



<http://www.flickr.com/photos/maebmj/123180774/>

Reality Check: Technology: Web 2.0 technologies and libraries.

Presented by Johann van Wyk on 3 September 2009 at the 10th Annual Sabinet Conference, “Defying the Downturn”, held at the Protea Wilderness Resort from 2-4 September 2009

Reality Check

- *Reality check*: “coming to terms with what is actually happening, rather than what one chooses to believe”.
(Wikipedia, 28 Aug 2009)

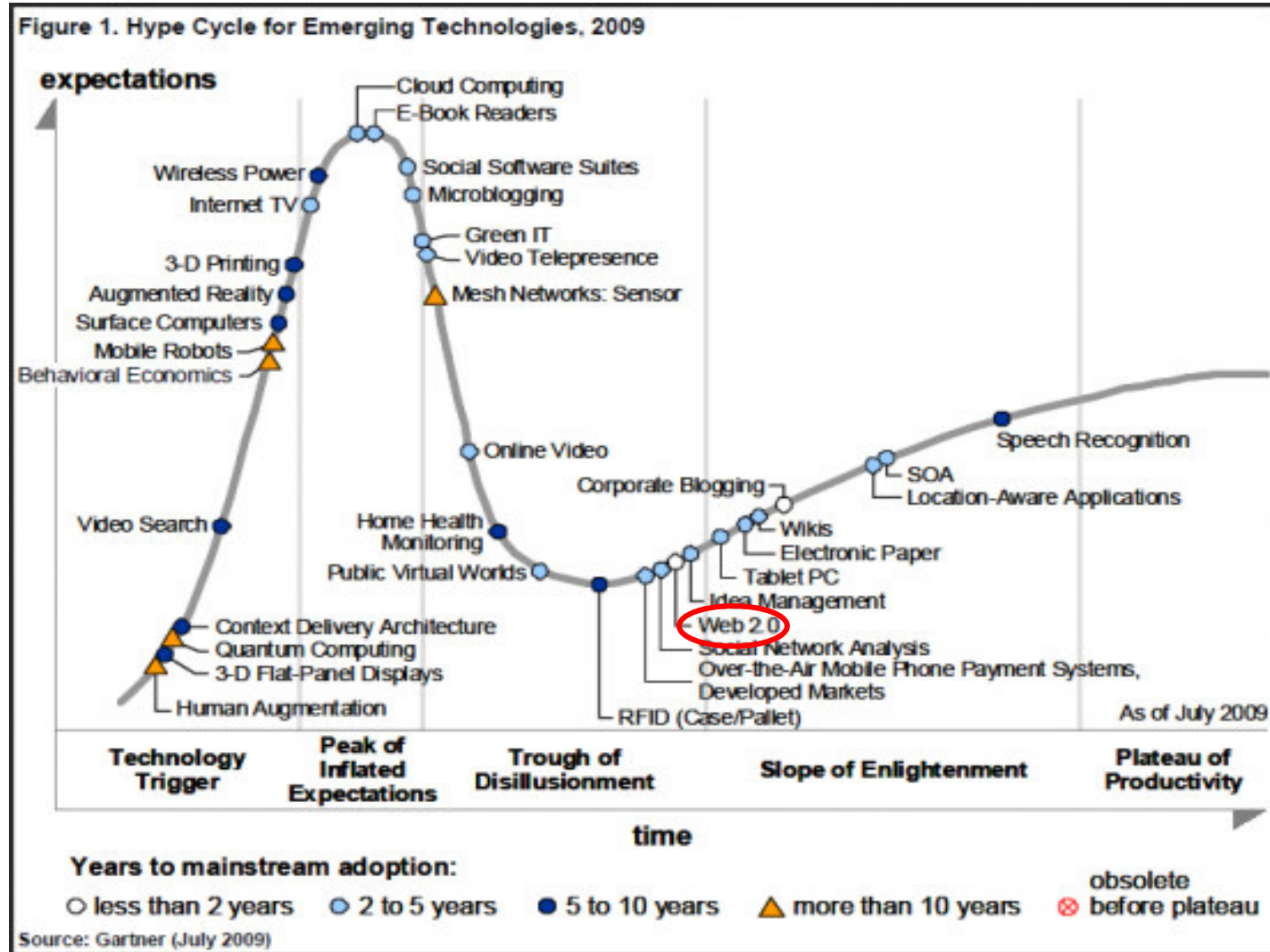
The Downturn



Opportunities

- Now is a opportune time for libraries to think anew about their services, products, marketplaces, brands, budgets, organizational structures and skillsets and especially the underlying technologies that support these.
- “Change brings the opportunity to re-envision the present and to create the future” (Erika Linke, president of the Association of College and Research Libraries)
- Web 2.0 tools are strategically positioned to enable this change

Gartner Hype Cycle for Emerging Technologies 2009



Overview of Presentation

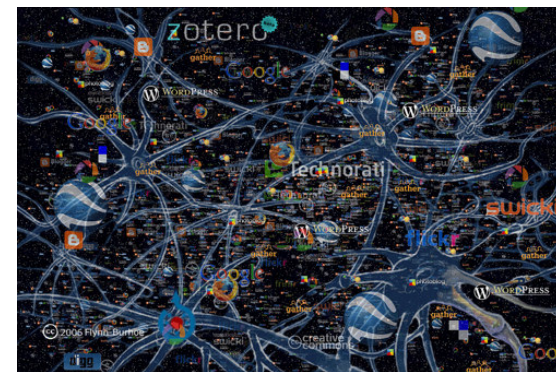
- Definition of Web 2.0
- Background
- Different types of Web 2.0 tools
- Potential barriers to using Web 2.0 tools
- Implementing a Web 2.0 tool
- Overview of different tools, with examples of how UP implemented them, and what value they have for libraries
- Conclusion

Web 2.0



Web 2.0

- Refers to a supposed second-generation of Internet-based services - such as social networking sites, blogs, wikis, communication tools, and folksonomies - that let people collaborate and share information online in ways previously unavailable.”
(thehatchergroup.wordpress.com/2008/05/08/glossary-of-new-media-terminology/)



flickr.com/photos/oceanflynn/315385916

Web/Library 2.0

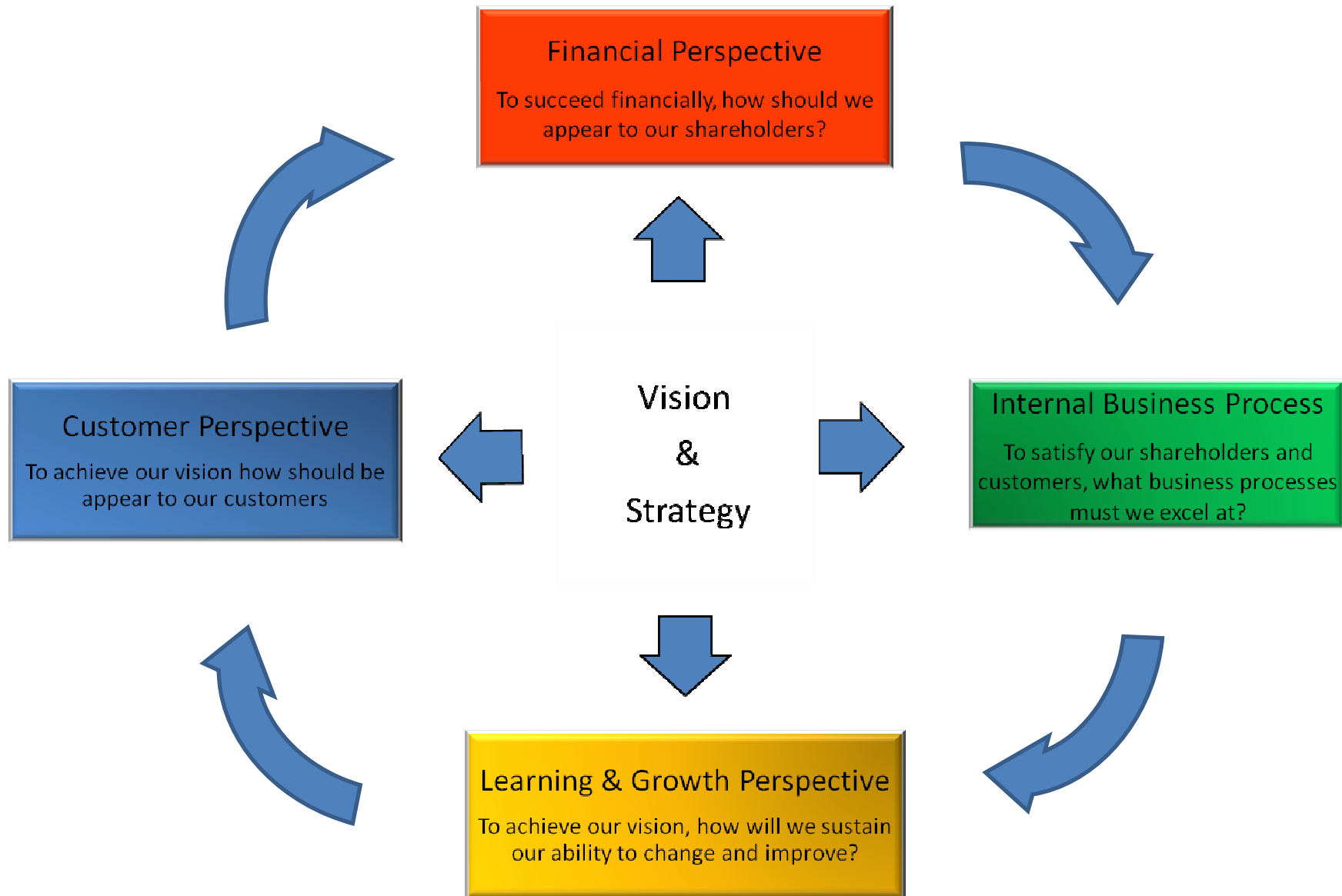
LIBRARY 2.0 MEME MAP



Background

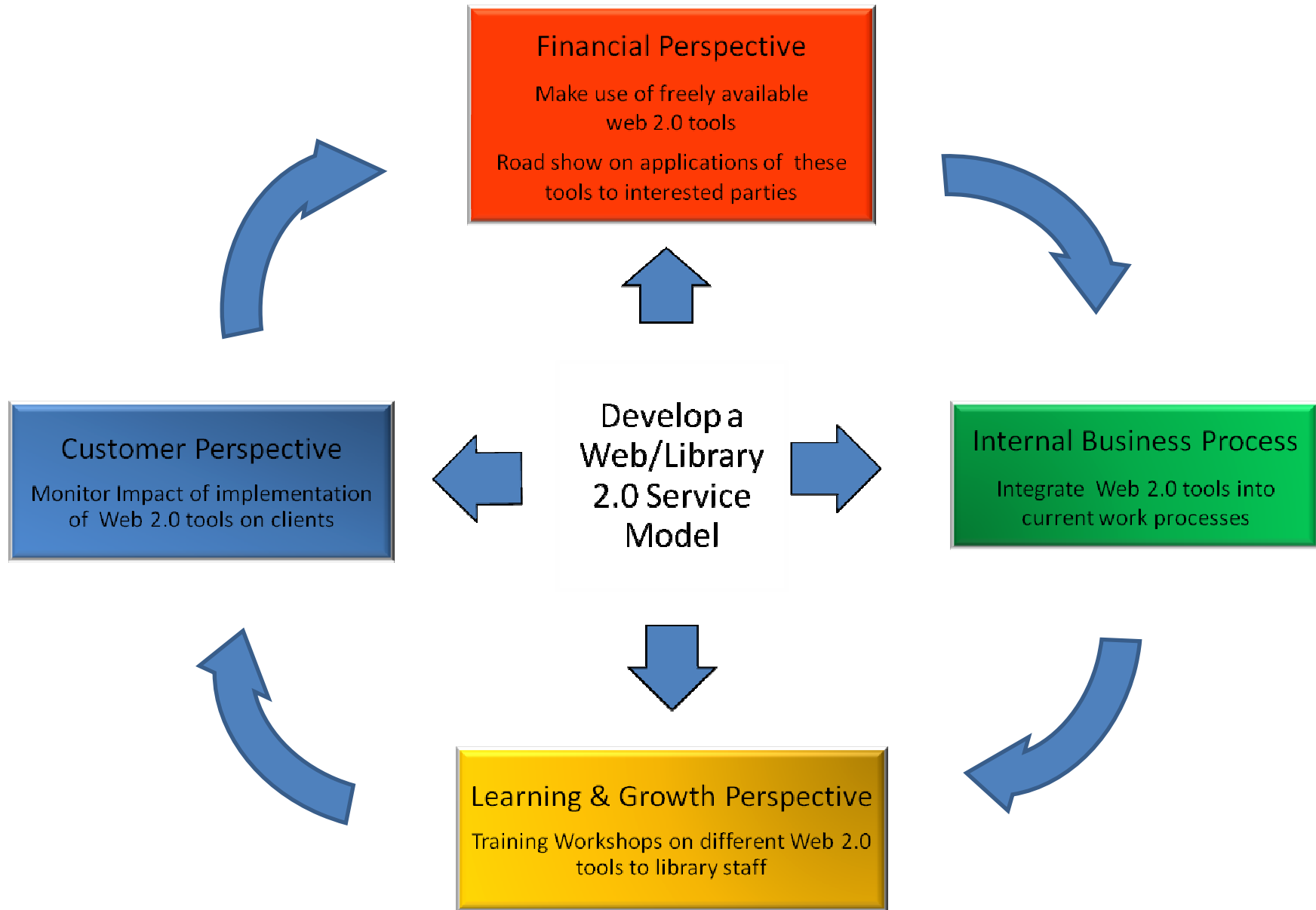
- UP Library Services Strategic Plan 2008
 - As part of e-strategy decided to Develop a Library/Web 2.0 Service Model
- Library/Web 2.0 Planning Workshop in January 2008:
 - Decided to focus on Flickr, YouTube, and Blogging and Wikis for 2008
- 60 Minute Practical Workshops to training staff in different Library/Web 2.0 tools
- Library/Web 2.0 Roadshow to demonstrate best practices to rest of staff
- At the end of 2008 staff at the UP Library Services had implemented much more than originally planned

Balanced Scorecard



Adapted from the Balanced Scorecard by Robert S. Kaplan & Dave P. Norton. Harvard Business School Press, 1996.

Balanced Scorecard

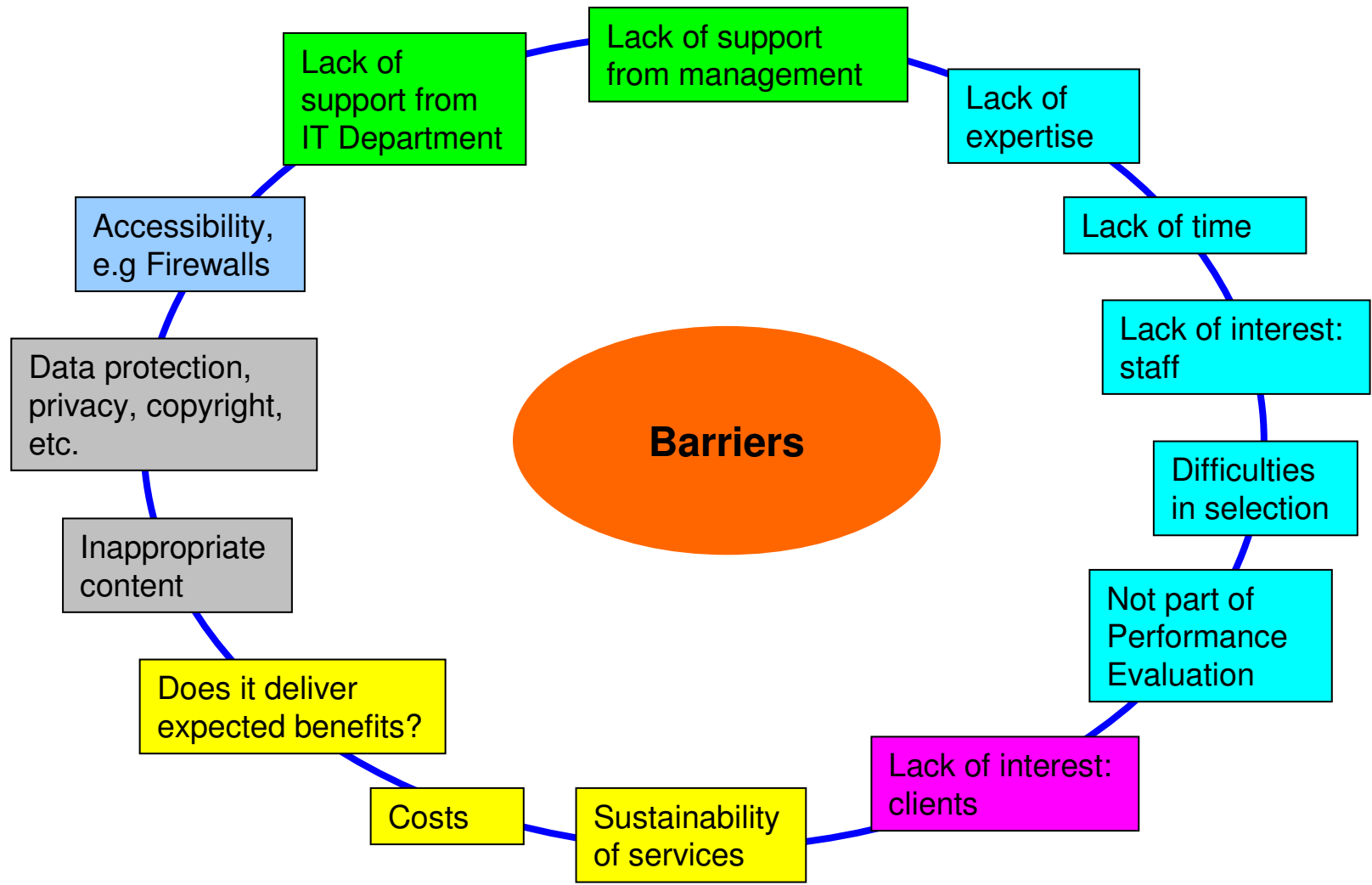


Adapted from the Balanced Scorecard by Robert S. Kaplan & Dave P. Norton. Harvard Business School Press, 1996.

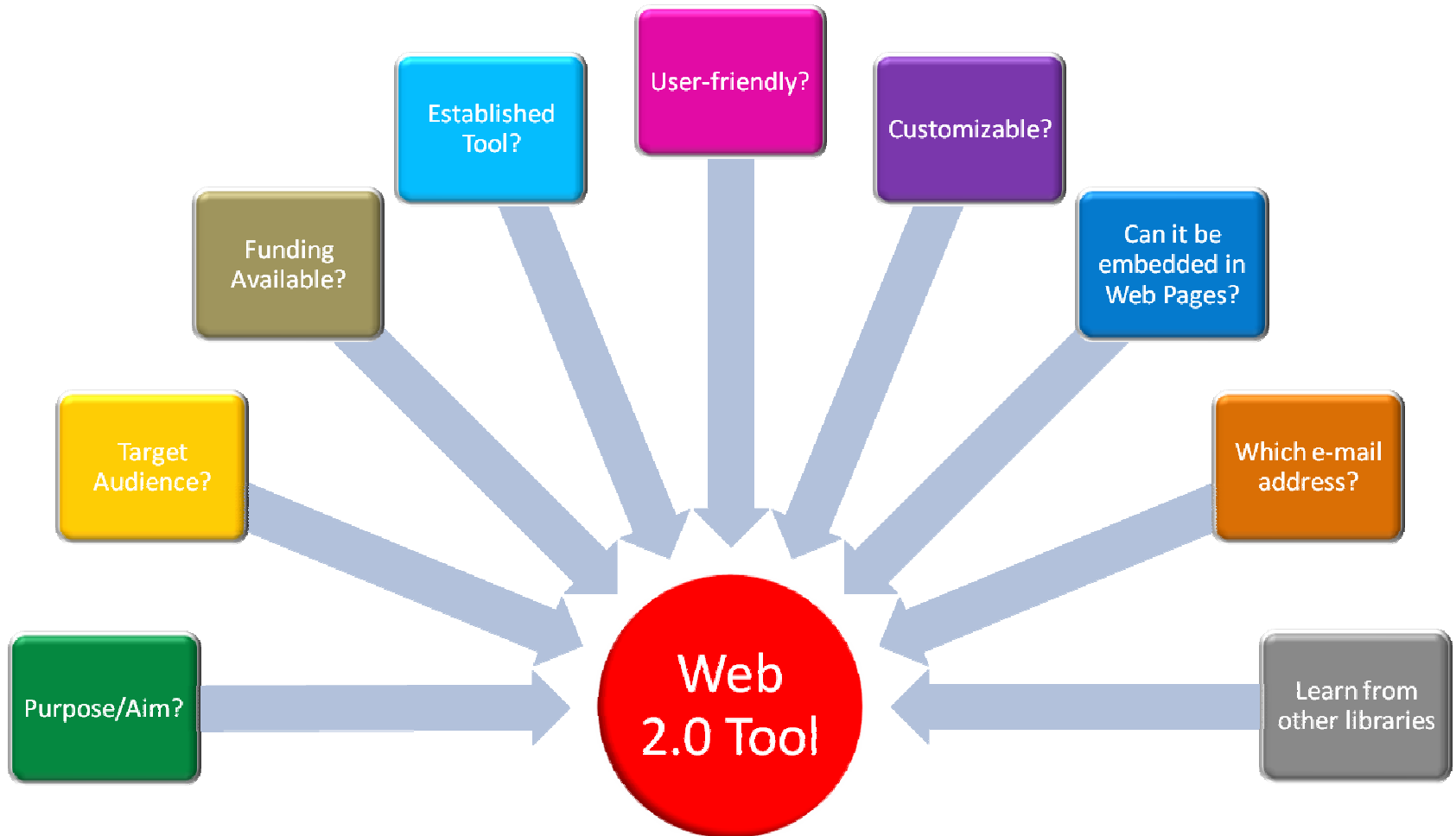
Different Types of Web 2.0 tools

Type	Tool
Authoring tools	Blogs, Mobile Blogs, Glogs, Wikis, Twitter
Archiving/Marketing Tools	Flickr, Slideshare, YouTube. Podcasts
Social Networking Tools	Facebook, LinkedIn, Academia.edu
Geolocation Tools	Google Earth
Alerting Tools	RSS Feeds
Gaming Tools	Thinking Worlds
Bookmarking Tools	<i>del.icio.us, CiteULike</i>
Digital Repositories	UPSpace (Dspace)
Virtual Research Environments (VRE)	Digital infrastructure (web 2.0 tools and traditional online databases & services) which enables research to take place

Potential Barriers to using Web 2.0 tools



Implementing a Web 2.0 Tool



Blogs

- “A **blog** (a contraction of the term "**weblog**") is a type of website, usually maintained by an individual with regular entries of commentary, descriptions of events, or other material such as graphics or video. Entries are commonly displayed in reverse-chronological order”
(Wikipedia)

Example of Library Blog: Education Library News Blog @ University of Pretoria <http://edulibpretoria.wordpress.com>

The screenshot shows a Windows Internet Explorer browser window displaying the Education Library Blog @ University of Pretoria. The browser's address bar shows the URL <http://edulibpretoria.wordpress.com/>. The page features a navigation menu with links for Home, About, Downloads, Permission, and Web 2.0. A prominent blue banner reads "EDUCATION LIBRARY BLOG @ UNIVERSITY OF PRETORIA". Below the banner are links for "Entries RSS" and "Comments RSS", and a search box. The main content area displays a post titled "Opening Access to Knowledge in Southern African Universities" by Johann van Wyk, dated 19 June 2009. The post text discusses a report from the Southern African Regional Universities Association (SARUA) regarding access to knowledge in universities in the SADC Region. A sidebar on the left includes a "Library Website" link (<http://www.library.up.ac.za/edu/>) and a "Library Facebook" link. A calendar for June 2009 is visible on the right, with the 11th and 19th highlighted. At the bottom, there is a "Google Translator" section with the text "translate page in:". The Windows taskbar at the bottom shows the Start button and several open applications, including "Meeting with Monash...", "Department of Librar...", "Education Library Blo...", "mikrotik hotspot > st...", and "Engaging clients thro...". The system tray shows the time as 08:35 AM.

Education Library Blog @ University of Pretoria - Windows Internet Explorer

http://edulibpretoria.wordpress.com/

File Edit View Favorites Tools Help


Education Library Blog @ University of Pretoria

Home About Downloads Permission Web 2.0

EDUCATION LIBRARY BLOG @ UNIVERSITY OF PRETORIA

Entries RSS | Comments RSS Search

Education Library



Library Website
<http://www.library.up.ac.za/edu/>

Library Facebook
facebook

Opening Access to Knowledge in Southern African Universities

Posted on 19 June, 2009 by Johann van Wyk

"The Southern African Regional Universities Association last year published an important report titled [Opening Access to Knowledge in Southen African Universities](#). This report identified key constraints in access to knowledge in universities in the SADC Region and builds on the findings from two earlier studies of SARUA, [A Status Review of ICT in Universities in the SADC Region \(2006\)](#), and [Science and Technology: A Baseline Study on Science and Technology and Higher Education in the SADC Region \(2007\)](#).

The authors show that the presence of research from Africa in leading international peer-reviewed journals is diminishing, and also highlights the obstacles that prevent the majority of African research from ever receiving an adequate profile or readership within African research communities, and internationally. Reasons for the restictions on access to knowledge in Africa, and particularly in the Southern African Region are shown to revolve around restrictive copyright practices and regulations, and a lack of access to Internet-

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June 2009

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« May

Google Translator:
translate page in:

Done

start Meeting with Monash ... Department of Librar ... Education Library Blo ... mikrotik hotspot > st ... Engaging clients thro ... Internet 100% 08:35 AM

Clustr Map

2008 August « Education Library Blog @ University of Pretoria - Windows Internet Explorer

Unread Messages: +27839300135

http://edulibpretoria.wordpress.com/2008/08/

File Edit View Favorites Tools Help


2008 August « Education Library Blog ...

Uncategorized

Web 2.0

Visitors to this Site

Visitor locations



Click to see

Archives

August 2008

July 2008

May 2008

April 2008

March 2008

February 2008

January 2008

November 2007

May 2007

Support for one unified education standards body in South Africa

Posted on 5 August, 2008 by Johann van Wyk

Business and civil society in South Africa recently expressed support for a proposal to introduce a single qualifications body in education in their submissions to the portfolio commission on Education. In terms of the draft National Qualifications Framework Bill, the South African Qualifications Authority would be responsible for the development, registration and publication of qualifications. At present, Umalusi is [...]

Filed under: [Edu News \(South Africa\)](#), [SA Gov Dept of Education](#) | Tagged: [Education](#), [Business](#), [Civil Society](#), [single qualifications body](#), [National Qualifications Framework Bill](#), [South African Qualifications Authority](#), [Umalusi](#), [Council for Higher Education](#) | [No Comments »](#)

Questions about South African Education - OECD Report

Posted on 5 August, 2008 by Johann van Wyk

There are doubts about the quality of education being provided to the majority of students in South Africa, according to a recent report released by the Organisation for Economic Co-operation and Development (OECD). To read Sapa article on the Report Click Here! To obtain the report Click Here!

Filed under: [Edu News \(South Africa\)](#), [Reports](#) | Tagged: [South Africa](#), [Quality of Education](#), [doubt](#), [OECD Report](#) | [No Comments »](#)

EduBlogs

Educause Review

EDUCBLOG: Humanities Library UCT

[georgevonge.net](#)

[Google for Educators](#)

[OECD Education](#)

[Perspectives in Education \(Journal\)](#)

[Remedial and Special Education in SA Blog](#)

[The Scout Report](#)

[Thutong: South African Education Portal](#)

[Times Higher Education Supplement](#)

[UNESCO](#)

[Yenza](#)

University Rankings

[Shanghai Jiao Tong Academic Ranking of World Universities](#)

[THES-World University Rankings](#)

http://www3.clustrmaps.com/user/0bc46092

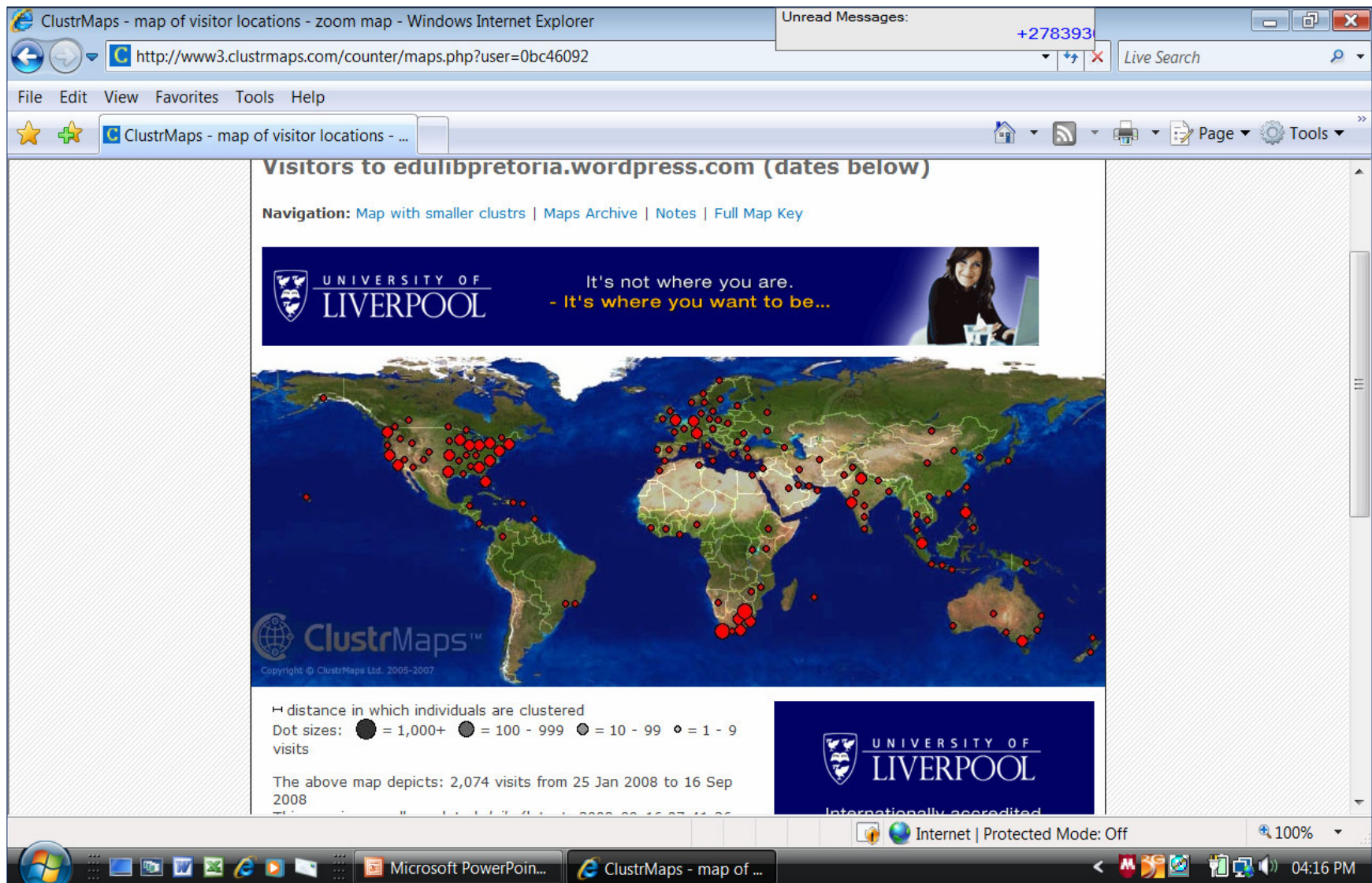
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Microsoft PowerPoin... 2008 August « Educa...

04:15 PM

Clustr Map



Google Translator

2008 August « Education Library Blog @ University of Pretoria - Windows Internet Explorer

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http://edulibpretoria.wordpress.com/2008/08/

File Edit View Favorites Tools Help

2008 August « Education Library Blog ...

Library Website
<http://www.library.up.ac.za/edu/>

New Books in the Library
<http://innopac.up.ac.za/feeds/ED>

Pages
[About](#)
[Downloads](#)
[Permission](#)

Categories
[Conferences](#)
[Edu News \(International\)](#)
[Edu News \(South Africa\)](#)
[Events](#)

of Education's proposal to make degrees four-year courses, is accepted by the Council for Higher Education. The four-year degree is a personal idea of the minister's to close the gap between university and business, after employers indicated that graduates were [...]

Filed under: [Edu News \(South Africa\)](#), [Higher Education](#), [Minister of Education South Africa](#) | Tagged: [South Africa](#), [universities](#), [3 year degrees](#), [4 year degrees](#), [bridging year](#), [language skills](#), [lack](#), [curriculum changes](#), [indigenous language](#), [African History](#), [African civilisation](#), [dropout-rate](#), [academic language](#), [independent research skills](#), [learning skills](#) | [No Comments »](#)

Sweeping changes announced for South African schools

Posted on 15 August, 2008 by Johann van Wyk

From 2009 every Grade 9 pupil in South Africa will be writing a national certificate whether they are leaving school or not. This was one of five major policy changes announced by Minister of Education Naledi Pandor recently. Other changes include proposals to:

- Lower teacher pupil ratios(reduced class sizes);
- Rearrange districts into smaller more manageable areas;
- Get Internet into [...]

Filed under: [Edu News \(South Africa\)](#), [Higher Education](#), [Minister of Education South Africa](#) | Tagged: [South Africa](#), [Naledi Pandor](#), [Schools](#), [policy changes](#), [smaller class sizes](#), [teacher-pupil ratios](#), [Internet access](#), [Further Education and Training Colleges](#), [Grade 9](#), [National Certificate](#) | [No Comments »](#)

South African teachers not adequately equipped to teach maths

Posted on 6 August, 2008 by Johann van Wyk

A coalition of Western Cape-based mathematics teachers (Concerned Maths Educators) is appealing to the National Department of Education to suspend the

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[German](#) [Greek](#) [Italian](#)
[Portuguese](#) [Japanese](#)
[Korean](#) [Russian](#) [Spanish](#)
[\(About\)](#)

Blog Stats
6,471 hits

Meta
[Log in](#)
[Entries RSS](#)

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Microsoft PowerPoin... 2008 August « Educa... 04:19 PM

Blog translated into Chinese

Translated version of http://edulibpretoria.wordpress.com/ - Windows Internet Explorer

Unread Messages: +27839300135

http://translate.google.com/translate?u=edulibpretoria.wordpress.com%20&hl=en&langpair=en|zh-CN&tbb=1&ie='+e; Live Search

File Edit View Favorites Tools Help

Translated version of http://edulibpret...

Google™ This page was automatically translated from English. View original web page or mouse over text to view original language. Back to Translate Remove frame

首页 关于 下载 审批

教育图书馆博客@比勒陀利亚大学

参加的RSS 评论的RSS 搜索

教育图书馆



图书馆网站
<http://www.library.up.ac.za/edu/>

教育部长建议更换3年的大学学位程度四年

发布8月15日, 2008年约翰内斯堡Wyk

为期三年的大学学位在南非可能是过去的事, 如果教育部的提议作出度4年课程, 接受高等教育理事会。 根据这份为期四年的程度是个人的想法部长关闭之间的差距大学和企业后, 雇主表示, 大学毕业生缺乏语言技能。(她认为所有的学生至少应具备的工作知识的一个土著语言, 并介绍了非洲历史和文明)。 四年级的学生将给予额外的时间大学需要做额外的培训。

另一个问题是, 她发现高的学生人数谁辍学。 有几个因素, 有助于这一点。 学校不教适当的语言技能和许多一年级学生的斗争, 以应付学术语言和独立的研究和学习。

第四年因此将是一个过渡性的一年工作场所。
要阅读到星报的文章, 请点击此处!



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2008年9月

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Done

Microsoft PowerPoin... Translated version of...

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04:23 PM

Link to Library Facebook

Education Library Blog @ University of Pretoria - Windows Internet Explorer

http://edulibpretoria.wordpress.com/


File Edit View Favorites Tools Help

Education Library Blog @ University of Pretoria


Entries RSS | Comments RSS

Search

Education Library



Library Website
<http://www.library.up.ac.za/edu/>

Library Facebook
facebook

Name:
UP Education Library

Opening Access to Knowledge in Southern African Universities


Posted on 19 June, 2009 by Johann van Wyk

"The Southern African Regional Universities Association last year published an important report titled [Opening Access to Knowledge in Southern African Universities](#). This report identified key constraints in access to knowledge in universities in the SADC Region and builds on the findings from two earlier studies of SARUA, [A Status Review of ICT in Universities in the SADC Region \(2006\)](#), and [Science and Technology: A Baseline Study on Science and Technology and Higher Education in the SADC Region \(2007\)](#).

The authors show that the presence of research from Africa in leading international peer-reviewed journals is diminishing, and also highlights the obstacles that prevent the majority of African research from ever receiving an adequate profile or readership within African research communities, and internationally. Reasons for the restrictions on access to knowledge in Africa, and particularly in the Southern African Region are shown to revolve around restrictive copyright practices and regulations, and a lack of access to Internet-based technologies, out-dated paradigms for knowledge collection and dissemination, and the lack of creative and effective government supported enabling environments within higher education to match the vision of African leaders for knowledge and innovation in Africa in the 21st Century." (From the foreword to the Report by Piyushi Kotecha)

To read the report [Click Here!](#)

Filed under: [Edu News \(Africa\)](#), [Higher Education](#), [Open Access](#), [Statistics](#), [Web 2.0](#) | Tagged:



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June 2009

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[« May](#)

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[German](#) [Greek](#) [Italian](#)
[Portuguese](#) [Japanese](#)
[Korean](#) [Russian](#) [Spanish](#)
[\(About\)](#)

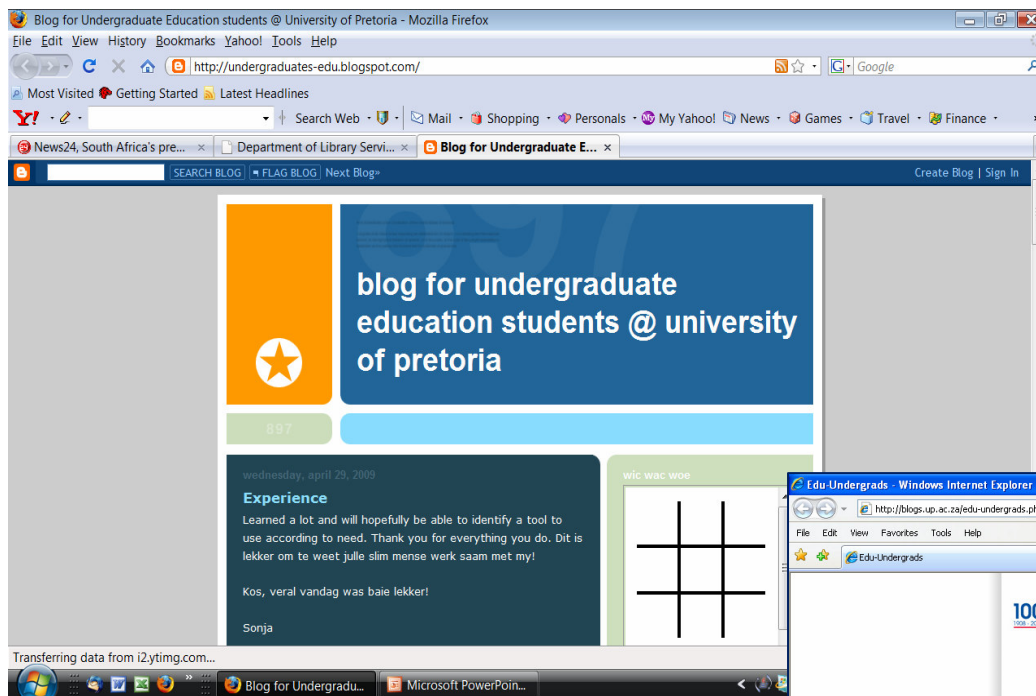
SHARE

start Meeting with Monash ... Microsoft PowerPoint ... Department of Librar... mikrotik hotspot: > st... Education Library Blo... Internet 100% 07:50 AM

Link to Twitter Page

The screenshot shows a Windows Internet Explorer browser window displaying the 'Education Library Blog @ University of Pretoria' website. The browser's address bar shows the URL <http://edulibpretoria.wordpress.com/>. The page content includes a main article titled 'Education findings 'devastating'' with a sub-header 'Education findings 'devastating'' and a post date of '19 June, 2009'. The article text discusses the state of education in South Africa, mentioning findings by a team tasked to investigate the state of education in KwaZulu-Natal. The article is tagged with 'Edu News (Africa)', 'Higher Education', 'Open Access', 'Statistics', and 'Web 2.0'. A red circle highlights the 'Twitter Updates' section in the right sidebar, which contains three tweets: 'Interesting: Monash E-Research Centre at <http://www.monash.edu.au/ere...> 1 week ago', 'Opening access to knowledge in Southern African Universities: report <http://www.sarua.org/> 1 week ago', and 'See Bloom's Digital taxonomy at <http://edorigami.wikispaces.com> 2 weeks ago'. The sidebar also includes a 'Library Catalogue Keyword Search' box, a 'New Books in the Library' section with a link to <http://innopac.up.ac.za/feeds/ED>, a 'Pages' section with links to 'About', 'Downloads', 'Permission', and 'Web 2.0', and a 'Blog Stats' section showing '18,097 hits'. The Windows taskbar at the bottom shows the Start button and several open applications, including 'Meeting with Monash...', 'Department of Librar...', 'mikrotik hotspot > st...', 'Education Library Blo...', and 'Engaging clients thro...'. The system clock in the bottom right corner shows '07:56 AM'.

Example: UP Undergraduate Education Library Blog



Mobile Blogs (Moblogs)

MoFUSE: Create a Mobile Website, Mobile Site Builder, .mobi Compliant - Windows Internet Explorer

http://www.mofuse.com/a/

File Edit View Favorites Tools Help

Google G Go Search South Africa W PageRank Settings

MoFUSE: Create a Mobile ... Home Feeds (J) Print Page Tools Help Delicious Bookmarks Tag Research

mofuse Login: email address password Go

Launch & manage a mobile version of your blog or website.

my blog

Create an Account (free)

Email

Password

Confirm

Join!

Who's using us?

Mashable ReadWriteWeb

LiveSide makeuseof

HARVARD BUSINESS COOL HUNTING

TASMAN GOODMAN'S POLITICAL WIRE ReadBurner

CATEGORY WINNER 2008

Mobilize your blog now. (Why mobilize?)

Enter your blog's URL or RSS feed here. Mobilize

Bloggers >>

start Novell GroupWise - M... MoFUSE: Create a Mo... Microsoft PowerPoint ... Internet 100% 04:08 PM

UP Education Library Moblog

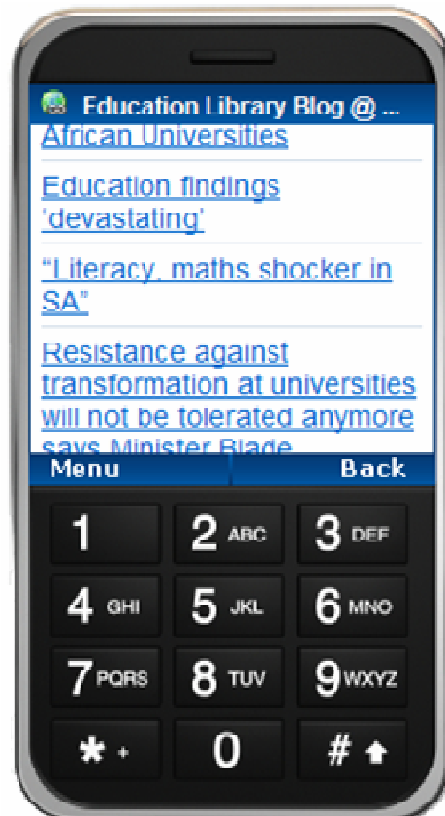
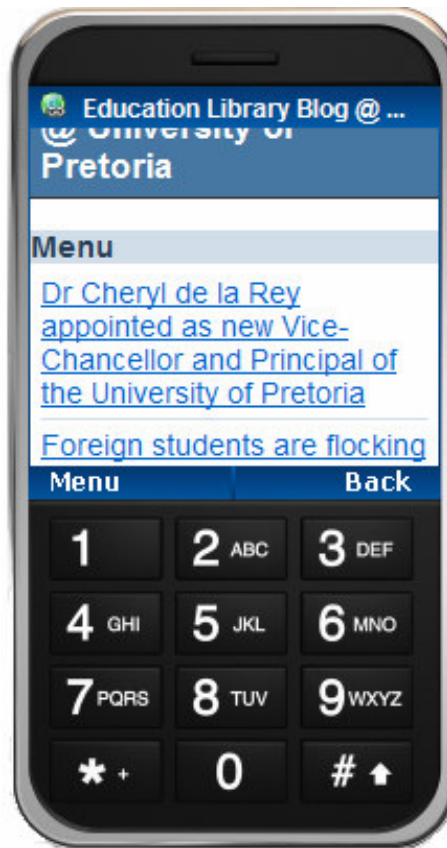
<http://edulibup.mofuse.mobi>

The screenshot shows a Windows Internet Explorer browser window displaying the mobile preview of the Education Library Blog @ University of Pretoria. The browser's address bar shows the URL <http://edulibup.mofuse.mobi/>. The page content includes:

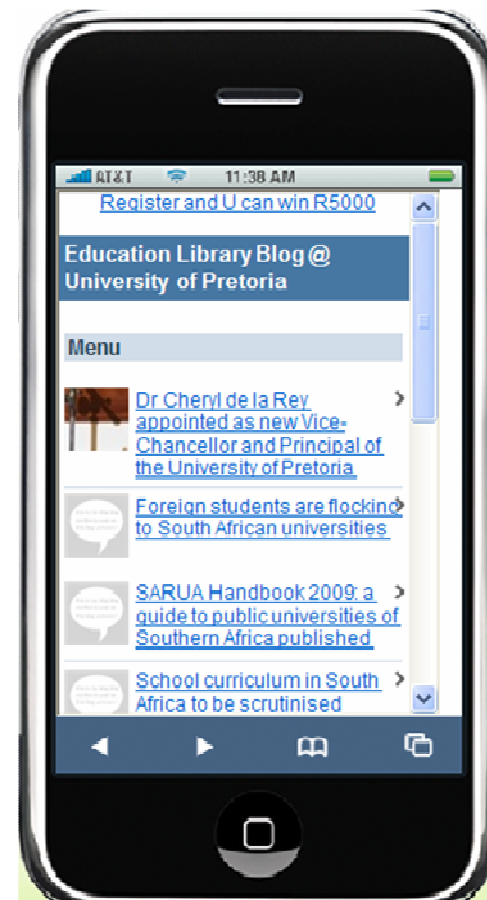
- Mobile Preview Instructions:**
 - 2 ABC: Scrolls mobile browser up
 - 8 TUV: Scrolls mobile browser down
 - * +: Go back a page
- Send This Link to Your Phone:** A form with a text input field labeled "your mobile number" and a "Send to Phone" button.
- Are You a Blogger?:** A section asking if the user wants a mobile version of their blog, with a link to "Click here to mobilize your blog for free in 5 seconds."
- Central Smartphone Mockup:** Displays the mobile site interface with the following text:
 - Education Library Blog @ ...
 - Register for **FREE**
 - could WIN **R5 000**
 - Register & U can win R5000
 - Education Library Blog @ University of Pretoria
 - Menu
 - Menu Back
 - 1 2 ABC 3 DEF
 - 4 GHI 5 JKL 6 MNO
 - 7 PQRS 8 TUV 9 WXYZ
 - * + 0 # ↵
- QR Code:** A QR code titled "QR Code for Education Libra...".

The Windows taskbar at the bottom shows the Start button, several application icons, and the system tray with the time 04:19 PM.

Education Library Blog on a normal cell phone



Education Library Blog on an iPhone



QR Code

MoFuse User Dashboard [johann.vanwyk@up.ac.za] - Windows Internet Explorer

http://app.mofuse.com/users/edit/28542/qrcode

File Edit View Favorites Tools Help

Google Search South Africa W BCC M Bookmarks PageRank Settings

MoFuse User Dashboard [j... Home Feeds (1) Print Page Tools Help Delicious Bookmarks Tag Research

Quick Navigation

- Dashboard
- Launch a Mobile Site
- Account Settings
- Messages
- Help/Support
- Logout

Your Mobile Sites

Education Library Bl...

Invite A Friend

friends email

Send Invite

Mobile Site: Education Library Blog @ University of Pretoria


QR Code For Education Library Blog @ University of Pretoria

What to do with this?

A QR Code is a bar code that can be scanned by most camera phones and read using a QR Code reader. Your QR Code is essentially a link to your MoFuse mobile site. You can use this image anywhere you like, and anyone with a camera phone can take a picture of it and if they have a QR reader, they'll be sent directly to your MoFuse mobile site!

Select the size of the QR Code

Medium



Make it Unique

- Custom Domain
- Design/Colors
- Your Logo

Add Content

- Edit Homepage
- Add an RSS Feed
- Add a New Page
- Add a New Link
- Click 2 Call

Promote/Integrate

- Wordpress Plugin
- Automatic Redirect
- SMS Widget
- Visitor Count Chicklet
- Mobi Badge
- QR Code

Other

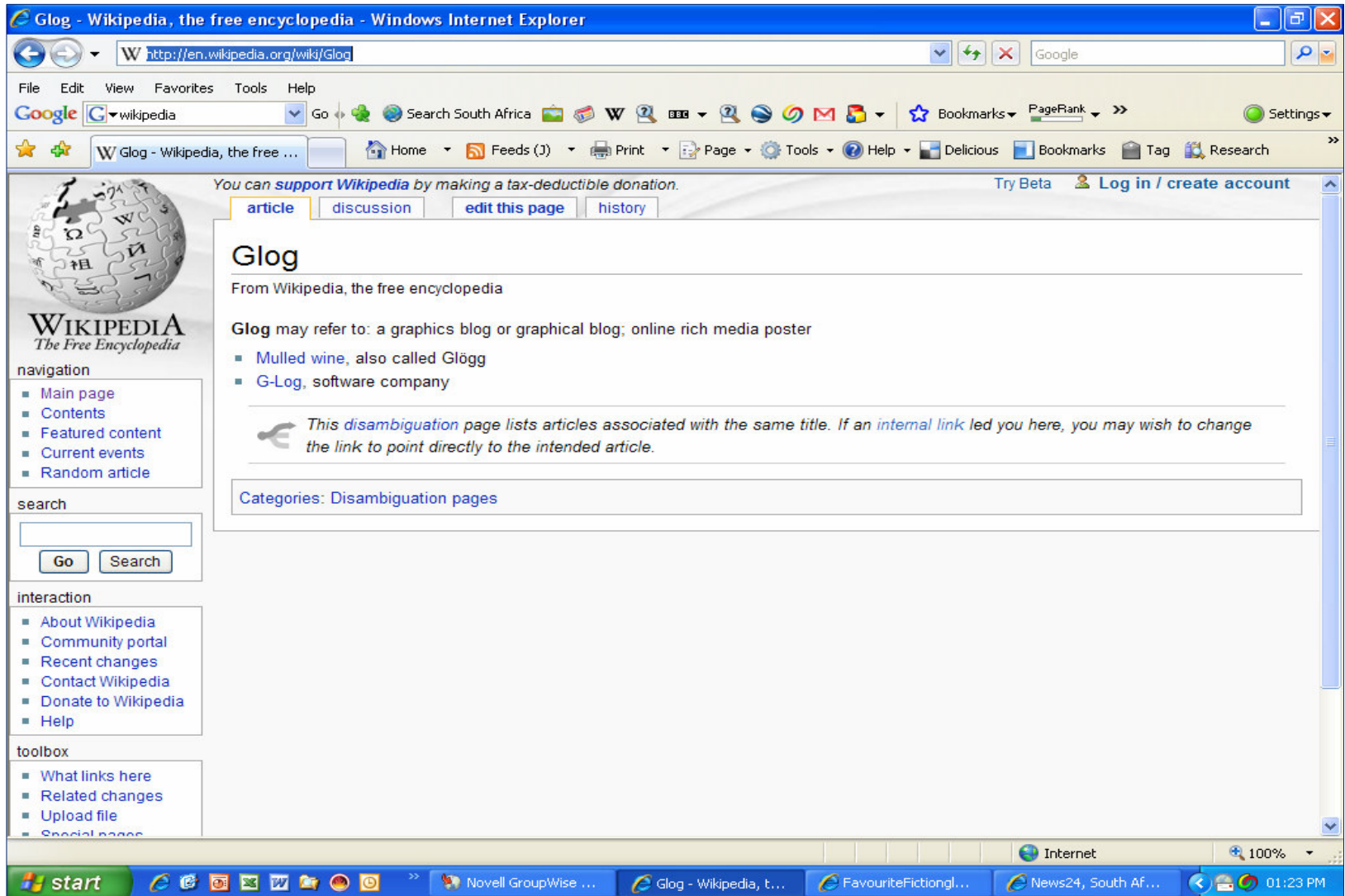
Done Internet 100%

start Novell GroupWis... MoFuse User Das... Education Library... Microsoft PowerP... 04:23 PM

Value of a Blog for a Library

- Can be developed for free
- Library has presence in the blogosphere
- Blog postings are picked up by Google Search, Google News
- Get feedback/interaction with library users
- Sharing of information/news on regular basis
- Good statistical feedback
- Readership/Users wider than University Community - fosters networking
- Easy to use - easier to upload information than on normal web page
- Can add all kinds of widgets
- Have proven to be very popular

Glogs



Example of a Glog: UP's Favourite Fictionglog

Glogster BETA poster yourself

New Glogs Top Glogs Categories Gloggers G-lab

Search Register or Log in

FavouriteFictionglog

by A3hen Last updated 21 days ago

Next glog >

FICTION FAVOURITES

...SOME WELL-LOVED AUTHORS IN OUR COLLECTION:

- Dan Brown (Da Vinci Code)
- J. K. Rowling (Harry Potter)
- John van de Ruit (Spud)
- Lindsey Davis (the Falco novels)
- Paulo Coelho (The Alchemist, Veronika decides to die)
- Sello K Duiker (Thirteen cents)

LIBRARY STAFF'S TOP FIVE ENGLISH FICTION TITLES:

- To kill a mockingbird [Harper Lee, 1960] (1961 Pulitzer Prize)
- The Shack [William P. Young] (bestseller)
- The No. 1 Ladies' Detective Agency [Alexander McCall Smith]
- The Poisonwood bible [Barbara Kingsolver] (2000 Boeke Prize)
- A Bekkersdal marathon [Herman Charles]

Error on page.

start Novell Grou... Glog - Wikip... FavouriteFic... News24, So... Microsoft Po... 01:24 PM

Example of a Glog: UP's Favourite Fictionglog

The screenshot shows a web browser window displaying a Glogster page. The page is designed to look like a spiral-bound notebook with a green cover and orange spiral binding. The content is organized into several sections:

- OTHER POPULAR ENGLISH FICTION TITLES IN OUR COLLECTION:** (scroll down)
 - 44 Scotland Street [Alexander McCall Smith]
 - A Bend in the River [V.S. Naipaul]
 - A Suitable Boy [Vikram Seth]
 - Animal Farm [George Orwell]
 - Anne of Green Gables [L. M. Montgomery]
 - The Brothers Karamazov [F. M.]
- POPULAR TITLES IN OUR COLLECTION CURRENTLY IN FOR REPAIR:**
 - Love in the Time of Cholera [Gabriel Garcia Marquez]
 - The Collector [John Fowles]
 - A House for Mr Biswas [V.S. Naipaul]
 - Veronika decides to die [Paulo Coelho]
 - Harry Potter and the Half-blood prince [J. K. Rowling]
- POPULAR ENGLISH FICTION TITLES ON ORDER:**
 - Babette's feast [Isak Dinesen] (short story)
 - Fugitive pieces [Anne Michaels] (Books in Canada First Novel Award)
 - Life of Pi [Yann Martel] (2002 Man Booker Prize, 2003 Boeke Prize)
 - Our generation [Zubeida Jaffer]
- 10 POPULAR ENGLISH FICTION READS NOT yet IN OUR COLLECTION:**
 - (Feel free to give the library a copy!)*
 - A Fine Balance [Rohinton Mistry]
 - Brideshead Revisited [Evelyn Waugh]
 - Chocolat [Joanne Harris]
 - Exodus [Leon Uris]

The browser window shows the URL <http://a3hen.glogster.com/glog-4131-1923/> and the Windows taskbar at the bottom with the time 01:25 PM.

Value of Glogs

- Freely available
- Intuitive
- Easy to use
- Creative
- Rich media pages: can mix graphics, photos, videos, music and text
- Can easily be embedded/shared on other web 2 tools, e.g. wikis
- Can create posters with glogs
- Can use this in problem solving
- Can be used in brainstorming
- Can be used as marketing tool
- Can be used for newsletters

Wikis

- Wikis can be described as collaborative web sites, where all participants can edit the text together.

Wikis can be used for:

- Projects
- Internal documents or internal reference materials
- Bibliographies
- Writing articles etc

UP Research Bibliography

Researchbibliography - researchdesignsdiscipline - Mozilla Firefox

File Edit View History Bookmarks Yahoo! Tools Help

http://researchbibliography.wikispaces.com/researchdesignsdiscipline

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Y! Search Web Mail Shopping Personals My Yahoo! News Games Travel Finance

Department of Library Servi... Researchbibliography - re...

Researchbibliography

guest · Join · Help · Sign In · wikispaces

researchdesignsdiscipline Protected page discussion history notify me

Books/articles on research design/methods by discipline

Medical Sciences:

- Berg, Kris E. & Latin, Richard, W. 2008. [Essentials of research methods in health, physical education, exercise science, and recreation](#). 3rd ed. Philadelphia: Wolters Kluwer Health/Lippincott Williams & Wilkins.

Social Sciences:

- Bickman, Leonard & Rog, Debra, J. (eds.). 2009. [The Sage handbook of applied social research methods](#). 2nd ed. Thousand Oaks: Sage Publications.
- Fowler, Floyd J. 2009. [Survey research methods](#). (Applied social research methods series; 14th ed). Thousand Oaks: Sage Publications.
- Teddlie, Charles & Tashakkori, Abbas. 2009. [Foundations of mixed methods research: integrating quantitative and qualitative techniques in the social and behavioral sciences](#). London: SAGE.

Criminology:

- Maxfield, Michael G. & Babbie, Earl. 2009. [Basics of research methods for criminal justice and criminology](#). 2nd ed. Belmont, CA : Thomson/Wadsworth.

Education:

- Berg, Kris E. & Latin, Richard, W. 2008. [Essentials of research methods in health, physical education, exercise science, and recreation](#). 3rd ed. Philadelphia: Wolters Kluwer Health/Lippincott Williams & Wilkins.
- Bogdan, Robert & Biklen, Sari Knopp. 2007. [Qualitative research for education: an introduction to theory and methods](#). 5th ed. Boston: Pearson/Allyn and Bacon.

Ads by Google

Want A Bigger Salary?
Sign Up At The University of London Courses Available Now
www.LondonExternal.a

Do Psychological Testing
BPS Certificate of Competence in Educational Testing (Level A)
www.realtraining.co.uk

Educational Psychology
Online books, journals for academic research, plus bibliography tools.
www.Questionia.com/Edu

MA Sociological Research
A World Leading Masters Programme
University of Sheffield
www.shef.ac.uk/socst

Old Mutual

McAfee SiteAdvisor

Done

Researchbibliograph... Microsoft PowerPoin...

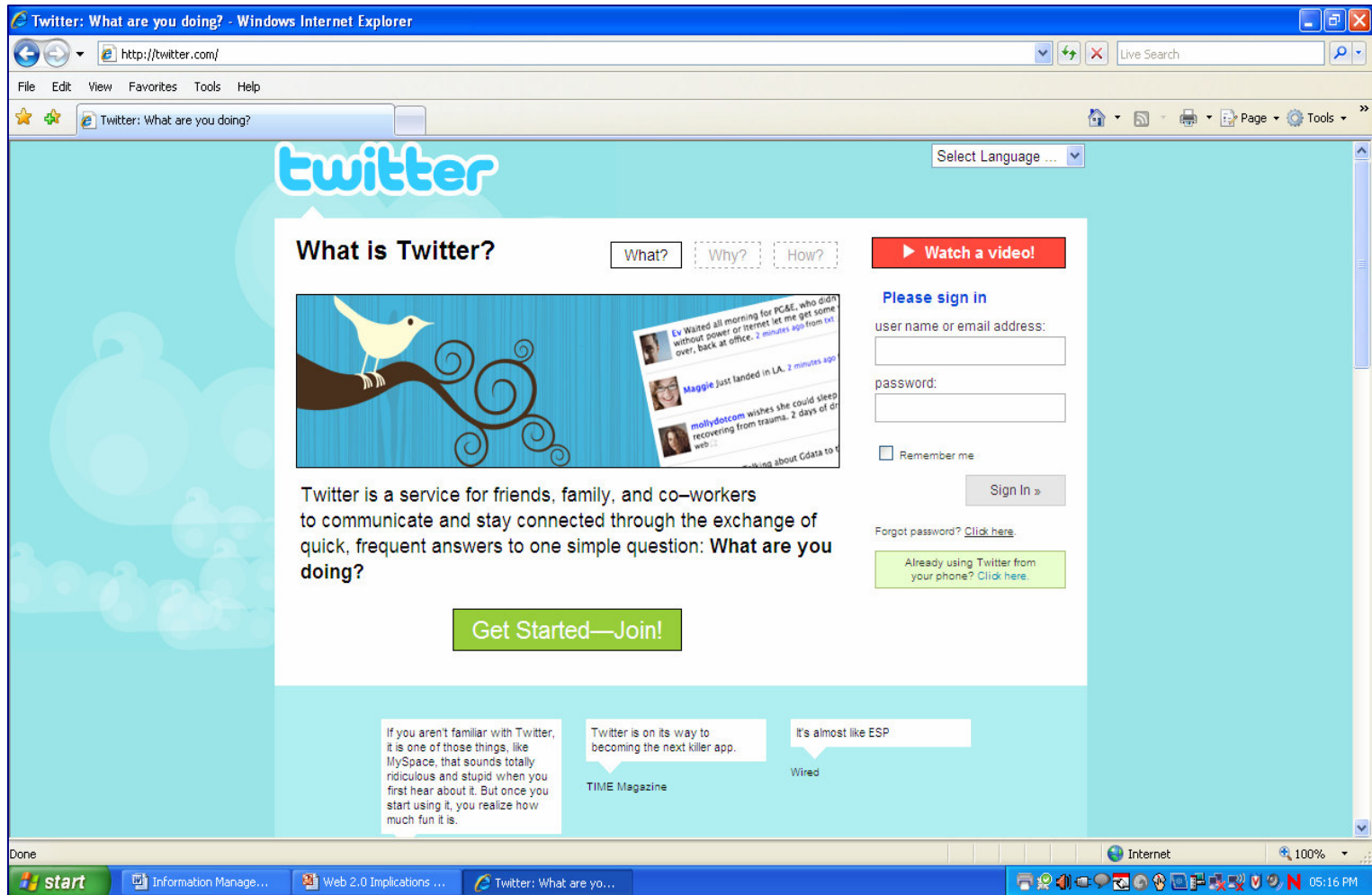
12:56 PM

Value of using a Wiki to build a Bibliography

- Valuable for collaboration among information specialists /librarians
- Value added feature: librarians add sources that are of value to their clients
- Work in progress
- End product: a valuable reference source for clients of the library. Could even be published as a book.

Twitter

Microblogging site where you can say something in only 140 characters



Twitter Page

Johann van Wyk (johannvanwyk) on Twitter - Windows Internet Explorer

http://twitter.com/johannvanwyk

File Edit View Favorites Tools Help

Johann van Wyk (johannvanwyk) on Twitter

Johann van Wyk

Library Manager
Education Library
University of Pretoria
Pretoria
South Africa

Interests:
Library 2.0 / Web 2.0
Social Software
KM
E-Research
CoPs
VREs

twitter

Home Profile Find People Settings Help Sign out

johannvanwyk

Name Johann van Wyk
Location Pretoria, South Africa
Web <http://edulibpret...>
Bio Faculty Library Manager of Education Library, University of Pretoria

14 following 13 followers

Tweets 13

Favorites

Following

IRAF JRN, E, IISC, IJIS, IJIS

RSS feed of johannvanwyk's tweets

Telkom to build 10 Gbps SANReN (South African National Research Network).
<http://mybroadband.co.za/ne...>
about 1 hour ago from web

QlikTech's approach to finding and analysing data makes connections the way your brain does. <http://www.qlikview.com/>
about 1 hour ago from web

Just added myself to the <http://wefollow.com> twitter directory under: #librarian #university #web2
5:30 AM Aug 21st from WeFollow

Looking for articles on how Web 2.0 can be used by organisations (libraries) to tackle the economic downturn
6:39 AM Aug 12th from web

Presentation: New Technologies Web 2.0 Implications for Libraries available at <https://www.up.ac.za/dspace...>
5:57 AM Aug 12th from web

Done

start Johann van Wyk (joh... Novell WebAccess (J... Internet 100% 01:03 PM

Tweets

Following/Followers on Twitter

This screenshot shows the Twitter interface for the user 'johannvanwyk'. The page title is 'Twitter / People johannvanwyk is following'. The user's profile information is visible on the right, including their name, location (Pretoria, South Africa), and bio. The main content area displays a list of users that 'johannvanwyk' is following. The list includes:

- harmoniker** (Ireland): New post: <http://bit.ly/Tnq6C> 8:24 PM Aug 27th
- socialmediamind** (Social Media Mind | The Internet): Social Media Experts to Address Small Businesses at the Network ... - TMCnet: Herndon, VA, Sep 01, 2009 (PRWeb.c... <http://snipurl.com/rina6> 9 minutes ago
- DMASocialMedia** (Social Media Smarts | New York): Integration of Social Media and SEO (video) <http://ci.gs/ibzml6> 5:18 PM Aug 24th
- socialmediatek** (Social Media Techie): What Happened To Adobe Air Today? No One Seems To Know. <http://bit.ly/Otsrf> about 1 hour ago
- IFLA_L2_SIG** (IFLA Library 2.0 SIG): Don't miss today 11:45 the panel of the SIG in room

The left sidebar shows the user's profile picture, name 'Johann van Wyk', and bio: 'Library Manager Education Library University of Pretoria Pretoria South Africa'. Interests listed include 'Library 2.0 / Web 2.0', 'Social Software', 'KM', 'E-Research', 'CoPs', and 'VREs'.

This screenshot shows the Twitter interface for the user 'johannvanwyk', specifically the 'People who follow johannvanwyk' page. The page title is 'Twitter / People who follow johannvanwyk'. The user's profile information is visible on the right. The main content area displays a list of users who are following 'johannvanwyk'. The list includes:

- OJG007** (Ockert Gouws | Johannesburg): Nothing like a nice detox pizza for lunch at the start of spring. about 1 hour ago
- MattRauch** (Matt Rauch | Austin, TX): Social Network Updates Might Just Get You Robbed - <http://bit.ly/5mxt6> about 11 hours ago
- socialmediamind** (Social Media Mind | The Internet): Social Media Experts to Address Small Businesses at the Network ... - TMCnet: Herndon, VA, Sep 01, 2009 (PRWeb.c... <http://snipurl.com/rina6> 10 minutes ago
- MusicDomain** (Domain Name dotMusic | Limassol, Cyprus, CY): The day downloaded music died: Why Apple approved Spotify's iPhone killer. www.bit.ly/3oNmcC #spotify 1:17 PM Aug 30th
- harmoniker** (Ireland): (Marked as 'Following')

The left sidebar shows the user's profile picture, name 'Johann van Wyk', and bio: 'Library Manager Education Library University of Pretoria Pretoria South Africa'. Interests listed include 'Library 2.0 / Web 2.0', 'Social Software', 'KM', 'E-Research', 'CoPs', and 'VREs'.

Value of Twitter

- Freely available
- Library has a presence where its users are
- Can use Twitter as another communication tool with clients
- You can link Twitter to your mobile phone and tweet on the go
- Twitter can be linked to most blogging sites
- It can be used as a marketing tool about new services, products, announcements and events in your library
- It can be used for reminders of important resources, instruction sessions and new book arrivals
- You can use it to keep your clients informed about interesting links, sites etc.
- Can use Twitter as reference service
- **Does this tool work in the library?**
- We get very little, or any feedback/participation from our primary library users. Get more feedback from the public or other librarians, which is good for networking

Flickr

- An Online Photo Management and Sharing Application, made available by Yahoo.
- Available for Free at <http://www.flickr.com/>



UP Education Library Photos on Flickr

<http://www.flickr.com/photos/24222318@N08/>

The screenshot shows a Windows Internet Explorer browser window displaying the Flickr photostream for the University of Pretoria's Education Library. The browser's address bar shows the URL <http://www.flickr.com/photos/24222318@N08/>. The Flickr page header includes the logo, navigation links (Home, The Tour, Sign Up, Explore), and a search bar. The main content area features a grid of photos with captions and metadata. On the right, a sidebar lists photo sets: 'Level 1' (14 photos) and 'Ground Level' (12 photos). The Windows taskbar at the bottom shows the Start button, several application icons, and the system tray with the time 07:49 AM.


flickr You aren't signed in [Sign In](#) [Help](#)


[Home](#) [The Tour](#) [Sign Up](#) [Explore](#) [Search](#)

Education Library, University of Pretoria's photostream [Slideshow](#)


[Sets](#) [Tags](#) [Archives](#) [Favorites](#) [Profile](#)

Group Discussion Area, Level 1, Education Library






Study Cubicles, Education Library, Level 1



Study Cubicles, Education Library, Level 1



Level 1
14 photos

Ground Level
12 photos

Done Internet 100%

start Novell Group... Department o... Flickr: Educati... Microsoft Po... 07:49 AM

Value of Flickr for Libraries

- Freely available
- Provides a place where you can you can upload /archive pictures of your library, or pictures of events
- Flickr is a well established tool
- Can use it as a marketing tool for your library and its services
- It increases your library's presence on the web.
- **But** would rather place collections/slides that are part of library collection on an institutional repository

Slideshare

“A site where individuals & organizations can upload presentations in Word or Powerpoint format, to share their ideas and connect with others”

(<http://www.slideshare.net>)



Example of a presentation on Slideshare

Story Writing Exhibition 18 27 March 2009 - Mozilla Firefox

File Edit View History Bookmarks Yahoo! Tools Help

http://www.slideshare.net/johannvanwyk/story-writing-exhibition-18-27-march-2009

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Department of Library Servi... Education Library Blog @ U... Story Writing Exhibition 1...

Story Writing Exhibition 18 27 March 2009

Share Favorite Get File More...

From Left to right: Dr Ina Joubert, Prof Cyclic Hartell, Mr Johann van Wyk



273 views, 1 favs, 0 embeds [more stats](#)

Embed `<div style="width:425px;text-align: center;">custom`

Categories: [Education](#)

Tags: [education](#) [pretoria](#) [of university library](#) [story writing exhibition](#) [south africa](#) [more](#)

Ads by Google: [VC PowerPoint](#) [Durban Holiday](#) [Hotels Durban](#) [Pet Name Tans](#)

Related Presentations: [Murdoch Library Treasure Hunt](#) [Second Life Treasure Hunt - Murder](#) [REH417: SDA Church](#)

More by user

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Post to Blogger WordPress Twitter Facebook Delicious

Post to WordPress

McAfee SiteAdvisor

Story Writing Exhibiti... Microsoft PowerPoin...

01:01 PM

Value of Slideshare

- Available for Free
- Valuable resource where Powerpoint/Word presentations can be made available on the Web
- Valuable marketing tool
- Can be used to market an event
- Makes your library more visible on the web
- You can join groups that share your interests
- Within 2 days of uploading this presentation, the Education Library already had over 200 people visiting the slide presentation

YouTube



YouTube is a “video sharing community” - site where anyone can upload videos, search for videos, can comment, rate and make video responses to videos

Example of YouTube Channel: UP Library

The screenshot shows a Mozilla Firefox browser window displaying the YouTube channel for 'UP Library'. The address bar shows the URL <http://www.youtube.com/user/UPLibrary>. The browser's menu bar includes File, Edit, View, History, Bookmarks, Yahoo!, Tools, and Help. The toolbar contains navigation buttons, a search bar, and various utility icons. The page content is organized into several sections:

- Left Sidebar:** A vertical list of video uploads. Each entry includes a video thumbnail, the title 'The Merensky Story - Part X', a description 'The story of Hans Merensky and the history of the Merensky Library of th...', and a 'more' link. The entries are dated '(5 months ago)'.
- Main Content Area:**
 - Videos (9):** A grid of video thumbnails with titles, descriptions, view counts, and upload dates. The videos include:
 - Kidszone Puppet show:** 1 year ago, 143 views, UPLibrary, no rating.
 - Student Interview:** 1 year ago, 101 views, UPLibrary, no rating.
 - UP BookJol Exhibitors:** 1 year ago, 66 views, UPLibrary, no rating.
 - Department Library Services Univ...:** 10 months ago, 590 views, UPLibrary, no rating.
 - Oliver R Tambo Law Library:** 8 months ago, 172 views, uplibrary1, no rating.
 - The Merensky Story - Part 3:** 5 months ago.
 - The Merensky Story - Part 2:** 5 months ago.
 - The Merensky Story - Part 1:** 5 months ago.
 - Subscribe to UPLibrary's videos:** A button to subscribe to the channel's videos.

The Windows taskbar at the bottom shows the system tray with the time 01:07 PM and the McAfee SiteAdvisor icon. The active window title is 'YouTube - UPLibrary's Channel - Mozilla Firefox'.

Value of using YouTube

- Freely available
- A place where you can upload/archive video clips on services, products, events and information literacy training
- Marketing channel for services and products of your library
- Loading your videos on YouTube saves a lot of server space at your institution (also saving costs). (In the cloud)
- **Drawback:** Slow broadband speed in SA makes viewing difficult. Seacom cable will hopefully improve this

Facebook

Facebook is a social networking site that “gives people the power to share and make the world more open and connected”. Facebook is used to “keep up with friends, upload an unlimited number of photos, share links and videos, and learn more about the people you meet.”

(<http://www.facebook.com>)

The Facebook logo, consisting of the word "facebook" in white lowercase letters on a blue rectangular background.

Links to Facebook Profiles of Information Specialists/ Librarians on library web site

Department of Library Services (Library) - University of Pretoria - Mozilla Firefox

File Edit View History Bookmarks Yahoo! Tools Help

http://www.library.up.ac.za/edu/information specialists.htm

Home >> Faculty Libraries >> Education >> Information Specialists

Contact your Information Specialist

Mrs Sonja Delport, THED (PU vir CHO); Dip. in Special Education(UNISA)
Information Specialist for Undergraduate Students; General Enquiries; Training: Undergraduates
Tel.: +27 12 420 5545
E-mail: sonja.delport@up.ac.za
Office: Media Building Room 102 (Level 1), Groenkloof Campus
[Facebook Profile](#)

Ms Maggie Moropane, Secondary Teacher's Diploma (Dr C.N. Phatudi College of Education); BA (Pret).
Information Specialist for B.Ed Hons and M.Ed Students; General Enquiries
Tel.: +27 12 420 5565
E-mail: maggie.moropane@up.ac.za
Office: Media Building, Room 116 (Level 1), Groenkloof Campus
[Facebook Profile](#)

Ms Clarisse Venter, BBib(PU vir CHO); BBib(Hons)(Pret); BA(Hons)(German)(Pret); BA (Hons) (Russian) (UNISA)
Information Specialist for Academic Staff, Post-Doctoral Researchers and PhD students
Tel.: +27 12 420 5559
E-mail: clarisse.venter@up.ac.za
Office: Media Building, Room 9 (Ground Level), Groenkloof Campus
[Facebook Profile](#)

Quick Links

Library Catalogue Keyword Search

Google Scholar

My Library Space

Ask a Librarian
My Library Record
View & Renew Material
UPSpace
Interlending: Requests - Info
clickUP (Students Online)
Lecturers Online
UP Portal
E-Theses & Dissertations
Library Intranet (Staff Only)

Web/ Library 2.0 Tools

Click here for a list of Web/

Done

Department of Librar... Microsoft PowerPoin...

11:47 AM

Facebook Profile of information specialist /librarian

Clarisse Venter | Facebook - Mozilla Firefox

File Edit View History Bookmarks Yahoo! Tools Help

http://www.facebook.com/people/Clarisse-Venter/1062603396

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Loading... Department of Library Servi... Clarisse Venter | Facebook

facebook

Remember Me Forgiven your password?

Email address Password Log in

Sign Up Sign up for Facebook to connect with Clarisse Venter.



Clarisse Venter

Add Clarisse Venter as a friend | Sent Clarisse Venter a message | View Clarisse Venter's friends

Here are some of **Clarisse Venter's** friends:

 Elsabé Olivier	 Ina Smith	 Sonja Delport	 Katrien Malan	 Hendriette Jansen Van Vuuren	 Johann Van Wyk	 Erica Van Der Westhuizen	 Amelia Breytenbach
--	---	---	--	--	--	--	--

Clarisse Venter is on Facebook.

Sign up for Facebook to connect with Clarisse Venter.

Sign Up

It's free and anyone can join. Already a member? Log in to contact Clarisse Venter.

Facebook © 2009 English (UK) Log in About Advertising Developers Careers Terms Find Friends Privacy Mobile Help

Done

Clarisse Venter | Face... Microsoft PowerPoin... 11:49 AM

Value of Personal Profiles of Library Staff on Facebook

- Freely available
- Library staff has a presence where the majority of the clients are
- Provides another platform for library users to communicate with their information specialists
- Marketing tool for the library and its services
- It increases the library's presence on the web
- **But it failed:** We have found that very few, if any primary library users contact our library staff in this way, but we are there.

Business Facebook

Business Facebook is a Facebook page for your organisation or business. It does not have the same functionalities as a personal Facebook page. On the site you will find the contact details of the organisation, office hours of the organisation. It has a wall where people can write comments, and a place where information about products, services, videos, events is shared. People can also sign up as fans of the organisation (library).

Business Facebook of UP's Library Services

The screenshot shows a Windows Internet Explorer browser window displaying the Facebook page for UP Library Services. The browser's address bar shows the URL: <http://www.facebook.com/pages/Pretoria-South-Africa/UP-Library-Services/34563526704>. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The Facebook page header features the Facebook logo, a login form with fields for Email and Password, and a "Remember Me" checkbox. Below the header is a yellow banner with a "Sign Up" button and the text "UP Library Services is on Facebook. Sign up for Facebook to connect with UP Library Services." The main content area shows the profile picture of UP Library Services, which is a photograph of a library interior. The page navigation tabs include Wall, Info, Photos, Boxes, and The Catalogue. The "Info" tab is selected, displaying the following information:

- Information**
- Location: Department of Library Services, University of Pretoria, Pretoria, South Africa, 0002
- Phone: +27 12 420 3007
- Hours:
 - Mon: 7:30 am - 9:00 pm
 - Tues: 8:30 am - 9:00 pm
 - Wed - Thurs: 7:30 am - 9:00 pm
 - Fri: 7:30 am - 8:00 pm
 - Sat: 8:30 am - 1:00 pm
- Fans**: 6 of 143 fans (See All)

The main feed shows a post from UP Library Services dated May 28 at 5:28am, titled "UP Library Services Now you can access your library resources right here". The post includes a link to "Tuks Library Catalogue" and a source. Below the post, there are two comments: "Arnold Papahulu, Elizabeth and Tania like this." and "Tihogelo at 4:27am June 4 i forgot my password how do i create a new one?". Another post from UP Library Services dated March 23 at 6:37am features a photograph of Vikas Swarup and the text: "Vikas Swarup at UP Slumdog Millionaire author at UP World-renowned author, Vikas Swarup, will be delivering a public lecture at the University of Pretoria on March 27. Host: UP Library Services Time: 6:00PM Friday, March 27th Location: Musaion, University of Pretoria, Hatfield campus". The Windows taskbar at the bottom shows the Start button and several open applications, including Novell GroupWis..., Microsoft Power..., Department of Li..., UP Library Servi..., and Departemente v... The system tray on the right shows the Internet icon, a 100% zoom level, and the time 01:18 PM.

Value of a Business Facebook

- Freely available
- Library has a presence where majority of its users are
- Provides another platform for library users to communicate with Library
- New technologies, photos, videos, services can be shared via this platform on regular basis
- Can be used as a marketing tool for the library and its services
- Increases the library's presence on the web
- **Success?** The UP Education Library's business facebook is still very recent; will have to see what feedback we get from "fans"

LinkedIn

A social networking site for professionals to exchange information, ideas and opportunities.

Available at <http://www.linkedin.com>



Example of a Library Professional's Page on LinkedIn

The screenshot shows a web browser window displaying a LinkedIn profile. The browser's address bar shows the URL: <http://www.linkedin.com/ppl/webprofile?action=vmi&id=38986560&pvs=pp&authToken=xWs8&authType=n>. The LinkedIn profile is for Johann van Wyk, who is the Library Manager of Education Library at the University of Pretoria in Johannesburg, South Africa. The profile includes a navigation menu on the left with options like Home, Groups, Profile, and Contacts. The main content area shows his current position, past roles, education, and connections. An advertisement for an MBA program is visible on the right side of the profile.

LinkedIn: Johann van Wyk - Mozilla Firefox

File Edit View History Bookmarks Yahoo! Tools Help

[http://www.linkedin.com/ppl/webprofile?action=vmi&id=38986560&pvs=pp&authToken=xWs8&authType=n](#) Google

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Loading... Department of Library Servi... LinkedIn: Johann van Wyk

LinkedIn people Jobs Answers Companies Account & Settings Help Sign Out Language

Explore People Search: Director at Apple - Internet (Silicon Valley) - VP Operations Search People Search

Profile Edit My Profile View My Profile Edit Public Profile Settings

Johann van Wyk you

Library Manager of Education Library at University of Pretoria
Johannesburg Area, South Africa | Libraries

Current

- Library Manager of Education Library at University of Pretoria

Past

- information specialist at university of pretoria
- library manager at university of pretoria
- Information Specialist at University of Pretoria

see all...

Education

- University of Pretoria/Universiteit van Pretoria

Connections

6 connections

- My Website
- <http://pretoria.facebook.com/p>
- My Blog

Websites

Public Profile <http://www.linkedin.com/pub/11/81/800>

Send a message

Add Johann to your network

Forward this profile to a connection

Ads by LinkedIn Members

[Upgrade your career - MBA](#)
The University of Wales Online MBA at Robert Kennedy College
wales.college.ch/

From: David Costa

[Global Sourcing](#)
BPO Conference

Done

McAfee SiteAdvisor

11:54 AM

Example of a Library Professional's Page on LinkedIn

LinkedIn: Johann van Wyk - Mozilla Firefox

File Edit View History Bookmarks Yahoo! Tools Help

http://www.linkedin.com/ppl/webprofile?action=vmi&id=38986560&pvs=pp&authToken=xWs8&authType=n

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News24, South Africa's pre... Department of Library Servi... LinkedIn: Johann van Wyk

Your profile is 75% complete [Edit]

Experience

Library Manager of Education Library
University of Pretoria
Educational Institution; Higher Education industry
March 2002 – Present (7 years 3 months)

information specialist
university of pretoria
Libraries industry
1998 – 2009 (11 years)

library manager
university of pretoria
Libraries industry
1998 – 2009 (11 years)

Information Specialist
University of Pretoria
Educational Institution; Higher Education industry
March 2002 – December 2004 (2 years 10 months)
Information Specialist for students (under- and postgraduate), staff and external clients of the Department of Education Management and Policy Studies at University of Pretoria.

Information Specialist
University of Pretoria
Educational Institution; Higher Education industry
July 2000 – March 2002 (1 year 9 months)
Information Specialist for students (under- and postgraduate), staff and external clients of the

www.emrgind.com
From: Amit Badami What's this?

Johann's Connections (6)

Elmi Bester
Knowledge Commons Manager at CSIR

Martin KJ Langen
Executive Talent Search Researcher & Knowledge Manager at Mindcor martin@mindcor.com or martinkjlangen@gmail.com

Stephen Negus
Founder/President at One Voice for Asia

See all Connections »

Note: Currently your connections are allowed to view your connections list. [Edit]

Groups you share with Johann:

- ACRL
- Professionals in South Africa
- Library 2.0
- American Library Association

Done

LinkedIn: Johann van ... Microsoft PowerPoin...

McAfee SiteAdvisor

11:56 AM

Example of an organisation's page on LinkedIn

The screenshot shows a Windows Internet Explorer browser window displaying the LinkedIn profile of the University of Pretoria. The browser's address bar shows the URL: http://www.linkedin.com/companies/university-of-pretoria?trk=cus_copro_tab. The LinkedIn navigation bar includes links for People, Jobs, Answers, and Companies, along with Account & Settings, Help, Sign Out, and Language options. A search bar is visible with the text "Search Companies" and a search button.

The main content area features a sidebar on the left with navigation options: Home, Groups, Profile, Contacts, Connections, Imported Contacts, Network Statistics, Inbox (5), and Applications. Below these is a profile card for Johann van Wyk, Library Manager of Education Library at University of Pretoria, with a progress bar indicating his profile is 75% complete.

The main profile section is titled "University of Pretoria" and includes tabs for Overview and Careers. The Overview tab is active, displaying a description: "The University of Pretoria is a university in Pretoria, the administrative capital of South Africa, with a total of about 57,409 students being enrolled in 2008. This makes it one of the country's largest residential (contact) universities. The university is a leading research and teaching university." It also mentions a ranking: "In 2009 Webometrics ranked the university as the 2nd best university in..." with a "see more" link.

Below the description is a "Specialties" section: "University with the highest research output in South Africa. UP is at the forefront of tertiary education in the country and collaborates with world-class partners to ensure continued excellence in learning and teaching."

The "Current Employees (500+ total, 11 in your network)" section lists: Johann van Wyk, Library Manager of Education Library; Christelle Steyn, Library Web Manager; Ina Smith, Institutional Repository Manager; and Bettie de Kock, Me.

On the right side, there is a "Related Companies" section with a "Career path for University of Pretoria employees" table:

before:	after:
• CSIR	• CSIR
• UNISA	• UNISA

Below this is a section titled "University of Pretoria employees are most connected to:" listing Kalooga, Netherlands Defence Academy, CSIR, and Visions Consulting, with a "See more" link.

The "Key Statistics" section shows "Top Locations" as Johannesburg Area, South Africa (500+) and a "Headquarters Address" link.

The browser's taskbar at the bottom shows the Start button and several open applications: Novell GroupWise, Microsoft PowerPoint, and Internet Explorer. The system tray on the right shows the time as 09:18 AM.

Value of LinkedIn

- Freely available
- Valuable site for networking between professionals across a variety of fields and professions
- Communities of Practice form around fields of interest
- Experts share advice, knowledge, ideas
- Ideal site to find experts/connections in specific fields
- Valuable site to use if you look for a job

Academia.edu

A social networking site for academics or people working in an academic environment



Academia.edu

Johann van Wyk | University of Pretoria - Mozilla Firefox

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http://up.academia.edu/JohannvanWyk

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News24, South Africa's pre... Department of Library Servi... LinkedIn: Johann van Wyk Johann van Wyk | Univers...

Home | News | Friend Finder | Invite | Login | Signup

academia.edu

browse: Departments Research

Johann van Wyk



[University of Pretoria](#)

Faculty Member, [Library Services](#)

Faculty Library Manager

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- [Paners I've Read \(3\)](#)

Done

Microsoft PowerPoint - [Engaging academia through Library 2]

Johann van Wyk | Uni... Microsoft PowerPoi...

11:57 AM

Academia.edu

News

UNIVERSITY OF PRETORIA
LIBRARY SERVICES



Johann van Wyk (University of Pretoria), added themselves to the department [Library Services](#) and added a [website](#), a [photo](#), a [research interest](#), a [Contact section](#), a [book](#), a [position](#), [papers](#).

[More News](#)

ADD YOURSELF TO YOUR DEPARTMENT 2

Add Department

- College
- Presidency College, Chennai (3 people, 3 departments)
- University of Pretoria (1 person, 2 departments)
- University of Pretoria (12 people, 12 departments)
- University of Primorska (2 people, 8 departments)
- University of Prince Edward Island (5 people, 3 departments)
- Prince Commu (1 person, 1 department)

Library Services

- Accounting (1 person)
- Chemistry (2 people)
- Community Engagement (1 person)
- Gordon Institute of Business Science (1 person)
- Information Science (1 person)
- Library Services (1 person)
- Mechanical and Aeronautical (1 person)
- Medical Virology (1 person)
- Microbiology & Plant Pathology (0 people)
- Philosophy (1 person)
- Town and Regional Planning (1 person)
- Water Institute (1 person)

COMPLETE THIS DEPARTMENT

Add Your Name
Faculty Member

Send an Email To The Department Administrator:
Enter email address
This will send a link to this department to the Department Administrator, inviting him or her to forward the link to the rest of the department.

Faculty Members

- Johann van Wyk**
Papers (3)
Research Interests (9)

Add Your Name
Post-Doc

Related Departments:
No related departments

Related Research Interests:
No related research interests

Value of Academia.edu

- Freely available
- Helps people in the academic environment find/connect /network to others with similar interests
- Communities of Practice form around different fields of interest
- Helps people keep track of developments in their specific research area
- Provides a platform where each librarian/information specialist can maintain their own academic web page where they list their research interests, upload their resumes, publications, presentations etc.

Geolocation Tools

Geolocation tools assist in the “identification of the real-world Geographic location of an [Internet](#)-connected computer, mobile device, website visitor, etc.” (Wikipedia)

Examples:

- Google Earth
- Google Latitude www.google.com/intl/en_us/latitude/intro.html
- Yahoo Maps <http://www.yahoo.com/r/24>
- Microsoft Bing Maps <http://www.bing.com/maps>

Link to Google Earth from UP Education Library's Web Page

The screenshot shows a Mozilla Firefox browser window displaying the Department of Library Services website. The address bar shows the URL <http://www.library.up.ac.za/edu/index.htm>. The page content includes a navigation menu on the left, a main content area with a 'Wiki' section, and a right sidebar with 'Quick links to:' and 'My Library Space'.

Wiki:

- [Bibliography of resources on research: for students and supervisors - Click Here!](#)
- [Quick Guide to Abridged Harvard Reference Method - Click here!](#)
- [Kitsgids tot Verkorte Harvard Verwysingsmetode - Kliek hier!](#)
- [Tips on How to Evaluate Internet Resources \(pdf Slides\). Click here!](#)
- [Orientation to our Library Services and Products \(pdf Slides\). Click here!](#)

Physical Address

Education Library
Media Building
Groenkloof Campus
C/o George Storrar & Leyds
Streets
University of Pretoria
Pretoria, South Africa

Directions: [View Map](#)
[View Google Earth Map](#)

Postal Address

Education Library
Department of Library Services
University of Pretoria
PO Box 12411
Hatfield, Pretoria
South Africa
0028

Tel.: +27 12 420 5536
Fax: +27 12 420 5650

Faculty Library Manager
Mr Johann van Wyk
Tel.: +27 12 420 5650

Other staff

My Library Space

- Ask a Librarian
- My Library Record
- View & Renew Material
- UPSpace
- Interlending: Requests - Info
- clickUP (Students Online)
- Lecturers Online
- UP Portal
- E-Theses & Dissertations
- Library Intranet (Staff Only)

Web/ Library 2.0 Tools

[Click here for a list of Web/ Library 2.0 Tools](#)

View Web Statistics

Please give us your Feedback

feedblitz
FeedBlitz Help

McAfee SiteAdvisor

Google Earth Satellite Photo of UP's Education Campus

Education Library, University of Pretoria - Google Maps - Mozilla Firefox

File Edit View History Bookmarks Yahoo! Tools Help

http://maps.google.com/maps/ms?ie=UTF8&hl=en&msa=0&msid=103352732984862152520.000448510eb32! ☆ Google

Most Visited Getting Started Latest Headlines

Search Web Mail Shopping Personals My Yahoo! News Games Travel Finance

News24, South Africa's pre... Department of Library Servi... Education Library, Univers... x

Web Images Maps News Video Gmail more Sign in | Help

Google Maps Find businesses, addresses and places of interest. Learn more.

Search Maps Show search options

Get Directions My Maps

Education Library, University of Pretoria

930 views - Public
Created on Mar 13, 2008 - Updated Mar 13, 2008
By Johann van Wyk
Rate this map - Write a comment

Education Library, University of Pretoria

Placemark 2
Leyds Street

Entrance to Groenkloof Campus, University of Pretoria
The Groenkloof Campus is where the Education Library is located.

Line 1

Line 2

Line 3

Line 5

Line 6

More... Map Satellite Terrain Show labels

George Storrar Dr

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Transferring data from mlt0.google.com...

McAfee SiteAdvisor

Education Library, Un... Microsoft PowerPoin... 12:13 PM

Google Earth Map of UP's Education Campus

Education Library, University of Pretoria - Google Maps - Mozilla Firefox

File Edit View History Bookmarks Yahoo! Tools Help

http://maps.google.com/maps/ms?ie=UTF8&hl=en&msa=0&msid=103352732984862152520.000448510eb32

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News24, South Africa's pre... Department of Library Servi... Education Library, Univers...

Web Images Maps News Video Gmail more Sign In Help

Google Maps Find businesses, addresses and places of interest. Learn more.

Search Maps Show search options

Get Directions My Maps

Created on Mar 13, 2006 - Updated Mar 13, 2006
By Johann van Wyk
Rate this map - Write a comment

Education Library, University of Pretoria

Placemark 2
Leyds Street

Entrance to Groenkloof Campus, University of
The Groenkloof Campus is where the Education

Line 1

Line 2

Line 3

Line 5

Line 6

Line 7

1000 ft
500 m

©2009 Google - Map data ©2009 Tele Atlas

Transferring data from mlt0.google.com...

McAfee SiteAdvisor

Education Library, Un... Microsoft PowerPoi... 12:16 PM

Value of Google Earth

- Freely available
- Increase the presence of your Library on the Web
- Valuable tool to market the library
- Valuable tool to give directions to the library
- Can link to Google Earth Map from your web page

Alerting/Web Feed Tools

Web Feeds are generally found under orange buttons labelled `XML' or `RSS'. By clicking on these buttons you subscribe to a news feed (updates) on a site with your feed aggregator. New additions to the site (News) is automatically fed to the aggregator where it can be read



RSS Feed to new books in the Library

Millennium Library Catalog - Windows Internet Explorer

http://explore.up.ac.za/screens/mainmenu.html

File Edit View Favorites Tools Help

Google Search South Africa

Millennium Library Catalog Home Feeds (3) Print Page Tools Help Delicious Bookmarks Tag Research

Interlending Requests +Info | View /Renew Library Material

100 1008-2008 UNIVERSITEIT VAN PRETORIA
UNIVERSITY OF PRETORIA
YUNIBESITHI YA PRETORIA

UPEXplore Library Catalogue
Department of Library Services

Library Home About the Library Libraries / Units / Collections E-Resources Journals Catalogue Contact

Keyword Title Author Subject ISBN/ISSN Journal Title

Type the keyword(s) in the box below then press Enter or click the Search button.

UP Libraries (Except Mamelodi)

Search

Search for Exam papers that are submitted by lecturers here:

▶ Exam papers [Course Code / Department](#)

You may request materials not available in your local library via your [Interlending Account](#). See [Services per Faculty](#) to register as an Interlending User. Search [SACat \(Sabinet\)](#) for holdings available from other libraries. You may also browse other universities' libraries here:

Search another library catalogue

Other Searches:

- ▶ Advanced Search
- ▶ Author and Title Search
- ▶ Government Document No
- ▶ Course reserves
- ▶ UP Shelf No
- ▶ CSIR Shelf No
- ▶ Dewey No

▶ My Library Record

▶ UP Libraries

▶ CSIR Collection

▶ GIBS Collection

▶ Mamelodi Collection

▶ Entire UP Collection

New Books

Library Feeds (Items Received)

New orders (Not yet received)

Need Search Tips?

Local intranet 100%

start Novell GroupWise - M... Millennium Library Cat... Microsoft PowerPoint ... 07:39 AM

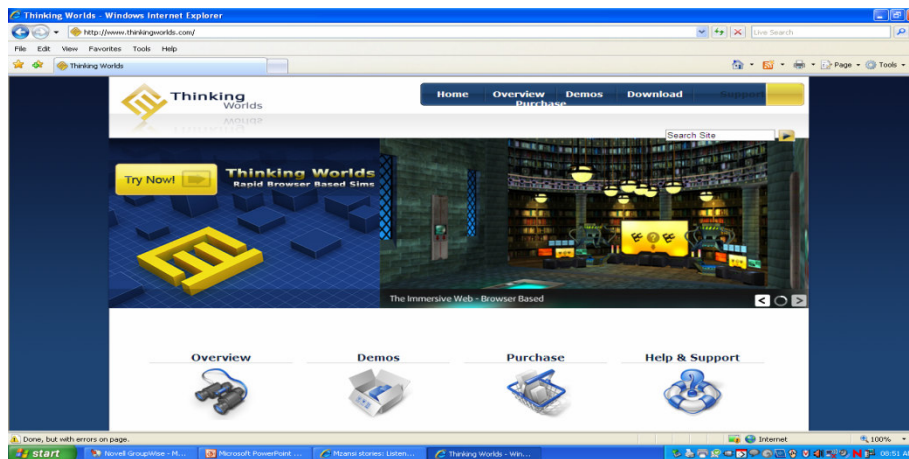
Value of RSS Feeds

- Freely available
- Keeps clients of the library informed about new books in the library (marketing tool)
- Updated automatically
- Valuable tool to keep track/statistics of new acquisitions

Gaming Tools

Games can be used in libraries as part of training, learning, and research initiatives. A variety of different software is available, but UP chose “Thinking Worlds” because it was available as Open Source, but now only available at a cost

<http://www.thinkingworlds.com/>



Game for information literacy training at UP library

- Pilot project in 2008
- Game for information literacy training of undergraduate students (4000 students partook)
- Game for information literacy training of medical students (300 students partook)

Task instructions are given at the start of the game

In this game you will have to search for ten characters

- * Each character will have a clue
- * You cannot proceed to the next clue if you do not have all the previous clues
- * All the information given in each clue is important and all the topics must be read
- * You must answer the questions on your PDA icon on the computer after you have found all the clues
- * Please note that once you start with the test you will not be able to go back to any of the clues
- * On completion of the questions - put up your hand for an assistant to verify your marks

GOOD LUCK AND ENJOY!!



Clear learning goals at the start of each new game

In this task you will learn what is available on our Health Sciences library web page and How to use the Library Catalogue to:

- * Find books
- * Find journal titles
- * Find audiovisual material
- * Borrow books
- * How to use the study collection



The avatar can interact with different characters.

Dumelang! Goeie dag! Good morning! I am Bactri, the forever hungry clue 1
The Health Sciences Library web page is very very important and so cool!
Click on each topic below for more information. I'm going to spin off to find bites and clues
to still my appetite! Chow.

Health Sciences library web address

Computers in the foyer

Computers in the labs

End Conversation



Department of Library Services

Home About the Library Services/Facilities Resources Journals Catalogue Training Contact

UP Home

E-Resources
E-books
E-journals
Databases

Catalogue

ClickUP (Students Online)

Referencing guidelines

Free Book: The Biomedical and Life Sciences Collection - Seminar

New Books, videos, cd-rom programs

Medical Library (4th Strydom North Building, Health Sciences Faculty)

BMS & Dentistry Library (BMS Building, Pretorius Campus)

Kinikela Library (Kinikela Building, Kwaifong Hospital)

Wibank Health Library (Wibank Hospital)

Local intranet

Each character provides information



Back



Meet Einspine



07
00
00



Value of using a Game for information literacy training

Feedback from clients in pilot project:

- “A young modern approach to an important component of research”
- “The game was fun, modern, doable, informative and quite interesting!”
- “It was not at all dull or anything. It rocked!”
- “This is an excellent way to orientate first year students on how to use the library”
- “Awesome idea of using the game instead of just a boring talk”

iGoogle

The screenshot shows the iGoogle homepage in a Windows Internet Explorer browser window. The browser's address bar displays the URL <http://www.google.co.za/ig?hl=en>. The page features a search bar with the text "iGoogle" and buttons for "Google Search" and "I'm Feeling Lucky". Below the search bar, there are navigation links for "Web", "Images", "News", "Groups", "Books", "Scholar", "Gmail", and "more". The user's email address, "johann.vnw@gmail.com", and links for "Classic Home", "My Account", and "Sign out" are visible in the top right corner.

The main content area is divided into several sections, each with a red arrow pointing to it from a label:

- Twitter**: Points to the "TwitterGadget" section, which shows a profile for "johannvanwyk" with a follower count of 140 and several tweets from "library2".
- Gmail**: Points to the "Gmail" section, which displays an inbox with five "Google - Google Alert - education south africa - Google" messages dated from 13 Aug to 17 Aug.
- Facebook**: Points to the "facebook" section, which shows a search bar and a list of notifications including "3 friend requests", "1 group invitation", and "Create a Security Question".
- LinkedIn**: Points to the "LinkedIn Answers: Technology" section, which lists several questions and answers related to technology.
- IOL News**: Points to the "IOL: Top Stories" section, which displays a list of news headlines such as "Sapa's daughter dies in family shooting" and "Off-duty cop assaulted by angry residents".

The browser's taskbar at the bottom shows the "start" button and several open applications: "Novell GroupWise - M...", "Microsoft PowerPoint ...", "3 Internet Explorer", and "Document1 - Microsof...". The system tray on the right shows the time as "09:28 AM" and a "100%" zoom level.

iGoogle

The screenshot shows the iGoogle homepage with several widgets. Red annotations highlight specific features:

- Google News:** A red arrow points to the top-left widget displaying tweets from 'library2'.
- News 24:** A red arrow points to the 'News24 Top Stories' widget.
- Google Weather:** A red arrow points to the 'Weather' widget at the bottom left, which shows a forecast for Pretoria with temperatures for Tuesday (19° | 5°), Wednesday (21° | 3°), Thursday (18° | 2°), and Friday (20° | 4°).
- BBC News:** A red arrow points to the 'BBC News | Africa | World Edition' widget.
- EduNews Blog:** A red arrow points to the 'Education Library Blog @ University of Pretoria' widget.
- Google Sport News:** A red arrow points to the 'Sport Top Stories' widget.

The browser window title is 'iGoogle - Windows Internet Explorer' and the address bar shows 'http://www.google.co.za/ig?hl=en'. The taskbar at the bottom includes the Start button and open applications like Novell GroupWise, Microsoft PowerPoint, and Internet Explorer.

Lessons learned

- Convince Top Management & IT Dept of value of these tools
- Identify one or two tools to start experimenting with
- Make tools part of strategic planning
- Give staff members freedom to experiment
- Make these tools part of staff members' performance evaluations
- Reward staff for successful implementations
- Integrate tools in daily work processes
- Give staff members training if necessary
- Showcase success stories to rest of your staff
- Communicate/Market these tools to your clients
- Learn from the mistakes of others

Conclusion

Libraries currently find themselves in an environment where the focus is on collaboration, participation, interaction, connection, transparency and real-time delivery of information. At the same time libraries are faced with economic constraints, because of the economic downturn. Library 2.0 tools can address these issues.

Library clients on the other hand are increasingly using web 2.0 tools to socialize, work, play, interact, network, search for and Share information etc.

We cannot wait for clients to come to the library anymore! Lets take the library to them by utilising the different Web 2.0 Tools.

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