

12 November 2005

Mr Robert Moropa
Director: Academic Information Service
University of Pretoria
PRETORIA
0001

Dear Sir

Permission to use data from the AIS Libqual+™ Survey from 2005

I hereby wish to apply for permission to use data and results obtained through the data survey above, as applied to the needs of postgraduate students at the Academic Information Service, University of Pretoria. I would like to obtain your permission to integrate the data related to postgraduate students in my mini-dissertation "An analysis of the e-research needs of postgraduate students at higher education institutions".

Yours sincerely,

CC Smith

Student no.: 86385276

M.Ed. (CIE), University of Pretoria