## AN EXPLORATIVE STUDYOF PROFESSIONAL ACCOUNTANTS' PERCEPTIONS OF INTERPERSONAL COMMUNICATION IN ORGANISATIONS

by

### PHILLIPINE MODIMA MAUBANE

(Student number: 25447531)

Submitted in fulfilment of the requirements for the degree

Magister Commercii (Communication Management)

in the

#### FACULTY OF ECONOMICS AND MANAGEMENT SCIENCES

at the

### **UNVERSITY OF PRETORIA**

Study leader: Mr G.P. van Rheede van Oudtshoorn

# ACKNOWLEDGEMENTS

My sincere gratitude to the following people:

The accountants who participated in this research - thank you all for accommodating me in your busy schedules.

My supervisor, G.P. van Rheede van Oudtshoorn. Your knowledge and intellectual capacities are astounding. Thank you for believing in me and helping me through this journey. I have learnt so much from you. Your enthusiasm is so priceless!

My friends and colleagues at the University of Pretoria: Mpho Chaka - thanks for your inspiration and for sharing your great mind. Booty Molatsana, Donald Somo, Noncedo Ndindwa, Malope Mabogoane, Tabea Mabasa – thanks for your support. Sarah Lubbe – thank you for proof reading this document. Your contribution is much appreciated.

My family and friends: Mme Seleiki Maubane, Baba Maubane, Lesego Maakane, Tryphina Modise and Ramoraka Modise: Thanks for your understanding and for sharing the struggle with me.

Morakile Thage: A big thank you for believing I could do this.

And my wonderful gran – this is for you. Thank you for your words of wisdom throughout my life. Ke a leboga!

# DECLARATION

I declare that this dissertation, submitted to the University of Pretoria in fulfilment of the requirements for the degree of Master of Commerce (Communication Management), is my own work and has not previously been submitted for a degree nor has it been submitted as part of the requirements for a degree.

Phillipine M. Maubane November 2006