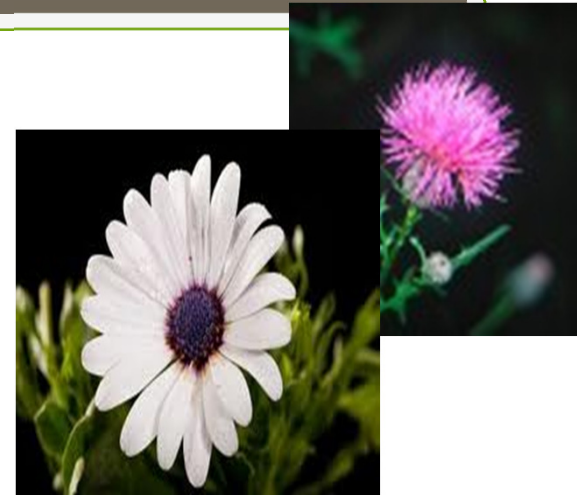# Thistles and Daisies

How ClickUP is used for embedded librarianship

Liesl Stieger

31October 2012

Why ClickUP?

- Your experience could be like a thistle or a thorn in your foot due to hick-ups with ClickUP's but it is part of a bigger initiative

- Prof Wendy Kilfoil, Director of the Department for Education Innovation at the University of Pretoria said,

- more than 8 000 students have downloaded the ClickUP mobile application and between 2 500 and 3 200 students access their modules on their mobile devices daily.

With the ClickUP mobile application, students can access course content and also view important class announcements, while some phones allow students to receive notifications about new information or activities within their modules.

Students are also able to read and download assignments or upload content and interact with peers and lecturers by participating in discussions, blogs and journals

From
http://web.up.ac.za/default.asp?ipkCategoryID=8641&articleID=11953

Find your answers here...

http://www.click.up.ac.za/student/4/index.html
New clickUP : Find the answers here ...

Learn more about new clickUP

clickUP Find answers

Student help | studenthelp@it.up.ac.za | 012-420 3837

Lecturer help | e-support@up.ac.za | 012-420 4378

Home	Overview	Content	Collaboration	Assessment	Management & Grades	clickUP Assist
Training	Fact Sheets	FAQ's	UP Faculty Banners	Library	Downloads Page	Contact Us

Current events ....

The latest version of clickUP has been implemented on 5 and 6 July - please check out the differences!

Also check out the FAQ's page which will indicate what has been updated and what is new. The fact sheet updates are still in process .... watch this space!

Getting started for Lecturers...

Application Form for access to a clickUP module

Application Form Complete the application form (INTRANET) for access and to have a new module created for **old** and **NEW** clickUP

Managing your Course Environment (.pdf)

Course Environment (movie)

Migrating your course from current clickUP (.pdf)

clickUP help for your students (.pdf)

Planning your content

How to login as a student (.pdf)

http://www.click.up.ac.za/new/

Bing

McAfee

Favorites | Suggested Sites | Web Slice Gallery | Apache Tomcat-5.5.17 - E... | Apache Tomcat-5.5.17 - E... | Free Hotmail

clickUP Help: Homepage

Page ▾ Safety ▾ Tools ▾

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Cool ideas from lecturers who is already using clickUP

For even more ideas go to the **clickUP Workshop 2012** course and click on **Examples of courses.** If you do not have access to the course, please ask the e-support office to give you access.

Course Environment (movie)

clickUP help for your students (.pdf)

How to login as a student (.pdf)

Getting started for Students...

Help for students

Where to go when students experience login problems

Where to go when students cannot see their modules

Other Help

Internet | Protected Mode: On

100%

http://www.click.up.ac.za/new/students.html

Bing

McAfee

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clickUP Help: Student help

Page ▼ Safety ▼ Tools ▼

New clickUP : Find the answers here ...

[PDF] Where to go when students experience login problems

[PDF] Where to go when students cannot see their mo

Help videos for students on the new clickUP system

*** Please note that some of the help functions on the external web pages might not be applicable on clickUP ***

The complete blackboard help website is available for you - **external website**

UP Support for students

clickUP Topics

- clickUP help - ALL campuses
- New Tuks GMAIL: how to update your email address? (Updated)
- Where do I see which email adress is used for clickUP notifications and email? (New)
- Student notification
- Taking a Test Online
- Checking your Grades
- Working in Groups
- Creating a Blog Entry

- Submitting an Assignment
- Student Tii Stepsheet
- Supported browsers & operating systems
- Sending Email from your course
- Adding Events to Your Calendar
- Managing Your Course and Personal Tasks
- Setting Privacy options
- Adding and removing modules on the My institution page

Internet | Protected Mode: On

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- Creating a Discussion Board Post
- Creating a New Discussion Board Thread
- Organizing Discussion Board Posts
- Viewing Discussion Board Grades
- Linking Wiki Pages

- Submitting an Assignment
- Student Tii Stepsheet
- Supported browsers & operating systems
- Sending Email from your course
- Adding Events to Your Calendar
- Managing Your Course and Personal Tasks
- Setting Privacy options
- Adding and removing modules on the My institution page
- Editing the My Institution Page Layout
- Creating and Editing a Wiki Page
- Viewing my Contribution to a Wiki
- Uploading Assignments using Tii

Thistles or Thorns

- Workload
- Timeframe for completion
- Copyright issues
- Processes
- Lecturer resistance
- Communication

ClickUP

Advantages

- Access anywhere any time
- Everything is together
- Easy to search for information
- Accommodate different files and programs

Disadvantages

- Have to download information
- Technical problems

Uses for embedding in your department (daisies)

- Foot in the door
- Involvement with the department
- Communication tool
- Collection development
- Benchmarking
- New Blackboard can accommodate more media e.g. tutorials, YouTube

New developments

- 9000 ClickUP pages by 2013-2014
- Process and procedure developments
- New database
- Copyright Feedback system

Websites for more information

- http://web.up.ac.za/default.asp?ipkCategoryID=8641&articleID=11953

- http://web.up.ac.za/sitefiles/file/44/2846/Student_Handout_UPPortal_clickUP_2012(1).pdf

Thank you