

## REFERENCES

- Armed robbers steal substantial amount of money from Mayor's Walk Spar. 2000, 20 July. *Natal Witness*, p. 3.
- Babbie, E. 1992. *The practice of social research* (6th ed.). California: Wadsworth.
- Banton, M. 1985. *Investigating robbery*. England: Gower.
- Bard, M. & Sangrey, D. 1986. *The crime victim's book* (2nd ed.). New Jersey: Citadel.
- Barkan, S.E. 1997. *Criminology: A sociological understanding*. New Jersey: Prentice-Hall.
- Barkas, J.L. 1978. *Victims*. New York: Charles Scribner's.
- Barlow, D.H. & Durand, V.M. 1995. *Abnormal psychology: An integrative approach*. California: Brooks/Cole.
- Bartol, C.R. 1995. *Criminal behaviour: A psychosocial approach* (4th ed.). New Jersey: Prentice-Hall.
- Bartollas, C. & Dinitz, S. 1989. *Introduction to criminology: order and disorder*. New York: Harper & Row.
- Beck, R. 1999. 'Rape from afar': Men exposing to women and children. In F. Brookman, L. Noaks & E. Wincup (Eds.), *Qualitative research in criminology* (pp.91-110). Aldershot: Ashgate.
- Beirne, P. & Messerschmidt, J. 1991. *Criminology*. Florida: Harcourt Brace Jovanovich.
- Billingsley, P. 1988. *Bandits in Republican China*. California: Stanford University Press.

Block, R. 1977. *Violent crime: Environment, interaction and death*. Lexington: Lexington.

Block, R. 1989. Victim-offender dynamics in stranger-to-stranger violence: Robbery and rape. In E.A. Fattah (Ed.), *The plight of crime victims in modern society* (pp. 231-251). New York: St. Martin's.

Bonn, R.L. 1984. *Criminology*. New York: McGraw-Hill.

Brantingham, P.J. & Brantingham, P.L. 1978. A theoretical model of crime site selection. In M.D. Krohn & R.L. Akers (Eds.), *Crime, law and sanctions* (pp. 105-118). California: Sage.

Brewer, J.D. 1994. *The danger from strangers: Confronting the threat of assault*. London: Plenum.

Brown, S.E., Esbensen, F-A., & Geis, G. 1996. *Criminology: Explaining crime and it's context* (2nd ed.). Cincinnati: Anderson.

Brown, S.E., Esbensen, F-A., & Geis, G. 2001. *Criminology: Explaining crime and it's context* (4th ed.). Cincinnati: Anderson.

Burgess, A.W. & Holmstrom, L.L. 1986. Adaptive strategies and recovery from rape. In R.H. Moos (Ed.), *Coping with life crises: An integrated approach* (pp. 353-365). New York: Plenum.

Burke, T.W. & O'Rear, C.E. 1993. Armed carjacking: A violent problem in need of a solution. *The Police Chief*, **60**(1): 18-24.

Caldwell, R.G. 1965. *Criminology* (2nd ed.). New York: Ronald Press.

Carson, R.C. & Butcher, J.N. 1992. *Abnormal psychology and modern life* (9th ed.). New York: HarperCollins.

Cloete, M.G.T. & Stevens, R. (Eds.) 1990. *Criminology*. Pretoria: Sigma Press.

- Cohen, F. 1987. Measurement of coping. In S.V. Kasl & C.L. Cooper (Eds.), *Stress and health issues in research methodology* (pp. 283-305). Chichester: John Wiley & Sons.
- Cohen, L.E. & Cantor, D. 1980. The determinants of larceny: An empirical and theoretical study. *Journal of Research in Crime and Delinquency*, **17**(2): 140-159.
- Cohen, L.E. & Felson, M. 1979, August. Social change and crime rate trends: A routine activity approach. *American Sociological Review*, **44**: 588-608.
- Conklin, J.E. 1972. *Robbery and the criminal justice system*. Philadelphia: Lipincott.
- Conklin, J.E. 1975. *The impact of crime*. New York: Macmillan.
- Conklin, J.E. 1981. *Criminology*. New York: Macmillan.
- Conklin, J.E. 1995. *Criminology* (5th ed.). Boston: Allyn & Bacon.
- Conklin, J.E. 1998. *Criminology* (6th ed.). London: Allyn & Bacon.
- Conradie, H. 1994. *Voertuigroofiogte aan die Witwatersrand*. University of South Africa: Pretoria.
- Cook, P.J. 1985. Is robbery becoming more violent?: An analysis of robbery-murder trends since 1968. *Journal of Criminal Law and Criminology*, **76**(2): 480-489.
- Cook, P.J. 1987. Robbery violence. *Journal of Criminal Law and Criminology*, **78**(2): 357-376.
- Cook, P.J. & Moore, M.H. 1995. Gun control. In J.Q. Wilson & J. Petersilia (Eds.), *Crime* (pp. 267-294). San Francisco: ICS Press.
- Cornish, D.B. & Clarke, R.V. 1987. Understanding crime displacement: An application of rational choice theory. *Criminology*, **25**(4): 933-948.
- Creswell, J.W. 1998. *Qualitative inquiry and research design: Choosing among five traditions*. London: Sage.
- Crime count - Melville. 2000, 21 August. *The Star*, p. 2.

Crime count - Yeoville. 2000, 21 August. *The Star*, p. 2.

Crime count - Steeledale. 2001, 11 January. *The Star*, p. 2.

Crime count - Germiston. 2001, 19 January. *The Star*, p. 2.

Crime count - Meadowbrook. 2001, 19 January. *The Star*, p. 2.

Crime Information Management Centre. 1996. *The incidence of serious crime: Quarterly report 2/96*. Pretoria: South African Police Service.

Crime Information Management Centre. 1998. *The incidence of serious crime: Quarterly report 3/98*. Pretoria: South African Police Service.

Criminal justice's budget down while crime is up. 2000, March. *Security focus*, **18**(3): 6.

Crummey, D. 1986. *Banditry, rebellion and social protest in Africa*. London: James Currey.

Curtis, L.A. 1974. *Criminal violence*. Lexington: Lexington.

Curtis, L.A. 1975. *Violence, race and culture*. Lexington: Lexington.

Davis, L. 1999. *A criminal investigation into vehicle hijacking with specific reference to victim vulnerability, victim complicity and the modus operandi of the offender*. Unpublished doctoral thesis, University of Pretoria.

De Vos, A.S. 1998. *Research at grass roots: A primer for the caring professions*. Pretoria: Van Schaik.

Drapkin, I. & Viano, E. 1974. *Victimology: A new focus. Vol. 1: Theoretical issues in victimology*. Lexington: D.C. Heath.

Dunn, C.S. 1976. *Patterns of robbery characteristics and their occurrence among social areas*. New York: Criminal Justice Research Centre.

Dussich, J.P.J. & Eichman, C.J. 1976. The elderly victim: Vulnerability to the criminal act. In J. Goldsmith & S. Goldsmith (Eds.), *Crime and the elderly* (pp. 91-98). Lexington: D.C. Heath.

Einstadter, W.J. 1972. Contingencies and risk in criminalisation: on becoming a systematic robber. In T.P. Thornberry & E. Sagarin (Eds.), *Images of crime: offenders and victims* (pp. 15-24). New York: Praeger.

Einstadter, W.J. 1995. The social organisation of armed robbery. In D. Hobb (Ed.), *Professional criminals* (pp. 69-88). Vermont: Dartmouth.

Ekpenyong, S. 1989. Social inequalities, collusion and armed robbery in Nigerian cities. *British Journal of Criminology*, **29**: 21-34.

Esterhuyse, W. 1997, 11 July. Soldate nodig teen misdaadvlaag. *Finansies & Tegniek*, p. 18.

Fattah, E.A. 1976. The use of the victim as an agent of self-legitimation: Toward a dynamic explanation of criminal behavior. In E. Viano (Ed.), *Victims and society* (pp. 105-129). Washington: Visage.

Fattah, E.A. 1992. *Towards a critical victimology*. New York: St. Martin.

Fattah, E.A. 1997. *Criminology: Past, present, and future: a critical overview*. New York: St. Martin's Press.

Felson, M. 1987. Routine activities and crime prevention in the developing metropolis. *Criminology*, **25**(4): 911-932.

Felson, M. 1998. *Crime and everyday life* (2nd ed.). California: Pine Forge Press.

Festinger, L. & Katz, D. 1953. *Research methods in the behavioral sciences*. New York: Holt, Rinehart & Winston.

Flanyak, C.M. 1999. Accessing data: procedures, practices, and problems of academic researchers. In M.L. Dantzker (Ed.), *Readings for research methods in criminology and criminal justice* (pp. 157-180). Boston: Butterworth-Heinemann.

Fourty four thousand rand taken in robberies. 2000, 3 July. *Pretoria News*, p. 3.

Fox, V. 1976. *Introduction to criminology*. New Jersey: Prentice-Hall.

Gabor, T., Baril, M., Cusson, M., Elie, D., LeBlanc, M. & Normandeau, A. 1987. *Armed robbery: cops, robbers, and victims*. Springfield: Charles C. Thomas.

Galaway, B. & Hudson, J. 1981. *Perspectives on crime victims*. London: C.V. Mosby.

Gelsthorpe, L. 1996. Critical decisions and processes in the criminal courts. In E. McLaughlin & J. Muncie (Eds.), *Controlling crime* (pp. 107-156). London: Sage.

Gibbs, J.J. & Shelly, P.L. 1995. Life in the fast lane. In D. Hobb (Ed.), *Professional criminals* (pp. 299-329). Vermont: Dartmouth.

Glanz, L. 1994. *Crime in South Africa: perceptions, fear and victimization*. Pretoria: HSRC.

Glick, L. 1995. *Criminology*. Boston: Allyn & Bacon.

Greenberg, M.S. & Ruback, R.B. 1992. *After the crime: Victim decision making*. New York: Plenum.

Goldstein, P.J. 1989. Drugs and violent crime. In N.A. Weiner & M.E. Wolfgang (Eds.), *Pathways to criminal violence* (pp. 16-48). California: Sage.

Hagan, J. 1982. *Research methods in criminal justice and criminology*. New York: Macmillan.

Hindelang, M.J., Gottfredson, M.R. & Garofalo, J. 1978. *Victims of personal crime: An empirical foundation for a theory of personal victimisation*. Cambridge: Ballinger.

Horgan, J.J. 1979. *Criminal investigation* (2nd ed.). New York: McGraw-Hill.

Hough, M. 1986. Victims of violent crime: Findings from the British Crime Survey. In E.A. Fattah (Ed.), *From crime policy to victim policy: Reorienting the justice system* (pp. 117-132). London: Macmillan.

Huysamen, G.K. 1993. *Metodologie vir die sosiale en gedragwetenskappe*. Pretoria: Southern.

Inter-departmental Strategy Team consisting of the Departments of Correctional Services, Defence, Intelligence, Justice, Safety and Security, and Welfare. 1996, May. *National Crime Prevention Strategy*. Johannesburg: Secretariat for Safety and Security.

Janoff-Bulman, R. 1992. *Shattered assumptions: towards a new psychology of trauma*. New York: The Free Press.

Janoff-Bulman, R. & Frieze, I.H. 1983. A theoretical perspective for understanding reactions to victimization. *Journal of social issues*, **39**(2): 1-17.

Jeffrey, C.R. 1977. *Crime prevention through environmental design*. London: Sage.

Joubert, S.J. 1998. Research technology. In *Methodology* (pp. 15-24). Pretoria: Unisa.

Joubert, S., Ladikos, A., Maree, A., Naudé, B. & Prinsloo, J. 1999. Perceptions of crime-related problems experienced by South African businesses. *Acta Criminologica*, **12**(2): 87-95.

Karmen, A. 1996. *Crime victims: an introduction to victimology* (3rd ed.). California: Wadsworth.

Katz, J. 1996. The motivation of the persistent robber. In J.E. Conklin (Ed.), *New perspectives in criminology* (pp. 171-181). Boston: Allyn & Bacon.

Kennedy, L.W. & Baron, S.W. 1993, February. Routine activities and a subculture of violence: A study of violence on the street. *Journal of Research in Crime and Delinquency*, **30**(1): 88-112.

Kerlinger, F.N. 1970. *Foundations of behavioral research*. London: Holt, Rinehart & Winston.

Kirsten, A. 1997. *Nedcor ISS Crime Index 1*. Halfway House: Institute for Security Studies.

Kleck, G. 1991. *Point blank: Guns and violence in America*. New York: Aldine de Gruyter.

Kleck, G. & DeLone, M.A. 1993. Victim resistance and offender weapon effects in robbery. *Journal of Quantitative Criminology*, **9**(1): 55-81.

Kooistra, P. 1983. American Robin Hoods: The criminal as social hero. *Criminal Justice Abstracts*, **15**(2): 214-227.

Kratcoski, P.C. & Kratcoski, L.D. 1996. *Juvenile delinquency* (4th ed.). New Jersey: Prentice-Hall.

Kruger, J.T. 1978. The approach of the state with regard to the prevention of crime. In P.J. Van der Walt (Ed.), *Crime and society* (pp. 455-473). Pretoria: Unisa.

Lab, S.P. 1997. *Crime prevention: Approaches, practices and evaluations* (3rd ed.). Cincinnati: Anderson.

Lab, S.P. 2000. *Crime prevention: Approaches, practices and evaluations* (4th ed.). Cincinnati: Anderson.

Landau, S.F. & Fridman, D. 1993, May. The seasonality of violent crime: the case of robbery and homicide in Israel. *Journal of Research in Crime and Delinquency*, **30**: 163-191.

Laub, J.H. 1997. Patterns of criminal victimization in the United States. In R.C. Davis, A.J. Lurigio, and W.G. Skogan (Eds.), *Victims of crime* (2nd ed.) (pp. 9-26). California: Sage.

Letkemann, P. 1982. The skilled bank robber. In L.D. Savitz & N. Johnston (Eds.), *Contemporary criminology* (pp. 219-28). New Jersey: Wiley.

Levi, M. 1994. Violent crime. In M. Maguire, R. Morgan, and R. Reiner (Eds.), *The Oxford handbook of criminology* (pp. 1207-1240). Oxford: Clarendon Press.

Livingston, J. 1996. *Crime and criminology* (2nd ed.). New Jersey: Prentice-Hall.

Lotto-geld lok skurke glo. 2002, 10 June. *Beeld*, p. 4.



- Louw, D.A., Van Heerden, T.J. & Smith, P.R. 1978. *Kriminologiewoordeboek*. Durban: Butterworths.
- Luckenbill, D.F. 1980. Patterns of force in robbery. *Deviant behavior*, 1(3): 361-378.
- Lurigio, A.J., Skogan, W.G. & Davis, R.C. 1990. *Victims of crime: Problems, policies, and programs*. London: Sage.
- Lynch, J.P. 1987. Routine activity and victimisation at work. *Journal of Quantitative Criminology*, 3(4): 283-300.
- Macdonald, J.M. 1975. *Armed robbery: Offenders and their victims*. Springfield: Charles C. Thomas.
- Macdonald, E. 1991. *Shoot the women first*. London: Arrow Books.
- Man held, another on the run after robbery. 2000, 3 August. *Pretoria News*, p. 2.
- Marais, C.W. & Van Rooyen, H.J.N. 1990. *Misdaadondersoek*. Pretoria: Pro-media.
- Maree, A. 1995. *Die modus operandi van die bankrower: 'n Kriminologiese introspeksie*. Unpublished dissertation, Unisa.
- Martin, R., Mutchnick, R.J. & Austin, W.T. 1990. *Criminological thought: Pioneers past and present*. New York: Macmillan.
- Maxfield, M.G. 1987. Lifestyle and routine activity theories of crime: Empirical studies of victimisation, delinquency and offender decision making. *Journal of Quantitative Criminology*, 3(4): 275-282.
- McBurney, D.H. 1994. *Research methods* (3rd ed.). California: Brooks/Cole.
- McClintock, F.H. & Gibson, E. 1961. *Robbery in London*. New York: Macmillan.
- McKendrick, B.W. & Hoffman, W. 1990. *People and violence in South Africa*. Cape Town: Oxford.

- Meadows, R.J. 1998. *Understanding violence and victimisation*. New Jersey: Prentice-Hall.
- Messner, S.F. & Tardiff, K. 1985. The social ecology of urban homicide: An application of the routine activities approach. *Criminology*, **23**(2): 241-267.
- Miethe, T.D., Stafford, M.C. & Lang, J.S. 1987. Social differentiation in criminal victimisation: A test of routine activities/lifestyle theories. *American Sociological Review*, **52**: 184-194.
- Miller, D.T. & Porter, C.A. 1983. Self-blame in victims of violence. *Journal of social issues*, **39**(2): 139-152.
- Morrison, S. & O'Donnell, I. 1994. *Armed robbery: A study in London*. Oxford: Centre for Criminological Research, University of Oxford.
- Mouton, J. & Marais, H.C. 1988. *Metodologie van die geesteswetenskappe: Basiese begrippe*. Pretoria: RGN.
- Muntingh, L. 2001. *After prison: The case for offender reintegration*. Pretoria: Institute for Security Studies.
- Murders, robbery in weekend crime. 2000, 11 December. *Pretoria News*, p. 2.
- Myerson, L. 1995. *Hijackings, burglaries and serious crimes*. Sandton: LAD.
- Naudé, C.M.B. 1998. Prevention and control of violent crime. In *Krm307-K: Fundamental criminology* (pp. 108-123). Pretoria: Unisa.
- Naudé, C.M.B. 1998. Violent crime. In *Krm307-K: Fundamental criminology* (pp. 2-19). Pretoria: Unisa.
- Naudé, C.M.B. 1999. *The SA National Crime Prevention Strategy: Fatally flawed or panacea for the future* (Duplicated document).
- Naudé, B., Prinsloo, J., Maree, A., Ladikos, A. & Joubert, S. 2000. The crime-risk profile of commercial institutions in South Africa. *Acta Criminologica*, **13**(3): 74-85.

- Naudé, C.M.B. & Stevens, R. 1988. *Crime prevention strategies*. Pretoria: Haum.
- Nel, J.A. 1996. *The SAPS victim support programme initiative: The way forward*. Unpublished document: 1-18.
- Neser, J.J. 1997. *Penitentiary penology* (2nd ed.). Johannesburg: Lexicon.
- Neser, J.J. 1998. The death penalty. In *Krm308-L: Community reaction to crime: Crime victims and the criminal justice system and specific issues* (pp. 52-60). Pretoria: Unisa.
- Neuman, W.L. 1997. *Social research methods: qualitative and quantitative approaches* (3rd ed.). Boston: Allyn & Bacon.
- Nomoyi, C., Davis, L., Theron, A. & Klopper, H.F. 2000. *Krm 152: Violent crime*. Pretoria: University of Pretoria.
- Normandeau, A. 1981. Armed robbery in Montreal, and its victims. *Victimology*, **6**: 306-317.
- Oppler, S. 1998, October. *Correcting corrections: Prospects for South Africa's prisons*. Halfway House: Institute for Security Studies.
- Oxford Advanced Learner's Dictionary of Current English* (5th ed.). 1998. Oxford: Oxford University Press.
- Oxford Paperback Dictionary* (3rd ed.). 1988. Oxford: Oxford University Press.
- Pelser, A. & De Kock, C. 2000. Violence in South Africa: A note on some trends in the 1990's. *Acta Criminologica* **13**(1): 80-94.
- Perloff, L.S. 1983. Perceptions of vulnerability to victimization. *Journal of social issues*, **39**(2): 41-61.
- Pettway, L.E. 1979. *A geographical description of robbery and burglary offence location in Milwaukee County*. Unpublished dissertation, University of Wisconsin.

- Phillips, B. 1985. *Sociological research methods: An introduction*. Homewood: Dorsey.
- Pistol-whipped during robbery. 2000, 5 December. *The Citizen*, p. 6.
- Pollock, J.M. 1999. *Criminal women*. Cincinnati: Anderson.
- Pratt, M. 1980. *Mugging as a social problem*. London: Routledge & Kegan Paul.
- Pretoria Checkers robbed. 2002, 6 March. *The Citizen*, p. 8.
- Pretorius, R. 1982. *Die bejaarde as slagoffer van misdaad*. Unpublished dissertation, University of Pretoria.
- Prinsloo, J., Joubert, S., Ladikos, A., Maree, A. & Naudé, B. 2000. The interrelationship between the national police service and organised business in South Africa. *Acta Criminologica*, **13**(1): 1-10.
- Punch, M. 1979. *Policing the inner city: A study of Amsterdam's Warmoesstraat*. London: Macmillan.
- Quinney, R. 1972. Who is the victim? *Criminology*, **10**(3): 314-323.
- Reid, S.T. 1988. *Crime and Criminology* (5th ed.). New York: Holt, Rinehart and Winston.
- Resick, P.A. & Nishith, P. 1997. Sexual assault. In R.C. Davis, A.J. Lurigio, and W.G. Skogan (Eds.), *Victims of crime* (2nd ed.) (pp. 27-52). California: Sage.
- Reynolds, P. 1994. *Dealing with crime and aggression at work: A handbook for organizational action*. London: McGraw-Hill.
- Rhodes, W.M. & Conly, C. 1981. Crime and mobility: An empirical study. In P.J. Brantingham & P.L. Brantingham (Eds.), *Environmental criminology* (pp. 167-188). California: Sage.
- Robbers arrested after they fail to get away. 2000, 10 July. *The Sowetan*, p. 6.

Robbers turn on Lotto retailers. 2000, 4 August. *The Citizen*, p. 6.

Robin, G.D. 1991. *Violent crime and gun control*. Cincinnati: Anderson.

Rosnow, R.L. & Rosenthal, R. 1996. *Beginning behavioral research: a conceptual primer* (2nd ed.). New Jersey: Prentice-Hall.

Rowers buit R6 m. in besige winkelsentrum. 1999, 31 December. *Beeld*, p. 1.

Rowers vasgetrek nà skietery op snelweg. 1999, 29 September. *Beeld*, p. 4.

Ruback, R.B. 1994. Advice to crime victims: Effects of crime, victims and advisor factors. *Criminal justice and Behavior*, **21**(4): 423-442.

Schneider, H.J. 1982. *The victim in international perspective*. New York: W. de Gruyter.

Schönteich, M. 2000. Violent crime - it's getting steadily worse. *Security Focus*, **18**(11): 5.

Sheley, J.F. 1995. *Criminology* (2nd ed.). California: Wadsworth.

Sherman, L.W., Gartin, P.R. & Buerger, M.E. 1989. Hot spots of predatory crime: Routine activities and the criminology of place. *Criminology*, **27**(1): 27-55.

Snow, R.L. 1995. *Protecting your life, home and property: A cop shows you how*. New York: Plenum.

Snyman, C.R. 1992. *Strafreg* (3rd ed.). Durban: Butterworths.

Stavrou, V. 1993. Perceptions and fear of crime: The Alexandra community crime survey. In L. Glanz (Ed.), *Managing crime in the new South Africa: Selected readings* (pp. 57-71). Pretoria: HSRC.

Steenkamp, D.G. 1997. *Motor vehicle theft in the Cape Peninsula and Boland - A comparative study*. Research article, Department of Criminal Justice, University of Zululand, Kwa-Dlangezwa.

Stevens, D.J. 1999. Women offenders, drug addiction and crime. In M.L. Dantzker (Ed.), *Readings for research methods in criminology and criminal justice* (pp. 61-73). Boston: Butterworth-Heinemann.

Sue, D., Sue, D. & Sue, S. 1994. *Understanding abnormal behaviour* (4th ed.). Boston: Houghton Mifflin.

Sykes, G.M. & Cullen, F.T. 1992. *Criminology* (2nd ed.). Florida: Harcourt Brace Jovanovich.

Taylor, D. 1998. *Crime, policing and punishment in England, 1750-1914*. New York: St. Martin's Press.

*The Nedcor Project on Crime, Violence and Investment*. 1996, June. Final report: 1-82.

Thio, A. 1988. *Deviant behaviour* (3rd ed.). New York: Harper Collins.

Three suspects wounded in highway shootout. 1999, 30 September. *The Star*, p. 3.

Two armed robberies foiled. 1999, 6 December. *The Citizen*, p. 1.

Two die in shooting. 2000, 17 July. *The Cape Times*, p. 3.

Two men slain in robbery bid. 2000, 23 December. *The Citizen*, p. 6.

US Department of Justice. 1992. *Combating violent crime: 24 recommendations to strengthen criminal justice*. Washington: Office of the Attorney General.

Van der Berg, D.J.C. 1997. *Die indirekte slagofferbelewenis van 'n moord insident*. Unpublished dissertation, University of Pretoria.

Van der Hoven, A.E. 1998. Crimes of violence with firearms. In *Krm 309-M: Contemporary crime issues* (pp. 27-50). Pretoria: Unisa.

Van der Schyff, B. 2002. *Training personnel in dealing with an armed robbery*. *Security Focus*, **20**(2): 63.

- Van der Walt, P.J. 1985. *Kriminologie: 'n Inleiding*. Pretoria: Haum.
- Van der Westhuizen, J. 1993. *Forensic Criminalistics*. Durban: Butterworths.
- Van Heerden, T.J. 1985. *Criminalistics*. Pretoria: Unisa.
- Van Zyl, P. 2000, 6 December. Mans beroof vroegoggend-klante in winkel. *Beeld*, p. 5.
- Verwey, L. 1994. *Die ouer as slagoffer van die wangedrag van 'n kind met Tourette Sindroom: 'n Viktimologiese ondersoek*. Unpublished dissertation, University of Pretoria.
- Vetter, H.J. & Silverman, I.J. 1986. *Criminology and crime: an introduction*. New York: Harper & Row.
- Vito, G.F. & Holmes, R.M. 1994. *Criminology: Theory, research and policy*. California: Wadsworth.
- Vold, G.B. 1958. *Theoretical criminology*. New York: Oxford University Press.
- Von Hentig, H. 1948. *The criminal and his victim*. New York: McGraw-Hill.
- Walklate, S. 1996. Community and crime prevention. In E. McLaughlin & J. Muncie (Eds.), *Controlling crime* (pp. 293-331). London: Sage.
- Walsh, D. 1986. Victim selection procedures among economic criminals: The rational choice perspective. In D.B. Cornish & R.V. Clarke (Eds.), *The reasoning criminal: Rational choice perspectives on offending* (pp. 39-52). New York: Springer-Verlag.
- Weston, P.B. & Wells, K.M. 1990. *Criminal investigation* (5th ed.). New Jersey: Prentice-Hall.
- Wilson, C. 1984. *A criminal history of mankind*. London: Granada.
- Williams, F.P.(III), & McShane, M.D. 1999. *Criminological theory* (3rd ed.). New Jersey: Prentice-Hall.

Wolfgang, M.E. & Ferracuti, F. 1982. *The subculture of violence: towards an integrated theory in criminology*. California: Sage.

Wortman, C.B. 1983. Coping with victimization: Conclusions and implications for future research. *Journal of Social Issues*, **39**(2): 195-221.

Wright, J.D. & Rossi, P.H. 1986. *Armed and considered dangerous: A survey of felons and their firearms*. New York: Aldine de Gruyter.

Zedner, L. 1994. Victims. In M. Maguire, R. Morgan, & R. Reiner (Eds.), *The Oxford handbook of criminology* (pp. 1207-1240). Oxford: Clarendon Press.

Ziegenhagen, E.A. 1977. *Victims, crime, and social control*. New York: Praeger.

Zimring, F.E. & Zuehl, J. 1986. Victim injury and death in urban robbery: A Chicago study. *Journal of Legal Studies*, **15**(1): 1-40.





## APPENDIX I

### INTERVIEW SCHEDULE – VICTIMS OF RETAIL ROBBERY

**Please note:** If you were robbed more than once, the questions refer to the latest incident.

**Instructions:** Please answer all the questions.

#### A. BIOGRAPHICAL INFORMATION

1. Gender:

Male	1
Female	2

2. Age: \_\_\_\_\_ years

3. Race:

Black	1
White	2
Coloured	3
Asian	4

4. Occupation (Position in store): \_\_\_\_\_

#### B. INFORMATION REGARDING THE ROBBERY

5. During which month did the robbery occur?

January	1
February	2
March	3
April	4
May	5
June	6
July	7
August	8
September	9
October	10
November	11
December	12

6. On which day of the week did the robbery take place?

Monday	1
Tuesday	2
Wednesday	3
Thursday	4
Friday	5
Saturday	6
Sunday	7



7. At what time did the robbery occur?

06h00-08h00	1
08h00-10h00	2
10h00-12h00	3
12h00-14h00	4
14h00-16h00	5
16h00-18h00	6
18h00-20h00	7
20h00-22h00	8
22h00-24h00	9

8. How many robbers were there? \_\_\_\_\_

9. Did you know the robber(s)?

Yes	1
No	2

If no, go to question 11

10. If yes, explain how.

---



---

11. Was/were the robber(s) armed with weapons?

Yes	1
No	2

If no, go to question 17.

12. If yes, how many of them were armed? \_\_\_\_\_

13. What weapon(s) did the robber(s) have?

---



---

If no firearms were used, go to question 17.

14. If a firearm was used during the robbery, which type of firearm(s) was/were used?

---



---

15. Did the robber(s) attempt to fire the firearm(s)?

Yes	1
No	2

If no, go to question 17.

16. If yes, for what reason(s) was/were the firearm(s) fired?

---



---



---



---



17. Were any verbal threats made by the robber(s)?

Yes	1
No	2

If no, go to question 19.

18. If yes, what did the robber(s) say?

---

---

---

19. Were any other type of threats used (e.g. weapon aimed at you or anyone else)?

Yes	1
No	2

If no, go to question 21.

20. If yes, what threats were used?

---

---

---

21. Did the robber(s) use violence?

Yes	1
No	2

If no, go to question 23.

22. If yes, what was the nature of the violence?

---

---

---

23. Did you or anyone else try to resist the robber(s)?

Yes	1
No	2

If no, go to question 27.

24. If yes, how did you or someone else resist the robber(s)?

---

---

---

25. When you/someone else resisted, did the robber(s) become more aggressive?

Yes	1
No	2

If no, go to question 27.



26. In what way did the robber(s) become more aggressive?

---



---

27. If you did not resist the robber(s), why did you decide not to resist?

---



---

28. Did the robber(s) have a vehicle outside in which to escape?

Yes	1
No	2

If no, go to question 30.

29. If yes, explain.

---



---

30. Does this area have a high crime-rate?

Yes	1
No	2

If no, go to question 32.

31. If yes, explain.

---



---

32. How many employees were in the shop at the time? \_\_\_\_\_

33. How many customers were in the shop at the time? \_\_\_\_\_

34. Why do you think this shop was selected as a target?

---



---

35. What security measures did the store have at the time of the robbery?

---



---

36. Was the inside of the store visible from the outside?

Yes	1
No	2

If no, go to question 38.

37. If yes, elaborate.

---



---



38. Do the police patrol the area regularly?

Yes	1
No	2

If no, go to question 40.

39. If yes, explain your answer.

---



---

40. What was your reaction during the robbery?

---



---



---



---

### C. CONSEQUENCES OF THE ROBBERY

41. What was stolen by the robber(s)?

---



---



---

42. Has the store's security measures been improved since the robbery?

Yes	1
No	2

If no, go to question 44.

43. If yes, in what way?

---



---



---

44. Did you or anyone else sustain any physical injuries during the robbery?

Yes	1
No	2

If no, go to question 48.

45. If yes, what was the nature of these injuries?

---



---



---

46. Did you or anyone else receive any medical treatment after the robbery?

Yes	1
No	2

If no, go to question 48.



47. If yes, explain?

---

---

48. Did you need psychological or psychiatric treatment after the robbery?

Yes	1
No	2

If no, go to question 50.

49. If yes, elaborate.

---

---

---

50. What impact did the robbery have on your family and social life?

---

---

---

---

---

51. If any aspect, which could contribute to this research has been omitted in the interview, please discuss it with me.

---

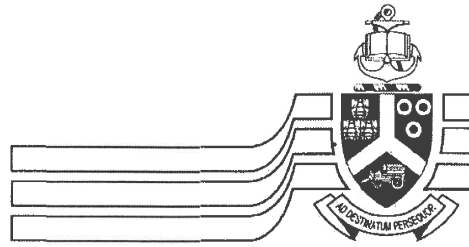
---

---

---

---

**Thank you for your willingness to participate in the research.**



University of Pretoria

Pretoria 0002 Republic of South Africa  
<http://www.up.ac.za>

**Faculty of Humanities**

April 2002

Dear Sir/Madam

I am a researcher associated with the Department of Criminology at the University of Pretoria. We are conducting research on retail robbery and the focus of the study is to determine the *modus operandi* of retail robbers. Knowledge of the *modus operandi* of retail robbers will enable a pro-active approach in the prevention of this crime in order to assist others who find themselves in the same situation.

I wish to conduct interviews with employees or customers who were present when a retail store was robbed. These robberies must have occurred in the Gauteng area in the past four years. The actions of the robbers as experienced by the victims will be of great value to the study. These interviews are informal and will take no longer than half an hour. The anonymity of all respondents will be ensured and the interview results will only be used for research purposes. I assure you that all the information obtained from these interviews will be confidential and handled with ethical correctness.

For further enquiries please contact Nadine Stewart at 082 3255 758 or Dr. Linda Davis at (012) 420-2030.

Yours Sincerely

Nadine Stewart  
**Department of Criminology**