It is an interesting new research topic in this field
- ☐ Other (Please specify below)

_____

_____

_____


**4c. In what way do you think your <u>article</u> is relevant to this specific <u>journal</u>?**
- ☐ It deals with one or more of the identified topics of the journal
- ☐ It is marginally relevant to the topics usually covered in the journal, but deals with aspects that the audience should know about.
- ☐ It is an interesting new research topic in this field
- ☐ Other (Please specify below)

_____

_____

_____


**5. What type of thesis/paper are you writing? (Tick all relevant boxes)**
- ☐ Literature review
- ☐ State of the art
- ☐ Empirical findings to support / disprove an established theory
- ☐ Application of theory to practice
- ☐ Modelling


**6. What is the primary focus of your thesis/paper? (Tick one box only)**
- ☐ Literature review
- ☐ State of the art
- ☐ Empirical findings to support / disprove an established theory
- ☐ Application of theory to practice
- ☐ Modelling


**7. How would you judge your theoretical background knowledge of the subject?**
   **a. Before you started writing the thesis?**
   - ☐ Very good
   - ☐ Moderate to good
   - ☐ Moderate to low
   - ☐ Not good

   **b. When you finished the thesis?**
   - ☐ Very good
   - ☐ Moderate to good
   - ☐ Moderate to low
   - ☐ Not good

8. At what level do you expect the knowledge of the audience to be regarding the subject of YOUR paper?

- ☐ Very good
- ☐ Moderate to good
- ☐ Moderate to low
- ☐ Not good

9. How do you think your approach to the topic will be received by the audience?

_____

_____

_____

_____

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YUNIBESITHI YA PRETORIA

## Section B:

### Questions relating to documents which were used (as well as cited in your bibliography)

(This section must be completed for every document used when you wrote your paper)

For office use

| | | | |
|---|---|---|---|
| Group number | V1 | | 1-2 |
| Respondent number | V2 | | 3-4 |
| Relevance code | V3 | 1 | 5 |
| Document number | V4 | | 6-8 |

**1. Bibliographic details of document:**

Title:

Author:

Source:

**2. Why did you use this document (Tick all relevant boxes)**

| | | | |
|---|---|---|---|
| The retrieval engine gave it a high relevance ranking | 30 | V5 | 9-10 |
| The topic of the document is very similar to the topic of my paper | 31 | V6 | 11-12 |
| The viewpoint of this document supports my approach to the topic | 28 | V7 | 13-14 |
| The viewpoint of this document is in accordance with the approach of the conference theme | 26 | V8 | 15-16 |
| It was easy to obtain / I couldn't find anything else | 5 | V9 | 17-18 |
| I know the work of this author | 24 | V10 | 19-20 |
| Other reasons (Please explain below) | | V11 | 21-22 |
| | | V12 | 23-24 |
| | | V13 | 25-26 |

**3. How useful was this document to you?**

| | | | |
|---|---|---|---|
| Very useful | 1 | V14 | 27 |
| Fairly useful | 2 | | |
| Not really useful | 3 | | |

**4. How important was this paper in the formulation of the focus of your research problem?**

| | | | |
|---|---|---|---|
| Very important | 1 | V15 | 28 |
| Fairly important | 2 | | |
| Not really important | 3 | | |

**5. In what way was the document useful to you? (Tick all relevant boxes)**

| | | | | |
|---|---|---|---|---|
| It provided me with background information | 1 | V16 | | 29-30 |
| It provided me with detailed information | 11 | V17 | | 31-32 |
| It told me something I did not know | 29 | V18 | | 33-34 |
| It verified something I already knew | 28 | V19 | | 35-36 |
| It changed the focus of my paper | 8 | V20 | | 37-38 |
| It helped me to solve a problem | 8 | V21 | | 39-40 |
| It helped me to make a decision | 7 | V22 | | 41-42 |
| It is meaningful within the theme of the conference | 26 | V23 | | 43-44 |
| The viewpoint of this document has an interesting/unusual perspective on the conference theme | 26 | V24 | | 45-46 |

**6. The scope of this document, in terms of your paper/research is:**

| | | | | |
|---|---|---|---|---|
| Too wide | 1 | V25 | | 47 |
| About right | 2 | | | |
| Too narrow | 3 | | | |

**7. How would you rate the expertise (subject knowledge) of the author?**

| | | | | |
|---|---|---|---|---|
| An expert on the subject | 1 | V26 | | 48 |
| Has moderate to high knowledge of the subject | 2 | | | |
| Has moderate to low knowledge of the subject | 3 | | | |
| Has very little knowledge of the subject | 4 | | | |

**8. How do you feel about the viewpoint of the author as expressed in the document?**

| | | | | |
|---|---|---|---|---|
| I agree fully | 1 | V27 | | 49 |
| I agree with most of it | 2 | | | |
| I agree with some of it | 3 | | | |
| I don't agree at all | 4 | | | |

**9. With regard to the author:**
(please mark all the statements that are true)

| | | | | |
|---|---|---|---|---|
| I am familiar with the author's work | 1 | V28 | | 50 |
| I know the author personally | 2 | V29 | | 51 |
| I have used this author's work before in my papers | 3 | V30 | | 52 |
| I will consider using this author's work again in future | 4 | V31 | | 53 |

**10. The viewpoint of this document will be viewed favourably by my peers**

| | | | | |
|---|---|---|---|---|
| Yes | 26 | V32 | | 54 |
| No | 0 | | | |

**11. The academic standard of this document will be viewed favourably by my peers**

| | | | | |
|---|---|---|---|---|
| Yes | 26 | V33 | | 55 |
| No | 0 | | | |

**12. This document conforms to my own academic standards**

| | | | | |
|---|---|---|---|---|
| Yes | 28 | V34 | | 56 |
| No | 0 | | | |

**13. I agree with the viewpoint of this document**

| | | | | |
|---|---|---|---|---|
| Yes | 1 | V35 | ☐ | 57 |
| No | 2 | | | |

**14. Did you ask any other person's opinion about the information content of this document?**

| | | | | |
|---|---|---|---|---|
| Yes | 26 | V36 | ☐ | 58 |
| No | 0 | | | |

**15. If you answered "yes" in question 14, did this person's opinion influence your view of the document?**

| | | | | |
|---|---|---|---|---|
| Yes | 26 | V37 | ☐ | 59 |
| No | 0 | | | |

**16. If you answered "yes" in question 15, please explain in what way your view was influenced:**

| | |
|---|---|
| V38 | 60-61 |
| V39 | 62-63 |

**17. With regards to the terminology used in this document: (Please mark all the statements that are true)**

| | | | | |
|---|---|---|---|---|
| The terminology is known to me | 7 | V40 | | 64-65 |
| The terminology was not known to me before I read this document | 7 | V41 | | 66-67 |
| The terminology is similar to the terminology used in other documents in this field | 19 | V42 | | 68-69 |
| I use the same terminology | 28 | V43 | | 70-71 |
| I will consider using terminology introduced by this document in future | 28 | V44 | | 72-73 |

**18. The font type used in the document**

| | | | | |
|---|---|---|---|---|
| Was easy to read | 1 | V45 | ☐ | 74 |
| Irritated or frustrated me | 2 | | | |

**19. The font size used in the document**

| | | | | |
|---|---|---|---|---|
| Was easy to read | 1 | V46 | ☐ | 75 |
| Irritated or frustrated me | 2 | | | |

**20. The layout used in the document**

| | | | | |
|---|---|---|---|---|
| Was easy to read | 1 | V47 | ☐ | 76 |
| Irritated or frustrated me | 2 | | | |

**21. The colours used in the document**

| | | | | |
|---|---|---|---|---|
| Was easy to read | 1 | V48 | ☐ | 77 |
| Irritated or frustrated me | 2 | | | |
| Not applicable | 0 | | | |

**22. The writing style used in the document -**

| | |
|---|---|
| Was easy to read | 1 |
| Irritated or frustrated me | 2 |

V49 ☐ 78

**23. How important would you rate this particular document for your paper?**

| | |
|---|---|
| I could not have completed my paper without this document | 1 |
| I would have been able to complete my paper without this document, but it would have suffered in terms of quality | 2 |
| I would have been able to complete my paper without this document with no difficulty | 3 |

V50 ☐ 79

**24. At what stage of your research did you decide that this document might be useful?**

| | |
|---|---|
| When I started my literature review | 1 |
| When I started writing the paper | 2 |
| Halfway through the writing process | 2 |
| After I changed the focus of my paper | 2 |

V51 ☐ 80

## Section C:

**Questions relating to documents which were retrieved, obtained and at least partially read, but not used/cited in your paper**

(This section must be completed for every document obtained and at least partially read, but not used or cited when you wrote your paper)

For office use

| | | |
|---|---|---|
| Group number | V1 | 1-2 |
| Respondent number | V2 | 3-4 |
| Relevance code | V3 [2] | 5 |
| Document number | V4 | 6-8 |

### 1. Bibliographic details of document:

Title:

Author:

Source:

### 2. How much of the document did you read before you decided that it was probably not useful?

| | | |
|---|---|---|
| Title, keywords and/or abstract | 1 | V5   9 |
| Some parts of the document | 2 | |
| The entire document | 3 | |

**3.** All documents in this section was not cited. However, some of them might have been useful to a certain degree. If the document was useful, but it was not cited, please answer 3a and 3b. If you read the document or parts of the document and it was not useful at all, please answer 3b only.

**3a. The document was useful in the following way(s): (Please tick all applicable boxes)**

| | | | |
|---|---|---|---|
| It provided me with theoretical background for my topic, or it provided me with an overview / state of the art of this particular topic | 1 | V6 | 10-11 |
| It had a similar theoretical viewpoint to my own paper | 28 | V7 | 12-13 |
| The author has an interesting, but different approach to the problem | 26 | V8 | 14-15 |
| It provided me with a particular focus / approach to my own paper | 11 | V9 | 16-17 |
| Not applicable | 0 | V10 | 18 |

**3b. Why did you not use the document? (Tick all applicable boxes)**

| | | | | |
|---|---|---|---|---|
| The topic of the document is very different from the topic of my paper | 26 | V11 | | 19-20 |
| The document taught me nothing new | 29 | V12 | | 21-22 |
| The document provided a good overview, but was too elementary/superficial to be cited in a scholarly paper | 1 | V13 | | 23-24 |
| The viewpoint of this document does not support my approach to the topic | 28 | V14 | | 25-26 |
| I could not use the information in the document in a meaningful way | 8 | V15 | | 27-28 |
| The viewpoint of this document is not in accordance with the conference theme | 26 | V16 | | 29-30 |
| I am not familiar with the work of this author | 16 | V17 | | 31-32 |
| Someone else had read the document and commented negatively on it | 17 | V18 | | 33-34 |
| It was not cited in any other document | 17 | V19 | | 35-36 |
| I read another document that commented negatively on this one | 17 | V20 | | 37-38 |
| Other reasons (please explain below) | | V21 | | 39-40 |
| | | V22 | | 41-42 |

**4. The scope of this document, in terms of your paper/research is:**

| | | | | |
|---|---|---|---|---|
| Too wide | 1 | V23 | ☐ | 43 |
| About right | 2 | | | |
| Too narrow | 3 | | | |

**5a. Did you need hard facts, graphs or statistics?**

| | | | | |
|---|---|---|---|---|
| Yes | 1 | V24 | ☐ | 44 |
| No | 2 | | | |

**5b. If yes, did the document provide any of these?**

| | | | | |
|---|---|---|---|---|
| Yes | 1 | V25 | ☐ | 45 |
| No | 2 | | | |
| Not applicable | 3 | | | |

**6. How would you rate the quality of the document?**

| | | | | |
|---|---|---|---|---|
| High | 1 | V26 | ☐ | 46 |
| Medium | 2 | | | |
| Low | 3 | | | |

**7. How would you rate the currency of the document?**

| | | | | |
|---|---|---|---|---|
| Current | 1 | V27 | ☐ | 47 |
| Old, but still valid | 2 | | | |
| Outdated | 3 | | | |

**8. How would you rate the accuracy of the document?**

| | | | | |
|---|---|---|---|---|
| High | 1 | V28 | ☐ | 48 |
| Medium | 2 | | | |
| Low | 3 | | | |

**9. How would you rate the expertise (subject knowledge of the author?**

| | | | | |
|---|---|---|---|---|
| An expert on the subject | 1 | V29 | ☐ | 49 |
| Has moderate to high knowledge of the subject | 2 | | | |
| Has moderate to low knowledge of the subject | 3 | | | |
| Has very little knowledge of the subject | 4 | | | |

**10. How do you feel about the viewpoint of the author as expressed in the document?**

| | | | | |
|---|---|---|---|---|
| I agree fully | 1 | V30 | ☐ | 50 |
| I agree with most of it | 2 | | | |
| I agree with some of it | 3 | | | |
| I don't agree at all | 4 | | | |

**11. With regard to the author:**
(please mark all the statements that are true)

| | | | | |
|---|---|---|---|---|
| I am familiar with the author's work | 1 | V31 | ☐ | 51 |
| I know the author personally | 2 | V32 | ☐ | 52 |
| I have used this author's work before in my papers | 3 | V33 | ☐ | 53 |
| I will consider using this author's work again in future | 4 | V34 | ☐ | 54 |

**12. The viewpoint of this document will be viewed favourably by my peers**

| | | | | |
|---|---|---|---|---|
| Yes | 26 | V35 | ☐ | 55 |
| No | 0 | | | |

**13. The academic standard of this document will be viewed favourably by my peers**

| | | | | |
|---|---|---|---|---|
| Yes | 26 | V36 | ☐ | 56 |
| No | 0 | | | |

**14. This document conforms to my own academic standards**

| | | | | |
|---|---|---|---|---|
| Yes | 28 | V37 | ☐ | 57 |
| No | 0 | | | |

**15. I agree with the viewpoint of this document**

| | | | | |
|---|---|---|---|---|
| Yes | 27 | V38 | ☐ | 58 |
| No | 0 | | | |

**16. Did you ask any other person's opinion about the information content of this document?**

| | | | | |
|---|---|---|---|---|
| Yes | 26 | V39 | ☐ | 59 |
| No | 0 | | | |

**17. If you answered "yes" in question 16, did this person's opinion influence your view of the document?**

| | | | | |
|---|---|---|---|---|
| Yes | 26 | V40 | ☐ | 60 |
| No | 0 | | | |

**18. If you answered "yes" in question 17, please explain in what way your view was influenced:**

| | |
|---|---|
| | |

| V41 | | 61-62 |
|---|---|---|
| V42 | | 63-64 |

**19. With regards to the terminology used in this document:**
**(Please mark all the statements that are true)**

| | | | |
|---|---|---|---|
| The terminology is known to me | 7 | V43 | 65-66 |
| The terminology was not known to me before I read this document | 7 | V44 | 67-68 |
| The terminology is similar to the terminology used in other documents in this field | 19 | V45 | 69-70 |
| I use the same terminology | 28 | V46 | 71-72 |
| I will consider using terminology introduced by this document in future | 28 | V47 | 73-74 |

**20. The font type used in the document**

| | | | |
|---|---|---|---|
| Was easy to read | 1 | V48 | 75 |
| Irritated or frustrated me | 2 | | |

**21. The font size used in the document**

| | | | |
|---|---|---|---|
| Was easy to read | 1 | V49 | 76 |
| Irritated or frustrated me | 2 | | |

**22. The layout used in the document**

| | | | |
|---|---|---|---|
| Was easy to read | 1 | V50 | 77 |
| Irritated or frustrated me | 2 | | |

**23. The colours used in the document**

| | | | |
|---|---|---|---|
| Was easy to read | 1 | V51 | 78 |
| Irritated or frustrated me | 2 | | |
| Not applicable | 0 | | |

**24. The writing style used in the document -**

| | | | |
|---|---|---|---|
| Was easy to read | 1 | V52 | 79 |
| Irritated or frustrated me | 2 | | |

**25. At what stage of your research did you decide that this document might be useful?**

| | | | |
|---|---|---|---|
| When I started my literature review | 1 | V53 | 80 |
| When I started writing the paper | 2 | | |
| Halfway through the writing process | 2 | | |
| After I changed the focus of my paper | 2 | | |

# APPENDIX B: COVER LETTER & LETTER OF INFORMED CONSENT

This appendix shows the cover letter and the letter of informed consent that had to be signed by all participants, as required by the Ethics Committee of the University of Pretoria.

# Questionaire

**Instructions:**

- Mark the tick-box next to the appropriate answer as shown in the example below:

**Who is the president of Zimbabwe?**

| | |
|---|---|
| Nelson Mandela | |
| Robert Mugabe | X |
| Jacob Zuma | |

- Please provide a written response if lines are provided below the question.

**Please note:**

Sometimes a question might contain the phrase "conference theme" or "theme of the conference". If you are

- an undergraduate student, please read this as "topic of my assignment",
- a masters or doctoral student, please read this as "topic of my thesis/dissertation".

Thank you for your participation.

# Consent form

## Researcher

I, the undersigned <u>Erica Cosijn</u> have fully explained to the research participant the nature and purpose of the research for which I have asked his/hers participation.

## Research participant

I, the undersigned _____ understands that my participation in this research is voluntary and that my responses will be treated as confidential if I so wish. I may at any time and for any reason withdraw my participation.

Researcher               _____

Research participant (not compulsory)    _____

Witness                _____

Place                 _____

Date                  _____

# APPENDIX C: DEGREES OF RELEVANCE WITHIN WORK TASK

This appendix shows a detailed table of reasons for use/usefulness by work task and degree of usefulness as discussed in Section 5.2.3.

### Table C.1. Reasons for use/usefulness by work task and degree of usefulness

| Reasons for use/usefulness of documents | Masters and Doctoral theses | | | Conference papers and journal articles | | | Class assignments | | |
|---|---|---|---|---|---|---|---|---|---|
| | Very useful | Fairly useful | Not really useful | Very useful | Fairly useful | Not really useful | Very useful | Fairly useful | Not really useful |
| Retrieval engine gave it a high relevance ranking | 63.79 | 31.03 | 5.17 | 88.89 | 11.11 | 0.00 | 50.00 | 38.89 | 11.11 |
| The topic of the document is very similar to the topic of my paper | 46.25 | 37.50 | 16.25 | 91.43 | 8.57 | 0.00 | 47.83 | 47.83 | 4.35 |
| The viewpoint of this document supports my approach to the topic | 64.65 | 31.31 | 4.04 | 55.36 | 44.64 | 0.00 | 38.46 | 53.85 | 7.69 |
| The viewpoint of this document is in accordance with the approach of the conference theme | 33.33 | 66.67 | 0.00 | 81.82 | 18.18 | 0.00 | 33.33 | 60.00 | 6.67 |
| It was easy to obtain / I couldn't find anything else | 20.69 | 44.83 | 34.48 | 60.00 | 40.00 | 0.00 | 25.00 | 62.50 | 12.50 |
| I know the work of this author | 61.76 | 32.35 | 5.88 | 40.63 | 53.13 | 6.25 | 0.00 | 75.00 | 25.00 |
| It provided me with background information | 39.29 | 41.07 | 19.64 | 53.33 | 31.67 | 15.00 | 37.50 | 50.00 | 12.50 |
| It provided me with detailed information | 77.65 | 21.18 | 1.18 | 79.49 | 20.51 | 0.00 | 53.57 | 42.86 | 3.57 |
| It told me something I did not know | 55.70 | 32.91 | 11.39 | 70.59 | 29.41 | 0.00 | 37.50 | 53.13 | 9.38 |
| It verified something I already knew | 49.33 | 40.00 | 10.67 | 54.55 | 45.45 | 0.00 | 31.25 | 62.50 | 6.25 |
| It changed the focus of my paper | 85.71 | 0.00 | 14.29 | 100.00 | 0.00 | 0.00 | 50.00 | 50.00 | |
| It helped me to solve a problem | 81.82 | 15.91 | 2.27 | 66.67 | 26.67 | 6.67 | 38.10 | 47.62 | 14.29 |
| It helped me to make a decision | 74.55 | 18.18 | 7.27 | 50.00 | 50.00 | 0.00 | 45.00 | 45.00 | 10.00 |
| It is meaningful within the theme of the conference | 40.00 | 60.00 | 0.00 | 47.62 | 52.38 | 0.00 | 33.33 | 58.33 | 8.33 |
| The viewpoint of this document has an interesting/unusual perspective on the conference theme | 66.67 | 33.33 | 0.00 | 33.33 | 66.67 | 0.00 | 40.00 | 60.00 | 0.00 |

# APPENDIX D: RELEVANCE TYPES BY WORK TASK

Appendix D contains a summary table of relevance types by work task where the detail information in Tables 5.3 and 5.4 have been summarised as categorised by relevance type. A graphic representation of this table is also presented in Appendix D.

## Table D.1. Relevance types by work task

| Value | Description | Relevance type | Masters and Doctoral theses N=347 | Conference papers and journal articles N=181 | Class assign-ments N=95 |
|---|---|---|---|---|---|
| 24 | Emotional response w.r.t. author | Affective | 10.09 | 19.89 | 4.21 |
| 27 | Emotional response w.r.t. viewpoint congruence | Affective | 0.00 | 1.10 | 0.00 |
| | **Affective relevance judgements** | | **10.09** | **20.99** | **4.21** |
| 30 | Machine matching - algorithmic | Algorithmic | 16.71 | 9.96 | 18.95 |
| | **Algorithmic relevance judgements** | | **16.71** | **9.96** | **18.95** |
| 1 | Background or specific information | Cognitive | 1.15 | 0.55 | 0.00 |
| 11 | Real needs - Proven information, hard data, facts, figures | Cognitive | 3.17 | 1.66 | 0.00 |
| 28 | Supports current state of knowledge | Cognitive | 28.82 | 30.94 | 27.37 |
| 29 | Enhances current state of knowledge | Cognitive | 0.29 | 0.00 | 0.00 |
| | **Cognitive relevance judgements** | | **33.43** | **33.15** | **27.37** |
| 2 | Sufficient detail/depth | Situational | 0.00 | 2.21 | 0.00 |
| 5 | Accessible/available within worktask situation | Situational | 8.36 | 2.76 | 8.24 |
| 10 | Current in terms of work task | Situational | 0.29 | 0.00 | 0.00 |
| 12 | Situation - Proven information, hard data, facts, figures | Situational | 0.29 | 0.00 | 0.00 |
| 16 | Author's expertise in terms of situation | Situational | 0.29 | 0.00 | 0.00 |
| 18 | Usefulness of format for work task | Situational | 0.86 | 1.10 | 1.05 |
| | **Situational relevance judgements** | | **10.09** | **6.07** | **9.29** |
| 4 | Acceptable/suitable in socio-organizational environment | Socio-cognitive | 3.46 | 3.31 | 0.00 |
| 17 | Author's expertise in socio-organization environment | Socio-cognitive | 0.58 | 0.00 | 0.00 |
| 19 | Format/presentation - Socio-organizational acceptance | Socio-cognitive | 0.86 | 0.00 | 0.00 |
| 23 | Quality - socio-organizational acceptance | Socio-cognitive | 0.29 | 1.10 | 0.00 |
| 26 | Consistent with or supported by others in the field | Socio-cognitive | 1.44 | 6.08 | 15.79 |
| | **Socio-cognitive relevance judgements** | | **6.63** | **10.49** | **15.79** |
| 31 | Aboutness | Topicality | 23.05 | 19.34 | 24.21 |
| | **Topical relevance judgements** | | **23.05** | **19.34** | **24.21** |
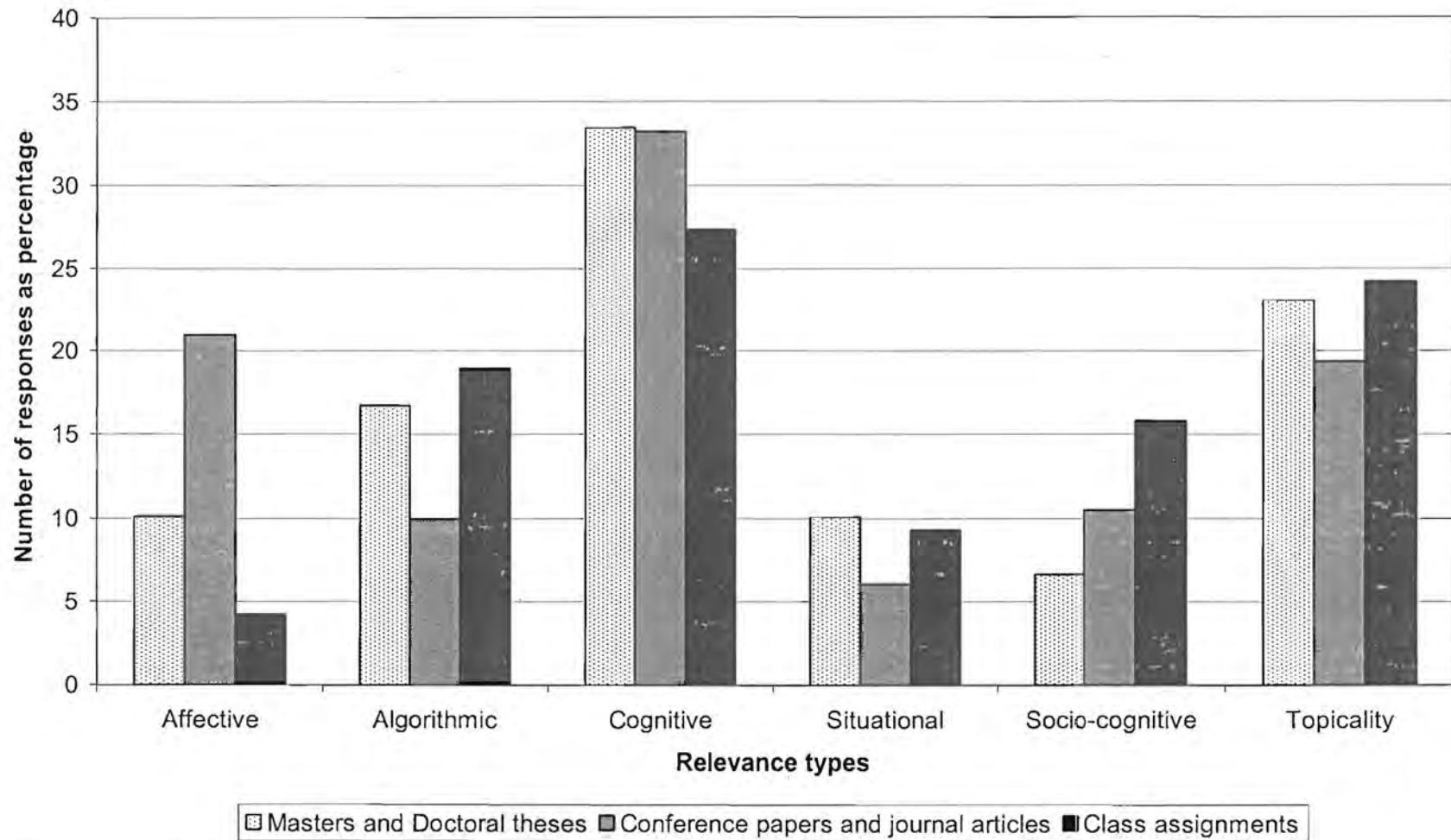
*Figure D.1. Type of relevance judgements by work task*

# APPENDIX E: RELEVANCE JUDGEMENTS BY TASK TYPE

Appendix E contains the detailed table of relevance judgement by task type as discussed in Section 5.2.4 and represented in Table 5.5.

## Table E.1. Relevance judgements by task type – documents cited

| Relevance Type | Statistical analysis | | | |
|---|---|---|---|---|
| | Row details | Search task | Work task | Total |
| **Affective** | Frequency | 49 | 28 | 77 |
| | Expected freq | 47.015 | 29.985 | - |
| | Percent | 9.26 | 5.29 | 14.56 |
| | Row percent | 63.64 | 36.36 | - |
| **Cognitive** | Frequency | 127 | 75 | 202 |
| | Expected freq | 123.34 | 78.662 | - |
| | Percent | 24.01 | 14.18 | 38.19 |
| | Row percent | 62.87 | 37.13 | - |
| **Situational** | Frequency | 24 | 31 | 55 |
| | Expected freq | 33.582 | 21.418 | - |
| | Percent | 4.54 | 5.86 | 10.40 |
| | Row percent | 43.64 | 56.36 | - |
| **Socio-cognitive** | Frequency | 31 | 26 | 57 |
| | Expected freq | 34.803 | 22.197 | - |
| | Percent | 5.85 | 4.91 | 10.78 |
| | Row percent | 54.39 | 45.61 | - |
| **Topical** | Frequency | 92 | 46 | 138 |
| | Expected freq | 84.261 | 53.739 | - |
| | Percent | 17.39 | 8.70 | 26.09 |
| | Row percent | 66.67 | 33.33 | - |
| **Total** | Frequency | 323 | 206 | 529 |
| | Percent | 61.06 | 38.94 | 100.00 |

# APPENDIX F: THE IMPACT OF SOCIO-COGNITIVE RELEVANCE CONSIDERATIONS ON DOCUMENT USE

Appendix F contains the detailed table of the impact of socio-cognitive relevance considerations on document use, showing the relative percentages not indicated in Table 5.14.

*Table F.1. The impact of socio-cognitive relevance considerations on document use*

| Description of variable | The academic standard of the document will be viewed favourably by my peers | | | Total % |
|---|---|---|---|---|
| | N | Yes % | No % | |
| This paper was very important in the formulation of your research problem | 104 | 32.50 | 0.00 | 32.50 |
| This paper was fairly important in the formulation of your research problem | 151 | 43.13 | 3.75 | 47.19 |
| This paper was not really important in the formulation of your research problem | 65 | 17.19 | 3.13 | 20.31 |
| Total | 320 | 92.81 | 6.88 | 100.00 |
| The document is meaningful with the conference theme | | | | |
| Total | 38 | 97.37 | 2.63 | 100.00 |
| The viewpoint of this document has an interesting/unusual perspective on the conference theme | | | | |
| Total | 20 | 75.00 | 25.0 | 100.00 |
| I agree fully with the viewpoint of the author | 129 | 40.00 | 0.31 | 40.31 |
| I agree with most of the viewpoint of the author | 159 | 46.25 | 3.44 | 49.69 |
| I agree with some of the viewpoint of the author | 31 | 6.25 | 3.13 | 9.69 |
| I don't agree with the viewpoint of the author at all | 1 | 0.31 | 0.00 | 0.31 |
| Total | 320 | 92.81 | 6.88 | 100.00 |
| I am familiar with the author's work | | | | |
| Total | 144 | 95.14 | 4.86 | 100.00 |
| I know the author personally | | | | |
| Total | 47 | 97.87 | 2.13 | 100.00 |
| I have used the author's work before in my papers | | | | |
| Total | 97 | 97.94 | 2.06 | 100.00 |
| I will consider using the work of this author again | | | | |
| Total | 233 | 95.71 | 4.29 | 100.00 |
| The terminology is similar to the terminology used in other documents in this field | | | | |
| Total | 222 | 93.24 | 6.76 | 100.00 |
| I could not have completed my paper without this document | 96 | 29.69 | 0.31 | 30.00 |
| I would have been able to complete my paper without this document, but it would have been difficult | 145 | 43.44 | 1.87 | 45.31 |
| I would have been able to complete my paper without this document with no difficulty | 79 | 19.69 | 4.69 | 24.69 |
| Total | 320 | 92.81 | 6.88 | 100.00 |