

Appendix D *RBO* questionnaire

Questionnaire for the investigation of the RBO course

This questionnaire is to evaluate your perceptions and experiences of the *RBO* course on Internet-based learning/Computer-Assisted Communication and Management.

Section A: General information

1. Name: _____ (optional)
2. Email address: _____
3. Age: (please mark the appropriate square with an “X”)

18 - 24	<input type="checkbox"/>
25 - 29	<input type="checkbox"/>
30 - 39	<input type="checkbox"/>
40 - 49	<input type="checkbox"/>
50 - 59	<input type="checkbox"/>
Over 60	<input type="checkbox"/>

4. Gender:

Male	<input type="checkbox"/>	Female	<input type="checkbox"/>
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5. Are you studying full-time or part-time?

Full-time	<input type="checkbox"/>	Part-time	<input type="checkbox"/>
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6. Job title and sector of employment:
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7. Before doing the *RBO* course, had you used the Internet and the World Wide Web before in teaching/training?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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7.1 If “Yes”, please elaborate.

8. With the *RBO* course behind you, what do you classify yourself as:
a newbie or a webbie?

Newbie	<input type="checkbox"/>	Webbie	<input type="checkbox"/>
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9. I did the course as:

A credit for the MEd (CIE)?	<input type="checkbox"/>
An “extra” module for the MEd (CIE)?	<input type="checkbox"/>
An outsider – to be exposed to Internet-based learning?	<input type="checkbox"/>
None of the above?	<input type="checkbox"/>

Section B: Andragogical aspects

Please mark an "X" in the applicable box.

		Strongly Agree	Agree	Disagree	Strongly Disagree
1.	The course adequately guided, facilitated and enhanced my learning.				
2.	The course met my needs as an adult learner, i.e. relevant, self-directed, self-paced, flexible, hands-on, etc.				
3.	The course supplied feedback to and assessment of our various tasks.				
4.	The course was a real learning experience.				
5.	The course met my expectations.				

6. Did you at any time experience overload and/or anxiety?

Yes		No	
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6.1 If "Yes", please elaborate.

7. What were the most important things you learned from this course?

Section C: Affective / emotional aspects

Please mark an "X" in the applicable box.

	Statement	Strongly Agree	Agree	Disagree	Strongly Disagree
8.	I felt a sense of community building.				
9.	The environment was supportive.				
10.	I found the course exciting.				

11. Did the course affect your self-esteem and confidence in any way?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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11.1 If “Yes”, how?

12. If you were NOT registered for the M. Ed. (CIE) course, i.e. you took *RBO* as a guest, do you think there were any disadvantages you experienced from not having been in a previous study class with other participants. If so, what were they?

13. To what do you attribute your success/failure to perform during the course?

Section D: Communicative aspects

Instructional / content interactivity

Please mark an “X” in the applicable box.

		Strongly Agree	Agree	Disagree	Strongly Disagree
14.	The site layout and page layout was effective.				
15.	The design of the classroom motivated me to explore the site.				
16.	I could find my way around the site.				
17.	The page containing the course’s objectives and expected outcomes was helpful.				

18. What do you think of the design of the web-based classroom? Please elaborate.

Table 5.5 Social interactivity

		Strongly Agree	Agree	Disagree	Strongly Disagree
19.	The course provided adequate and effective communication amongst the learners and between learners and the instructor.				
20.	I would have preferred some face-to-face interaction, rather than just the discussion list and bulletin board.				
21.	I benefited from the electronic communication.				
22.	The course facilitated collaborative tasks between learners.				

23. How did you experience interaction with your classmates, e.g. useful/
supportive/complex/frustrating, etc?

24. Were there any issues relating to the discussion list and the chat sessions – other
than the technology – that were problematic, e.g. misunderstandings of meanings or
intentions?

25. Did you use any other means of communication during the course with the instructor
or other learners, e.g. phone, face-to-face, fax, etc.

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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25.1 If “Yes”, why did you use this alternative method of communication?

Section E: Technological aspects

26. Did you experience any problems with the following during the course?

		Yes	No
26.1	Hardware	<input type="checkbox"/>	<input type="checkbox"/>
26.2	Software	<input type="checkbox"/>	<input type="checkbox"/>
26.3	Internet connection	<input type="checkbox"/>	<input type="checkbox"/>
26.4	E-mail communication with the instructor/class members.	<input type="checkbox"/>	<input type="checkbox"/>

26.5 If “Yes”, describe the problem(s) briefly, along with any others not mentioned
above.

Section G: General

27. What difficulties/barriers, if any, did you experience in participating in this course, that have not been mentioned in this questionnaire?

28. How did you find the course useful in your personal or professional life?

29. Is there anything else you'd like to say? Feel free!

Thank-you for your participation.