

LIST OF SOURCES

Acts

South Africa (Republic). 1998. Establishment of the State Information Technology Agency (SITA) no. 88, 1998. Pretoria: Government Printers.

South Africa (Republic). 1996. Constitution of the Republic of South Africa, no. 108, 1996, Pretoria: Government Printers.

South Africa (Republic). 1998. The Electoral Act, no 73, 1998, Pretoria: Government Printers.

South Africa (Republic). 1997. Draft White Paper on Transforming the Public Service, Pretoria: Government Printers.

Books and articles

Ahmad, A.A.A & Zink, S.D. 1998. *Information Technology Adoption in Jordanian Public Sector Organisations*, Journal of Governmental Information, Vol. 25, No. 2.

Aikens, G.S. 1998. *A Personal History of Minnesota Electronic Democracy, 1994*. Journal of Government Information, Vol. 25, No 1. Elsevier Science.

Anderson, J.E., 1984. *Public Policy Making*. 3Rd Edition, University of Houston, Holt Reinhart and Winston.

Anderson, J.E., 1976. *Cases in Public Policy Making*. (Editor), University of Houston, Praeger Publishers, New York.

Bajjalay, S.J. 1998. *Strategic Information Systems Planning in the Public Sector*, American Review of Public Administration, March 1998, v28, n 1, SAGE Publications Inc.

Bekkers, V.J.J.M. & Van Duivenboden, H.P.M. 1999. *Democracy and Datacoupling*, (Chapter 14), Orwell in Athens. Edited by WBHJ Van de Donk, IthM Snellen and PW Tops, IOS Press Amsterdam.

Bellamy, C. & Horracjs, I. 1999. *Community Information Systems: Strengthening Local Democracy?* (Chapter 6), Orwell in Athens. Edited by WBHJ Van de Donk, IthM Snellen and PW Tops, IOS Press Amsterdam.

Bobrow, D.B. and Dryzek, J.S., 1987. *Policy Analysis by Design*. University of Pittsburgh Press.

Brown, M.M., & Brudney, J.L. 1998. A "smarter, better, faster and cheaper" Government: Contracting and Geographic Information Systems. *Public Administration Review*, July-August 1998, Vol. 58 No. 4. American Society for Public Administration.

Browning, G. 1997. *Updating Electronic Democracy*. June –July 1997, V20, Num. 3.

Browning, G. 1996. *Electronic Democracy: Using the Internet to Influence American Politics*. Wilton CT. Pemberton Press.

Callahan, D. and Jennings, B., 1983. *Ethics, The Social Sciences, and Policy Analysis*. Plenum Press, New York and London.

Caves, R.W. & Walshok, M.G. 1999. *Adopting Innovation in Information Technology: The California Municipal Experience*. Cities Vol. 16, No 1, California Institute for Smart Communities, San Diego State University, San Diego, USA, © 1999 Elsevier Science Ltd.

Cloete, F. & Wissink, H. (Eds) 2000. *Improving Public Policy*. Van Schaik Publishers, Pretoria.

Conceicao, P. Heitor, M.V., Gibson D.V., and Shariq S.S. 1998. *The Strategic Importance of Knowledge Development: Implications for Technology Policy and Innovation*. Journal, Technological Forecasting and Social Change, Vol. 58.

Coombs, W.T. & Cutbirth, C.W. 1998. *Mediated Political Communication, the Internet and the New Knowledge Elites: Prospects and Portents*. (A paper presented to the International Conference on Media and Politics, Brussels, Belgium, 27 February to 1 March 1997.) Telematics and Informatics Vol. 15 (1998), Illinois State University.

Depla, P.F.G. & Tops, P.W, 1999. *Political Parties in the Digital Era: The Technological Challenge*. (Chapter 11), Orwell in Athens. Edited by WBHJ Van de Donk, IthM Snellen and PW Tops, IOS Press Amsterdam.

Dinar, E. (Ed). 1996. *Ninth Session of the Conference of African Planners, Statisticians, Population and Information Specialists*, Addis Ababa, Ethiopia 11-16 March 1996.

Doolin, B. 1999 *Sociotechnical Networks and Information Management in Health Care, Accounting Management and Information Technologies* Vol. 9. University of Waikato Management School, Hamilton, New Zealand.

Dologite, D.G., Fang, M.Q., Chen, Y., Mockler, R.J. & Chao C. 1998. *An Information Systems View of Chinese State Enterprises.* Journal of Strategic Information Systems, Vol. 7 (1998), City University of New York, Elsevier Science B.V.

Dye, Thomas R., 1987. *Understanding Public Policy*. 6th Edition, Florida State University, Prentice-Hall, Inc., Englewood Cliffs, N.J.

Dye, Thomas R., 2002. *Understanding Public Policy*. 10th Edition, Florida State University, Prentice-Hall, Inc., Englewood Cliffs, N.J.

Edwards, A.R. 1999. *Informatization and Views of Democracy*. (Chapter 3), Orwell in Athens. Edited by W.B.H.J. Van de Donk, I.th.M. Snellen and P.W. Tops, IOS Press Amsterdam.

Englander, I. 2000. *The Architecture of Computer Hardware and System Software*. John.Wiley & Sons Inc., New York.

Goldstuck, A. 1998. *A Hitchhikers Guide to the Internet*. Halfway House, Zebra.

Graber, D.A. 1982. *The Impact of Media Research on Public Opinion Studies*. Edited by D.C. Whitney & E. Wartella, 1982, Communication Yearbook 3, p 555-563.

Gutierrez, F & Daltabuit, E. 1999. *Cities in Cyberspace*. Municipal Information Network, Center of Municipal Services, Mexico, Cities, Vol. 16, No 1 p 19-31.

Hogwood, B.W. and Peters, B.G., 1985. *The Pathology of Public Policy*. Clarendon Press, Oxford.

Houston, G., (Editor). 2001. *Public participation in democratic governance in South Africa*. Human Sciences Research Council, Pretoria.

IEC Communications Directorate. 2000. *Municipal Elections 2000*. IEC, 2000

Kuyo, J.O., Thornhill, C., Fourie, D., Brynard, P.A., Crous, M., Mafunisa, M.J., Roux, N.L., Van Dijk, H.G.& Van Rooyen, E.J. 2002. *Critical Perspectives on Public Administration: Issues for consideration*. Heineman Publishers, Western Cape.

Putt, A.D. & Springer, J.F., 1989. *Policy Research. Concepts, Methods and Applications*. Prentice-Hall, Englewood Cliffs, New Jersey.

- Lodge, T, Olivier, L & Venter, A. 2000. *Handbook on Legislation and Regulations for South Africa's Local Government Election*. Jointly published by the EISA and Independent Electoral Commission. IOS Press Amsterdam
- Louw, R. 2000. *Media and Electoral Laws: A Guide for Print and Broadcast Editorial Personnel*. EISA Media Project. Internet-based political and social communication in Europe. Working paper presented during Media and Politics International Conference, 28 February 1997, University, Macmillan Publishing Co., Inc., New York. Brussels: Elsevier Science Ltd
- Mayer, R.R., 1985. *Policy and Program Planning: A Developmental Perspective*. Prentice-Hall, Inc., Englewood Cliffs, New Jersey. Rous, N., Brynard, P., Botes, P. & Fourie, D. 1997. *Critical Issues in Public Management and Administration in South Africa*, CTP Printers.
- Nagel, S.S., 1988. *Policy Studies. Integration and Evaluation*. Greenwood Press, New York.
- Nagel, S.S., 1984. *Public Policy: Goals Means and Methods*. University of Illinois, St. Martin's Press, New York. Ryan, C. 2000. *E-Justice: A new era of high-tech, on-line justice*. Sept
- Pogodzinski, J.M., 1995. *Readings In Public Policy*. San Jose State University, Blackwell Publishers. Schalken, K.A.T & Tops, P.W. 1999. *Democracy and Virtual*
- Poulet, Y. 1998. *Freedom and Information Highways or how to ensure Electronic Democracy. Telematics and Informatics*. Vol 15: Elsevier Science Ltd.
- Putt, A.D. & Springer, J.F., 1989. *Policy Research. Concepts, Methods and Applications*. Prentice-Hall, Englewood Cliffs, New Jersey. Smith, M.P., (Editor), 1973. *American Politics and Public Policy*.

Raab, Ch. B. 1999. *Connecting Orwell to Athens? Information Superhighways and the Privacy Debate*. (Chapter 13), Orwell in Athens. Edited by WBHJ Van de Donk, IthM Snellen and PW Tops, IOS Press: Amsterdam.

Stair, R.M. & Reynolds, G.W. 1998. *Principles of Information Systems*.

Ricci, A. 1997. *Towards a systematic study of Internet-based political and social communication in Europe*. Working paper presented during Media and Politics International Conference, 28 February 1997, New York
Brussels: Elsevier Science Ltd

Tapscoff, D. 1999. *It's Time to Create a Conversational Democracy*.

Roux, N., Brynard, P., Botes, P. & Fourie, D. 1997. *Critical Issues in Public Management and Administration in South Africa*, CTP Printers, Cape Town

Taylor, J.A., Bardzki, R. & Wilson, C. 1999. *Laying Down the Infrastructure for Innovations in Teledemocracy: The Case of Scotland*.

Ryan, C. 2000. *E-Justice: A new era of high-tech, on-line justice*. Sept 29. Pretoria News: Pretoria.

Schalken, K.A.T & Tops, P.W. 1999. *Democracy and Virtual Communities*. (Chapter 10), Orwell in Athens. Edited by WBHJ Van de Donk, IthM Snellen and PW Tops, IOS Press Amsterdam.

Sharkansky, I. and Van Meter, D., 1975. *Policy and Politics in American Governments*. McGraw-Hill, Inc., USA.

Stair, R.M. & Reynolds, G.W. 1998. *Principles of Information Systems*. (Chapter 2), Orwell in Athens.

Smith, M.P., (Editor), 1973. *American Politics and Public Policy*. Random House, Inc.

- Snellen, I.Th.M, 1999. *Channelling Democratic Influence through Bureaucracies*. (Chapter 4), Orwell in Athens. Edited by W.B.H.J. Van de Donk, I.Th.M. Snellen and P.W. Tops, IOS Press Amsterdam.
- Stair, R.M. & Reynolds, G.W. 1998. *Principles of Information Systems*. Cambridge, M.A.: International Thomson.
- Tadashi, Y. and Ashizawa, K.G., (Editors), 1999. *Governance and Civil Society in a Global Age*. Japan Center for International Exchange, New York.
- Tapscott, D. 1999. *It's Time to Create a Conversational Democracy*,. Computerworld, Jan 25.
- Taylor, J.A., Bardzki, B. & Wilson, C. 1999. *Laying Down the Infrastructure for Innovations in Teledemocracy: The Case of Scotland*. (Chapter 15), Orwell in Athens. Edited by WBHJ Van de Donk, IthM Snellen and PW Tops, IOS Press Amsterdam.
- Turner, J.R. & Keegan, A. 1999. *The Versatile Project-based Orgaization: Governance and Operational Control*. An Article published by the Rotterdam University: Rotterdam.
- Van de Donk, W.B.H.J & Tops, P.W. 1999. *Orwell or Athens? Informatization and the Future of Democracy*. (Chapter 2), Orwell in Athens. Edited by WBHJ Van de Donk, IthM Snellen and PW Tops, IOS Press: Amsterdam.

Vintar, M. 1999. *Informatization of Public Administration as an Instrument of Change to a More Democratic Society*, (Chapter 7), *The Collins Cobuild Dictionary Essential English Dictionary*. 1989. Orwell in Athens. Edited by WBHJ Van de Donk, IthM Snellen and PW Tops, IOS Press Amsterdam.

Weiss, H.J. 1992. *Public Issues and Argumentation Structures: An Approach to the Study of the Contents of Media Agenda Setting*. Edited by Deetz, 1992 *Communication Yearbook* 15.

Wilbon, A.D. 1999. *An Empirical Investigation of Technology Strategy in Computer Software Initial Public Offering Firms*. *Journal of Engineering and Technology Management* Vol. 16.

Zouridis, S. 1999. *Information Technology, Openness of Government and Democracy*. (Chapter 12), *Orwell in Athens*. Edited by WBHJ Van de Donk, IthM Snellen and PW Tops, IOS Press Amsterdam.

-. 2000 *Hearsay Newsletter*, Department of Justice and Constitutional Development, Vol. 1, Number 2, December.

-. 1999. *e-mail, Going Postal*. TIME, 13 Dec. Time-Warner.

-. 1997. *The Constitution of the Republic of South Africa, 1996, Act 108 of 1996*, Published by the Constitutional Assembly, printed by HN Communication, Wynberg.

Dictionaries

The Collins Cobuilt Dictionary. Essential English Dictionary. 1989.

Edited by John Sinclair, Collins: Glasgow.

Unpublished Sources

Blignaut, D.S. 1992. The Development of an Alternative Organisational Structure for the Product Support Organisation Supporting the South African Air Force Product through the 1990's. Unpublished paper submitted to the South African Air Force, 1992.

Ebrahim, H. 1999. The e-Justice Programme – Striving to Serve Better: ISM Strategic Plan. Unpublished Report to the Department of Justice, presented to the Department of Justice and Constitutional Development.

Meyer, J.A. 1994. Integrating Logistics: The System Support/Supplier Concept. Unpublished thesis for Masters in Business Leadership (MBL), UNISA, 1994.

Sparruis, A. 2000. Xcel Software Is Engineering. Course presented to Xcel Information Technology, August.

Vil-Nkomo, S. 1999. Class notes and Presentations, Unpublished class presentations delivered to PhD students.

Interviews Conducted

Department of Justice and Constitutional Development

Deputy Director General Corporate Services, functioning as the Managing Director Information and Systems Management (ISM), Department of Justice and Constitutional Development and Patron for the Integrated Justice System (IJS), Department of Justice and Constitutional Development, 2001. Personal interview. 5 March, Pretoria.

Director Information Technology, Department of Justice and Constitutional Development and Project Manager Courts Process Pilot, 2001. Personal interview. 30 March, Pretoria.

Project Manager Digital Nervous System, Department of Justice and Constitutional Development, 2001. Personal interview. 18 May, Pretoria.

Project Manager Financial Administration System, Department of Justice and Constitutional Development, 2001. Personal interview. 25 May, Pretoria.

Department of Defence

Director Enterprise Information Systems Architecture, Department of Defence (South African Air Force), 2000. Personal interview. 18 January, Pretoria.

Director Department of Defence Logistics Support Formation, Department of Defence (South African Army), 2000. Personal interview. 28 January, Pretoria

Director Human Resources, Department of Defence (South African Air Force), 1999. Personal interview. 22 October, Pretoria.

Previously Director Commodities and Services, Department of Defence (South African Air Force), 2000. Personal interview. 24 November, Pretoria

Independent Electoral Commission

Manager Voting Station Infrastructure and Electoral Logistics (Chief Director), IEC, 1999. Personal interview. 10 December, Pretoria.

Manager Voting Station Infrastructure and Electoral Logistics (Chief Director), IEC, 2000. Personal interview. 14 January, Pretoria.

Assistant Manager Electoral Logistics (Director), IEC, 2000. Personal interview. 14 January, Pretoria.

Director Procurement, IEC, 1999. Personal interview. 16 October, Pretoria.

Acting Chief Director Security IEC, (Previously Director Logistics Operations SA Air Force), 2000. Personal interview. 21 July, Pretoria.

Programme Director KPMG Electoral Consortium, 2000. Personal interview. 18 August, Pretoria.

Project Manager Electoral Logistics System, (Previously project manager SAAF Logistics Systems Master Plan and implementation

authority (SAAF Logistics Information Systems), 2000. Personal interview. 4 June, Pretoria.

Naidoo, J. (1998). *White Paper on Telecommunication* [WWW document]. URL <http://docweb.pwv.gov.za/documents>

Private Enterprise

Naidoo, J. (1998, March 4). *South Africa's National Information and Director, Xcel Information Technologies and Government Business Manager, 2000. Personal interview. 10 April, Pretoria.*

[WWW document]. URL <http://docweb.pwv.gov.za/documents/>

Shin, T., Hong, S. and Grupp, H. (1999, September 9). *Technology Foresight in Korea and the Countries closing the Technology Gap* [WWW document]. URL <http://sciencedirect.com>

Shin, T., Hong, S. and Grupp, H. (1999, September 9). *Managing Computing Resources in Intranets: An electronic Commerce Perspective* [WWW document]. URL <http://sciencedirect.com>

Clark, J. (Summer 1997). *Electronic Democracy: Using the Internet to Influence American Politics* [WWW document]. URL <http://sciencedirect.com>

Brown, M.M. (1998, September) *Public Sector Information Technology Initiatives: Implications for programs of public Administration* [WWW document]. URL <http://www.up.ac.za/asservices/pis/TYDSTUKS/products.htm>

Silverman, A. (1999, December 10). *US wants more e-Government spending* [WWW document]. URL <http://kablenet.com>

Silverman, A. (2000, October 10). *UK e-government summit planned* [WWW document]. URL <http://kablenet.com>

Uniform Resource Locator References

Naidoo, J. (1996). *White Paper on Telecommunication* [WWW document]. URL <http://docweb.pwv.gov.za/documents>

Naidoo, J. (1998, March 4). *South Africa's National Information and Communication Superhighway*. A Background document prepared by the Minister for Post, Telecommunication and Broadcasting [WWW document]. URL <http://docweb.pwv.gov.za/documents/>

Shin, T., Hong, S. and Grupp, H. (1999, September 9). *Technology Foresight in Korea and the Countries closing the Technology Gap* [WWW document]. URL <http://sciencedirect.com>

Shin, T., Hong, S. and Grupp, H. (1999, September 9). *Managing Computing Resources in Intranets: An electronic Commerce Perspective* [WWW document]. URL <http://sciencedirect.com>

Clark, J. (Summer 1997). *Electronic Democracy: Using the Internet to Influence American Politics* [WWW document] URL <http://sciencedirect.com>

Brown, M.M. (1998, September) *Public Sector Information Technology Initiatives: Implications for programs of public Administration* [WWW document]. URL <http://www.up.ac.za/asservices/ais/TYDSTUKS/products/htm>

Silverman, A. (1999, December 10). *US wants more e-Government spending* [WWW document]. URL <http://kablenet.com>

Silverman, A. (2000, October 10). *UK e-government summit planned* [WWW document]. URL <http://kablenet.com>

Silverman, A. (2001, December 7). *On tract to e-Britannia* [WWW document]. URL <http://kablenet.com>

Silverman, A. (2001, December 21). *Government Computing Weekly* [WWW document]. URL <http://kablenet.com>

Silverman, A. (2002, January 11). *Updating Electronic Government* [WWW document]. URL <http://kablenet.com>

Silverman, A. (2001, June 22). *Electronic Government International* [WWW document]. URL <http://kablenet.com>

-. (1996, March 2). *Building Africa's Information Highway: Conference Notes: Ninth session of African Planners, Statisticians, Population and Information Specialist* [WWW document]. URL http://www.sas.upenn.edu/Africa_studies/ECA/eca_plnrs5.html

-. (1996, May 8). *Building Africa's Information Highway: Conference Notes: Ninth session of African Planners, Statisticians, Population and Information Specialist* [WWW document]. URL http://www.sas.upenn.edu/Africa_studies/ECA/eca_plnrs6.html