

For office use only

1. Respondent number

V1 1-4

2. What study year are you currently enrolled for?

| | |
|--------------------------------------|---|
| 1 st year Masters | 1 |
| 2 nd year Masters | 2 |
| 3 rd or more year Masters | 3 |
| 1 st year PhD | 4 |
| 2 nd year PhD | 5 |
| 3 rd or more year PhD | 6 |

V2 5

3. What is your mother-tongue?

| | |
|-----------------|----|
| English | 1 |
| Afrikaans | 2 |
| Northern Sotho | 3 |
| Sesotho | 4 |
| Tswana | 5 |
| Zulu | 6 |
| Xhosa | 7 |
| Ndebele | 8 |
| Swazi | 9 |
| Tsonga | 10 |
| Venda | 11 |
| Other | |
| Please specify: | |
| | |

V3 6-7

4. Which of the following do you prefer when conducting your research? (Choose one only)

| | |
|------------------------------|---|
| Internet Search Engines | 1 |
| Library databases | 2 |
| Both of the above | 3 |
| I don't use any of the above | 4 |

V4 8

5. When requiring help from an information specialist, I prefer to communicate..... (choose one only)

V5

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| | |
|---|---|
| face-to-face | 1 |
| telephonically | 2 |
| by e-mail | 3 |
| using a chat facility | 4 |
| by SMS | 5 |
| using a bulletin board | 6 |
| by fax | 7 |
| I don't expect to communicate with the library staff at all | 8 |

6. When searching for information on my research topic, I prefer to (choose one only)

V6

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| | |
|---|---|
| request a librarian to find references for me | 1 |
| search for information myself, after being trained | 2 |
| search for information, using the available online help tools | 3 |
| search for information myself, with assistance from the librarian | 4 |
| search for information myself, without any assistance | 5 |
| other Please specify: | |

7. When receiving news and updates from the library, which of the following do you prefer? (Choose one only)

V7

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| | |
|--|---|
| Electronic newsletter via e-mail | 1 |
| Web page newsletter | 2 |
| Printed newsletter | 3 |
| I don't want to receive any of the above | 4 |

8. I prefer library training to be conducted..... (Choose one only)

| | |
|--|---|
| face-to-face, on an individual basis | 1 |
| face-to-face, within a group | 2 |
| online via a web page, PPT, chat, e-mail, etc. | 3 |
| escorted training, telephonically | 4 |
| printed material e.g. manuals, pamphlets | 5 |
| media e.g. video, tv, radio | 6 |
| I don't need training | 7 |

V8 12

9. How willing are you to make your assignments and research projects available on an institutional database, in order to share them with the rest of the research community at UP and worldwide? (Choose one only)

| | |
|---|---|
| Most willing to make all available | 1 |
| Willing to make some available | 2 |
| Unwilling, but open for discussion | 3 |
| I am not prepared to make my intellectual material available on such a database | 4 |

V9 13

10. Which of the following software would you like to be made available on computers inside the library to support your research? You can choose more than one.

| | |
|--|---|
| MS Office for word processing, spreadsheets, presentations | 1 |
| Statistical software tools | 2 |
| Software to assist with compiling bibliographies & applying referencing techniques, e.g. EndNote | 3 |
| Software to compile my own academic website | 4 |
| Other Please specify: | |

V10 14
 V11 15
 V12 16
 V13 17
 V14 18

11. Would you like to receive training from the library on how to use the Internet? (Choose one only)

| | |
|-----|---|
| Yes | 1 |
| No | 2 |

V15

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12. When using the library web page, which of the following do you prefer? (Choose one only)

| | |
|---|---|
| A web page addressing the specific needs of postgraduate students | 1 |
| A general web page addressing the needs of undergraduate and postgraduate students simultaneously | 2 |
| I don't expect to use the library web page | 3 |

V16

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13. When requesting online assistance from an information specialist, I expect online feedback within ... (choose one only)

| | |
|-----------------------------|---|
| 24 hours or less | 1 |
| 1 - 3 days | 2 |
| 1 week | 3 |
| 1 month | 4 |
| As soon as possible | 5 |
| I won't need any assistance | 6 |

V17

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14. How often do you plan to use the online library services/facilities? (Choose one only)

| | |
|---|---|
| Daily | 1 |
| Once a week | 2 |
| Once a month | 3 |
| Seldom | 4 |
| I don't plan to use any online services | 5 |

V18

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15. When conducting research using the electronic databases and electronic journals, which of the following do you prefer? (Choose one only)

| | |
|---|---|
| Searching through all the electronic material simultaneously | 1 |
| Searching each database separately | 2 |
| I won't be using electronic databases and electronic journals | 3 |

V19

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16. When provided with information on electronic journal articles relating to your research topic, which of the following do you prefer? (Choose one only)

| | |
|---|---|
| List of references of journal articles | 1 |
| List of references with abstracts of journal articles | 2 |
| Full text journal articles | 3 |
| I won't need any assistance | 4 |

V20

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17. What is the meaning of the following abbreviation: UPeTD?

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18. Are there any other electronic needs you have that the library should take note of?

V22

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