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Interview Questions

- (1) Who are you? How long have you been teaching? and, What is your position at the school?
- (2) What is your role in the DAS policy implementation process?
- (3) What are the skills that you bring to the Staff Development Team and to the school in general?
- (4) What is your opinion of the DAS Information Sharing workshops which were organised to empower the staff?
- (5) Did you implement the Developmental Appraisal Scheme at your school? How? or Why not?
- (6) What is your perception about the DAS policy? and, How does it compare with the previous Inspection policy?
- (7) What is the climate at your school right now? and, How does it contribute or militate against the implementation of DAS policy?
- (8) What is your perception about the management of your school and its contribution to the implementation of this policy?
- (9) Give us a sense of the power relationships at your school, if any, and whether different cliques exist, and why, at your school? and
- (10)Is there anything else that you want to raise (that needs to be said) during this interview?

Appendix B

Origin of Questionnaire components

	Questionnaire	What makes a school successful?	Characteristics of successful schools	Factors that support change in different schools	Successful stories	Practical recommendations	Contextual elements	Conditions elements	The Learning school
1	School ethos	Clear and shared focus [2]	Vision [2]	Teacher attitude [7]	Dynamic leadership [3 + 4]	Mission and vision statement [2]	Leadership [3 + 4]	Clear purpose [1]	Identity [1]
2	Vision, Aims and Strategic Planning	High standards and expectations [1]	Leadership [3 + 4]	Clarity of innovation [2]	Make structures more flexible [5]	Core values, principles and goals [1]	Political stability [5' 6 + 7]	Inspiring vision [2]	Strategy [2]
3	The Principal	Effective school leadership [3 + 4]	High Academic Standards [2]	Teacher training [7]	Allocate resources to support educators [6 + 7]	Administrative support [3 + 4]	Levels of cooperation [7]	Strong ownership [6]	Structures and procedures [5]
4	Principal and SMT	High levels of collaboration and Communication [6]	Standards of the heart [1]	Communication and support implementation [6]	Create a discourse of possibility [10]	Develop governance structures [9]	Knowledge of reform [10]	Broad capacity [5]	Technical support [5]
5	Structures, Roles and Responsibilities	Curriculum, Instruction and Assessment aligned with standards [2]	Family-school- community partnerships [8]	Make contingencies compatible with classroom [10]		Set up broad advisory board [8]	Understanding processes and relationships [5, 6 + 7]	Tangible organisational support [6]	Human resources [3 + 4]
6	Decision making and Communication	Frequent monitoring of teaching and learning [5]	Professional development [7]			Develop evaluation plan [5]	Ability and willingness to support change [3 + 4]		Leadership and management [3, 4 + 9]
7	Professional work relationship	Focused professional development [7]	Evidence of success [10]			Development standards and assessment plan [6]	Administrative capacity [3 + 4]		The context [6, 7, 8 + 9]
8	Links with parents and community	Supportive learning environment [5]				Get internal and external support [8 + 9]	Fiscal capacity [3 + 4]		
9	SGB and DoE	High levels of communicty and parental involvement [8 + 9]				Involve stakeholders in all processes [8 + 9]			
10	Managing Change								

Appendix C University of Pretoria etd – Gallie, M (2007)

CFSS - Questionnaire on School Functionality

A. School Ethos

Questions

- 1. Are attendance, discipline and vandalism by learners major problems in school?
- 2. Are most of the parents proud that their children are attending this school?
- 3. Is there a general concern through the teaching and learning process to provide quality education?
- 4. Is a questioning, critical attitude actively encouraged, and a complacency attitude actively discouraged
- 5. Is there a continual striving for improvement and growth among teachers?
- 6. Are teachers holding high expectations of learner behaviour and achievements through displaying confidence in them?
- 7. Is there an open atmosphere for change in the school?
- 8. Are teachers talking freely about professional matters?
- 9. Are learners and teachers feeling safe and secure at school?
- 10. Are teachers working in a stimulating, enjoyable and satisfying atmosphere?

Порти						
Yes	No	I don't know				

Responses

B. Vision, Aims and Strategic Planning

- 1. Do the principal and you, as staff member share a common vision about the school's future development?
- 2. Is there a plan about how to move in the direction of achieving the shared vision?
- 3. Is there a common set of educational values and purpose among most staff members?
- 4. Is the school's aim and whole school policies set down clearly in writing, and owned by teachers?
- 5. Is part of the school aims to help individual learners to achieve their potential (both personal and social) by adopting support material and a teaching and learning style that are sufficiently differentiated to cater for individual needs?
- 6. Is part of the school aims to provide an environment in which learners are happy, feel valued as individuals and acquire universal moral values?
- 7. Is part of the school aims to provide an environment in which learners learn to cooperate with one another?
- 8. Is the management team thinking and planning strategically, paying attention to current practice by being proactive and keen to stay in the forefront of change?
- 9. Is the management team competent at anticipating future developments and implications these might have for school?
- 10.Is the management team displaying the capacity to avoid crisis management?

	Responses							
Yes	No	I don't know						

C. The Principal

Questions

- 1. Does the principal provide strong leadership and a definite sense of direction through a clear vision based beliefs and values?
- 2. Does the principal actively shape the culture and ethos of the school through strategic thinking and planning?
- 3. Does the principal encourage quality teaching and high expectations, but supportive to colleagues in crisis?
- 4. Does the principal discourage complacency through motivation?
- 5. Does the principal display enthusiasm, optimism, being positive and constructive?
- 6. Does the principal regularly express appreciation to staff, and celebrate special achievements?
- 7. Is the principal prepared to help out instead of putting him/her self above colleagues?
- 8. Does the principal generally act as a buffer, protecting staff from political and other external interference?
- 9. Is the principal well organised and in touch with events in school, as well as keeping abreast of new initiatives?
- 10.1s the principal strongly supporting and regularly participating in staff and management development?

Responses								
Yes	No	I don't know						

Resnonses

D. The Principal and the Senior Management Team

Questions

- 1. Are they working well together as a team through clearly defined roles and responsibilities known to staff?
- 2. Are they highly visible and approachable?

Responses							
Yes	No	I don't know					

195 3. Are they highly visible and approachable, and face up to differences of opinion by working for a negotiated solution? University of Pretoria etd – Gallie, M (2007)

4. Do they have a sense of joint ownership of school developments when making decisions? 5. Do they set out a broad strategy for change and support teachers during the implementation of change? 6. Do they model desired behaviours and attributes e.g. hard work, commitment, mutual support and team-7. Do they acknowledge that they are accountable to staff by providing clear evidence of the outcomes of their actions? 8. Do they behave with openness, honesty and integrity, and are they ready to admit mistakes and to consider alternatives? 9. Are they adept at managing people, including identifying and mobilising individual talents and energies? 10. Are they delegating meaningful tasks in order to develop and empower staff? Responses E. Structures, Roles and Responsibilities No I don't know Yes Questions 1. Is there a clear organisational structure that is appropriate for meeting the school's aims? 2. Are the staff roles and responsibilities defined within the structure? 3. Are the lines of accountability known to everyone within the structure? 4. Is the structure flexible enough to be altered to meet changing circumstances? 5. Are systems in place for monitoring and reviewing practice? 6. Is there a readiness to modify and adapt the practice where necessary? 7. Is a whole-school approach in achieving school goals encouraged?

F. Decision Making and Communication

Questions

- 1. Are staff meetings used for the discussion of major policy issues?
- 2. Are working parties or small groups used to investigate particular issues and make policy recommendations?

8. Are teachers having easy access to school policy documents and support materials?9. Are women teachers in promotion posts assigned traditional female responsibilities?

10. Are the proportion of women on the staff reflected in the number of managerial positions held by women?

- 3. Are teachers sharing in major decision making?
- 4. Are meetings well-chaired?
- 5. Are meetings purposeful?
- 6. Are meetings kept to a minimum?
- 7. Is there frequent, direct and open communication between staff and management?
- 8. Are channels of communication operating in both directions?
- 9. Are teachers regularly briefed by the principal about day-to-day issues?
- 10. Are teachers generally feeling well-informed?

G. Professional Working Relationships

Questions

- 1. Is there a good team spirit?
- 2. Are the staff feeling valued?
- 3. Are teachers able to express their views openly and honestly?
- 4. Are teacher contributions given recognition and taken seriously in staff meetings?
- 5. Is there a concern to build a learning environment for both staff and learners?
- 6. Are teachers striving to improve their professional practice?
- 7. Are teachers regularly engaging in joint planning?
- 8. Are teachers encouraged to share ideas, experiences and success?
- 9. Is professional development an integral part of the job of teachers, in order to acquire new skills?
- 10. Are experimentation and reasonable risk taking encouraged?

H. Links with Parents and the Community

Questions

1. Are teachers working to build and maintain good relations with parents?

	D						
Responses							
Yes	No	I don't know					
	·						

Responses								
Yes	No	I don't know						

Responses							
Yes	Yes No I don't know						

196 2. Is there an active and supportive school governing body? 3. Are parents made to feel we chair arising of Pretoria etd - Gallie, M (2007) 4. Are parents informed about significant developments in the school? 5. Are parents consulted about significant developments affecting their children? 6. Are parents widely encouraged to help out in the classroom? 7. Are parents invited to joint educational excursions? 8. Are teachers working to build and maintain community links? 9. Is the school responsive to the culture of the local community? 10. Are there good links with local business? I. The Governing Body and Department of Education

Questions

- 1. Are the staff and governing body enjoying a positive and harmonious relationship?
- 2. Are teachers resenting the powers of the governing body?
- 3. Is there evidence of serious disagreement between school staff and the governing body?
- 4. Is the governing body very content to follow the principal's advice on educational issues?
- 5. Are all members of the governing body well-acquainted with the internal workings of the school?
- 6. Are governing body members provided the opportunity in sub-committees and working parties to work with staff on reviewing specific aspects of school policy and practice?
- 7. Are governing body members involved in exercises concerned with institutional review?
- 8. Is there a sound relationship between school and the Department of Education?
- 9. Are members of the DoE playing a significant part in school management?
- 10. Is the school very dependent on the support of the DoE?

J. Managing Change

Questions

- 1. Is the school receptive to innovation and change?
- 2. Is there a degree of professional scepticism about the current changes?
- 3. Does the principal, where doubts are expressed, use it effectively to the advantage of education?
- 4. Is there a perceived 'innovation overload' among staff?
- 5. Are some of the innovations or developments left 'up-in-the-air' and not fully implemented or discussed?
- 6. Is the school re-aligning the existing structures in line with the innovations?
- 7. Does the principal allocate resources to support innovations?
- 8. Is change being successfully managed?
- 9. Have current transformations led to an increase in collaborative decision-making?
- 10. Despite the fact that collaborative decision-making is taking more time, is management perceiving it to lead to better results?

	Responses								
Yes	No	l don't know							

	Res	ponses						
Yes	No	I don't know						
·								

Appendix D
University of Pretoria etd – Gallie, M (2007)
Summary of Analysis of Questionnaire responses

	V= Professed seasons (both Vos and No.)								
V	Y = Preferred response (both Yes and No)		Summai	•		Doo	Percentage		
Y=n	A. School Ethos	Yes	espons No	Don't	Diff.	Pos %			Don't
Y=p	Questions 1.1 Are attendance, discipline and vandalism by learners major problems in school?	23	1	know 0	2	4	Yes 96%	No 4%	know 0%
n	1.2 Are most of the parents proud that their children are attending this	4	4	16	2	17	17%	17%	67%
p	school? 1.3 Is there a general concern through the teaching and learning process to provide quality education?	19	3	2	2	79	79%	13%	8%
p	1.4 Is a questioning, critical attitude actively encouraged, and a	11	10	3					
n	complacency attitude actively discouraged among staff? 1.5 Is there a continual striving for improvement and growth among	10	9	5	2	46	46%	42%	13%
р	teachers? 1.6 Are teachers holding high expectations of learner behaviour and	4	15	4	2	42	42%	38%	21%
р	achievements through displaying confidence in them?				3	17	17%	65%	17%
р	1.7 Is there an open atmosphere for change in the school?	8	9	6	3	35	35%	39%	26%
р	1.8 Are teachers talking freely about professional matters?	16	6	2	2	67	67%	25%	8%
р	1.9 Are learners and teachers feeling safe and secure at school?	4	17	2	3	17	17%	74%	9%
р	1.10 Are teachers working in a stimulating, enjoyable and satisfying atmosphere?	1	21	2	2	4	4%	88%	8%
	B. Vision, Aims and Strategic Planning	R	espons	es					
	Questions	Yes	No	Don't know	Diff.		Yes	No	Don't know
р	2.1 Do the principal and you, as staff member share a common vision about the school's future development?	2	13	9	2	8	8%	54%	38%
p .	2.2 Is there a plan about how to move in the direction of achieving the shared vision?	3	17	4	2	13	13%	71%	17%
р	2.3 Is there a common set of educational values and purpose among most staff members?	9	15	0	2	38	38%	63%	0%
р	2.4 Is the school's aim and whole school policies set down clearly in writing, and owned by teachers?	6	15	3	2	25	25%	63%	13%
n	2.5. Is part of the school aims to help individual learners to achieve their potential (both personal and social) by adopting support material and a teaching and learning style that are sufficiently differentiated to	9	11	4	2	38	38%	46%	17%
р	cater for individual needs? 2.6 Is part of the school aims to provide an environment in which learners are happy, feel valued as individuals and acquire universal	13	9	2		30	30%	40%	17 70
р	moral values?	12	7	4	2	54	54%	38%	8%
р	2.7 Is part of the school aims to provide an environment in which learners learn to cooperate with one another? 2.8 Is the management team thinking and planning strategically,	3	14	6	3	52	52%	30%	17%
р	paying attention to current practice by being proactive and keen to stay in the forefront of change?		11	10	3	13	13%	61%	26%
р	2.9 Is the management team competent at anticipating future developments and implications these might have for school?	3	11	10	2	13	13%	46%	42%
р	2.10 Is the management team displaying the capacity to avoid crisis management?	5	16	3	2	21	21%	67%	13%
	C. The Principal	R	espons	es					
	Questions	Yes	No	Don't know	Diff.		Yes	No	Don't know
р	3.1 Does the principal provide strong leadership and a definite sense of direction through a clear vision based beliefs and values?	5	13	6	2	21	21%	54%	25%
р	3.2 Does the principal actively shape the culture and ethos of the school through strategic thinking and planning?	4	14	6	2	17	17%	58%	25%
р	3.3 Does the principal encourage quality teaching and high expectations, but supportive to colleagues in crisis?	10	10	4	2	42	42%	42%	17%
р	3.4 Does the principal discourage complacency through motivation?	9	12	2	3	39	39%	52%	9%
р	3.4 Does the principal discourage complatency unough motivation? 3.5 Does the principal display enthusiasm, optimism, being positive and constructive?	9	12	3	2	38	38%	50%	13%
р	3.6 Does the principal regularly express appreciation to staff, and celebrate special achievements?	15	8	1	2	63	63%	33%	4%
р	3.7 Is the principal prepared to help out instead of putting him/her self above colleagues?	7	11	5	3	30	30%	48%	22%
р	3.8 Does the principal generally act as a buffer, protecting staff from political and other external interference?	10	8	6	2	42	42%	33%	25%
	3.9 Is the principal well organised and in touch with events in school,	10	8	6	2	42	42%	33%	25%
p n	as well as keeping abreast of new initiatives? 3.10 Is the principal strongly supporting and regularly participating in staff and management development?	12	9	3	2	50	50%	38%	25% 13%
р	stan and management development?	<u> </u>	<u> </u>		ı -	50	JU //	JU /0	1370

	D. The Driverinal and the Continue Management Town	R	Respons	-AS	I				
	D. The Principal and the Senior Management Team University of Pretoria et				007)				Don't
	Questions University of Pretoria et	u – G	ame,	Mn't 2	1007)		Yes	No	know
	4.1 Are they working well together as a team through clearly defined	6	11	7					
р	roles and responsibilities known to staff?	15	5	4	2	25	25%	46%	29%
р	4.2 Are they highly visible and approachable? 4.3 Are they facing up to differences of opinion by working for a	10	9	4	2	63	63%	21%	17%
р	negotiated solution?	10	,	4	3	43	43%	39%	17%
n	4.4 Do they have a sense of joint ownership of school developments	6	10	8	2	25	25%	42%	33%
р	when making decisions? 4.5 Do they set out a broad strategy for change and support teachers	9	8	7	_	25	25%	4270	33%
р	during the implementation of change?				2	38	38%	33%	29%
	4.6 Do they model desired behaviours and attributes e.g. hard work,	10	9	5					
р	commitment, mutual support and team-work?	L			2	42	42%	38%	21%
	4.7 Do they acknowledge that they are accountable to staff by	11	9	4		40	46%	38%	17%
р	providing clear evidence of the outcomes of their actions?	8	9	7	2	46	40%	30%	1770
р	4.8 Do they behave with openness, honesty and integrity, and are they ready to admit mistakes and to consider alternatives?			'	2	33	33%	38%	29%
	4.9 Are they adept at managing people, including identifying and	8	11	5	2	22	33%	46%	21%
р	mobilising individual talents and energies? 4.10 Are they delegating meaningful tasks in order to develop and	7	12	5	2	33	33%	40%	2170
р	empower staff?	Ĺ ′	12		2	29	29%	50%	21%
					ı				
	E. Structures, Roles and Responsibilities		Respons		D:((D 14
	Questions	Yes	No	Don't know	Diff.		Yes	No	Don't know
	5.1 Is there a clear organisational structure that is appropriate for	8	8	8					
р	meeting the school's aims?				2	33	33%	33%	33%
р	5.2 Are the staff roles and responsibilities defined within the structure?5.3 Are the lines of accountability known to everyone within the	9	7 12	7 2	3	39	39%	30%	30%
р	structure?		12	2	3	39	39%	52%	9%
	5.4 Is the structure flexible enough to be altered to meet changing	8	10	5	,	25	35%	43%	22%
р	circumstances?	6	12	5	3	35 26	26%	43% 52%	22%
р	5.5 Are systems in place for monitoring and reviewing practice? 5.6 Is there a readiness to modify and adapt the practice where	6	10	7	٦	20	20%	3270	2270
р	necessary?				3	26	26%	43%	30%
р	5.7 Is a whole-school approach in achieving school goals encouraged?	9	11	4	2	38	38%	46%	17%
P	5.8 Are teachers having easy access to school policy documents and	16	4	4					
р	support materials? 5.9 Are women teachers in promotion posts assigned traditional	6	13	5	2	67	67%	17%	17%
р	female responsibilities?		13	3	2	25	25%	54%	21%
	5.10 Are the proportion of women on the staff reflected in the number	2	16	6					
р	of managerial positions held by women?				2	8	8%	67%	25%
					i				
	F. Decision Making and Communication	Yes	Respons No	Don't	Diff.				Don't
	Questions	163	"	know	JIII.		Yes	No	know
р	6.1 Are staff meetings used for the discussion of major policy issues?	22	1	0	3	96	96%	4%	0%
	6.2 Are working parties or small groups used to investigate particular	13	6	5					
р	issues and make policy recommendations?				2	54	54%	25%	21%
р	6.3 Are teachers sharing in major decision making?	18	2	3	3	78	78%	9%	13%
р	6.4 Are meetings well-chaired?	14	5	4	3	61	61%	22%	17%
р	6.5 Are meetings purposeful?	12 8	15	5	3	52	52%	26%	22%
р	6.6 Are meetings kept to a minimum? 6.7 Is there frequent, direct and open communication between staff	13	6	5	2	33	33%	63%	4%
р	and management?				2	54	54%	25%	21%
р	6.8 Are channels of communication operating in both directions?	14	6	4	2	58	58%	25%	17%
р	6.9 Are teachers regularly briefed by the principal about day-to-day issues?	22	2	0	2	92	92%	8%	0%
р	6.10 Are teachers generally feeling well-informed?	16	5	3	2	67	67%	21%	13%
	the state of the s			l	l -		3. 70	, 0	, .
	G. Professional Working Relationships	R	espons	es					
	,	Yes	No	Don't	Diff.				Don't
	Questions		10	know	_		Yes	No	know
р	7.1 Is there a good team spirit?	7	12	3	2	38	38%	50%	13%
р	7.2 Are the staff feeling valued?	16	6	2	2	29	29%	63%	8%
р	7.3 Are teachers able to express their views openly and honestly? 7.4 Are teacher contributions given recognition and taken seriously in	10	7	7	2	67	67%	25%	8%
р	staff meetings?	10			2	42	42%	29%	29%
n	7.5 Is there a concern to build a learning environment for both staff	11	7	6	2	46	46%	29%	25%
p p	and learners? 7.6 Are teachers striving to improve their professional practice?	16	2	5	3	70	70%	9%	23%
р	7.5 Are teachers regularly engaging in joint planning?	8	14	1	3	35	35%	61%	4%
р	7.7 Are teachers regularly engaging in joint planning? 7.8 Are teachers encouraged to share ideas, experiences and	13	8	3	2	54	54%	33%	13%

									.00
	success?								
р	7.9 Is professional development an integral part of the job of leachers in order to acquire new skills in the contract of the	1 – ¹ /G	allie,	M (2	007)	42	42%	46%	13%
р	7.10 Are experimentation and reasonable risk taking encouraged?	4	14	6	2	17	17%	58%	25%
	H. Links with Parents and the Community		espons						
	O suffers	Yes	No	Don't	Diff.		Yes	No	Don't
	Questions 8.1 Are teachers working to build and maintain good relations with	12	8	know 4			res	INO	know
р	parents?			-	2	50	50%	33%	17%
р	8.2 Is there an active and supportive school governing body?	7	12	5	2	29	29%	50%	21%
р	8.3 Are parents made to feel welcome in the school? 8.4 Are parents informed about significant developments in the	16 17	5 3	3	2	67	67%	21%	13%
р	school?	17	3	3	3	74	74%	13%	13%
n	8.5 Are parents consulted about significant developments affecting their children?	18	4	2	2	75	75%	17%	8%
p p	8.6 Are parents widely encouraged to help out in the classroom?	1	20	3	2	4	4%	83%	13%
р	8.7 Are parents invited to joint educational excursions?	0	21	3	2	0	0%	88%	13%
p	8.8 Are teachers working to build and maintain community links?	5	13	6	2	21	21%	54%	25%
p p	8.9 Is the school responsive to the culture of the local community?	9	11	4	2	38	38%	46%	17%
р	8.10 Are there good links with local business?	2	17	5	2	8	8%	71%	21%
					ı				
	I. The Governing Body and Department of Education		espons		D:EE				D#
	Questions	Yes	No	Don't know	Diff.		Yes	No	Don't know
р	9.1 Are the staff and governing body enjoying a positive and harmonious relationship?	2	15	7	2	8	8%	63%	29%
n	9.2 Are teachers resenting the powers of the governing body?	5	12	7	2	50	21%	50%	29%
	9.3 Is there evidence of serious disagreement between school staff	5	13	6					
n	and the governing body? 9.4 Is the governing body very content to follow the principal's advice	8	5	11	2	54	21%	54%	25%
n	on educational issues?				2	21	33%	21%	46%
р	9.5 Are all members of the governing body well-acquainted with the internal workings of the school?	0	13	11	2	0	0%	54%	46%
•	9.6 Are governing body members provided the opportunity in sub-	0	14	9					
р	committees and working parties to work with staff on reviewing specific aspects of school policy and practice?				3	0	0%	61%	39%
р	9.7 Are governing body members involved in exercises concerned with institutional review?	1	12	11	2	4	4%	50%	46%
	9.8 Is there a sound relationship between school and the Department	6	9	9	2	O.E.	250/	38%	38%
р	of Education? 9.9 Are members of the DoE playing a significant part in school	-	14	9	2	25	25%	30%	30%
р	management?				3	0	0%	61%	39%
n	9.10 Is the school very dependent on the support of the DoE?	4	10	9	3	43	17%	43%	39%
	L. Managing Observe		espons	06					
	J. Managing Change	Yes	No	Don't	Diff.				Don't
	Questions			know			Yes	No	know
р	10.1 Is the school receptive to innovation and change?	13	6	5	2	54	54%	25%	21%
n	10.2. Is there a degree of professional scepticism about the current changes?	18	4	2	2	17	75%	17%	8%
_	10.3 Does the principal, where doubts are expressed, use it effectively	8	7	9	_	22	220/	200/	200/
p n	to the advantage of education? 10.4 Is there a perceived 'innovation overload' among staff?	12	5	7	2 2	33 21	33% 50%	29% 21%	38% 29%
""	10.5 Are some of the innovations or developments left 'up-in-the-air'	17	1	5		۷1	30 /6	Z 1 /0	2970
n	and not fully implemented or discussed?				3	4	74%	4%	22%
р	10.6 Is the school re-aligning the existing structures in line with the innovations?	5	11	8	2	21	21%	46%	33%
р	10.7 Does the principal allocate resources to support innovations?	3	11	10	2	13	13%	46%	42%
р	10.8 Is change being successfully managed?	3	13	6	4	14	14%	59%	27%
	10.9 Have current transformations led to an increase in collaborative decision-making?	5	10	9	2	21	21%	42%	38%
р	10.10 Despite the fact that collaborative decision-making is taking	4	7	13					
р	more time, is management perceiving it to lead to better results?				2	17	17%	29%	54%

Appendix E

Comparing the 22 steps of SADTU with the 11 steps of the facilitator's manual

		11 steps of Facilitator's manual	22 steps of SADTU		
Step	Step Meeting Action		•	Level	Step
			School need to establish a Professional Development Committee, as	5	1
			prescribed by the South African Schools Act of 1986 (people interested in staff		
			development).		
			From this committee, the staff will elect a Staff Development Team (SDT)	5	2
			whose responsibility is to train teachers, oversee, monitor, organise and		
			manage the DAS. Members of the team will be elected based on their ability		
			or potential to perform the task within the SDT. By virtue of his/her position the		
			principal will be part of the SDT, but not necessarily the chairperson or co-		
			ordinator.		
1	Staff	SDT explains developmental appraisal purpose,	After electing the SDT, the two staff members who were trained by the	5	3
	meeting	philosophy, process, forms, management plan, appraisees	Provincial Appraisal or District Appraisal Team, will then train the entire staff		
		and appraisal panels.	at the school.		
2	Staff	The persons to be appraised will be decided.	The staff will, based on sound democratic principles, identify halve of the	3	4
	meeting		staff complement to be appraised during the first phase of the appraisal		
			cycle. The other halve will be appraised during the second phase of the cycle.		
3	Panel	The appraisal panel will be formed and their roles within it	The appraisees will, in consultation with the SDT, establish the rest of the	5	5
	meeting	resolved.	Appraisal Panel. It is advisable to spread the appraisers as widely as		
			possible to avoid the over-burdening of one or a small group of people. It will		
			also assist schools it appraisal panels could be identified for a group of		

			appraisees, if this could be agreed on. The appraisees must be given the		
			opportunity to propose the peer and union representative, while collectively		
			the panel will identify the most appropriate senior and outside person. It		
			must be emphasised that this process is not a 'power play', but a process of		
			consensus.		
			The SDT will complete the list of all the appraisal panels at that school.	3	6
			Collectively, the participants will identify dates for the initial meeting of the		
			panel. It is crucial that appropriate venues be identified for all the appraisal		
			activities.		
			The appraisers will now familiarise themselves with the institution, appraisee	3	7
			and the broader community.		
			The appraisee will do self-assessment in order to facilitate the discussion	5	8
			during the initial meeting. Self-assessment ensures that the appraisee		
			becomes part of the process of appraisal, and not just an 'object' which is		
			under 'investigation'.		
5	Panel	The forms filled in by the appraisee are discussed and	The initial meeting for the appraisal panel will focus on the following issues:	5	9
	meeting 2	finalised within an appraisal panel meeting. Also at this	 a) to elect the chairperson of the panel; 		
		meeting the appraisal panel will finalise arrangements for	 b) clarify the aims and purposes of appraisal to the entire panel; 		
		how the appraisal will be conducted, by whom and how	c) to set the tone and direction for the appraisal process by clarifying the		
		the criteria are being understood.	roles and responsibilities of both the appraisers and appraisee;		
			d) for members to share possible misgivings and problems which might be		
			part of individuals on the panel;		
			e) identify who, when and how the data that will be collected for the		
			appraisal interview (at this point, any optional or/and additional criteria		

			which the appraisee wants to include must be identified in order to facilitate the verification of this data);		
			f) identify the information that will be needed from the appraisee, how the		
			information will be used as well as what will be expected from the		
			appraisee during the appraisal interview;		
			g) discuss the date for the appraisal interview meeting;		
			h) the procedure to be followed;		
			i) whether classroom observation will be appropriate in the case of the		
			specific candidate, and if yes, who, when, the nature and how often it will		
			be performed;		
			j) the criteria that will be used, taken from the appraisal instrument;		
			■ k) the time-frame of the appraisal process, and;		
			I) the repetition of the process if 'agreed statement' cannot be reached.		
4	On your	The appraisee fills in the form for Personal Details and the	The appraisee will complete his/her personal details form. This form will be	1	10
	own	Professional Growth Plan.	filed at the institution within the educator's personal folder, which will contain all		
			the relevant teacher development reports. The inclusion of these reports must		
			be discussed with the teacher involved.		
			Copies of the Prioritisation form will be handed to the entire appraisal panel	2	11
			by the SDT. The appraisee alone will complete the first column, and the		
			peer and/or senior will complete the second column. The last column will		
			be completed by the entire appraisal panel , of which the appraisee is part of.		
6		The appraisal is conducted by members of the appraisal	Between the initial meeting and the appraisal interview meeting, the SDT will	3	12
		team using the criteria decided upon.	act as the support structure to the appraisal panel, especially with the		
			collection of data by the appraisers and the conduction of the self-appraisal by		

			the appraisee.		
			The appraisee will submit his/her self-appraisal to the appraisal panel (this	5	13
			will be translated onto the first column on the prioritisation form).		
			The appraisers who were identified to do class observation as well as	5	14
			completing the <u>Learners</u> <u>Feedback Questionnaire</u> where agreed (this will be		
			translated onto the second column of the prioritisation form), and data		
			collection will submit the information to the appraisal panel.		
7	Panel	The findings of the appraisal are tabled at an appraisal	A <i>professional development conversation</i> will now take place, based on the	5	15
	meeting 3	panel meeting.	necessary information at hand (any data under dispute which cannot be		
			verified, must be ignored).		
			It is at this point that an agreed statement (Appraisal Report) will be drafted	5	16
			based on the assessment of the previous year's PGP (but not during the first		
			cycle of appraisal).		
			After the panel has agreed on the necessary growth need, the Professional	5	17
			Growth Plan (PGP) will be completed, with the endorsement of the appraisers		
			and appraisee. Time-frames will be built around the implementation of the		
			PGP. In consultation with the SDT, the appraisal panel must ensure that the		
			agreed growth needs should be implementable (whether such		
			developmental agencies are available to develop teacher and whether monies		
			are available where necessary). The appraisee will now implement the PGP,		
			with the support of the SDT.		
8		Other follow-up appraisal may be necessary.	The intention of this follow-up meeting is to assess whether the appraisee has	5	18
			implemented the PGP, or if not, what are the problems surrounding the		
			development.		
9	Panel	If follow-up appraisal were done, then these would be	This meeting must take place during the middle of the second phase in	5	19

	meeting 4	reported back to an appraisal panel meeting.	order to be meaningful to the appraisee.		
			It could also be that the PGP has under-stated the potential development, by	5	20
			which the panel can agree on enriching the PGP by recommending further		
			development.		
10	On your	The appraisee fills in the Discussion Paper.	It is during this meeting that the discussion paper will be submitted by the	5	21
	own		appraisee to the appraisal panel.		
11	Panel	The Discussion Paper filled in by the appraisee is	The panel will draft the Appraisal Report with the adjusted PGP, where	5	22
	meeting 5	discussed at an appraisal panel meeting and the appraisal	applicable. The appraisee, after implementing the adjustments, will be ready		
		report is finalised and signed. This may happen over two	for the next cycle of appraisal.		
		appraisal panel meeting, rather than just one.			

Appendix F University of Pretoria etd – Gallie, M (2007) Average Functionality of CFSS in different sections of the questionnaires

A. School Ethos	32.8
B. Vision, Aims and Strategic Planning	27.5
C. The Principal	38.4
D. The Principal and the Senior Management Team	37.7
E. Structures, Roles and Responsibilities	33.6
F. Decision Making and Communication	64.5
G. Professional Working Relationships	44.0
H. Links with Parents and the Community	36.6
The Governing Body and Department of Education	20.5
J. Managing Change	21.5

Average	35.7
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