6 Bibliography

Absolute Information 2001, The Books of AIM. Book 1, Description.

Buys, A 2002, *Research Guide for Post-Graduate Students*. Issue 5, Department of Engineering and Technology Management, University of Pretoria.

Buytendijk, F, Dresner, H, Hostmann, B, Tiedrich, A 2003, *Hype Cycle for Business Intelligence, 2003*. June 6, 2003, Gartner Group.

Campbell, D 2001, Visualization for the real world. DMReview Issue September 7, 2001.

Cokins, G, 2002, *Activity-based Costing and Performance-Measure Weighted Scorecards*. DMReview Issue April 16, 2002.

Collins Concise Dictionary 2004, 21st Century Edition, HarperCollins Publishers, Glasgow, Great Britain.

Connelly, R, McNeill, R, Mosimann, R 1999, *The multidimensional manager*. Cognos Incorporated.

Corr, L 2003, *Data warehousing: It's not about data; it's about measuring performance.* Sagent.

Corr, L, Kimball, R 2001, Advanced Dimensional Design Techniques. Kimball University.

Covey, SR 1992, The seven habits of highly effective people. Simon and Schuster.

DMReview 2002, The Data Warehousing Institute World Conference. May 16, 2002, San Diego, CA.

Dresner, H, Hostmann, B, Tiedrich, A, Buytendijk, F, 2004, *Magic Quadrants for Business Intelligence, 1H04.* April 19, 2004, Gartner Group.

English, LP 1999, *Improving data warehouse and business information quality: methods for reducing costs and increasing profits.* Wiley.

Frenzel, CW 1999, *Management of Information Technology*. Harvard Business School Press.

Goldratt, EM 1992, The Goal: A process of continuous improvement. North River Press.

Gore, C, Murray, K, Richardson, B 1992, *Strategic Decision-Making*. Cassell, New York, NY, USA.

Grulke, W 2001, Lessons in Radical Innovation. @One Communications, South Africa.

IFIP-IFAC Task Force 1999, *GERAM: Generalised Enterprise Reference Architecture and Methodology*. Version 1.6.3. 1999.

Ilbury, C, Sunter, C 2001, *The mind of a fox*. 3rd Impression, Tafelberg, Cape Town.

Inmon, WH, Imhoff, C, Sousa, R 2001, *Corporate Information Factory*. 2nd Edition John Wiley and Sons, Inc. Canada.

Kanzler, J 2003, *IT is from Mars, End-users are from Venus.* DM Review, March 2003, Internet.

Kaplan R, Norton D 1996, *The Balanced Scorecard, Translating Strategy into action*. HBS Print, USA.

Kaplan, RS, Norton, DP 1996, The Balanced Scorecard. Harvard Business School Press.

Kimball, R, Reeves, L, Ross, M, Thornthwaite, W 1998, *The Data Warehouse lifecycle toolkit*. Wiley.

Kimball, R, Ross, M 2002, *The Data Warehouse toolkit*. 2nd Edition, Wiley.

Koorts, C 2000, *Management Elements of Organizational Re-engineering*. Masters dissertation, University of Pretoria.

Manning, T 2001, Making sense of Strategy, Zebra.

Nagarajan, R, Whitman, L, Cheraghi, SH, *Enterprise Integration*. *http://www.webs.twsu.edu/whitman/papers/ijii99nagarajan.pdf*

PERA Enterprise Integration Web Site. 2000 http://www.pera.net

Popkin Software http://government.popkin.com/frameworks/zachman_framework.htm http://government.popkin.com/frameworks/c4isr.htm

Porter, M 1996, What is Strategy? Harvard Business Review, Nov-Dec 1996.

R.G.C.P. Introduction to Cimosa http://www.rgcp.com/cimosa.htm

Rummler, GA, Brache, AP 1995, *Improving Performance. How to manage the white space on the organization chart*. 2nd Edition, Jossey-Bass Publishers, San Francisco.

Smith, H, Fingar, P 2004, *BPM is Not about People, Culture and Change It's about Technology*. *http://www.bpm3.com*

Speretto, F 1994, In the footsteps of Homo Industrialis. Picsie Press.

Swanborough, GR 2002, *Informational Accounting Practice*. De Montfort Business Mastery Series, vol. 1, no. 3, November 2002.

Swanepoel, W 2001, *Organising for Knowledge Management.* Masters dissertation, University of Pretoria.

Whitman, L, Ramachandran, K, Ketkar, V 2001, *Taxonomy of a living model of the enterprise. Department of Industrial and manufacturing engineering*. Wichita State University, Wichita, USA.

Whitman, L 1999, Enterprise Engineering Projects. *www.webs.twsu.edu/enteng/links.htm*

Williams, TJ, Li, H 1998, *PERA and GERAM, Enterprise reference architectures in enterprise integration*. Kluwer Academic Publishers *iies.www.ecn.purdue.edu/IIES/PLAIC/diism98.pdf*

Zachman, J, Sowa, JF 1992, *Extending and formalizing the framework for information systems architecture*. IBM Systems Journal, vol.31, no.3, 1992.

Tzu, Sun (Translated by Cleary, Thomas) 1991, *The Art of War.* Shambhala Publications Inc.

www.olapreport.com