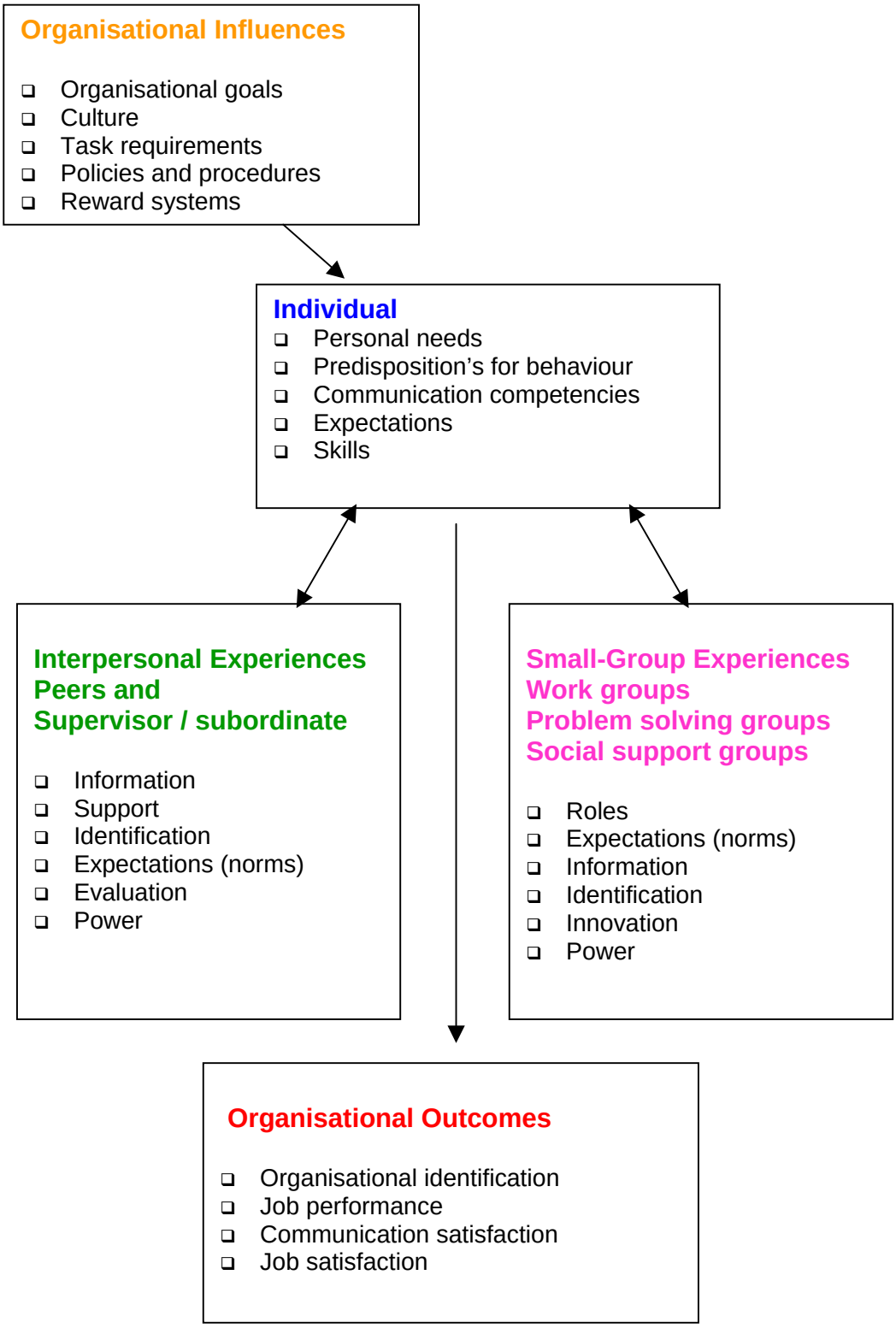
University of Pretoria.etd

INDIVIDUALS IN ORGANISATIONS: PRIMARY COMMUNICATION EXPERIENCES