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1. Please answer all questions as completely and accurately as possible.
2. Place a tick (X) in the spaces provided next to the question number if you have answered accurately after each question.
3. We are open for your points of view or to express your opinion with each question and to the point.
4. Please answer all questions as they will provide more information to the researcher so that an accurate analysis and interpretation of data can be made.
5. You are kindly requested to complete the questionnaire and return it by fax or e-mail not later than Thursday, 25 July 2002.