

## APPENDICES

### Appendix A: List of terminologies used in the study

The following terminologies are used in congruence with the South African educational landscape and related documentation in higher education:

**Throughput:** This concept refers to the successful progression of students from first registration to qualification.

**Attrition:** Attrition refers to the "fall-out" of students, either by stopping academic study, cancelling registration, or failing without the option to repeat or continue.

**Success rates:** This concept is used to refer to the rate (%) of students completing a subject after registration for the specific subject.

**Funding framework:** The specific framework with formula's that are being used to determine the annual income (subsidy) of the higher education institution.

**Programme and Qualification mix:** The pre-approved range of academic programmes and/ qualifications that the Council for Higher Education approves and which the specific university may offer.

**Outcomes-based education:** The educational approach that focuses on the achievement of specific pre-determined outcomes relating to knowledge, skill and competence.

**Service portfolio:** the combination, range and scope of services offered by the student development and support unit(s) on campus.

**Student development and support unit(s):** the specifically assigned unit/s within the organisational structure of the university offering services that is included in the definition of student development and support.

**Student development and support function:** referring to the general function within the scope of business of higher education where the development and support of students are addressed.

## Appendix B: List of acronyms used in the study

<b>CHE</b>	Council for Higher Education
<b>CTP</b>	Committee for Technikon Principals
<b>DoE</b>	Department of Education
<b>FET</b>	Further Education and Training. With reference to the National Qualification Framework this certificate is required for access to higher education. (The FET band culminates in a national examination and certification on Grade level 12)
<b>HEMIS</b>	Higher Education Management Information System. National database with statistics and trends in higher education in South Africa
<b>HEQC</b>	Higher Education Quality Committee
<b>HET</b>	Higher Education and Training. With reference to the National Qualifications Framework this indicates all levels of training post FET)
<b>NP for HE</b>	National Plan for Higher Education
<b>NQF</b>	National Qualifications Framework
<b>PQM</b>	Programme and Qualification mix
<b>SAQA</b>	South African Qualifications Authority
<b>SAUVCA</b>	South African University Vice Chancellors Association
<b>SDS</b>	Student development and support
<b>SDSS</b>	Student development and support services
<b>SSCSA</b>	Society for Student Counselling in Southern Africa
<b>UNESCO</b>	United Nations Social Education and Cultural Organisations

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